
Great Idea Form

Requirement Summary

GIF #: 670	REV-GIF-009.1	Status:	New	Submit Date:	3/03/08
Title:	CBP Claims Management Systems: Automation				

Origination

Requirement Initiator:	Barry O'Brien
Initiator Email:	Bo'brien@hasbro.com
Initiator Phone:	401-431-8270
Sponsor:	James Byram (Updated 9/8/09)

Source:

Source:
Trade Request

Business Sponsor

Business Office:	Office of Information and Technology
Executive Director for the Business Office:	Lou Samenfink

CSPO Planning

Change to CSPO System?	
Change Planned?	Where/When Planned?
Assign to System:	Assign to Release/Delivery:
ACE	Entry Summary Accounts and Revenue (ESAR) A2.4

Requirements Description

Business Area:	Revenue
Request Type:	Business Need
Impacts Trade?	Yes
Description of Change:	<i>CBP claims management systems need to be updated so that all claims, including Supplemental Duty Bills, Penalties, Liquidated Damages, Debt Vouchers, passenger user fees, etc, are transmitted by CBP to the importer by electronic means. The reply or acceptance by CBP must also be transmitted electronically. Currently, certain claims are handled manually by CBP. Debit Vouchers, Passenger User fees, and USC1592(d) claims are not automated. These claims, and any others, should be incorporated into the appropriate claim system and the claim information should be included on downloads.</i>
Benefit of Change:	<i>An enhanced claim management system will insure that Sureties can promptly notify their principal on all claims and will not have to rely on paper notification that can be lost or misdirected. Early and accurate notification will result in faster claim resolution and significant reduction in Customs' open accounts receivable balances. Claims made on the incorrect surety lead to unnecessary work researching and denying claims that in turns leads to late notification to the correct</i>

	<i>surety.</i>
Impact Assessment:	Unknown at time of entry in tool.

System/Subsystem

System:	ACS /ACE	Cargo Business Area:	Entry Summary Accounts and Revenue (ESAR)
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Implementation Requirements

Needed By Date:		Change Urgency:	High
Level of Effort:		Cost Estimate:	

Sponsor Recommendation

Sponsor Recommendation:	
Sponsor Comments:	

Board Disposition

Date:	Disposition:	Comments:

Next Steps:

Next Steps:

Reasons for Return/Deferral/Withdrawn/Rejection/Forward to PO

Reason for Return:	
Reason for Deferral:	
Reason for Withdrawal:	
Reason for Rejection:	
Reason for Forward to PO:	

Secretary Comments:

Comments:
original sponsor = Don Yando, changed to John Leonard

Related Items:

CR#:	CR Name:
PTR#:	PTR Name:

Attachments

Attachments:	
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Action Descriptions

Document History

Action History

Date:	User Name:	Note:

Update History

Date:	User Name:	Note:
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