

GOES Processing

The Global Online Enrollment System (GOES) is used to complete and submit NEXUS, SENTRI, Global Entry, US-Mexico FAST, and US-Canada FAST applications online as well as to submit fee payment and schedule an Enrollment Center appointment.

The screens listed in this presentation highlight the step by step process of:

- Registering as a new GOES user
- Online completion and submission of NEXUS, SENTRI, Global Entry, US-Mexico FAST, and US-Canada FAST applications
- Online processing fee payment
- Online Enrollment Center appointment scheduling

Registering as a New GOES User

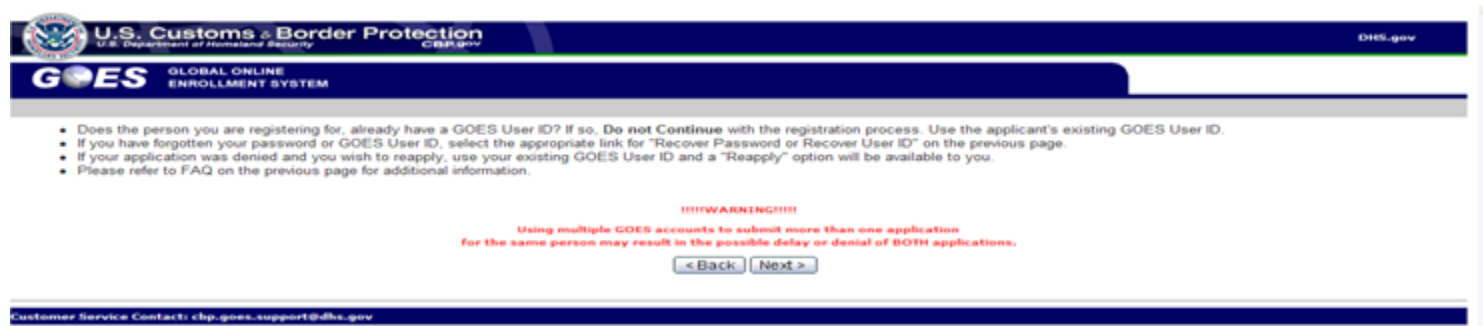
GOES Welcome screen



The screenshot shows the GOES (Global Online Enrollment System) Welcome screen. At the top, there is a header with the U.S. Customs and Border Protection logo and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". Below the header, the main content area is titled "Welcome to GOES". It contains a paragraph explaining the system's purpose and a section for "Trusted Traveler Programs" with logos for Global Entry, SENTRI, NEXUS, and FAST. There are also links for "Existing GOES User" and "New GOES User". The "Existing GOES User" section includes a login form with fields for "GOES User ID" and "Password", a "Sign In" button, and links for "Forgot your password or user ID?" in English and French. The "New GOES User" section includes a registration form with fields for "First Name", "Last Name", "Email", "Phone", "Date of Birth", "Country of Birth", "Country of Residence", "Gender", "Marital Status", "Occupation", "Education", "Employment", "Travel History", and "Comments". It also has a "Register in English" button and a "S'inscrire en français" button. To the right of the main content area, there is a "NEWS" section with a link to "You can now fill out your SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST, and Global Entry applications through this GOES website." At the bottom of the page, there is a footer with links for "TECHNICAL SUPPORT", "FAQ: Frequently Asked Questions", "Contact GOES Support", "Contact GOES Support", and "Privacy Statement".

- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the Global Online Enrollment System Application link on the bottom right of the www.cbp.gov Webpage. The **GOES Welcome screen** displays.
- Click the **<appropriate hyperlink>** to register in English or French as a new GOES user. The **GOES Warning screen** displays.

GOES Warning screen



The screenshot shows the GOES (Global Online Enrollment System) warning screen. At the top, there is a header for U.S. Customs & Border Protection, U.S. Department of Homeland Security, CBP.gov, and DHS.gov. Below this is the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". The main content area contains a list of instructions and a warning message. The instructions are:

- Does the person you are registering for, already have a GOES User ID? If so, Do not Continue with the registration process. Use the applicant's existing GOES User ID.
- If you have forgotten your password or GOES User ID, select the appropriate link for "Recover Password or Recover User ID" on the previous page.
- If your application was denied and you wish to reapply, use your existing GOES User ID and a "Reapply" option will be available to you.
- Please refer to FAQ on the previous page for additional information.

Below the instructions is a red warning message: "!!!!WARNING!!!! Using multiple GOES accounts to submit more than one application for the same person may result in the possible delay or denial of BOTH applications." At the bottom of the warning message are two buttons: "< Back" and "Next >". At the very bottom of the page is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

Click **Next**. The **GOES User Registration – General Information** screen displays.

GOES User Registration – General Information screen

U.S. Customs and Border Protection
U.S. Department of Homeland Security
CBP.gov

DHS.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

[HELP](#)

*** Mandatory Fields**

GOES User Registration - General Information

Last/Paternal Name*

Suffix

Maternal Name

First Name*

Middle Name

Date of Birth (yyyy/mm/dd)* Year Month Day

City of Birth*

Country of Birth*

State/Province of Birth

Email Address

Confirm Email Address

Set your Password*

Confirm Password*

[Look at password help for rules.](#)

Help

In order to access and use GOES, you must first register with our system. Please enter all required data to start the registration process.

[Click here to go back to the GOES Login page.](#)

Password Help

- Minimum Length : 8
- Maximum Length : 12
- Maximum Repeated Characters : 2
- Minimum Alphabetic Characters Required : 1
- Minimum Numeric Characters Required : 1
- Starts with a Numeric Character
- No User Name
- No past passwords
- At least one character must be ~!@#\$%^&*()_+={}|:;/?.,<>\"

Customer Service Contact: cbp.goes.support@dhs.gov

- Type **<your information>** in each field including your **<GOES password>** and confirmation of your password. (**NOTE:** Password rules are listed to the right.)
- Click **Next**. The **GOES User Registration – CBP Trusted Traveler Program Member? screen** displays.

GOES User Registration – CBP Trusted Traveler Program Member? screen

The screenshot shows the 'GOES User Registration - CBP Trusted Traveler Program Member?' screen. At the top, there is a header for 'U.S. Customs & Border Protection' with the 'GOES' logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM' text. A 'HELP' link is visible in the top right. The main content area contains two questions with radio button options for 'Yes' or 'No'. The first question asks if the user has ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past. The second question asks if the user has ever applied for these programs and been denied. A warning message states: 'Warning: Failing to correctly answer these questions may delay your application.' Below the questions, instructions explain that if the user answered 'Yes' to either question, they must enter their PASS ID or Membership Number. It also notes that if the user is a member of U.S. / Mexico FAST, U.S. / Canada FAST program(s), they may enter FAST ID instead. A text box for 'Membership Number:' is provided. Further instructions state that for U.S. / Mexico FAST, U.S. / Canada FAST members, they should enter their FAST ID, which is 14 digits long and starts with 4270 or 4110. A text box for 'FAST ID:' is provided. At the bottom of the form are three buttons: '< Back', 'Reset', and 'Next >'. A footer at the very bottom provides the 'Customer Service Contact: cbp.goes.support@dhs.gov'.

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov

DHS.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

[HELP](#)

GOES User Registration - CBP Trusted Traveler Program Member?

Have you ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past? * ☐ Yes ☐ No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied? * ☐ Yes ☐ No

Warning: Failing to correctly answer these questions may delay your application.

If you answered Yes to either of the questions, please enter your PASS ID or Membership Number. If you are a member of U.S. / Mexico FAST, U.S. / Canada FAST program(s), you may enter FAST ID instead of PASS ID or Membership Number.

The PASS ID or Program Membership ID is exactly nine digits. It is labeled as PASS ID on the back of the SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the denial letter.

Membership Number:

For U.S. / Mexico FAST, U.S. / Canada FAST members, enter your FAST ID. The FAST ID is exactly 14 digits long and starts with 4270 or 4110. It can be found on the back of the FAST card.

FAST ID:

Customer Service Contact: cbp.goes.support@dhs.gov

Help

You must Answer both questions to continue.

If you answered Yes to any of the questions, Membership Number/PASS ID or FAST ID is required.

[Click here to go back to the GOES Login page.](#)

- Answer the two (2) questions. (**NOTE:** If you answer **Yes** to either question, you must provide a Membership Number or FAST ID in the field provided.)
- Click **Next**. The **GOES User Registration – Security Questions** screen displays.

GOES User Registration – Security Questions screen

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

* Mandatory Fields

GOES User Registration - Security Questions

Select 5 Security questions and answer them on the next screen.

- ☐ What was your favorite subject in school?
- ☐ What is your favorite restaurant?
- ☐ What was your childhood home address?
- ☐ What is/was your father's profession?
- ☐ What is your place of birth (i.e. city, state)?
- ☐ What is/was the name of your first pet?
- ☐ What is your favorite movie?
- ☐ What is your favorite vacation spot?

< Back Reset Next >

Help

In order to access and use GOES, you must first register with our system. Please select 5 Security Questions unique only to you. You will be asked to supply answers on the next screen. These Security Questions will be used to uniquely identify you with our system.

Click here to go back to the [GOES Login](#) page.

Customer Service Contact: goes.support@customs.treas.gov

- Choose five (5) questions to uniquely identify yourself with the system.
- Click **Next**. The **GOES User Registration – Security Questions (Answers)** screen displays.

GOES User Registration – Security Questions (Answers) screen

The screenshot shows the 'GOES User Registration - Security Questions' screen. At the top, there is a header for 'U.S. Customs & Border Protection' with the DHS.gov logo. Below this is a blue bar with the 'GOES' logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. A 'HELP' link is visible in the top right. The main content area is titled 'GOES User Registration - Security Questions' and includes a red asterisk indicating 'Mandatory Fields'. It asks for answers to five questions: 'What is your place of birth (i.e. city, state)?', 'What is/was your father's profession?', 'What was your favorite subject in school?', 'What is your favorite restaurant?', and 'What was your childhood home address?'. Each question has a text input field. At the bottom of the form are three buttons: '< Back', 'Reset', and 'Next >'. To the right of the form is a 'Help' section with instructions: 'Please answer the questions you selected. These Security Questions will be used to uniquely identify you with our system.' and 'Please provide answers that you will remember since you will be asked to provide the same answers when you forget your Password or User Id.' It also includes a link to go back to the 'GOES Login' page. At the very bottom, a footer provides the 'Customer Service Contact: goes.support@customs.treas.gov'.

- Type **<the answers>** to the five (5) questions chosen on the previous screen.
- Click **Next**. The **GOES User Registration – User Information** screen displays.

GOES User Registration – User Information screen

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

[HELP](#)

GOES User Registration - User Information

This is your GOES User ID. Please record or print this ID and store it in a safe place, as **you will need this ID every time you log into GOES.**

This completes the registration process. In order to file an application for a Trusted Traveler Program, you will need to login to GOES and submit a completed application. If you are a current Trusted Traveler cardholder and you provided your Membership Number during registration, you should have access to your account.

User ID: **S00144464J**

[Login](#) [Print](#)

Help

This is your GOES User ID. You will need this ID every time you log into GOES.

To print this page, click [here](#).

Customer Service Contact: cbp.goes.support@dhs.gov

- Your GOES User ID displays on the screen. You can print this screen for your records by clicking **Print**, or you can start your application process by clicking **Login**.
- If an email address was entered on the **GOES User Registration – General Information screen**, an email message containing your GOES User ID was sent to the account provided.

Online Completion and Submission of US-Mexico FAST Applications

GOES Login screen

U.S. Customs & Border Protection
U.S. Department of Homeland Security

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

Welcome to GOES

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household - must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

GLOBAL ENTRY Trusted Traveler Program

SENTRI

NEXUS

FAST Free and Secure Trade

Existing GOES User

Registered GOES users can log in here

GOES User ID:

Password:

Forgot your password or user ID?

English Le français

New GOES User

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

Select the appropriate link to begin your registration.

CARD ACTIVATION

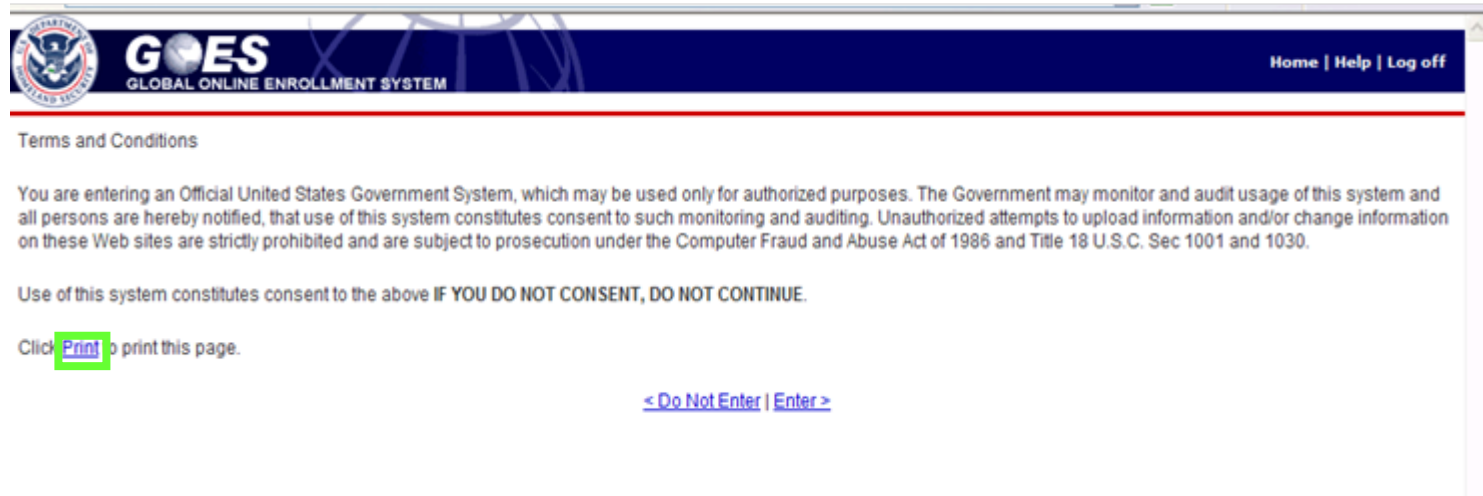
Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

TECHNICAL SUPPORT | FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

[Contact GOES Support](#) | [Privacy Statement](#)

- Type your <GOES User ID> and <Password>.
- Click the **Sign In** button.
- Click **Enter** if you consent to the message displayed. The **Terms and Conditions screen** displays.

GOES Terms and Conditions screen



- After successfully logging into GOES from the **GOES Welcome screen**, the **GOES Terms and Conditions screen** displays.
- You can print the **Terms and Conditions screen** by clicking the **Print** hyperlink.
- Click **Enter** if you consent to the message displayed. The **GOES Account Summary screen** displays.

GOES Account Summary screen

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a header with the U.S. Department of Homeland Security logo, the GOES logo, and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". On the right, there are links for "Home | Help | Log off".

On the left side, there is a sidebar with the user's name "Name: Natalie Johnson" and "GOES ID: n00142481j". Below this, there are links for "Change Password", "Change Security Questions", "Change Profile", and "Apply in French".

The main content area displays a welcome message: "Welcome, Natalie! Today is Oct 15, 2008". Below this, there is a section for "Message Inbox" showing "No messages in inbox".

Next is a section for "Application(s) in Process", which is currently empty. Below this is a section for "Program Membership(s)", which contains a button labeled "Enroll in a New Program".


Below the "Enroll in a New Program" button, there is a table with the following columns: "Program", "Membership Number", "Status", "Renewal Date", and "Action". The table is currently empty.

At the bottom of the main content area, there is a red-bordered box containing a message: "No application in-process. Please click on 'Enroll in a New Program' to start an initial enrollment. If you're already a member of SENTRI, NEXUS, Global Entry or FAST, click on 'Change Profile' to provide your membership number (PASSID or FAST ID)."

At the very bottom, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

Click **Enroll in a New Program** to begin the application process. The **GOES Program Membership** screen displays.

GOES Program Membership screen

 **GOES**
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

Program Membership Questions

Have you ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past? ☒ Yes ☐ No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied? ☐ Yes ☐ No

Warning: Failing to correctly answer these questions may delay your application.

If you answer Yes to any of the questions, please enter your Pass ID, Membership Number, or FAST ID at this link: [Change Profile](#). The PASS ID or Program Membership ID is exactly nine digits. It is labeled as PASS ID on the back of the SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the denial letter. For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your FAST ID. The FAST ID is exactly 14 digits and starts with 4270 or 4110. It can be found on the back of the FAST card.

[< Back](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer the two (2) questions listed. (**NOTE:** If you answer **Yes** to either of the questions, you will have to provide your previous PASS ID or FAST ID using the Change Profile hyperlink provided.)
- Answering **No** to both questions allows you to move forward by clicking **Next**. The **GOES CBP Trusted Traveler Program List screen** displays.

GOES CBP Trusted Traveler Program List screen

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

*** Mandatory Fields**

Please select the program for which you want to enroll *

☐ SENTRI (Approved OMB #1651-0121, CBP Form 8235)
The SENTRI program provides expedited travel to approved members between the US and Mexico border.

☐ NEXUS (BSF658 E)
The NEXUS program provides expedited travel to approved members between the US and Canada border.

☐ Global Entry (Approved OMB #1651-0121, CBP Form 8235)
The Global Entry program provides expedited travel to approved members for international air travel.

☐ **U.S. / Mexico FAST (Approved OMB #1651-0121, CBP Form 823F)**
The U.S. / Mexico FAST program offers expedited entry into the United States to approved commercial truck drivers operating within secure supply chains.

☐ U.S. / Canada FAST (BSF73 E)
The U.S. / Canada FAST program offers expedited travel between the United States and Canada to approved commercial truck drivers operating within secure supply chains.

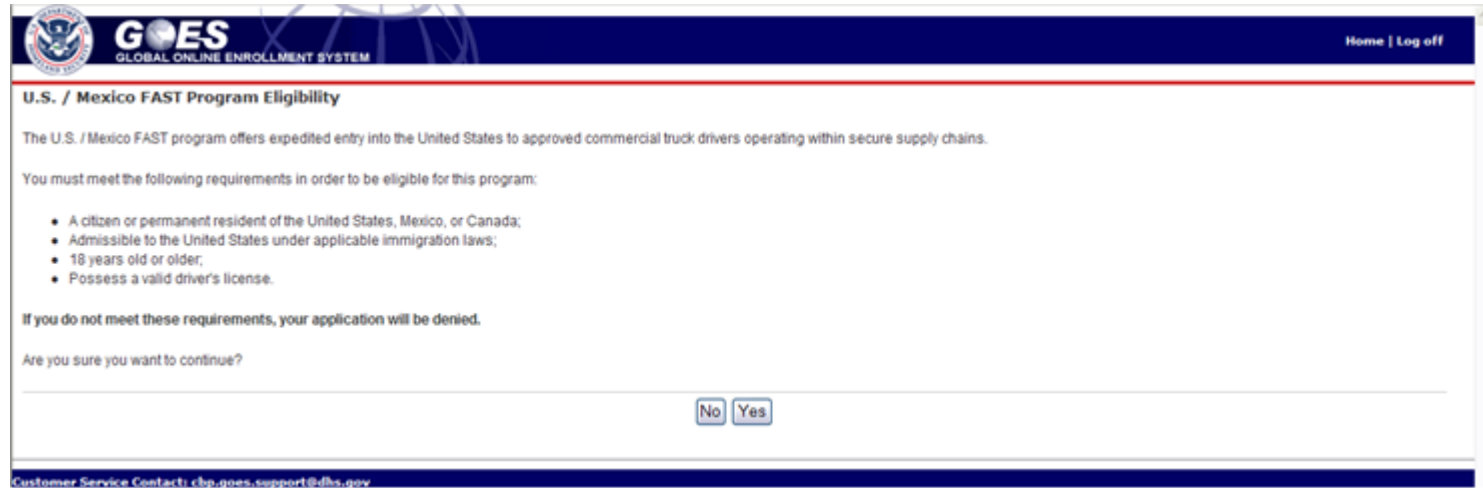
FOR SENTRI, U.S. / Mexico FAST, AND GLOBAL ENTRY ONLY:
Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number. The control number for this collection is 1651-0121. The estimated average time to complete this submission is 30 minutes per respondent. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Information Services Branch, 1300 Pennsylvania Avenue, Washington, DC 20229. Exp. 10/31/2010

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the button beside **US-Mexico FAST** to indicate that you are applying for the US-Mexico FAST program . (A short description of all of the programs are included to help with the selection)
- Click **Next**. The appropriate **GOES Program Eligibility screen** displays.

GOES US-Mexico FAST Program Eligibility screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". To the right of the header, there are links for "Home" and "Log off". Below the header, the page title is "U.S. / Mexico FAST Program Eligibility". The main content area contains the following text: "The U.S. / Mexico FAST program offers expedited entry into the United States to approved commercial truck drivers operating within secure supply chains." followed by "You must meet the following requirements in order to be eligible for this program:". A bulleted list of requirements follows: "• A citizen or permanent resident of the United States, Mexico, or Canada;", "• Admissible to the United States under applicable immigration laws;", "• 18 years old or older;", and "• Possess a valid driver's license." Below the list, it states "If you do not meet these requirements, your application will be denied." and then asks "Are you sure you want to continue?". At the bottom of the form, there are two buttons: "No" and "Yes". A footer at the very bottom provides "Customer Service Contacts: cbp.goes.support@dhs.gov".

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

U.S. / Mexico FAST Program Eligibility

The U.S. / Mexico FAST program offers expedited entry into the United States to approved commercial truck drivers operating within secure supply chains.

You must meet the following requirements in order to be eligible for this program:

- A citizen or permanent resident of the United States, Mexico, or Canada;
- Admissible to the United States under applicable immigration laws;
- 18 years old or older;
- Possess a valid driver's license.

If you do not meet these requirements, your application will be denied.

Are you sure you want to continue?

Customer Service Contacts: cbp.goes.support@dhs.gov

After reading the program eligibility requirements displayed, choose **Yes** to continue. The **GOES Personal Information screen** displays.

GOES US-Mexico FAST Program Marketing Survey screen

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header bar with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM" on the left, and "Home | Log off" on the right. Below the header, the main content area is white. On the left side of the main area, there is a section titled "Marketing Survey". Below this title, there is a question: "Where did you hear about the program?". To the right of the question is a drop-down menu. The menu is open, showing a list of options: "Border staff", "Media", "Other", "Trade show", "Website", and "Word of mouth". To the right of the drop-down menu, there is a "Next >" button. At the bottom of the screen, there is a blue footer bar with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

Marketing Survey

Where did you hear about the program?

Border staff
Media
Other
Trade show
Website
Word of mouth

Next >

Customer Service Contact: cbp.goes.support@dhs.gov

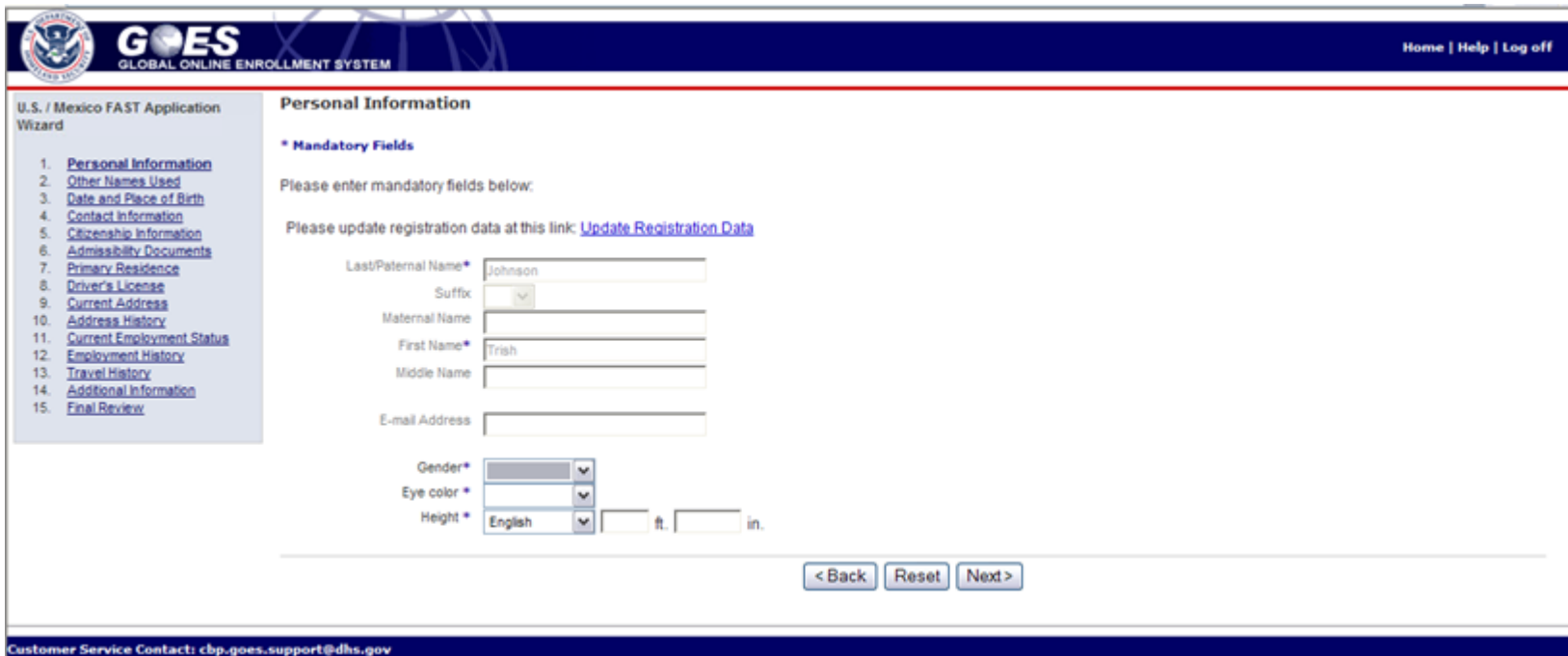
Answer the question by selecting from the drop-down menu where you heard about this program. Select **Next** when finished.

GOES Application Wizard

The screenshot displays the GOES (Global Online Enrollment System) Application Wizard. The header includes the U.S. Customs and Border Protection logo, the GOES logo, and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". Navigation links for "Home", "Help", and "Log off" are in the top right. A left sidebar lists 15 steps of the wizard, with "Personal Information" selected. The main content area is titled "Personal Information" and contains a section for "Mandatory Fields". It prompts the user to enter mandatory fields and provides a link to "Update Registration Data". The form includes input fields for "Last/Paternal Name" (filled with "Johnson"), "Suffix" (a dropdown menu), "Maternal Name", "First Name" (filled with "Trish"), "Middle Name", "E-mail Address", "Gender" (a dropdown menu), "Eye color" (a dropdown menu), and "Height" (a dropdown menu set to "English" followed by "ft." and "in." input boxes). At the bottom of the form are three buttons: "< Back", "Reset", and "Next >". A footer bar contains the "Customer Service Contact: cbp.goes.support@dhs.gov".

- There are two ways to navigate through the application entry:
 - By clicking on the section from the **Application Wizard** on the left side of the screen; or
 - By clicking on **Next** at the bottom of each page
- The name of the program is added to the menu title of Application Wizard to indicate the program you are currently working in.

GOES Personal Information screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". To the right of the header are links for "Home | Help | Log off". Below the header, on the left, is a sidebar with a list of 15 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, and 15. Final Review. The main content area is titled "Personal Information" and contains a section for "Mandatory Fields". It instructs the user to "Please enter mandatory fields below:" and provides a link to "Update Registration Data". The form includes fields for "Last/Paternal Name" (filled with "Johnson"), "Suffix" (a dropdown menu), "Maternal Name", "First Name" (filled with "Triah"), "Middle Name", "E-mail Address", "Gender" (a dropdown menu), "Eye color" (a dropdown menu), and "Height" (a dropdown menu for "English" and two input fields for "ft." and "in."). At the bottom of the form are three buttons: "< Back", "Reset", and "Next >". A footer at the very bottom provides the "Customer Service Contact: cbp.goes.support@dhs.gov".

- Complete your **<Gender>**, **<Eye Color>**, and **<Height>** using the drop-down menus and fields available.
- Click **Next**. The **GOES Other Names Used** screen displays. (**NOTE:** Use the Update Registration Data hyperlink if any other biographic data needs to be updated on this screen.)

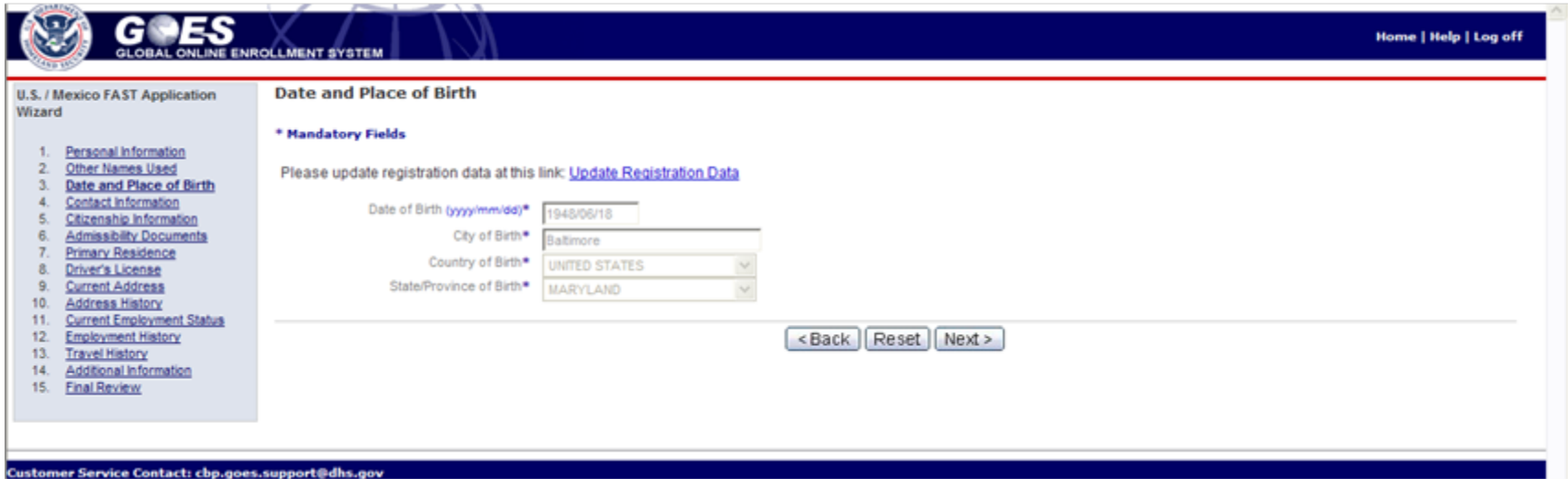
GOES Other Names Used screen



The screenshot shows the 'Other Names Used' screen in the GOES (Global Online Enrollment System) application. The header includes the GOES logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. A navigation bar at the top right contains links for 'Home', 'Help', and 'Log off'. On the left side, there is a 'U.S. / Mexico FAST Application Wizard' with a list of 15 steps: 1. Personal Information, 2. Other Names Used (current step), 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, and 15. Final Review. The main content area is titled 'Other Names Used' and includes a section for '* Mandatory Fields'. Below this, there is a prompt: 'If you have used any other names, please add them to the lists below.' There are two input fields: 'Other Last Name' and 'Other First Name', each followed by a blue button labeled 'Add Last Name +' and 'Add First Name +' respectively. Below these fields are two tables: 'Other Last Names' and 'Other First Names', each with an 'Action' column. At the bottom of the form, there are three buttons: '< Back', 'Reset', and 'Next >'. The footer contains the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Add other names used by typing **<alternate first and last names>** in the available fields and clicking the **Add Last Name +** or **Add First Name +** buttons if applicable.
- Click **Next**. The **GOES Date and Place of Birth** screen displays.

GOES Date and Place of Birth screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the header, there are links for "Home | Help | Log off". Below the header, the main content area is titled "Date and Place of Birth". On the left side of this area, there is a sidebar with a list of 15 steps in the "U.S. / Mexico FAST Application Wizard". The steps are: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth (which is highlighted), 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, and 15. Final Review. The main content area is titled "Date and Place of Birth" and includes a section for "Mandatory Fields". Below this, there is a message: "Please update registration data at this link: [Update Registration Data](#)". The form contains four fields: "Date of Birth (yyyy/mm/dd)*" with the value "1948/06/18", "City of Birth*" with the value "Baltimore", "Country of Birth*" with the value "UNITED STATES", and "State/Province of Birth*" with the value "MARYLAND". At the bottom of the form, there are three buttons: "< Back", "Reset", and "Next >". At the very bottom of the page, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. **[Date and Place of Birth](#)**
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

Date and Place of Birth

* Mandatory Fields

Please update registration data at this link: [Update Registration Data](#)

Date of Birth (yyyy/mm/dd)*

City of Birth*

Country of Birth*

State/Province of Birth*

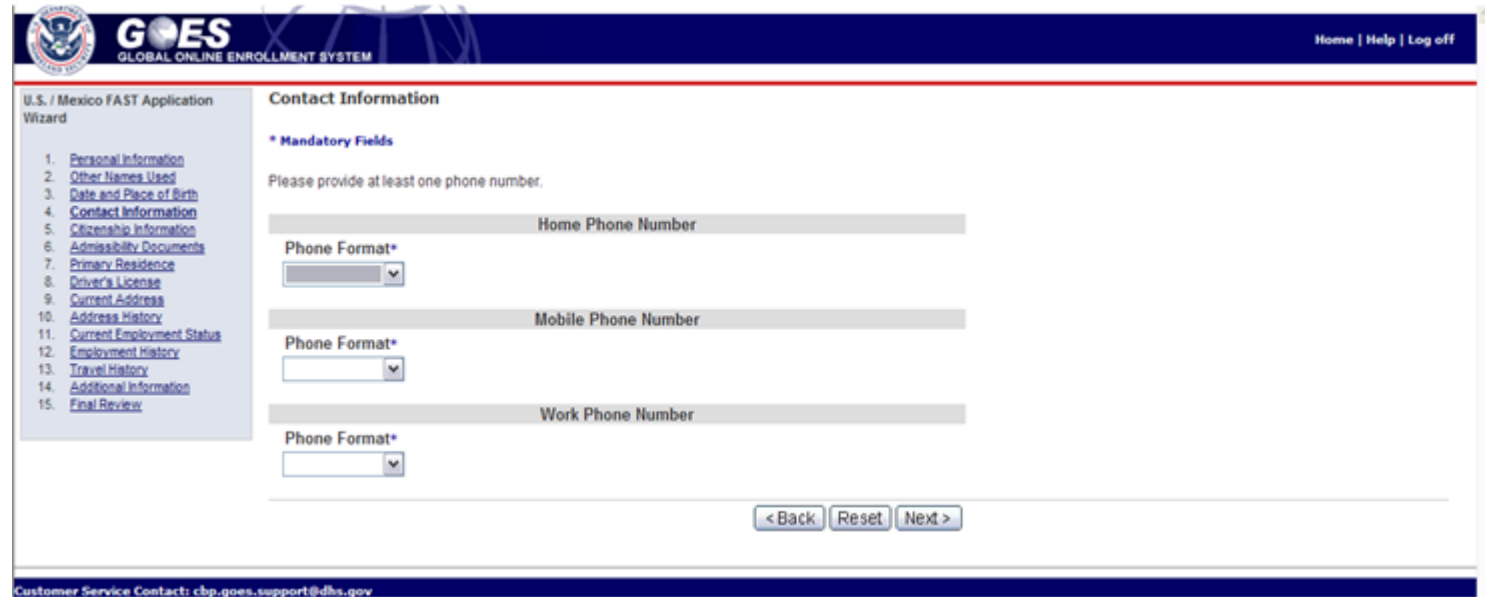
< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

The data displayed on this screen is taken from the registration data entered earlier in the GOES process.

- Use the Update Registration Data hyperlink to change this information if necessary.
- Click **Next**. The **Contact Information screen** displays.

GOES Contact Information screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the header, there are links for "Home", "Help", and "Log off". Below the header, on the left, is a sidebar titled "U.S. / Mexico FAST Application Wizard" with a list of 15 steps. Step 4, "Contact Information", is highlighted. The main content area is titled "Contact Information" and includes a section for "* Mandatory Fields". Below this, there is a prompt: "Please provide at least one phone number." There are three input fields for phone numbers: "Home Phone Number", "Mobile Phone Number", and "Work Phone Number". Each field has a "Phone Format*" dropdown menu. At the bottom of the form, there are three buttons: "< Back", "Reset", and "Next >". At the very bottom of the page, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Complete **<phone contact information>** on this screen using the drop-down menus and fields provided.
- At least one phone number is required.
- Click **Next**. The **GOES Citizenship Information screen** displays.

GOES Citizenship Information screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header bar with the GOES logo on the left and "Home | Help | Log off" on the right. Below the header, the main content area is titled "Citizenship Information". On the left side, there is a vertical navigation menu for the "U.S. / Mexico FAST Application Wizard" with 15 numbered steps. Step 5, "Citizenship Information", is highlighted. The main content area contains the text "Click on Add Citizenship to add your country of citizenship and accompanying documents." Below this text is a blue button labeled "Add Citizenship +". To the right of the button are two buttons: "< Back" and "Next >". At the bottom of the screen, there is a dark blue footer bar with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Citizenship Information

Click on Add Citizenship to add your country of citizenship and accompanying documents.

Add Citizenship +

< Back Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Click the **Add Citizenship** button.
- Click **Next**. The **GOES Country of Citizenship Details** screen displays.

GOES Citizenship Information screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". To the right of the header are links for "Home | Help | Log off". Below the header, the main content area is titled "U.S. / Mexico FAST Application Wizard". On the left side of this area is a vertical list of 15 steps, with "Citizenship Information" highlighted as the current step. The main content area is titled "Country of Citizenship Details" and contains the following text: "Please select the country of your citizenship and follow the wizard to provide your proof of citizenship. If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on." Below this text is a form with a "Country of Citizenship*" label and a drop-down menu. Below the drop-down menu is a "Type of Citizenship*" label with two radio buttons: "Primary" and "Secondary". At the bottom of the form are three buttons: "< Back", "Reset", and "Next >". At the very bottom of the screen, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. **Citizenship Information**
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Country of Citizenship Details

*** Mandatory Fields**

Please select the country of your citizenship and follow the wizard to provide your proof of citizenship.

If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on.

Country of Citizenship*:

Type of Citizenship*: ☐ Primary ☐ Secondary

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the **<country of citizenship>** from the drop-down menu.
- Select whether or not the country of citizenship is **Primary** or **Secondary**.
- Click **Next**. The **GOES Citizenship Documents** screen displays.

GOES Citizenship Documents screen

- Select the **<document type>** from the drop-down menu.
- Click **Add Document** to add the information for the document type selected. If there are any documents previously entered with the same document type, the **GOES Add Citizenship Document** screen displays. Otherwise, the appropriate **GOES Proof of Citizenship** screen displays for data entry.
- Click **Next** and no document will be added. The **GOES Citizenship Information** screen displays with the country of citizenship and any documents added.

GOES Add Citizenship Document: <document(s) selected> screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Add Citizenship Documents: Passport

Country of Citizenship: UNITED STATES

You have previously entered the following Passport documents. If you want to add any of the following documents as proof of UNITED STATES citizenship, select the corresponding checkbox and click **Next**. If you want to add a new document click **Next** without selecting any checkbox.

Document Type	Document No.	Country of Issuance	Expiration Date	Action
Passport	678	CANADA		<input type="checkbox"/>

Note: Your application will not be processed without all the proper documentation.

< Back Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- To select a document you previously entered, click the appropriate checkbox under **Action** that corresponds to the document you want to select.
- Click **Next** and the **GOES Citizenship Documents** screen displays with the selected document added without needing to reenter data.
- If you click **Next** without selecting a checkbox the **GOES Proof of Citizenship** screen displays for data entry of a new document with the same document type.

GOES Proof of Citizenship: <document(s) selected> screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Proof of Citizenship: Passport

*** Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Passport Number *

Country of Issuance *

Expiration Date (yyyy/mm/dd) *

Please enter your Name and Date Of Birth as they appear on your Passport.

LastPaternal Name *

Suffix

Maternal Name

First Name *

Middle Name

Date of Birth (yyyy/mm/dd) *

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete the data fields on the screen with information exactly as it appears on the document referenced.
- Click **Next**. The **GOES Citizenship Documents** screen displays.

GOES Citizenship Documents screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Citizenship Documents

*** Mandatory Fields**

Please add at least one proof of citizenship document for **UNITED STATES** that you will be presenting during your interview. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring the documents selected.

Country of Citizenship* UNITED STATES

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport	57676	UNITED STATES	2010-01-01	Delete Update

Please select a Document Type and then click on **Add Document** to add documents for proof of this citizenship.

Document Type*

Note: Your application will not be processed without all the proper documentation.

[< Back](#) [Next >](#) [Add Document](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Documents that you have already added appear on this list. The documents can be updated and deleted from this page, once added.
- To add another document select a **<document type>** from the drop-down menu, and click **Add Document**.
- Click **Next**. The **GOES Citizenship Information screen** displays.

GOES Citizenship Information screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Citizenship Information

Click on **Add Citizenship** to add your country of citizenship and accompanying documents.

Add Citizenship +

Country of Citizenship: UNITED STATES (Primary) **Update** **Delete**

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document No.	Country of Issuance	Expiration Date
Passport	56778	UNITED STATES	2010-01-01
Naturalization Certificate			

< Back Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Click **Add Citizenship** to add another country of citizenship.
- To update the country of citizenship click **update** or **delete** to delete the country from you list of citizenship..
- Click **Next**. The **GOES Admissibility Document screen** displays if you are a citizen of the U.S., Canada, or Mexico. Otherwise, the **GOES Permanent Resident Status** screen displays.

GOES Permanent Resident Status screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. **[Permanent Resident Status](#)**
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Permanent Resident Status

*** Mandatory Fields**

If you are not a citizen of the United States, Canada, or Mexico, you must be a permanent resident of the United States, Canada, or Mexico to be eligible for the U.S. / Mexico FAST program.

Please select the country of which you are a permanent resident *

☐ UNITED STATES ☐ CANADA ☐ MEXICO

You are required to enter your Permanent Resident Card information as proof of your permanent resident status. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring this document to your interview.

Note: Your application will not be processed without all the proper documentation.

<Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select a country of which you are a Permanent Resident.
- Click **Next**. The **GOES Proof of Permanent Resident Status** screen displays.

GOES Proof of Permanent Resident Status screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Proof of Permanent Resident Status: Permanent Resident Card

*** Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Permanent Resident Card Number / A# *

Country of Issuance *

Expiration Date (yyyy/mm/dd)

Please enter your Name and Date Of Birth as they appear on your Permanent Resident Card.

Last/Paternal Name*

Suffix

Maternal Name

First Name*

Middle Name

Date of Birth(yyyy/mm/dd)*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Enter the information exactly as it appears on your Permanent Residence Card.
- Click **Next**. The **GOES Admissibility Documents** screen displays.

GOES Proof of Admissibility: Select Documents screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. **Admissibility Documents**
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Admissibility Documents

*** Mandatory Fields**

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
---------------	-----------------	---------------------	-----------------	--------

Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.

Document Type*

- Certificate of Retention of Canadian Citizenship
- Border Crossing Card / Laser Visa
- Birth Certificate
- Work Permit
- Visa
- Passport
- Certificate of Indian Status
- Permanent Resident Card
- Student Permit
- Citizenship Certificate
- Citizenship Card
- Naturalization Certificate

Note: Your application is pending review. You cannot add documents until your application is approved.

< Back Next > Add Document

Customer Service Contact: cbp.goes-support@dhs.gov

- Select the **<document type>** from the drop-down menu.
- Click **Add Document** to add the information for the document type selected. The **GOES Add Admissibility Document** screen or the appropriate **GOES Proof of Admissibility** screen displays depending on whether a previously entered document exists for the document type selected. Follow the same process as adding a citizenship document.
- If you click **Next**, no document will be added. The **GOES Primary Residence** screen displays.

GOES Primary Residence screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. **Primary Residence**
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Primary Residence

*** Mandatory Fields**

Please select the country of your primary residence. *

UNITED STATES
CANADA
MEXICO

If you are required to bring proof that your primary residence is at the country you selected.

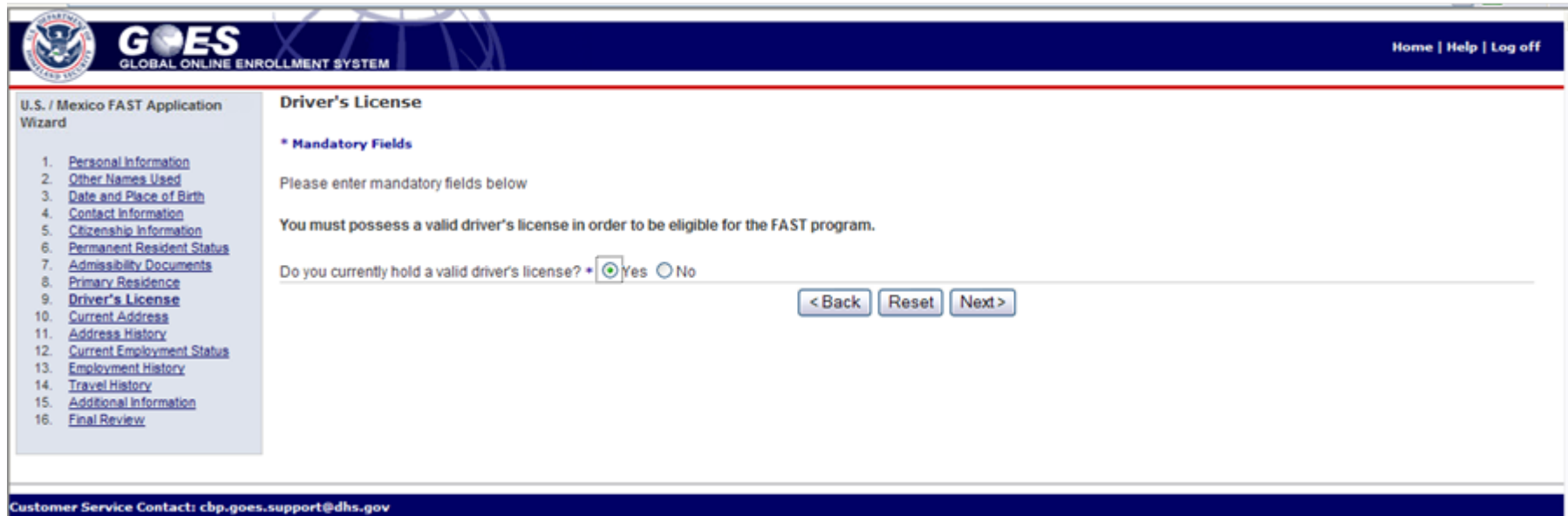
If your primary residence is different than your current address, please provide details:

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select your **<country of primary residence>** from the drop-down menu. (**NOTE:** If your country of primary residence is different than your current address, provide details in the text box provided.)
- Click **Next**. The **GOES Driver's License screen** displays.

GOES Driver's License screen



The screenshot shows the GOES (Global Online Enrollment System) interface for the U.S. / Mexico FAST Application Wizard. The header includes the GOES logo and navigation links for Home, Help, and Log off. A sidebar on the left lists 16 steps of the wizard, with 'Driver's License' highlighted as the current step. The main content area is titled 'Driver's License' and contains a section for 'Mandatory Fields'. It instructs the user to enter mandatory fields and states that a valid driver's license is required for eligibility. A question is posed: 'Do you currently hold a valid driver's license?' with radio buttons for 'Yes' (selected) and 'No'. Navigation buttons for '< Back', 'Reset', and 'Next >' are located at the bottom right of the form area. A footer bar provides the Customer Service Contact email: cbp.goes.support@dhs.gov.

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. **Driver's License**
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Driver's License

*** Mandatory Fields**

Please enter mandatory fields below

You must possess a valid driver's license in order to be eligible for the FAST program.

Do you currently hold a valid driver's license? * ☒ Yes ☐ No

[< Back](#) [Reset](#) [Next >](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- You must have a valid Driver's License to enroll in US Mexico FAST. Answer **Yes** or **No** to the question **Do you currently hold a valid driver's license?** (**NOTE:** If you answer **Yes** the **GOES Driver's License Details screen** displays after clicking **Next**. If you answer **No** you are not eligible for US Mexico FAST.)
- Click **Next**.

GOES Driver's License Details screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. **[Driver's License](#)**
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Driver's License Details

*** Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number*

Country of Issuance*

State/Province of Issuance

Driver's License Expiration Date (yyyy/mm/dd)*

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name*

Suffix

Maternal Name

First Name*

Middle Name

Date of Birth (yyyy/mm/dd)*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Since you chose **Yes** as holding a valid driver's license, you must complete your **<license information>** on this screen.

GOES Driver's License Details screen continued

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. **Driver's License**
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Final Review

Driver's License Details

*** Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number*

Country of Issuance* UNITED STATES

State/Province of Issuance*

Driver's License Expiration Date (yyyy/mm/dd)*

Is this an enhanced driver's license (EDL)?* ☐ Yes ☐ No

Is this a commercial driver's license (CDL)?* ☒ Yes ☐ No

Is there a HAZMAT (hazardous material) endorsement on the CDL?* ☐ Yes ☐ No

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name*

Suffix

Maternal Name

First Name*

Middle Name

Date of Birth(yyyy/mm/dd)*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer **Yes** or **No** if your driver's license is an Enhanced Driver's License.
- Answer **Yes** or **No** if your driver's license is a Commercial Driver's License.
- If you answer **Yes** to having a Commercial Driver's License, answer **Yes** or **No** if there is a HAZMAT endorsement.
- Click **Next**. The **GOES Current Address screen** displays.

GOES Current Address screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. **Current Address**
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Final Review

Current Address

*** Mandatory Fields**

Please enter mandatory fields below

The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.

As Of Date From (yyyy/mm)

Street Address
Street Number Street Name

Street Address 2

Apartment

City

Country

State/Province

Postal/Zip Code

UNITED STATES
CANADA
MEXICO

Check here if your Mailing Address is different than your Current Address ☐ Mailing Address

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete your **<current address information>** on this screen. (**NOTE:** If your mailing address is different from your current address click the check-box at the bottom of the screen. P.O. boxes cannot be used.)
- Click **Next**.
 - If mailing address check box is selected, the **GOES Mailing Address screen** displays.
 - If mailing address check box is not selected the **GOES Address History screen** displays.

GOES Current Address screen

The screenshot shows the 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM' interface. On the left is a sidebar with a list of 16 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Permanent Resident Status, 7. Admissibility Documents, 8. Primary Residence, 9. Driver's License, 10. Current Address (highlighted), 11. Address History, 12. Current Employment Status, 13. Employment History, 14. Travel History, 15. Additional Information, and 16. Final Review. The main content area is titled 'Current Address'. It features a red-bordered error message box that says 'Invalid Street Name.'. Below this, instructions state: 'Please enter mandatory fields below' and 'The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.' A paragraph follows: 'When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.' The form includes fields for 'As Of Date' (set to 0000/01), 'Street Address' (with 'Street Number' and 'Street Name' sub-fields, both marked with an 'X'), 'Street Address 2', 'Apartment', 'City' (marked with an 'X'), 'Country' (dropdown menu showing 'UNITED STATES'), 'State/Province' (dropdown menu showing 'VIRGINIA'), and 'Postal/Zip Code' (22030). At the bottom, there is a checkbox for 'Mailing Address' and a note: 'Check here if your Mailing Address is different than your Current Address'. Navigation buttons '< Back', 'Reset', and 'Next >' are at the bottom right. A footer bar contains the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- If an invalid address error message displays, check to see if you have entered your address correctly.
- If yes, then click **Next** again.

GOES Current Address screen

The screenshot displays the 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM' interface. On the left is a navigation menu with 16 items, including 'Current Address' which is highlighted. The main content area is titled 'Current Address' and contains a red-bordered error message: 'The street number is out of range. If you are sure that the address is correct, please select the "Accept the Address" Checkbox.' Below this, instructions state that the address must be a physical one and that proof of residence must be brought to the interview. A checkbox labeled 'Accept the Address' is highlighted with a red box. The form includes fields for 'As Of Date' (set to 2000/01), 'Street Address' (with 'Street Number' and 'Street Name' sub-fields, the latter containing 'COVER'), 'Street Address 2', 'Apartment', 'City' (set to 'FARFAX'), 'Country' (set to 'UNITED STATES'), 'State/Province' (set to 'VIRGINIA'), and 'Postal/Zip Code' (set to '22030'). There is also a checkbox for 'Mailing Address' and a note to check if the mailing address differs from the current address. At the bottom are '< Back', 'Reset', and 'Next >' buttons. A footer provides the customer service contact: clbp.goes.support@dhs.gov.

- If an invalid address error message still displays, check to see if you have entered your address correctly. If you are sure that the address is correct, click on the “Accept the Address” checkbox and the address as you’ve entered will be accepted. (**NOTE:** Entering an invalid address will prevent communication from CBP from being delivered to you.)

GOES Mailing Address screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
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10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Mailing Address

* Mandatory Fields

Please enter mandatory fields below

Street Address: Street Number Street Name*

Street Address 2

Apartment

City*

Country*

State/Province

Postal Code

< Back Reset Next >

Customer Service Contact: goes.support@customs.breas.gov

- Complete your **<mailing address information>** on this screen.
- Click **Next**. The **GOES Address History** screen displays.

GOES Address History screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. **[Address History](#)**
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

Address History

*** Mandatory Fields**

If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)

[Add Address +](#)

Period At Address	Street Address	City	State/Province	Country	Action
-------------------	----------------	------	----------------	---------	--------

[< Back](#) [Next >](#)

Customer Service Contact: cbp.goes.support@dhs.gov

If you have lived at your current address for less than five (5) years, you must add previous address information on this screen until a total of five (5) years of address history is recorded.

- Click **Add Address +** and complete your **<address history>** for each applicable address. (**NOTE:** P.O. boxes cannot be used.)
- Click **Next**. The **GOES Address History screen** displays to allow you to add additional address history.

GOES Address History Details screen

U.S. / Mexico FAST Application Wizard

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. **[Address History](#)**
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

Address History Details

*** Mandatory Fields**

Please provide details of a previous address in the last five years. The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

Address Details

Time Period (yyyy/mm)* From To

Street Address
Street Number Street Name*

Street Address 2

Apartment

City*

Country*

State/Province

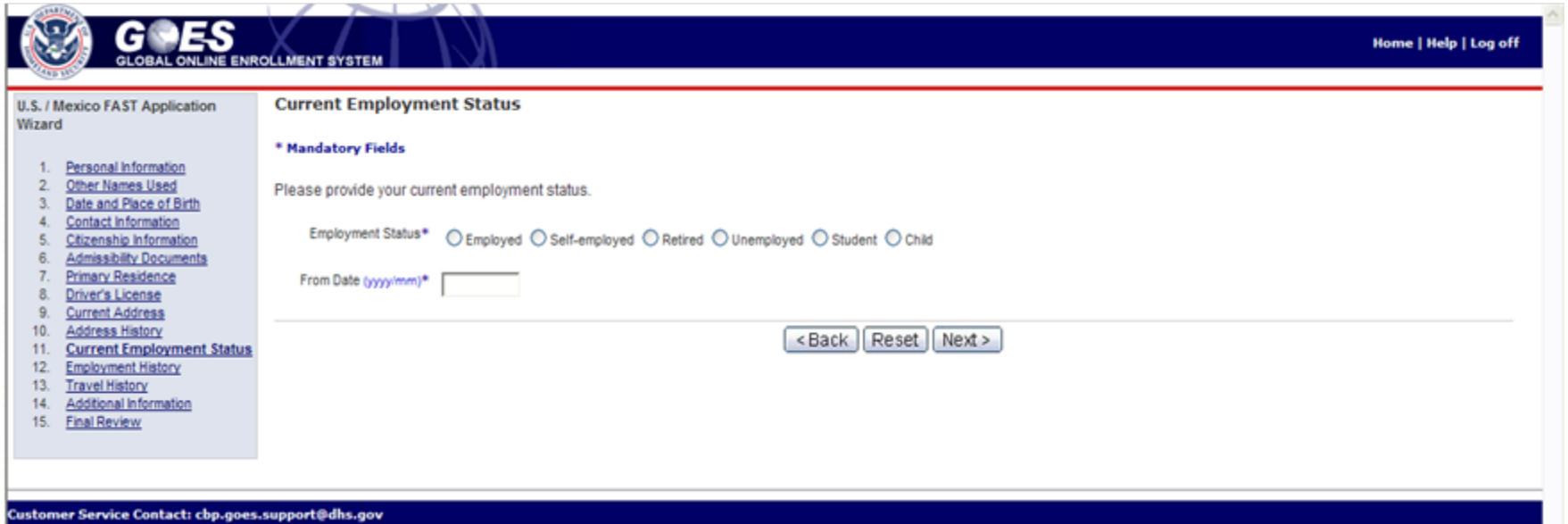
Postal/Zip Code

< Back Reset Next >

Customer Service Contact: goes.support@customs.treas.gov

- Complete your **<address history information>** on this screen.
- Click **Next**. The **GOES Current Employment Status** screen displays.

GOES Current Employment Status screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". To the right of the header are links for "Home | Help | Log off". On the left side, there is a sidebar titled "U.S. / Mexico FAST Application Wizard" with a list of 15 steps. Step 11, "Current Employment Status", is highlighted. The main content area is titled "Current Employment Status" and contains a section for "Mandatory Fields". It asks the user to "Please provide your current employment status." and provides a row of radio buttons for "Employed", "Self-employed", "Retired", "Unemployed", "Student", and "Child". Below this is a "From Date (yyyy/mm)*" field with a text input box. At the bottom of the form are three buttons: "< Back", "Reset", and "Next >". At the very bottom of the page, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

Current Employment Status

*** Mandatory Fields**

Please provide your current employment status.

Employment Status* ☐ Employed ☐ Self-employed ☐ Retired ☐ Unemployed ☐ Student ☐ Child

From Date (yyyy/mm)*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

Select your **<current employment status>** from the available buttons and complete your **<start date of employment>**. The **GOES Current Employment Status (expanded)** screen displays if you select “Employed” or “Self-employed”.

GOES Current Employment Status (expanded) screen

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. **Current Employment Status**
13. Employment History
14. Travel History
15. Additional Information
16. Final Review

Current Employment Status

*** Mandatory Fields**

• **Street Address must not be a PO Box.**
[Click Help for additional information.](#)

Please provide your current employment status.

Employment Status* ☒ Employed ☐ Self-employed ☐ Retired ☐ Unemployed ☐ Student ☐ Child

From Date (yyyy/mm)*

Please provide details of your current employment. If you have more than one current employment, you may provide others with your Employment History.

Employment Details

Occupation*

Employer*

Employer's Phone Phone Format*

Street Address Number Street Name* P.O. box 1

Street Address 2

Suite

City*

Country*

State/Province

Postal/Zip Code

< Back Reset Next >

Customer Service Contact: clp.goes.support@dhs.gov

- Complete your **<current employment details>** (**NOTE:** The same address validation is performed on your current employer's address. If an invalid address error message displays, check to see if you have entered the address correctly. If you are sure that the address is correct, click on the "Accept the Address" checkbox and the address as you've entered will be accepted.)
- Click **Next**. The **GOES Employment History screen** displays.

GOES Employment History screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. **[Employment History](#)**
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

Employment History

*** Mandatory Fields**

You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one.

[Add Employer +](#)

Current?	Employment Period	Employment Status	Occupation	Employer	Action
<div>< Back Next ></div>					

Customer Service Contact: cbp.goes.support@dhs.gov

If you have been employed at your current job for less than five (5) years, you must add previous employment information on this screen until a total of five (5) years of employment history is recorded.

- Click **Add Employer +** and complete your **<employment history>** for each applicable job.
- Click **Next**. The **GOES Travel History screen** displays.

GOES Travel History screen



The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". To the right of the header are links for "Home | Help | Log off". Below the header, on the left side, is a sidebar titled "U.S. / Mexico FAST Application Wizard" with a list of 16 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Permanent Resident Status, 7. Admissibility Documents, 8. Primary Residence, 9. Driver's License, 10. Current Address, 11. Address History, 12. Current Employment Status, 13. Employment History, 14. Travel History (highlighted), 15. Additional Information, and 16. Final Review. The main content area is titled "Travel History" and contains a section for "Mandatory Fields". It asks the user: "Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?" with radio buttons for "Yes" (selected) and "No". Below this, it says: "If yes, please list countries by selecting a country from the list and clicking Add Country for each country visited." There is a dropdown menu labeled "Country*" with a downward arrow. Below the dropdown is a table with two columns: "Countries Traveled" and "Action". At the bottom of the form are three buttons: "< Back", "Next >", and "Add Country". At the very bottom of the page, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Answer **Yes** or **No** to the question, **Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?** (NOTE: If you choose **Yes**, select the **<appropriate country>** and click **Add Country +** for each applicable country.)
- Click **Next**. The **GOES Additional Information: (Previous Conviction)** screen displays.

GOES Additional Information: Previous Conviction

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

Additional Information: Previous Conviction

*** Mandatory Fields**

Please enter mandatory fields below

Have you ever been convicted of a criminal offense (other than traffic violation) in any country? * ☐ Yes ☐ No

If you answered Yes, please select the country.

If you answered Yes, please provide details.

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer **Yes** or **No** to the question, **Have you ever been convicted of a criminal offense (other than traffic violation) in any country?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Waiver or Inadmissibility** screen displays.

GOES Additional Information: Waiver of Inadmissibility screen



The screenshot shows the GOES (Global Online Enrollment System) interface. The header includes the U.S. Department of Homeland Security seal, the GOES logo, and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". Navigation links for "Home", "Help", and "Log off" are in the top right. On the left, a "U.S. / Mexico FAST Application Wizard" menu lists 12 steps, with "Current Employment Status" selected. The main content area is titled "Additional Information: Waiver of Inadmissibility". It features a section for "Mandatory Fields" with the instruction "Please enter mandatory fields below". A question is posed: "Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?" with radio button options for "Yes" (selected) and "No". Below this, a text box is provided for details, with the instruction "If you answered Yes, please provide details."

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: (Violation of Customs Laws screen** displays.

GOES Additional Information: Violation of Customs Laws screen

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the header, there are links for "Home", "Help", and "Log off". Below the header, on the left, is a sidebar titled "U.S. / Mexico FAST Application Wizard" containing a list of 15 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, and 15. Final Review. The main content area is titled "Additional Information: Violation of Customs Laws". It contains a section for "Mandatory Fields" with the instruction "Please enter mandatory fields below". Below this is a question: "Have you ever been found in violation of customs laws?" with radio button options for "Yes" and "No". The "No" option is selected. Below the question, it says "If you answered Yes, please provide details." and there is a text input box. At the bottom of the main content area, there are three buttons: "< Back", "Reset", and "Next >". At the very bottom of the page, there is a footer with the text "Customer Service Contact: chp.goes.support@dhs.gov".

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs laws?** (**NOTE:** If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Violation of Immigration Laws** screen displays.

GOES Additional Information: Violation of Immigration Laws screen

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header with the GOES logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. To the right of the header are links for 'Home | Help | Log off'. Below the header, on the left, is a sidebar titled 'U.S. / Mexico FAST Application Wizard' with a list of 15 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information (highlighted), and 15. Final Review. The main content area is titled 'Additional Information: Violation of Immigration Laws'. It contains a section for 'Mandatory Fields' with the instruction 'Please enter mandatory fields below'. Below this is a question: 'Have you ever been found in violation of immigration laws?' with radio buttons for 'Yes' and 'No'. If 'Yes' is selected, there is a text box for details. At the bottom of the form are three buttons: '< Back', 'Reset', and 'Next >'. A footer at the very bottom contains the text 'Customer Service Contacts: cfp.goes.support@dhs.gov'.

- Answer **Yes** or **No** to the question, **Have you ever found in violation of immigration laws?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Application Summary screen** displays.

GOES Application Summary screen

GOES GLOBAL ONLINE ENROLLMENT SYSTEM Home | Help | Log off

Action: [Print](#)

FAST
Fast and Secure Travel
U.S. / Mexico FAST Application

Approved OMB #1651-0121, CBP Form 823F

Your Application has passed all validation checks.

We recommend that you review and print your complete application since changes are not allowed once application is paid and submitted for U.S. CBP review.

Personal Information

[UPDATE](#)

Last/Paternal Name March E-mail Address yuyu.lu@associates.dhs.gov
Gender

[UPDATE](#)

Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?

Answer N
Details

[UPDATE](#)

Have you ever been found in violation of customs or immigration laws or other federal import laws?

Answer N
Details

[< Back to Application Wizard](#) [Certify >](#)

Customer Service Contact: cbp.goes.support@dhs.gov

The **GOES Application Summary screen** displays the application information recorded in the system.

- Review the information and click **Certify** if correct. (**NOTE:** You may also print the screen for your records by clicking **Print** at the top of the screen. If any information is incorrect, click the **Fix Errors** link to correct the appropriate information.) The **GOES Certification screen** displays.

GOES US-Mexico FAST Certification screen

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Certification

You are applying for the following trusted traveler programs:

- U.S. / Mexico FAST Initial Enrollment

UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. § 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify? ☒ Yes ☐ No

[< Back to Application Wizard](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Read the information on the Certification screen
- Answer **Yes** or **No** to the question, **Do you certify?** (**NOTE:** You will not be able to continue the process until you choose **Yes.**)
- Click **Next**. The **GOES Final Review: Application Shopping Cart** screen displays.

Online Processing Fee Payment

GOES Final Review: Application Shopping Cart screen

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on **Make Payment**.

Fees are for the service of processing the application and are non-refundable. Click here ☐ to agree and proceed.

Application	Application Cost	Actions
U.S. / Mexico FAST Initial Enrollment (9003)	\$50.00	Pay Later
Total Payment	\$50.00	

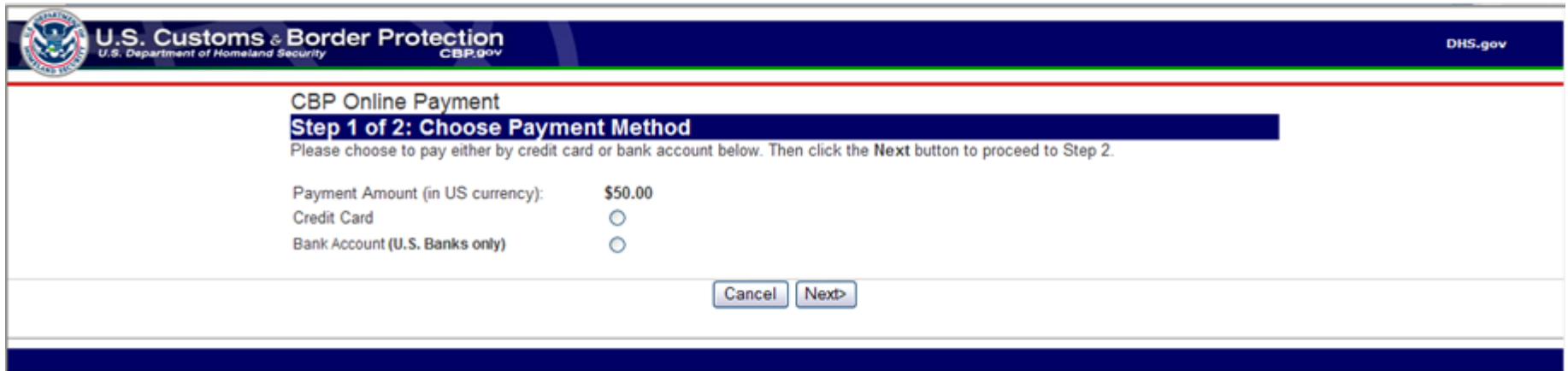
[Home](#)

Customer Service Contact: cbp.goes.support@dhs.gov

The GOES Application Fee displays in U.S. dollars. This fee is non-refundable. Your GOES application will not be processed until payment has been received.

- Click the check-box to agree and proceed.
- Click **Make Payment**. The **GOES Online Payment screen** displays

GOES Online Payment screen



The screenshot shows the 'CBP Online Payment' interface. At the top, there is a header bar with the U.S. Customs & Border Protection logo on the left, the text 'U.S. Customs & Border Protection' and 'U.S. Department of Homeland Security' in the center, and 'CBP.gov' on the right. Below the header, the page title 'CBP Online Payment' is displayed. A blue banner indicates 'Step 1 of 2: Choose Payment Method'. Below this, a message states: 'Please choose to pay either by credit card or bank account below. Then click the Next button to proceed to Step 2.' The payment amount is shown as '\$50.00'. Two radio buttons are present: 'Credit Card' and 'Bank Account (U.S. Banks only)'. At the bottom, there are two buttons: 'Cancel' and 'Next>'.

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov

DHS.gov

CBP Online Payment

Step 1 of 2: Choose Payment Method

Please choose to pay either by credit card or bank account below. Then click the Next button to proceed to Step 2.

Payment Amount (in US currency): \$50.00

Credit Card ☐

Bank Account (U.S. Banks only) ☐

Cancel Next>

- Click the <**appropriate button**> to make a payment by credit card or bank account.
- Click **Next**. The **GOES Online Payment (Credit Card) screen** or **GOES Online Payment (Bank Account) screen** displays.

GOES Online Payment (Credit Card) screen

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov

DHS.gov

CBP Online Payment

Step 2 of 2: Payment by Credit Card

Please enter your credit card information below. Then click the **Submit Payment** button to complete the process.

*** Mandatory Fields**

Payment Amount (in US currency): **\$50.00**

Account Holder Name *

Billing Address *

City

Country

State/Province

Postal/Zip Code

Credit Card Type *

Credit Card Number * (Value should not contain spaces or dashes)

Expiration Date * /

Security Code * (On the back of your card, find the last 3 digits)

- Complete your **<credit card information>**
- Click **Submit Payment**. The **GOES Payment Confirmation** screen displays.

GOES Online Payment (Bank Account) screen

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov

DHS.gov

CBP Online Payment

Step 2 of 2: Payment by Bank Account (U.S. Banks only)

Please enter your bank account information below. Then click the **Submit Payment** button to complete the process.

A direct debit authorization must be received before 3:55 PM Eastern Time if payment is to occur as early as the next day. If the U.S. Treasury Department's designated depository is closed on a scheduled payment date (including weekends and some holidays), the payment will occur the next day the depository is open. A direct debit authorization must be initiated no more than 30 days in advance.

*** Mandatory Fields**

Payment Amount (in US currency): **\$50.00**

Account Holder Name *

Account Type *

Routing Number *

Account Number *

Confirm Account Number *

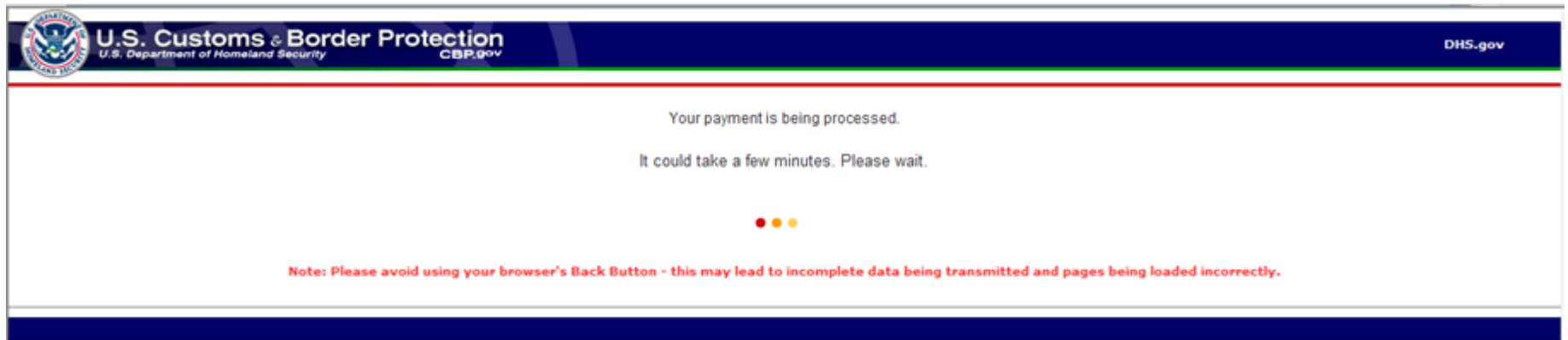
Check Number

Routing Number Account Number Check Number

00 26 94 6 7 8 3 9 2 4 3 7 6 7 3 9 0 1 2 3 4

- Complete your **<bank account information>**
- Click **Submit Payment**. The **GOES Payment Response screen** displays.

GOES Online Payment Response screen



- Wait for a response.

GOES Payment Confirmation screen

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Payment Confirmation

Your credit card payment has been accepted. Here is your payment summary.

Application Name: Global Online Enrollment System
Application ID: 105390
Credit Card Authorization Code: A1B1C1
GOES Payment Tracking ID: 114660
Payment Amount: \$50.00 US
Payment Date: 2008/11/07

We recommend that you print and keep this page for payment tracking purpose.

Your application is now pending review. PLEASE REMEMBER TO CHECK BACK ON THIS SITE FOR YOUR APPLICATION STATUS UPDATES. You will be notified of approvals and appointment scheduling through your online GOES account. CBP recommends that you check this site every few days for updates. If you do not receive a decision within four weeks, please contact the CBP Ombudsman at CBP.CBPVC@dhs.gov

Customer Service Contact: cbp.goes.support@dhs.gov

Your payment has been received and your application is under review. You will have to log back into GOES periodically to check the status of your application. (**NOTE:** Payment processing takes an additional five (5) business days when paying by bank account. You can print this screen by clicking the **Print** button.)

- Once your application is in **Conditionally Approved** status you can schedule an appointment at an Enrollment Center.
- The review process may take a few weeks.
- Click **Logoff**. The **GOES Welcome screen** displays.

Scheduling Interview

GOES Schedule Interview screen

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Welcome, Today is Oct 16, 2008

Name: conditionapprovedone
GOES ID: u00144487c

[Change Password](#)
[Change Security Questions](#)

:: Message Inbox :: (1 new)

Delete Mark as Read Mark as Unread

<input type="checkbox"/> Subject	Date	Action
<input type="checkbox"/> Conditional Approval Notification	10/16/2008	Read Notification

:: Application(s) in Process ::

Application ID	Program	Application Type	Status	Action
105104	U.S./Mexico FAST	Initial Enrollment	Conditionally Approved	Schedule Interview

:: Program Membership(s) ::

[Enroll in a New Program](#)

Program	Membership Number	Status	Renewal Date	Action
---------	-------------------	--------	--------------	--------

• Your application for U.S./ Mexico FAST has been conditionally approved. Click on 'Schedule Interview' to schedule your interview. You will need to schedule the interview within 30 days of the date of conditional approval.

Customer Service Contact: cbp.goes.support@dhs.gov

- Once you have been conditionally approved for initial enrollment click the **Schedule Interview** button. The **GOES Select Enrollment Center** screen displays.
- To view the Conditional Approval Notification, select the appropriate check box and click the **Read Notification** button.

GOES Select Enrollment Center screen

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Select Enrollment Center

Please select the nearest Enrollment Center you want to schedule your interview appointment:

Kim's Global NH-FAST NB-Global Entry EC - 38892 Kim's Global FAST NB EC R

Kim's NH-FAST NB-Global Entry EC - 3802 Kim's FAST NB EC Avenue, Kim's FAST

Kim's Global NH-FAST NB-Global Entry EC - 38892 Kim's Global FAST NB EC Road

Kim's FAST NB only EC - 3899 Kim's FAST NB Only EC Court, Kim's FAST NB Only

< Back Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the enrollment center where you would like to schedule your interview.
- Click **Next** and the **GOES Schedule Appointment** screen displays.

GOES Schedule Appointment screen

Schedule Appointment

U.S. / Mexico FAST
Kim's Global NH-FAST SB-Global
Entry EC
38892 Kim's Global FAST SB EC
Road
Kim's Global FAST SB EC City, NM
379781343, US

Select another center Done

N Gray = Not Available
A Blue = Available

Daily Weekly Monthly

19 Sunday
October, 2008

0⁰⁰ 0:00

October 2008

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Today is Oct 16, 2008

- Select an available (blue) time slot for your interview. Make sure the correct day for your interview is selected on the left.
- To return to the list of enrollment centers click the **Select another center** button.
- Click **Done** and the **GOES Scheduling Confirmation** screen displays.

GOES Scheduling Confirmation screen

DEPARTMENT OF HOMELAND SECURITY

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

GOES Scheduling Confirmation

Interview Appointment requested

Applicant Name: conditionapprovedone

Pass ID: 777701420

Enrollment Center: Kim's NH-FAST SB -Global Entry EC

Program: U.S. / Mexico FAST

Application ID: 105104

Interview Date: Oct 19, 2008

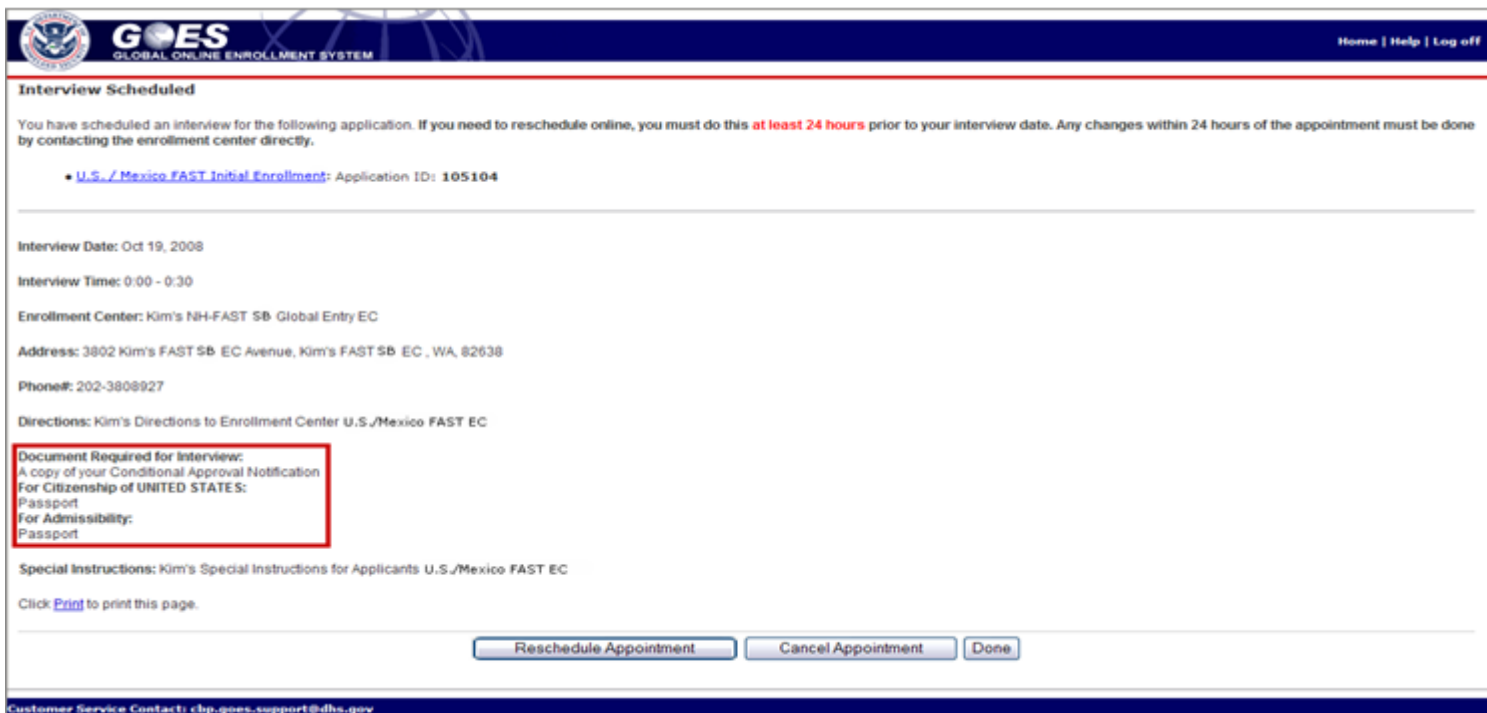
Interview Time: 0:00 - 0:30

Reminder: If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

Customer Service Contact: cbp.goes.support@dhs.gov

- Review the information on the confirmation screen and click **Confirm** to confirm the information for your interview. The **GOES Interview Scheduled** screen displays.

GOES Interview Scheduled screen



The screenshot shows the 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM' interface. At the top, there is a header with the GOES logo and navigation links: 'Home | Help | Log off'. Below the header, the page title is 'Interview Scheduled'. A message states: 'You have scheduled an interview for the following application. If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.'

Below the message, there is a bullet point: '• [U.S. / Mexico FAST Initial Enrollment](#): Application ID: 105104'.

The following information is listed:

- Interview Date: Oct 19, 2008
- Interview Time: 0:00 - 0:30
- Enrollment Center: Kim's NH-FAST SB Global Entry EC
- Address: 3802 Kim's FAST SB EC Avenue, Kim's FAST SB EC, WA, 82638
- Phone#: 202-3808927
- Directions: Kim's Directions to Enrollment Center U.S./Mexico FAST EC

A red box highlights the 'Document Required for Interview' section, which contains the following text:

Document Required for Interview:
A copy of your Conditional Approval Notification
For Citizenship of UNITED STATES:
Passport
For Admissibility:
Passport

Below the red box, it says: 'Special Instructions: Kim's Special Instructions for Applicants U.S./Mexico FAST EC'.

At the bottom, there is a link: 'Click [Print](#) to print this page.'

At the very bottom, there are three buttons: 'Reschedule Appointment', 'Cancel Appointment', and 'Done'.

At the bottom of the page, there is a footer: 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Carefully review the information on this screen and note which documents are needed for your interview.
- Click the **Print** link at the bottom to print this page.
- Click **Done** to return to the Home page.