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# Great Idea Form

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## Requirement Summary

<b>GIF #:</b> 673	REV-GIF-009.4	<b>Status:</b>	New	<b>Submit Date:</b>	03/03/08
<b>Title:</b>	CBP Claims Management Systems: Trade Notification				

## Origination

<b>Requirement Initiator:</b>	Barry O'Brien
<b>Initiator Email:</b>	Bo'brien@hasbro.com
<b>Initiator Phone:</b>	401-431-8270
<b>Sponsor:</b>	James Byram (Updated 9/8/09)

## Source:

<b>Source:</b>
Trade Request

## Business Sponsor

<b>Business Office:</b>	Office of Information and Technology
<b>Executive Director for the Business Office:</b>	Lou Samenfink

## CSPO Planning

Change to CSPO System?	
Change Planned?	Where/When Planned?
Assign to System:	Assign to Release/Delivery:
ACE	Entry Summary Accounts and Revenue (ESAR) A2.4

## Requirements Description

Business Area:	Revenue
Request Type:	Business Need
Impacts Trade?	Yes
Description of Change:	<p><i>CBP Claims Management Systems should be updated to contain more information to help the trade in determining the reason for the bill and allow the trade to re-print a notice. When Customs submits a claim they should provide as much detail about the claim for example- the entry number if it is involved, quote the CBP Regulation number and dates of infractions electronically. Claim notices must contain sufficient information to determine why the claim was issued (ie. ADD, CVD, Drawback, etc.), how much is owed (itemizing-interest, if any), what transaction caused the claim (ie. Entry Number), who to contact at CBP for additional information, what broker may have handled the transaction. Also, notices must be distinctive. (Today, supplemental duty bills and liquidation notices are printed on similar stock paper, as such, claim notices are often not delivered or go undetected in an organization.)</i></p>
Benefit of Change:	<p><i>An enhanced claim management system will insure that Sureties can promptly notify their principal on all claims and will not have to rely on paper notification that can be lost or misdirected.</i></p>

	<p><i>Early and accurate notification will result in faster claim resolution and significant reduction in Customs' open accounts receivable balances.</i></p> <p><i>Claims made on the incorrect surety lead to unnecessary work researching and denying claims that in turns leads to late notification to the correct surety.</i></p>
<b>Impact Assessment:</b>	Unknown at time of entry in tool.

## System/Subsystem

<b>System:</b>	ACS /ACE	<b>Cargo Business Area:</b>	Entry Summary Accounts and Revenue (ESAR)
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## Implementation Requirements

<b>Needed By Date:</b>		<b>Change Urgency:</b>	High
<b>Level of Effort:</b>		<b>Cost Estimate:</b>	

## Sponsor Recommendation

<b>Sponsor Recommendation:</b>	
<b>Sponsor Comments:</b>	

## Board Disposition

<b>Date:</b>	<b>Disposition:</b>	<b>Comments:</b>

## Next Steps:

Next Steps:

[Reasons for Return/Deferral/Withdrawn/Rejection/Forward to PO](#)

Reason for Return:	
Reason for Deferral:	
Reason for Withdrawal:	
Reason for Rejection:	
Reason for Forward to PO:	

[Secretary Comments:](#)

Comments:
original sponsor = Don Yando, changed to John Leonard

[Related Items:](#)

CR#:	CR Name:
PTR#:	PTR Name:

[Attachments](#)

Attachments:	
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## Action Descriptions

## Document History

### Action History

Date:	User Name:	Note:

### Update History

Date:	User Name:	Note: