
Great Idea Form

Requirement Summary

GIF #: 672	REV-GIF-009.3	Status:	New	Submit Date:	03/03/08
Title:	CBP Claims Management Systems: Recognizable Format				

Origination

Requirement Initiator:	Barry O'Brien
Initiator Email:	Bo'brien@hasbro.com
Initiator Phone:	401-431-8270
Sponsor:	James Byram (Updated 9/8/09)

Source:

Source:
Trade Request

Business Sponsor

Business Office:	Office of Information and Technology
Executive Director for the Business Office:	Lou Samenfink

CSPO Planning

Change to CSPO System?	
Change Planned?	Where/When Planned?
Assign to System:	Assign to Release/Delivery:
ACE	Entry Summary Accounts and Revenue (ESAR) A2.4

Requirements Description

Business Area:	Revenue
Request Type:	Business Need
Impacts Trade?	Yes
Description of Change:	<p><i>When a claim is made, CBP Claims Management Systems should be updated to ensure the supporting data or the details of a claim on the importer is in an electronic form that can be read by the surety and in a format that can be used in any proceeding action against a bond principal.</i></p> <p><i>Presently, when CBP issues a claim it must make available documentation or entry records to support that claim. The surety examines the information to verify the claim's validity. If valid, the claim is paid and then the surety will proceed against the principal for reimbursement. The documents are used, again, to support this action and may be required to be presented in a court action. The sureties are more concerned that in a paperless environment CBP may not have most of the entry documentation. The surety is a party entitled to receive copies of all entry related documents from the record keeper under 19 CFR 111.24. Moving into ACE, where much of the entry documentation will be electronic, a means must be provided to present these records in a format that can be used for both these purposes.</i></p>

Benefit of Change:	<p><i>An enhanced claim management system will insure that Sureties can promptly notify their principal on all claims and will not have to rely on paper notification that can be lost or misdirected.</i></p> <p><i>Early and accurate notification will result in faster claim resolution and significant reduction in Customs' open accounts receivable balances.</i></p> <p><i>Claims made on the incorrect surety lead to unnecessary work researching and denying claims that in turns leads to late notification to the correct surety.</i></p>
Impact Assessment:	Unknown at time of entry in tool.

System/Subsystem

System:	ACS /ACE	Cargo Business Area:	Entry Summary Accounts and Revenue (ESAR)
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Implementation Requirements

Needed By Date:		Change Urgency:	High
Level of Effort:		Cost Estimate:	

Sponsor Recommendation

Sponsor Recommendation:	
Sponsor Comments:	

Board Disposition

Date:	Disposition:	Comments:
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Next Steps:

Next Steps:

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Reasons for Return/Deferral/Withdrawn/Rejection/Forward to PO

Reason for Return:	
Reason for Deferral:	
Reason for Withdrawal:	
Reason for Rejection:	
Reason for Forward to PO:	

Secretary Comments:

Comments:

original sponsor = Don Yando, changed to John Leonard

Related Items:

CR#:	CR Name:
PTR#:	PTR Name:

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Attachments

Attachments:	
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Action Descriptions

Document History

Action History

Date:	User Name:	Note:

Update History

Date:	User Name:	Note: