

# GOES Processing

The Global Online Enrollment System (GOES) is used to complete and submit NEXUS, SENTRI, Global Entry, US-Mexico FAST, and US-Canada FAST applications online as well as to submit fee payment and schedule an Enrollment Center appointment.

The screens listed in this presentation highlight the step by step process of:

- Registering as a new GOES user
- Online completion and submission of NEXUS, SENTRI, Global Entry, US-Mexico FAST, and US-Canada FAST applications
- Online processing fee payment
- Online Enrollment Center appointment scheduling

# Registering as a New GOES User

# GOES Welcome screen

**Welcome to GOES**

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

**Trusted Traveler Programs**

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

**GLOBAL ENTRY** Trusted Traveler Program

**SENTRI**

**NEXUS**

**FAST** Free and Secure Trade

**Existing GOES User**

Registered GOES users can log in here

GOES User ID:

Password:

Forgot your password or user ID?

English	Le français
<input type="button" value="Recover Password"/>	<input type="button" value="Retrouver le Mot de passe"/>
<input type="button" value="Recover User ID"/>	<input type="button" value="Retrouver l'ID de connexion"/>

**New GOES User**

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

Select the appropriate link to begin your registration.

**CARD ACTIVATION**

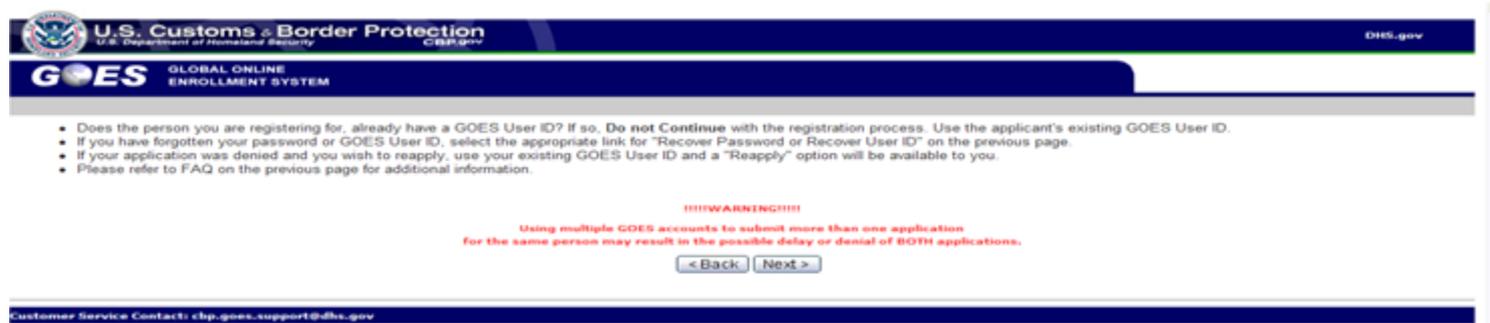
Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

TECHNICAL SUPPORT | FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | [Privacy Statement](#)

- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the Global Online Enrollment System Application link on the bottom right of the [www.cbp.gov](http://www.cbp.gov) Webpage. The **GOES Welcome screen** displays.
- Click the **<appropriate hyperlink>** to register in English or French as a new GOES user. The **GOES Warning screen** displays.

# GOES Warning screen



Click **Next**. The **GOES User Registration – General Information** screen displays.

# GOES User Registration – General Information screen

U.S. Customs and Border Protection  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

\* Mandatory Fields

**GOES User Registration - General Information**

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth (yyyy/mm/dd)\* Year  Month  Day

City of Birth\*

Country of Birth\*

State/Province of Birth

Email Address

Confirm Email Address

Set your Password\*

Confirm Password\*

Look at password help for rules.

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

**Help**

In order to access and use GOES, you must first register with our system. Please enter all required data to start the registration process.

Click here to go back to the [GOES Login](#) page.

**Password Help**

- Minimum Length : 8
- Maximum Length : 12
- Maximum Repeated Characters : 2
- Minimum Alphabetic Characters Required : 1
- Minimum Numeric Characters Required : 1
- Starts with a Numeric Character
- No User Name
- No past passwords
- At least one character must be -!@#\$%^&\*()\_+~[]|:;?.,< >

- Type **<your information>** in each field including your **<GOES password>** and confirmation of your password. (**NOTE:** Password rules are listed to the right.)
- Click **Next**. The **GOES User Registration – CBP Trusted Traveler Program Member? screen** displays.

# GOES User Registration – CBP Trusted Traveler Program Member? screen

U.S. Customs and Border Protection  
U.S. Department of Homeland Security  
CBP.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

### GOES User Registration - CBP Trusted Traveler Program Member?

Have you ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past?  Yes  No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied?  Yes  No

**Warning:** Failing to correctly answer these questions may delay your application.

If you answered Yes to either of the questions, please enter your PASS ID or Membership Number. If you are a member of U.S. / Mexico FAST, U.S. / Canada FAST program(s), you may enter FAST ID instead of PASS ID or Membership Number.

The PASS ID or Program Membership ID is exactly nine digits. It is labeled as PASS ID on the back of the SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the denial letter.

Membership Number:

For U.S. / Mexico FAST, U.S. / Canada FAST members, enter your FAST ID. The FAST ID is exactly 14 digits long and starts with 4270 or 4110. It can be found on the back of the FAST card.

FAST ID:

#### Help

You must Answer both questions to continue.

If you answered Yes to any of the questions, Membership Number/PASS ID or FAST ID is required.

[Click here to go back to the GOES Login page.](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer the two (2) questions. (**NOTE:** If you answer **Yes** to either question, you must provide a Membership Number or FAST ID in the field provided.)
- Click **Next**. The **GOES User Registration – Security Questions** screen displays.

# GOES User Registration – Security Questions screen

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM [HELP](#)

**\* Mandatory Fields**

**GOES User Registration - Security Questions**

Select 5 Security questions and answer them on the next screen.

- What was your favorite subject in school?
- What is your favorite restaurant?
- What was your childhood home address?
- What is/was your father's profession?
- What is your place of birth (i.e. city, state)?
- What is/was the name of your first pet?
- What is your favorite movie?
- What is your favorite vacation spot?

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**Help**

In order to access and use GOES, you must first register with our system. Please select 5 Security Questions unique only to you. You will be asked to supply answers on the next screen. These Security Questions will be used to uniquely identify you with our system.

Click here to go back to the [GOES Login](#) page.

Customer Service Contact: [goes.support@customs.treas.gov](mailto:goes.support@customs.treas.gov)

- Choose five (5) questions to uniquely identify yourself with the system.
- Click **Next**. The **GOES User Registration – Security Questions (Answers)** screen displays.

# GOES User Registration – Security Questions (Answers) screen

U.S. Customs and Border Protection  
U.S. Department of Homeland Security  
DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM [HELP](#)

**\* Mandatory Fields**

**GOES User Registration - Security Questions**  
Supply answers to the Questions you selected.

What is your place of birth (i.e. city, state)?

What is/was your father's profession?

What was your favorite subject in school?

What is your favorite restaurant?

What was your childhood home address?

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**Help**

Please answer the questions you selected. These Security Questions will be used to uniquely identify you with our system.

Please provide answers that you will remember since you will be asked to provide the same answers when you forget your Password or User Id.

[Click here to go back to the GOES Login page.](#)

Customer Service Contact: [goes.support@customs.treas.gov](mailto:goes.support@customs.treas.gov)

- Type **<the answers>** to the five (5) questions chosen on the previous screen.
- Click **Next**. The **GOES User Registration – User Information** screen displays.

# GOES User Registration – User Information screen

**U.S. Customs & Border Protection**  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM

[HELP](#)

**GOES User Registration - User Information**

This is your GOES User ID. Please record or print this ID and store it in a safe place, as **you will need this ID every time you log into GOES.**

This completes the registration process. In order to file an application for a Trusted Traveler Program, you will need to login to GOES and submit a completed application. If you are a current Trusted Traveler cardholder and you provided your Membership Number during registration, you should have access to your account.

User ID: **S00144464J**

**Help**

This is your GOES User ID. You will need this ID every time you log into GOES.

To print this page, click [here](#).

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Your GOES User ID displays on the screen. You can print this screen for your records by clicking **Print**, or you can start your application process by clicking **Login**.
- If an email address was entered on the **GOES User Registration – General Information screen**, an email message containing your GOES User ID was sent to the account provided.

# **Online Completion and Submission of US-Mexico FAST Applications**

# GOES Login screen

**Welcome to GOES**

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

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**SENTRI**

**NEXUS**

**FAST** Free and Secure Trade

**Existing GOES User**

Registered GOES users can log in here

GOES User ID:

Password:

Forgot your password or user ID?

English	Le français
<input type="button" value="Recover Password"/>	<input type="button" value="Retrouver le Mot de passe"/>
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**New GOES User**

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

Select the appropriate link to begin your registration.

**CARD ACTIVATION**

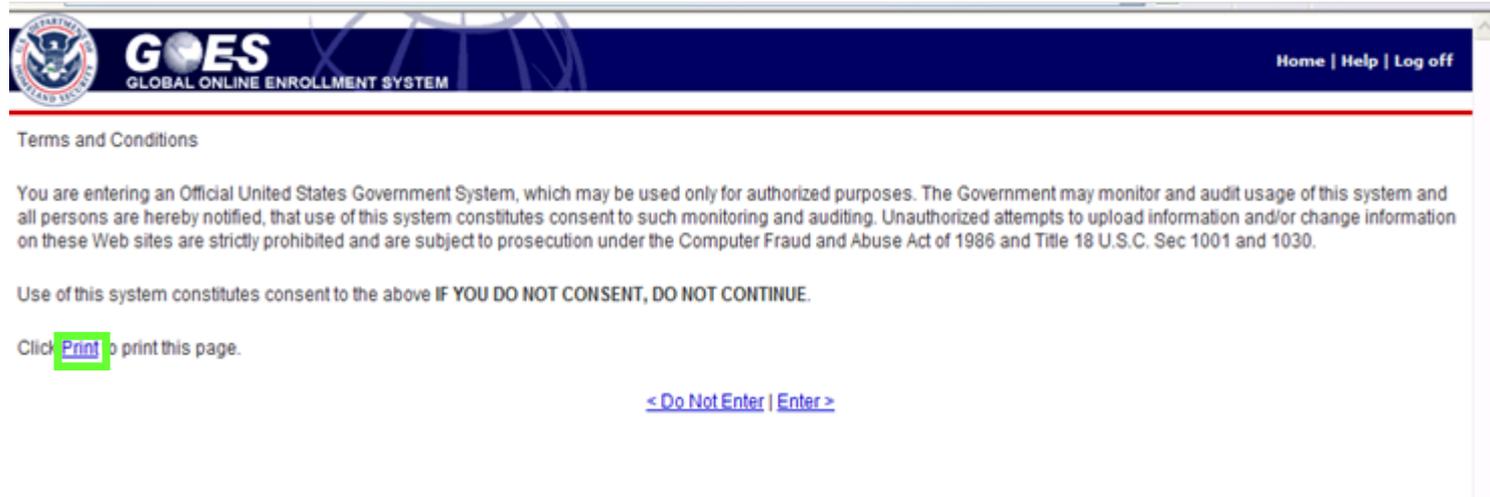
Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

TECHNICAL SUPPORT | FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | [Privacy Statement](#)

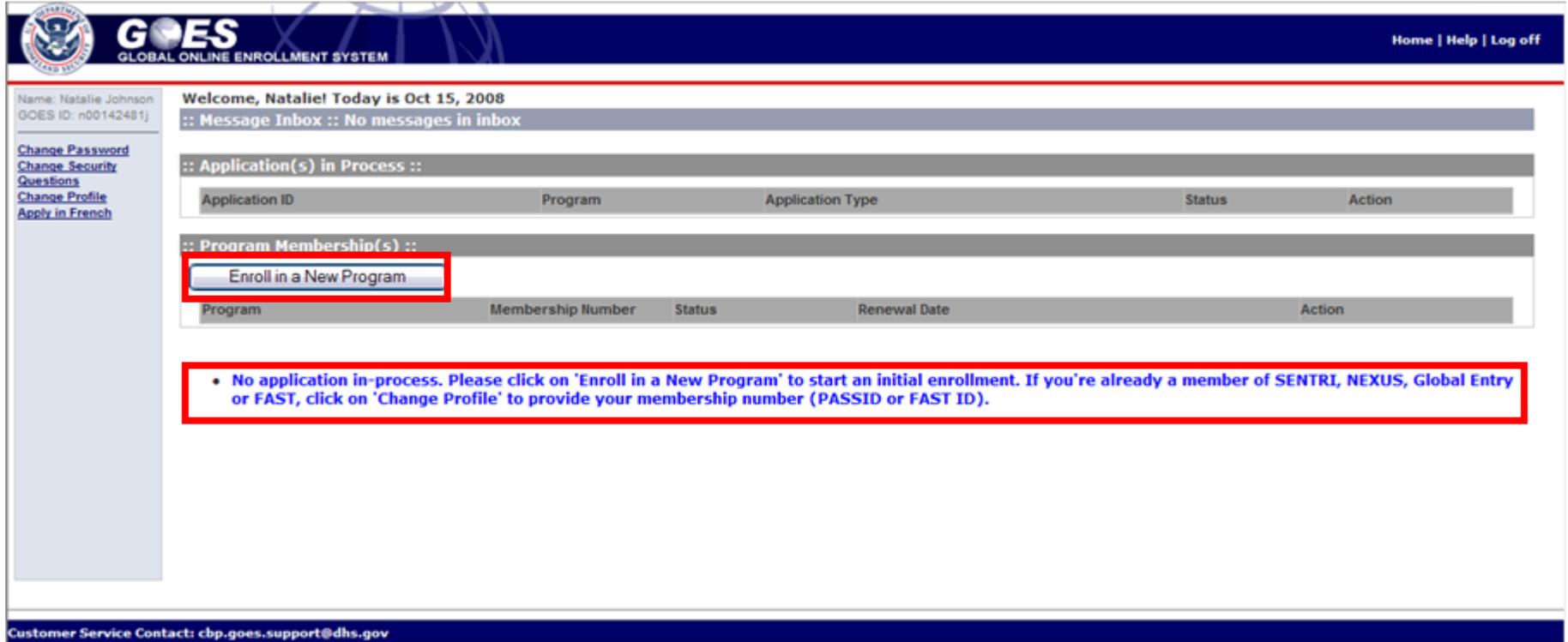
- Type your <GOES User ID> and <Password>.
- Click the **Sign In** button.
- Click **Enter** if you consent to the message displayed. The **Terms and Conditions screen** displays.

# GOES Terms and Conditions screen



- After successfully logging into GOES from the **GOES Welcome screen**, the **GOES Terms and Conditions screen** displays.
- You can print the **Terms and Conditions screen** by clicking the **Print** hyperlink.
- Click **Enter** if you consent to the message displayed. The **GOES Account Summary screen** displays.

# GOES Account Summary screen



**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Name: Natalie Johnson  
GOES ID: n00142481j

[Change Password](#)  
[Change Security Questions](#)  
[Change Profile](#)  
[Apply in French](#)

**Welcome, Natalie! Today is Oct 15, 2008**

**:: Message Inbox ::** No messages in inbox

**:: Application(s) in Process ::**

Application ID	Program	Application Type	Status	Action
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**:: Program Membership(s) ::**

**Enroll in a New Program**

Program	Membership Number	Status	Renewal Date	Action
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- No application in-process. Please click on 'Enroll in a New Program' to start an initial enrollment. If you're already a member of SENTRI, NEXUS, Global Entry or FAST, click on 'Change Profile' to provide your membership number (PASSID or FAST ID).

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Click **Enroll in a New Program** to begin the application process. The **GOES Program Membership** screen displays.

# GOES Program Membership screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

### Program Membership Questions

Have you ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past?  Yes  No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied?  Yes  No

**Warning:** Failing to correctly answer these questions may delay your application.

If you answer Yes to any of the questions, please enter your Pass ID, Membership Number, or FAST ID at this link: [Change Profile](#). The PASS ID or Program Membership ID is exactly nine digits. It is labeled as PASS ID on the back of the SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the denial letter. For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your FAST ID. The FAST ID is exactly 14 digits and starts with 4270 or 4110. It can be found on the back of the FAST card.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer the two (2) questions listed. (**NOTE:** If you answer **Yes** to either of the questions, you will have to provide your previous PASS ID or FAST ID using the Change Profile hyperlink provided.)
- Answering **No** to both questions allows you to move forward by clicking **Next**. The **GOES CBP Trusted Traveler Program List screen** displays.

# GOES CBP Trusted Traveler Program List screen

**U.S. Customs and Border Protection (CBP) Trusted Traveler Program List**

\* **Mandatory Fields**

Please select the program for which you want to enroll \*

SENTRI (Approved OMB # 1651-0121, CBP Form 8235)  
The SENTRI program provides expedited travel to approved members between the US and Mexico border.

NEXUS (89659 #)  
The NEXUS program provides expedited travel to approved members between the US and Canada border.

Global Entry (Approved OMB # 1651-0121, CBP Form 8235)  
The Global Entry program provides expedited travel to approved members for international air travel.

U.S. / Mexico FAST (Approved OMB # 1651-0121, CBP Form 823F)  
The U.S. / Mexico FAST program offers expedited entry into the United States to approved commercial truck drivers operating within secure supply chains.

U.S. / Canada FAST (8673 #)  
The U.S. / Canada FAST program offers expedited travel between the United States and Canada to approved commercial truck drivers operating within secure supply chains.

**FOR SENTRI, U.S / Mexico FAST, AND GLOBAL ENTRY ONLY:**  
Paperwork Reduction Act Statement. An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number. The control number for this collection is 1651-0121. The estimated average time to complete this submission is 30 minutes per respondent. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Information Services Branch, 1300 Pennsylvania Avenue, Washington, DC 20229. Exp. 10/31/2010

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the button beside **US-Mexico FAST** to indicate that you are applying for the US-Mexico FAST program . (A short description of all of the programs are included to help with the selection)
- Click **Next**. The appropriate **GOES Program Eligibility screen** displays.

# GOES US-Mexico FAST Program Eligibility screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

## U.S. / Mexico FAST Program Eligibility

The U.S. / Mexico FAST program offers expedited entry into the United States to approved commercial truck drivers operating within secure supply chains.

You must meet the following requirements in order to be eligible for this program:

- A citizen or permanent resident of the United States, Mexico, or Canada;
- Admissible to the United States under applicable immigration laws;
- 18 years old or older;
- Possess a valid driver's license.

If you do not meet these requirements, your application will be denied.

Are you sure you want to continue?

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

After reading the program eligibility requirements displayed, choose **Yes** to continue. The **GOES Personal Information screen** displays.

# GOES US-Mexico FAST Program Marketing Survey screen

GOES  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

Marketing Survey

Where did you hear about the program?

- Border staff
- Media
- Other
- Trade show
- Website
- Word of mouth

Next >

Customer Service Contact: cbp.goes.support@dhs.gov

Answer the question by selecting from the drop-down menu where you heard about this program. Select **Next** when finished.

# GOES Application Wizard

The screenshot displays the GOES (Global Online Enrollment System) Application Wizard. The header includes the DHS logo, the GOES logo, and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. Navigation links for 'Home | Help | Log off' are in the top right. A left sidebar lists 15 steps: 1. Personal Information (selected), 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, and 15. Final Review. The main content area is titled 'Personal Information' and contains a 'Mandatory Fields' section. It instructs the user to enter mandatory fields and provides a link to 'Update Registration Data'. The form fields include: Last/Paternal Name\* (text box with 'Johnson'), Suffix (dropdown menu), Maternal Name (text box), First Name\* (text box with 'Trish'), Middle Name (text box), E-mail Address (text box), Gender\* (dropdown menu), Eye color\* (dropdown menu), and Height\* (dropdown menu with 'English', followed by 'ft.' and 'in.' text boxes). At the bottom of the form are three buttons: '< Back', 'Reset', and 'Next >'. The footer contains the customer service contact: 'cbp.goes.support@dhs.gov'.

- There are two ways to navigate through the application entry:
  - By clicking on the section from the **Application Wizard** on the left side of the screen; or
  - By clicking on **Next** at the bottom of each page
- The name of the program is added to the menu title of Application Wizard to indicate the program you are currently working in.

# GOES Personal Information screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

### Personal Information

**\* Mandatory Fields**

Please enter mandatory fields below:

Please update registration data at this link: [Update Registration Data](#)

Last/Paternal Name\* Johnson  
Suffix  
Maternal Name  
First Name\* Trish  
Middle Name  
E-mail Address  
Gender\*  
Eye color\*  
Height\* English ft. in.

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Complete your **<Gender>**, **<Eye Color>**, and **<Height>** using the drop-down menus and fields available.
- Click **Next**. The **GOES Other Names Used** screen displays. (**NOTE:** Use the Update Registration Data hyperlink if any other biographic data needs to be updated on this screen.)

# GOES Other Names Used screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)  
2. **Other Names Used**  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

### Other Names Used

**\* Mandatory Fields**

If you have used any other names, please add them to the lists below.

Other Last Name  [Add Last Name +](#)

Other Last Names  Action

Other First Name  [Add First Name +](#)

Other First Names  Action

[< Back](#) [Reset](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Add other names used by typing **<alternate first and last names>** in the available fields and clicking the **Add Last Name +** or **Add First Name +** buttons if applicable.
- Click **Next**. The **GOES Date and Place of Birth** screen displays.

# GOES Date and Place of Birth screen

U.S. / Mexico FAST Application Wizard

**Date and Place of Birth**

\* Mandatory Fields

Please update registration data at this link: [Update Registration Data](#)

Date of Birth (yyyy/mm/dd)\*

City of Birth\*

Country of Birth\*

State/Province of Birth\*

< Back   Reset   Next >

Customer Service Contact: cbp.goes.support@dhs.gov

The data displayed on this screen is taken from the registration data entered earlier in the GOES process.

- Use the Update Registration Data hyperlink to change this information if necessary.
- Click **Next**. The **Contact Information screen** displays.

# GOES Contact Information screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. **Contact Information**  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

### Contact Information

**\* Mandatory Fields**

Please provide at least one phone number.

Home Phone Number

Phone Format\*  
[ ] v

Mobile Phone Number

Phone Format\*  
[ ] v

Work Phone Number

Phone Format\*  
[ ] v

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete **<phone contact information>** on this screen using the drop-down menus and fields provided.
- At least one phone number is required.
- Click **Next**. The **GOES Citizenship Information screen** displays.

# GOES Citizenship Information screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

**Citizenship Information**

Click on **Add Citizenship** to add your country of citizenship and accompanying documents.

**Add Citizenship +**

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Click the **Add Citizenship** button.
- Click **Next**. The **GOES Country of Citizenship Details** screen displays.

# GOES Citizenship Information screen

U.S. / Mexico FAST Application Wizard

Country of Citizenship Details

\* Mandatory Fields

Please select the country of your citizenship and follow the wizard to provide your proof of citizenship.

If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on.

Country of Citizenship\*:

Type of Citizenship\*:  Primary  Secondary

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the **<country of citizenship>** from the drop-down menu.
- Select whether or not the country of citizenship is **Primary** or **Secondary**.
- Click **Next**. The **GOES Citizenship Documents** screen displays.

# GOES Citizenship Documents screen

U.S. / Mexico FAST Application Wizard

**Citizenship Documents**

\* Mandatory Fields

Please add at least one proof of citizenship document for UNITED STATES that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the documents selected.

Country of Citizenship\* UNITED STATES

Please select a Document Type and then click on **Add Document** to add documents for proof of this citizenship.

Document Type\*

- Naturalization Certificate
- Citizenship Card
- Certificate of Indian Status
- Citizenship Certificate
- Passport
- Certificate of Retention of Canadian Citizenship
- Birth Certificate

< Back Next > **Add Document**

- Select the **<document type>** from the drop-down menu.
- Click **Add Document** to add the information for the document type selected. If there are any documents previously entered with the same document type, the **GOES Add Citizenship Document** screen displays. Otherwise, the appropriate **GOES Proof of Citizenship** screen displays for data entry.
- Click **Next** and no document will be added. The **GOES Citizenship Information** screen displays with the country of citizenship and any documents added.

# GOES Add Citizenship Document: <document(s) selected> screen

U.S. / Mexico FAST Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Admissibility Documents  
7. Primary Residence  
8. Driver's License  
9. Current Address  
10. Address History  
11. Current Employment Status  
12. Employment History  
13. Travel History  
14. Additional Information  
15. Final Review

**Add Citizenship Documents: Passport**

Country of Citizenship: UNITED STATES

You have previously entered the following Passport documents. If you want to add any of the following documents as proof of UNITED STATES citizenship, select the corresponding checkbox and click **Next**. If you want to add a new document click **Next** without selecting any checkbox.

Document Type	Document No.	Country of Issuance	Expiration Date	Action
Passport	678	CANADA		<input type="checkbox"/>

Note: Your application will not be processed without all the proper documentation.

< Back **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- To select a document you previously entered, click the appropriate checkbox under **Action** that corresponds to the document you want to select.
- Click **Next** and the **GOES Citizenship Documents** screen displays with the selected document added without needing to reenter data.
- If you click **Next** without selecting a checkbox the **GOES Proof of Citizenship** screen displays for data entry of a new document with the same document type.

# GOES Proof of Citizenship: <document(s) selected> screen

U.S. / Mexico FAST Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. **Citizenship Information**  
6. Admissibility Documents  
7. Primary Residence  
8. Driver's License  
9. Current Address  
10. Address History  
11. Current Employment Status  
12. Employment History  
13. Travel History  
14. Additional Information  
15. Final Review

### Proof of Citizenship: Passport

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Passport Number \*

Country of Issuance \*

Expiration Date (yyyy/mm/dd) \*

Please enter your Name and Date Of Birth as they appear on your Passport.

LastPaternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth (yyyy/mm/dd)\*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete the data fields on the screen with information exactly as it appears on the document referenced.
- Click **Next**. The **GOES Citizenship Documents** screen displays.

# GOES Citizenship Documents screen

U.S. / Mexico FAST Application Wizard

**Citizenship Documents**

\* Mandatory Fields

Please add at least one proof of citizenship document for **UNITED STATES** that you will be presenting during your interview. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring the documents selected.

Country of Citizenship\* UNITED STATES

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport	57676	UNITED STATES	2010-01-01	<a href="#">Delete</a> <a href="#">Update</a>

Please select a Document Type and then click on **Add Document** to add documents for proof of this citizenship.

Document Type\*

Note: Your application will not be processed without all the proper documentation.

[< Back](#) [Next >](#) [Add Document](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Documents that you have already added appear on this list. The documents can be updated and deleted from this page, once added.
- To add another document select a **<document type>** from the drop-down menu, and click **Add Document**.
- Click **Next**. The **GOES Citizenship Information screen** displays.

# GOES Citizenship Information screen

U.S. / Mexico FAST Application Wizard

## Citizenship Information

Click on **Add Citizenship** to add your country of citizenship and accompanying documents.

**Add Citizenship +**

Country of Citizenship: UNITED STATES ( Primary ) **Update** **Delete**

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document No.	Country of Issuance	Expiration Date
Passport	56778	UNITED STATES	2010-01-01
Naturalization Certificate			

< Back   Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Click **Add Citizenship** to add another country of citizenship.
- To update the country of citizenship click **update** or **delete** to delete the country from you list of citizenship..
- Click **Next**. The **GOES Admissibility Document** screen displays if you are a citizen of the U.S., Canada, or Mexico. Otherwise, the **GOES Permanent Resident Status** screen displays.

# GOES Permanent Resident Status screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

## Permanent Resident Status

**\* Mandatory Fields**

If you are not a citizen of the United States, Canada, or Mexico, you must be a permanent resident of the United States, Canada, or Mexico to be eligible for the U.S. / Mexico FAST program.

Please select the country of which you are a permanent resident.\*

UNITED STATES  CANADA  MEXICO

You are required to enter your Permanent Resident Card information as proof of your permanent resident status. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring this document to your interview.

Note: Your application will not be processed without all the proper documentation.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select a country of which you are a Permanent Resident.
- Click **Next**. The **GOES Proof of Permanent Resident Status** screen displays.

# GOES Proof of Permanent Resident Status screen

U.S. / Mexico FAST Application Wizard

- [1. Personal Information](#)
- [2. Other Names Used](#)
- [3. Date and Place of Birth](#)
- [4. Contact Information](#)
- [5. Citizenship Information](#)
- [6. Permanent Resident Status](#)
- [7. Admissibility Documents](#)
- [8. Primary Residence](#)
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- [10. Current Address](#)
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- [13. Employment History](#)
- [14. Travel History](#)
- [15. Additional Information](#)
- [16. Final Review](#)

## Proof of Permanent Resident Status: Permanent Resident Card

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Permanent Resident Card Number / A# \*

Country of Issuance \*

Expiration Date (yyyy/mm/dd)

Please enter your Name and Date Of Birth as they appear on your Permanent Resident Card.

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth(yyyy/mm/dd)\*

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Enter the information exactly as it appears on your Permanent Residence Card.
- Click **Next**. The **GOES Admissibility Documents** screen displays.

# GOES Proof of Admissibility: Select Documents screen

U.S. / Mexico FAST Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. **Admissibility Documents**  
7. Primary Residence  
8. Driver's License  
9. Current Address  
10. Address History  
11. Current Employment Status  
12. Employment History  
13. Travel History  
14. Additional Information  
15. Final Review

### Admissibility Documents

**\* Mandatory Fields**

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
---------------	-----------------	---------------------	-----------------	--------

Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.

Document Type\*

- Certificate of Retention of Canadian Citizenship
- Border Crossing Card / Laser Visa
- Birth Certificate
- Work Permit
- Visa
- Passport
- Certificate of Indian Status
- Permanent Resident Card
- Student Permit
- Citizenship Certificate
- Citizenship Card
- Naturalization Certificate

Back Next > Add Document

Customer Service Contact: [cbp.goes-support@dhs.gov](mailto:cbp.goes-support@dhs.gov)

- Select the <**document type**> from the drop-down menu.
- Click **Add Document** to add the information for the document type selected. The **GOES Add Admissibility Document** screen or the appropriate **GOES Proof of Admissibility** screen displays depending on whether a previously entered document exists for the document type selected. Follow the same process as adding a citizenship document.
- If you click **Next**, no document will be added. The **GOES Primary Residence** screen displays.

# GOES Primary Residence screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
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14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

## Primary Residence

**\* Mandatory Fields**

Please select the country of your primary residence.\*

UNITED STATES  
CANADA  
MEXICO

If you are required to bring proof that your primary residence is at the country you selected.

If your primary residence is different than your current address, please provide details:

< Back   Reset   Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select your **<country of primary residence>** from the drop-down menu. (**NOTE:** If your country of primary residence is different than your current address, provide details in the text box provided.)
- Click **Next**. The **GOES Driver's License screen** displays.

# GOES Driver's License screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
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9. **[Driver's License](#)**
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14. [Travel History](#)
15. [Additional Information](#)
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**Driver's License**

**\* Mandatory Fields**

Please enter mandatory fields below

You must possess a valid driver's license in order to be eligible for the FAST program.

Do you currently hold a valid driver's license? \*  Yes  No

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- You must have a valid Driver's License to enroll in US Mexico FAST. Answer **Yes** or **No** to the question **Do you currently hold a valid driver's license?** (**NOTE:** If you answer **Yes** the **GOES Driver's License Details screen** displays after clicking **Next**. If you answer **No** you are not eligible for US Mexico FAST.)
- Click **Next**.

# GOES Driver's License Details screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. **[Driver's License](#)**
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

## Driver's License Details

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number\*

Country of Issuance\*

State/Province of Issuance

Driver's License Expiration Date (yyyy/mm/dd)\*

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth(yyyy/mm/dd)\*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Since you chose **Yes** as holding a valid driver's license, you must complete your **<license information>** on this screen.

# GOES Driver's License Details screen continued

U.S. / Mexico FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
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9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
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### Driver's License Details

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number\*

Country of Issuance\* UNITED STATES

State/Province of Issuance\*

Driver's License Expiration Date (yyyy/mm/dd)\*

Is this an enhanced driver's license (EDL)?\*  Yes  No

Is this a commercial driver's license (CDL)?\*  Yes  No

Is there a HAZMAT (hazardous material) endorsement on the CDL?\*  Yes  No

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth(yyyy/mm/dd)\*

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer **Yes** or **No** if your driver's license is an Enhanced Driver's License.
- Answer **Yes** or **No** if your driver's license is a Commercial Driver's License.
- If you answer **Yes** to having a Commercial Driver's License, answer **Yes** or **No** if there is a HAZMAT endorsement.
- Click **Next**. The **GOES Current Address screen** displays.

# GOES Current Address screen

U.S. / Mexico FAST Application Wizard

**Current Address**

**\* Mandatory Fields**

Please enter mandatory fields below

The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

When you come in for your Interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.

As Of Date From (yyyy/mm)

Street Address Street Number  Street Name \*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal/Zip Code

Check here if your Mailing Address is different than your Current Address  Mailing Address

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Complete your **<current address information>** on this screen. (**NOTE:** If your mailing address is different from your current address click the check-box at the bottom of the screen. P.O. boxes cannot be used.)
- Click **Next**.
  - If mailing address check box is selected, the **GOES Mailing Address screen** displays.
  - If mailing address check box is not selected the **GOES Address History screen** displays.

# GOES Current Address screen

The screenshot shows the GOES (Global Online Enrollment System) interface. The header includes the GOES logo and navigation links for Home, Help, and Log off. A sidebar on the left lists 16 steps of the U.S. / Mexico FAST Application Wizard, with 'Current Address' highlighted as step 11. The main content area is titled 'Current Address' and features a red-bordered error message: 'Invalid Street Name.' Below this, instructions state that the address must be a physical one and that users must bring proof of residence to their interview. The form includes fields for 'As Of Date' (set to 0000/01), 'Street Address' (with sub-fields for Street Number and Street Name, both marked with an 'x'), 'Street Address 2', 'Apartment', 'City', 'Country' (set to UNITED STATES), 'State/Province' (set to VIRGINIA), and 'Postal/Zip Code' (set to 22030). A checkbox for 'Mailing Address' is present and unchecked. At the bottom, there are '< Back', 'Reset', and 'Next >' buttons.

- If an invalid address error message displays, check to see if you have entered your address correctly.
- If yes, then click **Next** again.

# GOES Current Address screen

The screenshot shows the GOES (Global Online Enrollment System) interface. The header includes the GOES logo and navigation links for Home, Help, and Log off. The main content area is titled "Current Address" and contains a red-bordered error message: "The street number is out of range. If you are sure that the address is correct, please select the 'Accept the Address' Checkbox." Below the error message, there is a section for "Mandatory Fields" with instructions to enter mandatory fields and a note that the address must be a physical address. A checkbox labeled "Accept the Address" is highlighted with a red box. The form includes fields for "As Of Date" (set to 0000/01), "Street Address" (with "Street Number" and "Street Name" sub-fields, where "Street Name" is set to "COVER"), "Street Address 2", "Apartment", "City" (set to "FARFAX"), "Country" (set to "UNITED STATES"), "State/Province" (set to "VIRGINIA"), and "Postal/Zip Code" (set to "22030"). There is also a checkbox for "Mailing Address" and a note to check if the mailing address is different from the current address. At the bottom of the form are buttons for "< Back", "Reset", and "Next >". The footer contains the customer service contact information: cbp.goes.support@dhs.gov.

- If an invalid address error message still displays, check to see if you have entered your address correctly. If you are sure that the address is correct, click on the “Accept the Address” checkbox and the address as you’ve entered will be accepted. (**NOTE:** Entering an invalid address will prevent communication from CBP from being delivered to you.)

# GOES Mailing Address screen

U.S. / Mexico FAST Application Wizard

- [Personal Information](#)
- [Other Names Used](#)
- [Date and Place of Birth](#)
- [Contact Information](#)
- [Citizenship Information](#)
- [Permanent Resident Status](#)
- [Admissibility Documents](#)
- [Primary Residence](#)
- [Driver's License](#)
- [Current Address](#)
- [Address History](#)
- [Current Employment Status](#)
- [Employment History](#)
- [Travel History](#)
- [Additional Information](#)
- [Final Review](#)

### Mailing Address

**\* Mandatory Fields**

Please enter mandatory fields below

Street Address Street Number  Street Name\*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal Code

< Back Reset Next >

Customer Service Contact: goes.support@customs.breas.gov

- Complete your **<mailing address information>** on this screen.
- Click **Next**. The **GOES Address History** screen displays.

# GOES Address History screen

U.S. / Mexico FAST Application Wizard

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5. [Citizenship Information](#)
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9. [Current Address](#)
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12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

### Address History

**\* Mandatory Fields**

If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)

[Add Address +](#)

Period At Address	Street Address	City	State/Province	Country	Action
-------------------	----------------	------	----------------	---------	--------

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

If you have lived at your current address for less than five (5) years, you must add previous address information on this screen until a total of five (5) years of address history is recorded.

- Click **Add Address +** and complete your **<address history>** for each applicable address. (**NOTE:** P.O. boxes cannot be used.)
- Click **Next**. The **GOES Address History screen** displays to allow you to add additional address history.

# GOES Address History Details screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
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## Address History Details

**\* Mandatory Fields**

Please provide details of a previous address in the last five years. The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

### Address Details

Time Period (yyyy/mm)\* From  To

Street Address  
Street Number  Street Name\*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal/Zip Code

< Back   Reset   Next >

Customer Service Contact: goes.support@customs.treas.gov

- Complete your **<address history information>** on this screen.
- Click **Next**. The **GOES Current Employment Status** screen displays.

# GOES Current Employment Status screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

## Current Employment Status

**\* Mandatory Fields**

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm)\*

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Select your **<current employment status>** from the available buttons and complete your **<start date of employment>**. The **GOES Current Employment Status (expanded)** screen displays if you select “Employed” or “Self-employed”.

# GOES Current Employment Status (expanded) screen

U.S. / Mexico FAST Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Permanent Resident Status  
7. Admissibility Documents  
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9. Driver's License  
10. Current Address  
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13. Employment History  
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### Current Employment Status

**\* Mandatory Fields**

• **Street Address must not be a PO Box.**  
**Click Help for additional information.**

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm)\*

Please provide details of your current employment. If you have more than one current employment, you may provide others with your Employment History.

#### Employment Details

Occupation\*

Employer\*

Employer's Phone  Phone Format\*

Street Address Number  Street Name\*  p.o. box 1

Street Address 2

Suite

City\*

Country\*

State/Province

Postal/Zip Code

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete your **<current employment details>** (**NOTE:** The same address validation is performed on your current employer's address. If an invalid address error message displays, check to see if you have entered the address correctly. If you are sure that the address is correct, click on the "Accept the Address" checkbox and the address as you've entered will be accepted.)
- Click **Next**. The **GOES Employment History screen** displays.

# GOES Employment History screen

U.S. / Mexico FAST Application Wizard

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2. [Other Names Used](#)
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10. [Address History](#)
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12. [Employment History](#)
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14. [Additional Information](#)
15. [Final Review](#)

### Employment History

**\* Mandatory Fields**

You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one.

[Add Employer +](#)

Current?	Employment Period	Employment Status	Occupation	Employer	Action
----------	-------------------	-------------------	------------	----------	--------

[< Back](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

If you have been employed at your current job for less than five (5) years, you must add previous employment information on this screen until a total of five (5) years of employment history is recorded.

- Click **Add Employer +** and complete your **<employment history>** for each applicable job.
- Click **Next**. The **GOES Travel History screen** displays.

# GOES Travel History screen

U.S. / Mexico FAST Application Wizard

## Travel History

**\* Mandatory Fields**

Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years? \*  Yes  No

If yes, please list countries by selecting a country from the list and clicking Add Country for each country visited.

Country\*

Countries Traveled	Action
--------------------	--------

< Back   Next >   Add Country

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer **Yes** or **No** to the question, **Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?** (**NOTE:** If you choose **Yes**, select the **<appropriate country>** and click **Add Country +** for each applicable country.)
- Click **Next**. The **GOES Additional Information: (Previous Conviction)** screen displays.

# GOES Additional Information: Previous Conviction

U.S. / Mexico FAST Application Wizard

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2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Permanent Resident Status](#)  
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14. [Travel History](#)  
15. [Additional Information](#)  
16. [Final Review](#)

**Additional Information: Previous Conviction**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been convicted of a criminal offense (other than traffic violation) in any country? \*  Yes  No

If you answered Yes, please select the country.

If you answered Yes, please provide details.

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been convicted of a criminal offense (other than traffic violation) in any country?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Waiver or Inadmissibility** screen displays.

# GOES Additional Information: Waiver of Inadmissibility screen

U.S. / Mexico FAST Application Wizard

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2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
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12. [Current Employment Status](#)

**Additional Information: Waiver of Inadmissibility**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? \*  Yes  No

If you answered Yes, please provide details.

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: (Violation of Customs Laws screen** displays.

# GOES Additional Information: Violation of Customs Laws screen

U.S. / Mexico FAST Application Wizard

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6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

### Additional Information: Violation of Customs Laws

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of customs laws? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs laws?** (**NOTE:** If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Violation of Immigration Laws** screen displays.

# GOES Additional Information: Violation of Immigration Laws screen

U.S. / Mexico FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

**Additional Information: Violation of Immigration Laws**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of immigration laws? \*  Yes  No

If you answered Yes, please provide details.

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Customer Service Contacts: [chn.goes.support@dhs.gov](http://chn.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever found in violation of immigration laws?** (**NOTE:** If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Application Summary screen** displays.

# GOES Application Summary screen

Home | Help | Log off

Action: [Print](#)

**FAST**  
Fast and Facile Travel

U.S. / Mexico FAST Application

Approved OMB #1651-0121, CBP Form 823F

Your Application has passed all validation checks.

We recommend that you review and print your complete application since changes are not allowed once application is paid and submitted for U.S. CBP review.

Personal information	
Last/Paternal Name	March
E-mail Address	yuyu.lu@associates.dhs.gov
Gender	Female

[UPDATE](#)

Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?

Answer N

[Details](#)

[UPDATE](#)

Have you ever been found in violation of customs or immigration laws or other federal import laws?

Answer N

[Details](#)

[< Back to Application Wizard](#) [Certify >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

The **GOES Application Summary screen** displays the application information recorded in the system.

- Review the information and click **Certify** if correct. (**NOTE:** You may also print the screen for your records by clicking **Print** at the top of the screen. If any information is incorrect, click the **Fix Errors** link to correct the appropriate information.) The **GOES Certification screen** displays.

# GOES US-Mexico FAST Certification screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

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### Certification

You are applying for the following trusted traveler programs:

- U.S. / Mexico FAST Initial Enrollment

#### UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. & 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify?\*  Yes  No

[< Back to Application Wizard](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Read the information on the Certification screen
- Answer **Yes** or **No** to the question, **Do you certify?** (**NOTE:** You will not be able to continue the process until you choose **Yes.**)
- Click **Next**. The **GOES Final Review: Application Shopping Cart** screen displays.

# Online Processing Fee Payment

# GOES Final Review: Application Shopping Cart screen

**Final Review: Application Shopping Cart**

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on **Make Payment**.

Fees are for the service of processing the application and are non-refundable. Click here  to agree and proceed.

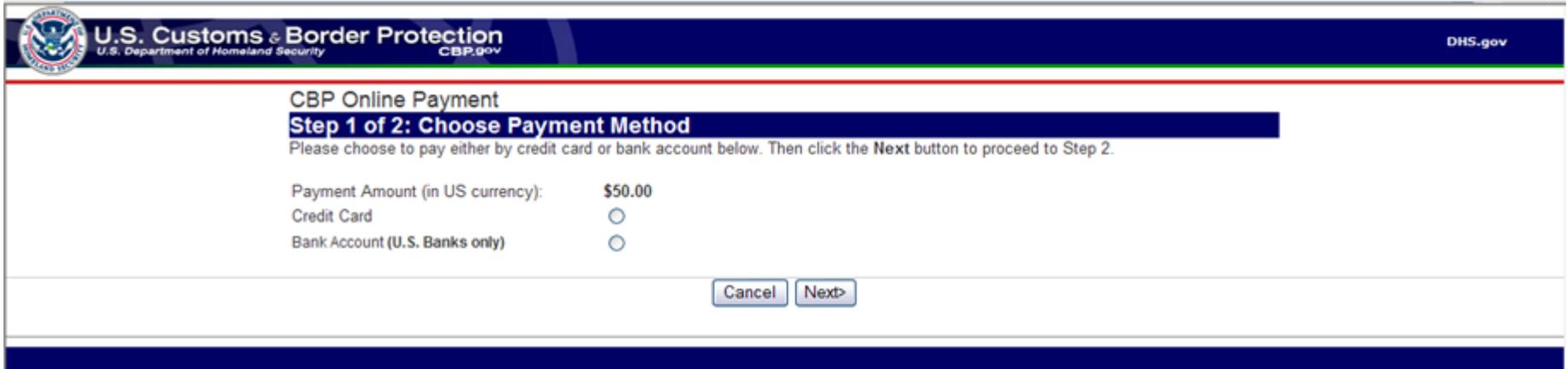
Application	Application Cost	Actions
U.S. / Mexico FAST Initial Enrollment (9003)	\$50.00	<input type="button" value="Pay Later"/>
<b>Total Payment</b>	<b>\$50.00</b>	

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

The GOES Application Fee displays in U.S. dollars. This fee is non-refundable. Your GOES application will not be processed until payment has been received.

- Click the check-box to agree and proceed.
- Click **Make Payment**. The **GOES Online Payment screen** displays

# GOES Online Payment screen



The screenshot shows the CBP Online Payment interface. At the top, there is a blue header with the U.S. Customs & Border Protection logo on the left, the text "U.S. Customs & Border Protection" and "U.S. Department of Homeland Security" in the middle, and "CBP.gov" on the right. In the top right corner, "DHS.gov" is displayed. Below the header, the main content area has a white background. It starts with the title "CBP Online Payment" and a sub-header "Step 1 of 2: Choose Payment Method" in a blue bar. Below this, a instruction reads: "Please choose to pay either by credit card or bank account below. Then click the Next button to proceed to Step 2." The payment amount is listed as "\$50.00". There are two radio button options: "Credit Card" and "Bank Account (U.S. Banks only)". At the bottom of the form, there are two buttons: "Cancel" and "Next>".

- Click the <**appropriate button**> to make a payment by credit card or bank account.
- Click **Next**. The **GOES Online Payment (Credit Card)** screen or **GOES Online Payment (Bank Account)** screen displays.

# GOES Online Payment (Credit Card) screen

The screenshot shows the 'CBP Online Payment' interface. At the top left is the U.S. Customs & Border Protection logo and 'U.S. Department of Homeland Security CBP.gov'. At the top right is 'DHS.gov'. The main heading is 'CBP Online Payment' followed by a blue bar with 'Step 2 of 2: Payment by Credit Card'. Below this is the instruction: 'Please enter your credit card information below. Then click the Submit Payment button to complete the process.' A section titled '\* Mandatory Fields' contains the following form elements: 'Payment Amount (in US currency): \$50.00', 'Account Holder Name' (text input: 'jscanadafast completeone'), 'Billing Address' (text input: '10 CENTRAL AVE'), 'City' (text input: 'FORT ERIE'), 'Country' (dropdown: 'CANADA'), 'State/Province' (dropdown: 'ONTARIO'), 'Postal/Zip Code' (text input: 'L2A6G6'), 'Credit Card Type' (dropdown menu with logos for VISA, MasterCard, AMEX, Discover, and DCCVIX), 'Credit Card Number' (text input with note: '(Value should not contain spaces or dashes)'), 'Expiration Date' (two dropdown menus separated by a slash), and 'Security Code' (text input with a callout box showing a credit card and the number '60114066154411 256' with a red circle around the last three digits '256' and the note '(On the back of your card, find the last 3 digits)'). At the bottom are three buttons: '<Back', 'Cancel', and 'Submit Payment'.

- Complete your **<credit card information>**
- Click **Submit Payment**. The **GOES Payment Confirmation** screen displays.

# GOES Online Payment (Bank Account) screen

**U.S. Customs & Border Protection**  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

### CBP Online Payment

#### Step 2 of 2: Payment by Bank Account (U.S. Banks only)

Please enter your bank account information below. Then click the **Submit Payment** button to complete the process.

A direct debit authorization must be received before 3:55 PM Eastern Time if payment is to occur as early as the next day. If the U.S. Treasury Department's designated depository is closed on a scheduled payment date (including weekends and some holidays), the payment will occur the next day the depository is open. A direct debit authorization must be initiated no more than 30 days in advance.

**\* Mandatory Fields**

Payment Amount (in US currency): \$50.00

Account Holder Name \* uscanadafast completeone

Account Type \*

Routing Number \*

Account Number \*

Confirm Account Number \*

Check Number

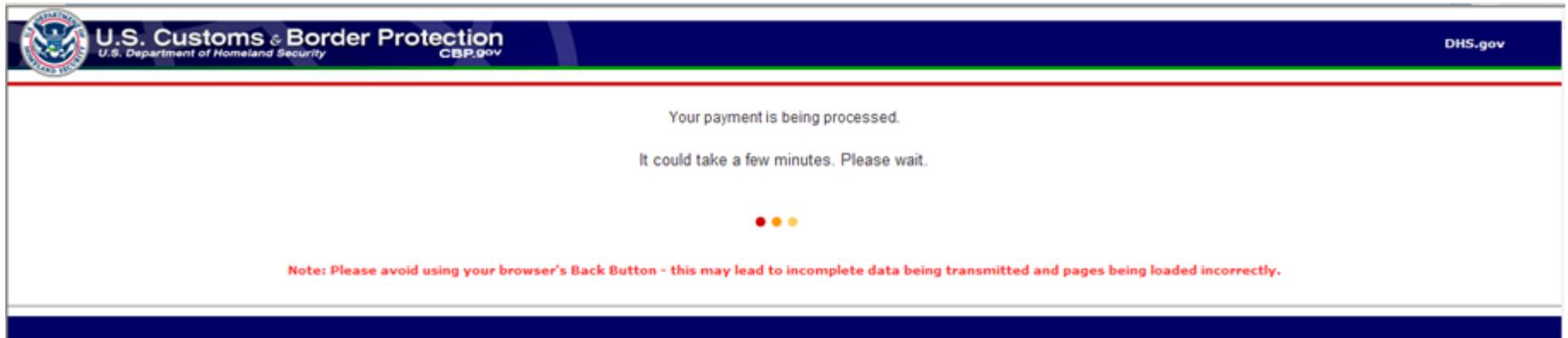
Routing Number      Account Number      Check Number

⑆0 26946783⑆      9243767390⑆      1234

<Back    Cancel    Submit Payment>

- Complete your **<bank account information>**
- Click **Submit Payment**. The **GOES Payment Response screen** displays.

# GOES Online Payment Response screen



- Wait for a response.

# GOES Payment Confirmation screen

**Payment Confirmation**

Your credit card payment has been accepted. Here is your payment summary.

Application Name: Global Online Enrollment System  
Application ID: 105390  
Credit Card Authorization Code: A1B1C1  
GOES Payment Tracking ID: 114660  
Payment Amount: \$50.00 US  
Payment Date: 2008/11/07

We recommend that you print and keep this page for payment tracking purpose.

*Your application is now pending review. **PLEASE REMEMBER TO CHECK BACK ON THIS SITE FOR YOUR APPLICATION STATUS UPDATES.** You will be notified of approvals and appointment scheduling through your online GOES account. CBP recommends that you check this site every few days for updates. If you do not receive a decision within four weeks, please contact the CBP Ombudsman at [CBP.CBPVC@dhs.gov](mailto:CBP.CBPVC@dhs.gov)*

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Your payment has been received and your application is under review. You will have to log back into GOES periodically to check the status of your application. (**NOTE:** Payment processing takes an additional five (5) business days when paying by bank account. You can print this screen by clicking the **Print** button.)

- Once your application is in **Conditionally Approved** status you can schedule an appointment at an Enrollment Center.
- The review process may take a few weeks.
- Click **Logoff**. The **GOES Welcome screen** displays.

# Scheduling Interview

# GOES Schedule Interview screen

Welcome, Today is Oct 16, 2008

Name: conditionapprovedone  
GOES ID: u00144467c

Change Password  
Change Security Questions

Message Inbox :: (1 new)

Delete Mark as Read Mark as Unread

Subject	Date	Action
<input type="checkbox"/> Conditional Approval Notification	10/16/2008	<a href="#">Read Notification</a>

Application(s) in Process ::

Application ID	Program	Application Type	Status	Action
105104	<a href="#">U.S./Mexico FAST</a>	Initial Enrollment	Conditionally Approved	<a href="#">Schedule Interview</a>

Program Membership(s) ::

[Enroll in a New Program](#)

Program	Membership Number	Status	Renewal Date	Action
---------	-------------------	--------	--------------	--------

Your application for U.S./ Mexico FAST has been conditionally approved. Click on 'Schedule Interview' to schedule your interview. You will need to schedule the interview within 30 days of the date of conditional approval.

Customer Service Contact: cbp.goes.support@dhs.gov

- Once you have been conditionally approved for initial enrollment click the **Schedule Interview** button. The **GOES Select Enrollment Center** screen displays.
- To view the Conditional Approval Notification, select the appropriate check box and click the **Read Notification** button.

# GOES Select Enrollment Center screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

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### Select Enrollment Center

Please select the nearest Enrollment Center you want to schedule your interview appointment:

Kim's Global NH-FAST NB-Global Entry EC - 38892 Kim's Global FAST NB EC R

Kim's NH-FAST NB-Global Entry EC - 3802 Kim's FAST NB EC Avenue, Kim's FAST

Kim's Global NH-FAST NB-Global Entry EC - 38892 Kim's Global FAST NB EC Road

Kim's FAST NB only EC - 3899 Kim's FAST NB Only EC Court, Kim's FAST NB Only

< Back | Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the enrollment center where you would like to schedule your interview.
- Click **Next** and the **GOES Schedule Appointment** screen displays.



# GOES Scheduling Confirmation screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

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**GOES Scheduling Confirmation**

**Interview Appointment requested**

Applicant Name: conditionapprovedone

Pass ID: 777701420

Enrollment Center: Kim's NH-FAST SB -Global Entry EC

Program: U.S. / Mexico FAST

Application ID: 105104

Interview Date: Oct 19, 2008

Interview Time: 0:00 - 0:30

Reminder: If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

Customer Service Contact: cbp.goes.support@dhs.gov

- Review the information on the confirmation screen and click **Confirm** to confirm the information for your interview. The **GOES Interview Scheduled** screen displays.

# GOES Interview Scheduled screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

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## Interview Scheduled

You have scheduled an interview for the following application. If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

- [U.S. / Mexico FAST Initial Enrollment](#): Application ID: **105104**

Interview Date: Oct 19, 2008  
Interview Time: 0:00 - 0:30  
Enrollment Center: Kim's NH-FAST SB Global Entry EC  
Address: 3802 Kim's FAST SB EC Avenue, Kim's FAST SB EC, WA, 82638  
Phone#: 202-3808927  
Directions: Kim's Directions to Enrollment Center U.S./Mexico FAST EC

**Document Required for Interview:**  
A copy of your Conditional Approval Notification For Citizenship of UNITED STATES:  
Passport  
For Admissibility:  
Passport

Special Instructions: Kim's Special Instructions for Applicants U.S./Mexico FAST EC

Click [Print](#) to print this page.

[Reschedule Appointment](#) [Cancel Appointment](#) [Done](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Carefully review the information on this screen and note which documents are needed for your interview.
- Click the **Print** link at the bottom to print this page.
- Click **Done** to return to the Home page.