

# GOES Processing

The Global Online Enrollment System (GOES) is used to complete and submit NEXUS, SENTRI, Global Entry, US-Mexico FAST, and US-Canada FAST applications online as well as to submit fee payment and schedule an Enrollment Center appointment.

The screens listed in this presentation highlight the step by step process of:

- Registering as a new GOES user
- Online completion and submission of NEXUS, SENTRI, Global Entry, US-Mexico FAST, and US-Canada FAST applications
- Online processing fee payment
- Online Enrollment Center appointment scheduling

# Registering as a New GOES User

# GOES Welcome screen

**Welcome to GOES**

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

**Trusted Traveler Programs**

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

**GLOBAL ENTRY** Trusted Traveler Program

**SENTRI**

**NEXUS**

**FAST** Free and Secure Trade

**Existing GOES User**

Registered GOES users can log in here

GOES User ID:

Password:

Forgot your password or user ID?

English	Le français
<input type="button" value="Recover Password"/>	<input type="button" value="Retrouver le Mot de passe"/>
<input type="button" value="Recover User ID"/>	<input type="button" value="Retrouver l'ID de connexion"/>

**New GOES User**

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

Select the appropriate link to begin your registration.

**CARD ACTIVATION**

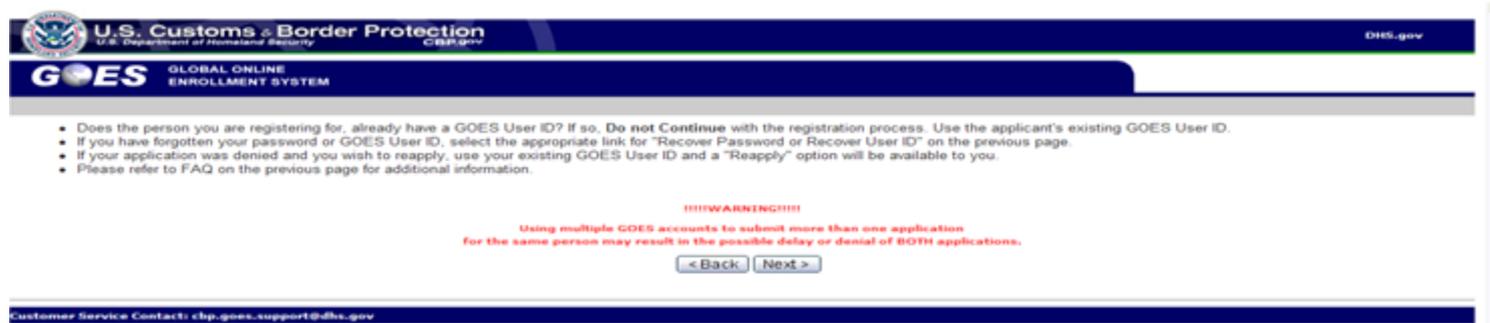
Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

TECHNICAL SUPPORT | FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | [Privacy Statement](#)

- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the Global Online Enrollment System Application link on the bottom right of the [www.cbp.gov](http://www.cbp.gov) Webpage. The **GOES Welcome screen** displays.
- Click the **<appropriate hyperlink>** to register in English or French as a new GOES user. The **GOES Warning screen** displays.

# GOES Warning screen



Click **Next**. The **GOES User Registration – General Information** screen displays.

# GOES User Registration – General Information screen

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov  
DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM [HELP](#)

\* Mandatory Fields

**GOES User Registration - General Information**

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth (yyyy/mm/dd)\* Year  Month  Day

City of Birth\*

Country of Birth\*

State/Province of Birth

Email Address

Confirm Email Address

Set your Password\*

Confirm Password\*

Look at password help for rules.

**Help**

In order to access and use GOES, you must first register with our system. Please enter all required data to start the registration process.

Click here to go back to the [GOES Login](#) page.

**Password Help**

- Minimum Length : 8
- Maximum Length : 12
- Maximum Repeated Characters : 2
- Minimum Alphabetic Characters Required : 1
- Minimum Numeric Characters Required : 1
- Starts with a Numeric Character
- No User Name
- No past passwords
- At least one character must be ~!@#\$%^&\*()\_+=[{}|:;?<, >"

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Type **<your information>** in each field including your **<GOES password>** and confirmation of your password. (**NOTE:** Password rules are listed to the right.)
- Click **Next**. The **GOES User Registration – CBP Trusted Traveler Program Member? screen** displays.

# GOES User Registration – CBP Trusted Traveler Program Member? screen

U.S. Customs and Border Protection  
U.S. Department of Homeland Security  
CBP.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

### GOES User Registration - CBP Trusted Traveler Program Member?

Have you ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past?  Yes  No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied?  Yes  No

**Warning:** Failing to correctly answer these questions may delay your application.

If you answered Yes to either of the questions, please enter your PASS ID or Membership Number. If you are a member of U.S. / Mexico FAST, U.S. / Canada FAST program(s), you may enter FAST ID instead of PASS ID or Membership Number.

The PASS ID or Program Membership ID is exactly nine digits. It is labeled as PASS ID on the back of the SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the denial letter.

Membership Number:

For U.S. / Mexico FAST, U.S. / Canada FAST members, enter your FAST ID. The FAST ID is exactly 14 digits long and starts with 4270 or 4110. It can be found on the back of the FAST card.

FAST ID:

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#### Help

You must Answer both questions to continue.

If you answered Yes to any of the questions, Membership Number/PASS ID or FAST ID is required.

[Click here to go back to the GOES Login page.](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer the two (2) questions. (**NOTE:** If you answer **Yes** to either question, you must provide a Membership Number or FAST ID in the field provided.)
- Click **Next**. The **GOES User Registration – Security Questions** screen displays.

# GOES User Registration – Security Questions screen

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM [HELP](#)

**\* Mandatory Fields**

**GOES User Registration - Security Questions**

Select 5 Security questions and answer them on the next screen.

- What was your favorite subject in school?
- What is your favorite restaurant?
- What was your childhood home address?
- What is/was your father's profession?
- What is your place of birth (i.e. city, state)?
- What is/was the name of your first pet?
- What is your favorite movie?
- What is your favorite vacation spot?

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**Help**

In order to access and use GOES, you must first register with our system. Please select 5 Security Questions unique only to you. You will be asked to supply answers on the next screen. These Security Questions will be used to uniquely identify you with our system.

Click here to go back to the [GOES Login](#) page.

Customer Service Contact: [goes.support@customs.treas.gov](mailto:goes.support@customs.treas.gov)

- Choose five (5) questions to uniquely identify yourself with the system.
- Click **Next**. The **GOES User Registration – Security Questions (Answers)** screen displays.

# GOES User Registration – Security Questions (Answers) screen

U.S. Customs and Border Protection  
U.S. Department of Homeland Security  
DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM [HELP](#)

**\* Mandatory Fields**

**GOES User Registration - Security Questions**  
Supply answers to the Questions you selected.

What is your place of birth (i.e. city, state)?

What is/was your father's profession?

What was your favorite subject in school?

What is your favorite restaurant?

What was your childhood home address?

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**Help**

Please answer the questions you selected. These Security Questions will be used to uniquely identify you with our system.

Please provide answers that you will remember since you will be asked to provide the same answers when you forget your Password or User Id.

[Click here to go back to the GOES Login page.](#)

Customer Service Contact: goes.support@customs.treas.gov

- Type **<the answers>** to the five (5) questions chosen on the previous screen.
- Click **Next**. The **GOES User Registration – User Information** screen displays.

# GOES User Registration – User Information screen

**U.S. Customs & Border Protection**  
U.S. Department of Homeland Security  
CBP.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM

DHS.gov

[HELP](#)

### GOES User Registration - User Information

This is your GOES User ID. Please record or print this ID and store it in a safe place, as **you will need this ID every time you log into GOES.**

This completes the registration process. In order to file an application for a Trusted Traveler Program, you will need to login to GOES and submit a completed application. If you are a current Trusted Traveler cardholder and you provided your Membership Number during registration, you should have access to your account.

User ID: **S00144464J**

### Help

This is your GOES User ID. You will need this ID every time you log into GOES.

To print this page, click [here](#).

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Your GOES User ID displays on the screen. You can print this screen for your records by clicking **Print**, or you can start your application process by clicking **Login**.
- If an email address was entered on the **GOES User Registration – General Information screen**, an email message containing your GOES User ID was sent to the account provided.

# **Online Completion and Submission of US-Canada FAST Applications**

# GOES Login screen

**Welcome to GOES**

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

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**Existing GOES User**

Registered GOES users can log in here

GOES User ID:

Password:

Forgot your password or user ID?

English	Le français
<a href="#">Recover Password</a>	<a href="#">Retrouver le Mot de passe</a>
<a href="#">Recover User ID</a>	<a href="#">Retrouver l'ID de connexion</a>

**New GOES User**

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

Select the appropriate link to begin your registration.

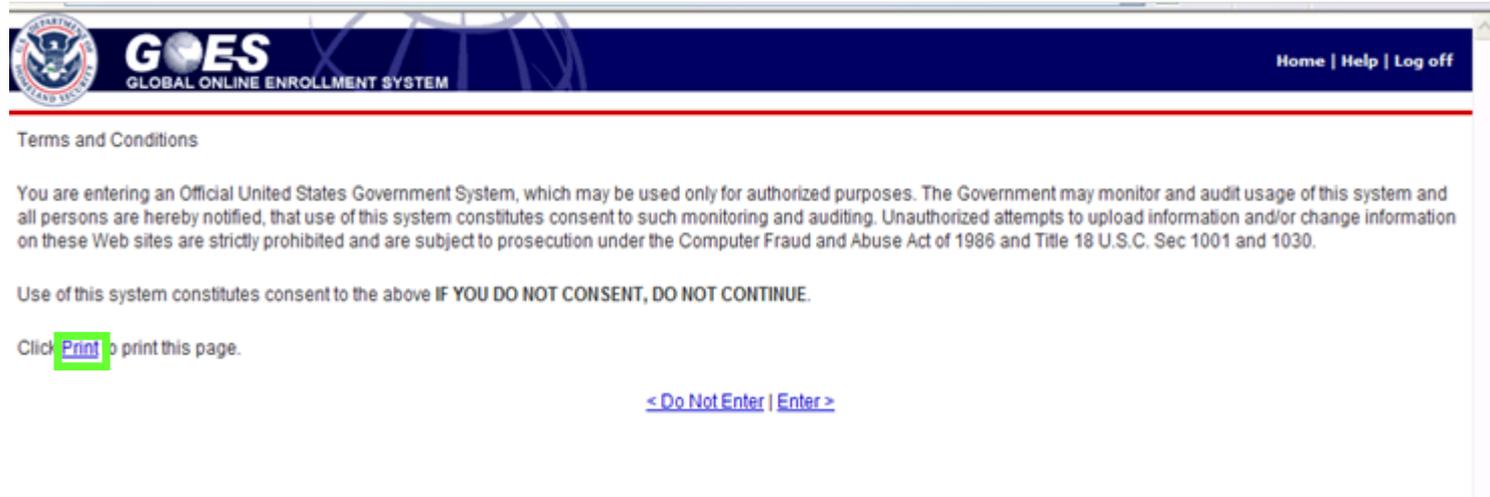
**CARD ACTIVATION**

Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

[TECHNICAL SUPPORT](#) | [FAQ: Frequently Asked Questions](#) | [Contact GOES Support](#)

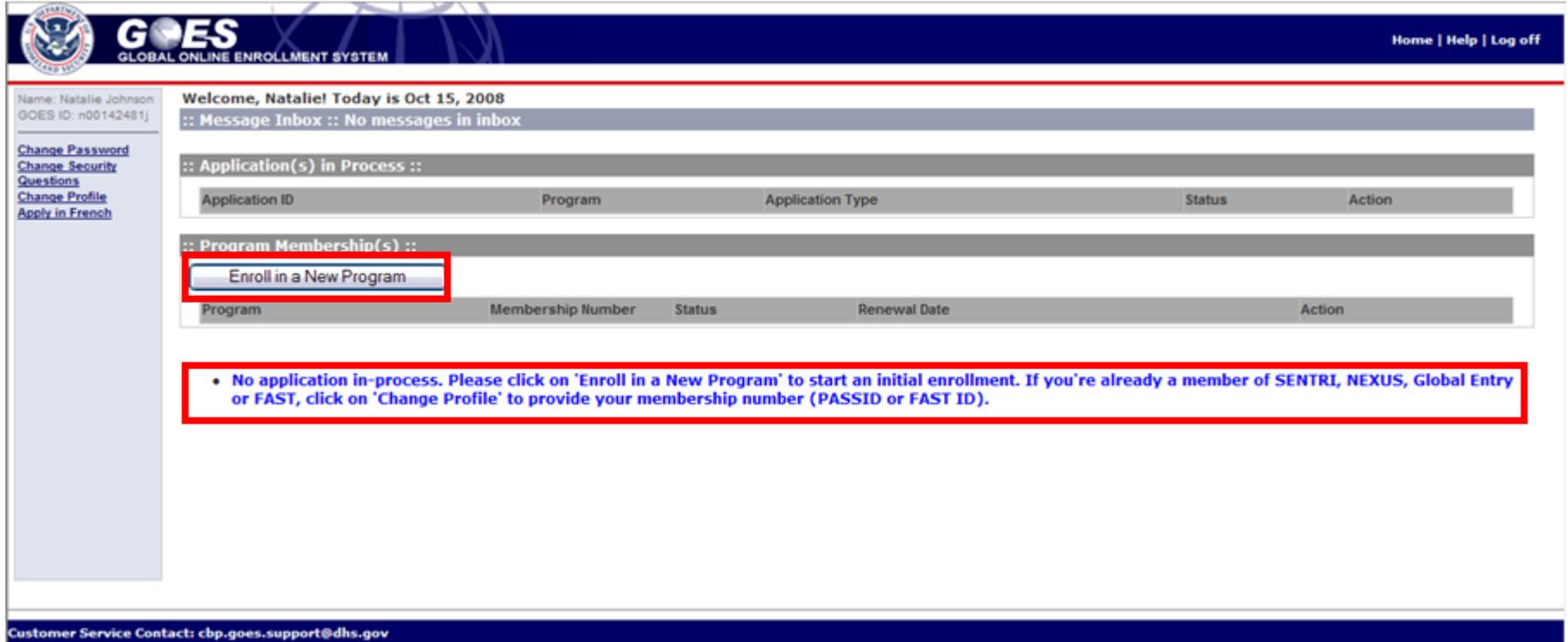
- Type your <GOES User ID> and <Password>.
- Click the **Sign In** button.
- Click **Enter** if you consent to the message displayed. The **Terms and Conditions screen** displays.

# GOES Terms and Conditions screen



- After successfully logging into GOES from the **GOES Welcome screen**, the **GOES Terms and Conditions screen** displays.
- You can print the **Terms and Conditions screen** by clicking the **Print** hyperlink.
- Click **Enter** if you consent to the message displayed. The **GOES Account Summary screen** displays.

# GOES Account Summary screen



**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Name: Natalie Johnson  
GOES ID: n00142481j

[Change Password](#)  
[Change Security Questions](#)  
[Change Profile](#)  
[Apply in French](#)

**Welcome, Natalie! Today is Oct 15, 2008**

**:: Message Inbox ::** No messages in inbox

**:: Application(s) in Process ::**

Application ID	Program	Application Type	Status	Action
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**:: Program Membership(s) ::**

[Enroll in a New Program](#)

Program	Membership Number	Status	Renewal Date	Action
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- No application in-process. Please click on 'Enroll in a New Program' to start an initial enrollment. If you're already a member of SENTRI, NEXUS, Global Entry or FAST, click on 'Change Profile' to provide your membership number (PASSID or FAST ID).

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Click **Enroll in a New Program** to begin the application process. The **GOES Program Membership** screen displays.

# GOES Program Membership screen

 **GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

### Program Membership Questions

Have you ever been approved for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) in the past?  Yes  No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied?  Yes  No

**Warning:** Failing to correctly answer these questions may delay your application.

If you answer Yes to any of the questions, please enter your Pass ID, Membership Number, or FAST ID at this link: [Change Profile](#). The PASS ID or Program Membership ID is exactly nine digits. It is labeled as PASS ID on the back of the SENTRI, NEXUS, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the denial letter. For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your FAST ID. The FAST ID is exactly 14 digits and starts with 4270 or 4110. It can be found on the back of the FAST card.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer the two (2) questions listed. (**NOTE:** If you answer **Yes** to either of the questions, you will have to provide your previous PASS ID or FAST ID using the Change Profile hyperlink provided.)
- Answering **No** to both questions allows you to move forward by clicking **Next**. The **GOES CBP Trusted Traveler Program List screen** displays.

# GOES CBP Trusted Traveler Program List screen

**U.S. Customs and Border Protection (CBP) Trusted Traveler Program List**

\* **Mandatory Fields**

Please select the program for which you want to enroll \*

SENTRI (Approved OMB #1651-0121, CBP Form 8235)  
The SENTRI program provides expedited travel to approved members between the US and Mexico border.

NEXUS (89658 E)  
The NEXUS program provides expedited travel to approved members between the US and Canada border.

Global Entry (Approved OMB #1651-0121, CBP Form 8235)  
The Global Entry program provides expedited travel to approved members for international air travel.

U.S. / Mexico FAST (Approved OMB #1651-0121, CBP Form 823F)  
The U.S. / Mexico FAST program offers expedited entry into the United States to approved commercial truck drivers operating within secure supply chains.

U.S. / Canada FAST (8673 E)  
The U.S. / Canada FAST program offers expedited travel between the United States and Canada to approved commercial truck drivers operating within secure supply chains.

**FOR SENTRI, U.S / Mexico FAST, AND GLOBAL ENTRY ONLY:**  
Paperwork Reduction Act Statement. An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number. The control number for this collection is 1651-0121. The estimated average time to complete this submission is 30 minutes per respondent. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Information Services Branch, 1300 Pennsylvania Avenue, Washington, DC 20229. Exp. 10/31/2010

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the button beside **US-Canada FAST** to indicate that you are applying for the US-Canada FAST program. (A short description of all of the programs is included to help with the selection.)
- Click **Next**. The appropriate **GOES Program Eligibility screen** displays.

# GOES US-Canada FAST Program Eligibility screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

## U.S. / Canada FAST Program Eligibility

The U.S. / Canada FAST program offers expedited travel between the United States and Canada to approved commercial truck drivers operating within secure supply chains.

You must meet the following requirements in order to be eligible for this program:

- A citizen or permanent resident of the United States or Canada;
- Admissible to the United States under applicable immigration laws;
- 18 years old or older;
- Possess a valid driver's license.

If you do not meet these requirements, your application will be denied.

Are you sure you want to continue?

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

After reading the program eligibility requirements displayed, choose **Yes** to continue. The **GOES Personal Information screen** displays.

# GOES US-Canada FAST Program Marketing Survey screen

Marketing Survey

Where did you hear about the program?

- Border staff
- Media
- Other
- Trade show
- Website
- Word of mouth

Next >

Customer Service Contact: cbp.goes.support@dhs.gov

Answer the question by selecting from the drop-down menu where you heard about this program. Select **Next** when finished.

# GOES Application Wizard

The screenshot displays the GOES (Global Online Enrollment System) application wizard. The header includes the GOES logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. In the top right corner, there are links for 'Home | Help | Log off'. The main content area is titled 'Personal Information' and includes a 'Mandatory Fields' section. A sidebar on the left lists 15 steps of the wizard, with 'Personal Information' selected as step 1. The form fields include: Last/Paternal Name\* (text box with 'Johnson'), Suffix (dropdown menu), Maternal Name (text box), First Name\* (text box with 'Sarah'), Middle Name (text box), E-mail Address (text box), Gender\* (dropdown menu), Eye color (dropdown menu), Height (dropdown menu with 'English', text boxes for feet and inches), and Language Preference\* (dropdown menu with 'English'). At the bottom of the form are buttons for '< Back', 'Reset', and 'Next >'. A footer at the bottom left provides the customer service contact: 'cbp.goes.support@dhs.gov'.

- There are two ways to navigate through the application entry:
  - By clicking on the section from the **Application Wizard** on the left side of the screen; or
  - By clicking on **Next** at the bottom of each page
- The name of the program is added to the menu title of Application Wizard to indicate the program you are currently working in.

# GOES Personal Information screen

U.S. / Canada FAST Application Wizard

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

**Personal Information**

\* Mandatory Fields

Please enter mandatory fields below:

Please update registration data at this link: [Update Registration Data](#)

LastPaternal Name\* Johnson

Suffix Mr

Maternal Name

First Name\* Sarah

Middle Name

E-mail Address

Gender\* [dropdown]

Eye color [dropdown]

Height English [dropdown] ft. [ ] in. [ ]

Language Preference\* English [dropdown]

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Customer Service Contact: cbp.goes.support@dhs.gov

- Select your **<Gender>**, **<Eye Color>**, **<Height>**, and **<Language Preference>** using the drop-down menus and fields available.
- Click **Next**. The **GOES Other Names Used screen** displays. (**NOTE:** Use the Update Registration Data hyperlink if any other biographic data needs to be updated on this screen.)

# GOES Other Names Used screen

U.S. / Canada FAST Application Wizard

**Other Names Used**

\* Mandatory Fields

If you have used any other names, please add them to the lists below.

Other Last Name  [Add Last Name +](#)

Other Last Names	Action
------------------	--------

Other First Name  [Add First Name +](#)

Other First Names	Action
-------------------	--------

< Back   Reset   Next >

Customer Service Contact: cbp-goes.support@dhs.gov

- Add other names used by typing **<alternate first and last names>** in the available fields and clicking the **Add Last Name +** or **Add First Name +** buttons if applicable.
- Click **Next**. The **GOES Date and Place of Birth** screen displays.

# GOES Date and Place of Birth screen

U.S. / Canada FAST Application Wizard

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

**Date and Place of Birth**

\* Mandatory Fields

Please update registration data at this link: [Update Registration Data](#)

Date of Birth (yyyy/mm/dd)\*

City of Birth\*

Country of Birth\*

State/Province of Birth\*

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

The data displayed on this screen is taken from the registration data entered earlier in the GOES process.

- Use the Update Registration Data hyperlink to change this information if necessary.
- Click **Next**. The **Contact Information screen** displays.

# GOES Contact Information screen

U.S. / Canada FAST Application Wizard

- Personal Information
- Other Names Used
- Date and Place of Birth
- Contact Information
- Citizenship Information
- Admissibility Documents
- Primary Residence
- Driver's License
- Current Address
- Address History
- Current Employment Status
- Employment History
- Travel History
- Additional Information
- Final Review

### Contact Information

**\* Mandatory Fields**

Please provide at least one phone number.

Home Phone Number

Phone Format\*

Mobile Phone Number

Phone Format\*

Work Phone Number

Phone Format\*

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Complete **<phone contact information>** on this screen using the drop-down menus and fields provided.
- At least one phone number is required.
- Click **Next**. The **GOES Citizenship Information screen** displays.

# GOES Citizenship Information screen

U.S. / Canada FAST Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. **Citizenship Information**  
6. Admissibility Documents  
7. Primary Residence  
8. Driver's License  
9. Current Address  
10. Address History  
11. Current Employment Status  
12. Employment History  
13. Travel History  
14. Additional Information  
15. Final Review

**Citizenship Information**

Click on **Add Citizenship** to add your country of citizenship and accompanying documents.

**Add Citizenship +**

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Click the **Add Citizenship** button.
- Click **Next**. The **GOES Country of Citizenship Details** screen displays.

# GOES Citizenship Information screen

The screenshot shows the 'Country of Citizenship Details' screen in the GOES system. The header includes the GOES logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM'. The top right has links for 'Home | Help | Log off'. The left sidebar lists the application wizard steps, with 'Citizenship Information' highlighted. The main content area contains the following text and form elements:

**\* Mandatory Fields**

Please select the country of your citizenship and follow the wizard to provide your proof of citizenship.

If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on.

Country of Citizenship\*:  ▼

Type of Citizenship\*:  Primary  Secondary

Navigation buttons: <Back, Reset, Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the **<country of citizenship>** from the drop-down menu.
- Select whether or not the country of citizenship is **Primary** or **Secondary**.
- Click **Next**. The **GOES Citizenship Documents** screen displays.

# GOES Citizenship Documents screen

U.S. / Canada FAST Application Wizard

**Citizenship Documents**

**\* Mandatory Fields**

Please add at least one proof of citizenship document for **UNITED STATES** that you will be presenting during your Interview. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring the documents selected.

Country of Citizenship\* UNITED STATES

Please select a Document Type and then click on **Add Document** to add documents for proof of this citizenship.

Document Type\*

Note: Your application requires documentation.

< Back Next > Add Document

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the **<document type>** from the drop-down menu.
- Click **Add Document** to add the information for the document type selected. If there are any documents previously entered with the same document type, the **GOES Add Citizenship Document** screen displays. Otherwise, the appropriate **GOES Proof of Citizenship** screen displays for data entry.
- If you click **Next**, no document will be added. The **GOES Citizenship Information** screen displays with the country of citizenship and any documents added.

# GOES Add Citizenship Document: <document(s) selected> screen

U.S. / Canada FAST Application Wizard

**Add Citizenship Documents: Passport**

Country of Citizenship: UNITED STATES

You have previously entered the following Passport documents. If you want to add any of the following documents as proof of UNITED STATES citizenship, select the corresponding checkbox and click Next. If you want to add a new document click Next without selecting any checkbox.

Document Type	Document No.	Country of Issuance	Expiration Date	Action
Passport	678	CANADA		<input type="checkbox"/>

Note: Your application will not be processed without all the proper documentation.

< Back Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- To select a document you previously entered, click the appropriate checkbox under **Action** that corresponds to the document you want to select.
- Click **Next** and the **GOES Citizenship Documents** screen displays with the selected document added without needing to reenter data.
- If you click **Next** without selecting a checkbox the **GOES Proof of Citizenship screen** displays for data entry of a new document with the same document type.

# GOES Proof of Citizenship: <document(s) selected> screen

U.S. / Canada FAST Application Wizard

- [1. Personal Information](#)
- [2. Other Names Used](#)
- [3. Date and Place of Birth](#)
- [4. Contact Information](#)
- [5. Citizenship Information](#)
- [6. Admissibility Documents](#)
- [7. Primary Residence](#)
- [8. Driver's License](#)
- [9. Current Address](#)
- [10. Address History](#)
- [11. Current Employment Status](#)
- [12. Employment History](#)
- [13. Travel History](#)
- [14. Additional Information](#)
- [15. Final Review](#)

### Proof of Citizenship: Passport

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Passport Number \*

Country of Issuance \*

Expiration Date (yyyy/mm/dd) \*

Please enter your Name and Date Of Birth as they appear on your Passport.

Last/Paternal Name \*

Suffix

Maternal Name

First Name \*

Middle Name

Date of Birth (yyyy/mm/dd) \*

< Back   Reset   Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete the data fields on the screen with information exactly as it appears on the document referenced.
- Click **Next**. The **GOES Citizenship Documents** screen displays.

# GOES Citizenship Documents screen

U.S. / Canada FAST Application Wizard

## Citizenship Documents

\* Mandatory Fields

Please add at least one proof of citizenship document for UNITED STATES that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the documents selected.

Country of Citizenship\* UNITED STATES

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport	57676	UNITED STATES	2010-01-01	<a href="#">Delete</a> <a href="#">Update</a>

Please select a Document Type and then click on **Add Document** to add documents for proof of this citizenship.

Document Type\*

Note: Your application will not be processed without all the proper documentation.

[< Back](#) [Next >](#) [Add Document](#)

Customer Service Contact: [cbp-goes.support@dhs.gov](mailto:cbp-goes.support@dhs.gov)

- Documents that you have already added appear on this list. The documents can be updated and deleted from this page, once added.
- To add another document select a **<document type>** from the drop-down menu, and click **Add Document**.
- Click **Next**. The **GOES Citizenship Information screen** displays.

# GOES Citizenship Information screen

U.S. / Canada FAST Application Wizard

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

### Citizenship Information

Click on Add Citizenship to add your country of citizenship and accompanying documents.

[Add Citizenship +](#)

Country of Citizenship: UNITED STATES ( Primary ) [Update](#) [Delete](#)

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document No.	Country of Issuance	Expiration Date
Passport	56778	UNITED STATES	2010-01-01
Naturalization Certificate			

[< Back](#) [Next >](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Click **Add Citizenship** to add another country of citizenship.
- To update the country of citizenship click **update** or **delete** to delete the country from you list of citizenship.
- Click **Next**. The **GOES Admissibility Document screen** displays if you are a citizen of the U.S. or Canada. Otherwise, the **GOES Permanent Resident Status screen** displays.

# GOES Permanent Resident Status screen

U.S. / Canada FAST Application Wizard

- [Personal Information](#)
- [Other Names Used](#)
- [Date and Place of Birth](#)
- [Contact Information](#)
- [Citizenship Information](#)
- [Permanent Resident Status](#)**
- [Admissibility Documents](#)
- [Primary Residence](#)
- [Driver's License](#)
- [Current Address](#)
- [Address History](#)
- [Current Employment Status](#)
- [Employment History](#)
- [Travel History](#)
- [Additional Information](#)
- [Final Review](#)

## Permanent Resident Status

**\* Mandatory Fields**

If you are not a citizen of the United States or Canada, you must be a permanent resident of the United States or Canada to be eligible for the NEXUS or U.S. / Canada FAST program.

Please select the country of which you are a permanent resident.\*

UNITED STATES  CANADA

You are required to enter your Permanent Resident Card information as proof of your permanent resident status. The information you provide in the application must be EXACTLY as it appears on the document. You must bring this document to your interview.

Note: Your application will not be processed without all the proper documentation.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select a country of which you are a Permanent Resident.
- Click **Next**. The **GOES Proof of Permanent Resident Status** screen displays.

# GOES Proof of Permanent Resident Status screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. **Permanent Resident Status**
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

## Proof of Permanent Resident Status: Permanent Resident Card

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Permanent Resident Card Number / AP \*

Country of issuance \*

Expiration Date (yyyy/mm/dd)

Please enter your Name and Date Of Birth as they appear on your Permanent Resident Card.

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth(yyyy/mm/dd)\*

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Enter the information exactly as it appears on your Permanent Residence Card.
- Click **Next**. The **GOES Admissibility Documents** screen displays.

# GOES Proof of Admissibility: Select Documents screen

U.S. / Canada FAST Application Wizard

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

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**Admissibility Documents**

**\* Mandatory Fields**

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
---------------	-----------------	---------------------	-----------------	--------

Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.

Document Type\*

- Certificate of Retention of Canadian Citizenship
- Birth Certificate
- Work Permit
- Visa
- Passport
- Certificate of Indian Status
- Permanent Resident Card
- Student Permit
- Citizenship Certificate
- Naturalization Certificate

Note: Your application is currently in progress. Please do not click on the Back button.

< Back   Next >   Add Document

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the **<document type>** from the drop-down menu.
- Click **Add Document** to add the information for the document type selected. The **GOES Add Admissibility Document** screen or the appropriate **GOES Proof of Admissibility** screen displays depending on whether a previously entered document exists for the document type selected. Follow the same process as adding a citizenship document
- If you click **Next**, no document will be added. The **GOES Primary Residence** screen displays.

# GOES Primary Residence screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. **Primary Residence**
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

### Primary Residence

**\* Mandatory Fields**

Please select the country of your **primary residence**. \*

If your primary residence is different than your current address, please provide details:

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select your **<country of primary residence>** from the drop-down menu. (**NOTE:** If your country of primary residence is different than your current address, provide details in the text box provided.)
- Click **Next**. The **GOES Driver's License** screen displays.

# GOES Driver's License screen

U.S. / Canada FAST Application Wizard

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. **Driver's License**  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

**Driver's License**

**\* Mandatory Fields**

Please enter mandatory fields below

You must possess a valid driver's license in order to be eligible for the FAST program.

Do you currently hold a valid driver's license?\*  Yes  No

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- You must have a valid Driver's License to enroll in US-Canada FAST. Answer **Yes** or **No** to the question **Do you currently hold a valid driver's license?** (**NOTE:** If you answer **Yes** the **GOES Driver's License Details screen** displays after clicking **Next**. If you answer **No** you are not eligible for US-Canada FAST.)
- Click **Next**.

# GOES Driver's License Details screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. **[Driver's License](#)**
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Final Review](#)

### Driver's License Details

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number\*

Country of Issuance\*

State/Province of Issuance

Driver's License Expiration Date (yyyy/mm/dd)\*

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth (yyyy/mm/dd)\*

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Since you chose **Yes** as holding a valid driver's license, you must complete your **<license information>** on this screen.

# GOES Driver's License Details screen continued

U.S. / Canada FAST Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Final Review

### Driver's License Details

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number\*

Country of Issuance\* UNITED STATES

State/Province of Issuance\*

Driver's License Expiration Date (yyyy/mm/dd)\*

Is this an enhanced driver's license (EDL)?\*  Yes  No

Is this a commercial driver's license (CDL)?\*  Yes  No

Is there a HAZMAT (hazardous material) endorsement on the CDL?\*  Yes  No

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth (yyyy/mm/dd)\*

< Back Reset Next >

Customer Service Contact: ebp-goes.support@dhs.gov

- Answer **Yes** or **No** if your driver's license is an Enhanced Driver's License.
- Answer **Yes** or **No** if your driver's license is a Commercial Driver's License.
- If you answer Yes to having a Commercial Driver's License, answer **Yes** or **No** if there is a HAZMAT endorsement.
- Click **Next**. The **GOES Current Address screen** displays.

# GOES Current Address screen

U.S. / Canada FAST Application Wizard

**Current Address**

**\* Mandatory Fields**

Please enter mandatory fields below

The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.

As Of Date From (yyyy/mm)\*

Street Address Street Number Street Name \*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal/Zip Code

UNITED STATES  
CANADA

Check here if your Mailing Address is different than your Current Address  Mailing Address

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete your **<current address information>** on this screen. (**NOTE:** If your mailing address is different from your current address click the check-box at the bottom of the screen. P.O. boxes cannot be used.)
- Click **Next**.
  - If mailing address check box is selected, the **GOES Mailing Address screen** displays.
  - If mailing address check box is not selected, the **GOES Address History screen** displays.

# GOES Current Address screen

The screenshot shows the 'Current Address' screen in the GOES system. The header includes the GOES logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM' with links for Home, Help, and Log off. A sidebar on the left lists 16 steps of the 'U.S. / Canada FAST Application Wizard', with 'Current Address' highlighted. The main content area is titled 'Current Address' and includes a 'Mandatory Fields' section. A red-bordered error message 'Invalid Street Name.' is displayed. Below the error, instructions state that the address must be a physical one and that proof of residence is required at the interview. The form fields include: 'As Of Date' (0000/01), 'Street Address' (Street Number and Street Name), 'Street Address 2', 'Apartment', 'City', 'Country' (UNITED STATES), 'State/Province' (VIRGINIA), and 'Postal/Zip Code' (22030). There is a checkbox for 'Mailing Address' and navigation buttons for '< Back', 'Reset', and 'Next >'. A footer provides the customer service contact: cbp.goes.support@dhs.gov.

- If an invalid address error message displays, check to see if you have entered your address correctly.
- If yes, then click **Next** again.

# GOES Current Address screen

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a navigation bar with the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the bar, there are links for "Home | Help | Log off".

The main content area is titled "Current Address" and includes a sidebar on the left with a "U.S. / Canada FAST Application Wizard" menu. The menu items are: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Permanent Resident Status, 7. Admissibility Documents, 8. Primary Residence, 9. Driver's License, 10. Current Address (highlighted), 11. Address History, 12. Current Employment Status, 13. Employment History, 14. Travel History, 15. Additional Information, and 16. Final Review.

The "Current Address" section contains a red-bordered error message: "The street number is out of range. If you are sure that the address is correct, please select the 'Accept the Address' Checkbox." Below this message, it says "Please enter mandatory fields below" and "The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed." It also includes a note: "When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc."

The form fields include: "As Of Date" (From 00/00/00 to 0000/01), "Street Address" (Street Number and Street Name), "Street Address 2", "Apartment", "City" (FAIRFAX), "Country" (UNITED STATES), "State/Province" (VIRGINIA), and "Postal/Zip Code" (22030). There is a checkbox labeled "Accept the Address" which is currently unchecked. Below the form, there is a checkbox for "Mailing Address" and a note: "Check here if your Mailing Address is different than your Current Address". At the bottom of the form, there are three buttons: "< Back", "Reset", and "Next >".

At the bottom of the page, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- If an invalid address error message still displays, check to see if you have entered your address correctly. If you are sure that the address is correct, click on the "Accept the Address" checkbox and the address as you've entered will be accepted. (**NOTE:** Entering an invalid address will prevent communication from CBP from being delivered to you.)

# GOES Mailing Address screen

U.S. / Canada FAST Application Wizard

- [Personal Information](#)
- [Other Names Used](#)
- [Date and Place of Birth](#)
- [Contact Information](#)
- [Citizenship Information](#)
- [Permanent Resident Status](#)
- [Admissibility Documents](#)
- [Primary Residence](#)
- [Driver's License](#)
- [Current Address](#)**
- [Address History](#)
- [Current Employment Status](#)
- [Employment History](#)
- [Travel History](#)
- [Additional Information](#)
- [Final Review](#)

## Mailing Address

\* Mandatory Fields

Please enter mandatory fields below

Street Address: Street Number  Street Name\*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal Code

< Back   Reset   Next >

Customer Service Contact: goes.support@customs.treas.gov

- Complete your *<mailing address information>* on this screen.
- Click **Next**, the **GOES Address History** screen displays.

# GOES Address History screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. **[Address History](#)**
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

## Address History

\* **Mandatory Fields**

If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)

[Add Address +](#)

Period At Address	Street Address	City	State/Province	Country	Action
-------------------	----------------	------	----------------	---------	--------

[< Back](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

If you have lived at your current address for less than five (5) years, you must add previous address information on this screen until a total of five (5) years of address history is recorded.

- Click **Add Address +** and complete your **<address history>** for each applicable address. (**NOTE:** P.O. boxes cannot be used.)
- Click **Next**. The **GOES Address History screen** displays to allow you to add additional address history.

# GOES Address History Details screen

U.S. / Canada FAST Application Wizard

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. **[Address History](#)**  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

### Address History Details

\* **Mandatory Fields**

Please provide details of a previous address in the last five years. The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

#### Address Details

Time Period (yyyy/mm)\* From  To

Street Address Street Number  Street Name\*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal/Zip Code

< Back Reset Next >

Customer Service Contact: goes.support@customs.treas.gov

- Complete your **<address history information>** on this screen.
- Click **Next**. The **GOES Current Employment Status** screen displays.

# GOES Current Employment Status screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. **[Current Employment Status](#)**
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

### Current Employment Status

**\* Mandatory Fields**

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm)\*

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select your **<current employment status>** from the available buttons and complete your **<start date of employment>**. The **GOES Current Employment Status (expanded)** screen displays if you select “Employed” or “Self-employed”.

# GOES Current Employment Status (expanded) screen

U.S. / Canada FAST Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Permanent Resident Status
7. Admissibility Documents
8. Previous Residence
9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Final Review

### Current Employment Status

**\* Mandatory Fields**

• Street Address must not be a PO Box.  
Click Help for additional information.

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Chas

From Date (yyyy-mm)\*

Please provide details of your current employment. If you have more than one current employment, you may provide others with your Employment History.

#### Employment Details

Occupation\*

Employer\*

Employer's Phone  Phone Format\*

Street Address Number  Street Name\*  P.O. box 1

Street Address 2

Suite

City\*

Country\*

State/Province

Postal/Zip Code

< Back Reset Next >

Customer Service Contact: chp.goes.support@dhs.gov

- Complete your **<current employment details>** (NOTE: The same address validation is performed on your current employer's address. If an invalid address error message displays, check to see if you have entered the address correctly. If you are sure that the address is correct, click on the "Accept the Address" checkbox and the address as you've entered will be accepted.)
- Click **Next**. The **GOES Employment History** screen displays.

# GOES Employment History screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. **Employment History**
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

### Employment History

**\* Mandatory Fields**

You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one.

[Add Employer +](#)

Current?	Employment Period	Employment Status	Occupation	Employer	Action
<a href="#">&lt; Back</a> <a href="#">Next &gt;</a>					

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

If you have been employed at your current job for less than five (5) years, you must add previous employment information on this screen until a total of five (5) years of employment history is recorded.

- Click **Add Employer +** and complete your **<employment history>** for each applicable job.
- Click **Next**. The **GOES Travel History screen** displays.

# GOES Travel History screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Final Review](#)

### Travel History

**\* Mandatory Fields**

Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?  Yes  No

If yes, please list countries by selecting a country from the list and clicking **Add Country** for each country visited.

Country

Countries Traveled	Action
--------------------	--------

< Back   Next >   Add Country

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?** (NOTE: If you choose **Yes**, select the **<appropriate country>** and click **Add Country +** for each applicable country.)
- Click **Next**. The **GOES Additional Information: (Offense Not Pardoned)** screen displays.

# GOES Additional Information: Previous Conviction

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Permanent Resident Status](#)  
7. [Admissibility Documents](#)  
8. [Primary Residence](#)  
9. [Driver's License](#)  
10. [Current Address](#)  
11. [Address History](#)  
12. [Current Employment Status](#)  
13. [Employment History](#)  
14. [Travel History](#)  
15. [Additional Information](#)  
16. [Final Review](#)

**Additional Information: Offense Not Pardoned**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been convicted of an offense in any country for which you have not received a pardon? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been convicted of an offense in any country for which you have not received a pardon?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Waiver or Inadmissibility** screen displays.

# GOES Additional Information: Waiver of Inadmissibility screen

U.S. / Canada FAST Application Wizard

- [Personal Information](#)
- [Other Names Used](#)
- [Date and Place of Birth](#)
- [Contact Information](#)
- [Citizenship Information](#)
- [Permanent Resident Status](#)
- [Admissibility Documents](#)
- [Primary Residence](#)
- [Driver's License](#)
- [Current Address](#)
- [Address History](#)
- [Current Employment Status](#)

### Additional Information: Waiver of Inadmissibility

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? \*  Yes  No

If you answered Yes, please provide details.

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Violation of Laws** screen displays.

# GOES Additional Information: Violation of Laws screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Permanent Resident Status](#)  
7. [Admissibility Documents](#)  
8. [Primary Residence](#)  
9. [Driver's License](#)  
10. [Current Address](#)  
11. [Address History](#)  
12. [Current Employment Status](#)

### Additional Information: Violations of Laws

\* **Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of customs or immigration laws or other federal import laws? \*  Yes  No

If you answered Yes, please provide details.

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs or immigration laws or other federal import laws?** (NOTE: If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Violation of Immigration Laws** screen displays.

# GOES Additional Information: Violation of Immigration Laws screen

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. **Additional Information**  
15. [Final Review](#)

### Additional Information: Violation of Immigration Laws

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of immigration laws? \*  Yes  No

If you answered Yes, please provide details.

< Back Reset Next >

Customer Service Contact: [chp.goes-support@dhs.gov](mailto:chp.goes-support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of immigration laws?** (**NOTE:** If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Additional Information: Approval of Rehabilitation** screen displays.

# GOES Additional Information: Approval of Rehabilitation screen

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a blue header with the GOES logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. On the right side of the header, there are links for 'Home | Help | Log off'. Below the header, the main content area is titled 'Additional Information: Approved for Rehabilitation'. On the left side, there is a sidebar with a list of 12 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Permanent Resident Status, 7. Admissibility Documents, 8. Primary Residence, 9. Driver's License, 10. Current Address, 11. Address History, and 12. Current Employment Status. The main content area is titled '\* Mandatory Fields' and contains the text 'Please enter mandatory fields below'. Below this, there is a question: 'Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?' with radio buttons for 'Yes' and 'No'. The 'Yes' radio button is selected. Below the question, there is a text box for providing details if the answer is 'Yes'.

- Answer **Yes** or **No** to the question, **Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?** (**NOTE:** If you answer **Yes**, provide details in the text box.)
- Click **Next**. The **GOES Application Summary screen** displays.

# GOES Application Summary screen

Home | Help | Log off

Action: [Print](#)

**FAST MEXPRES**  
U.S. / Canada FAST Application

You have **36 error(s)\*** in your application. Please fix them before continuing.

Personal Information	
<a href="#">FIX ERRORS</a>	
Last/Paternal Name	Johnson
Suffix	
Maternal Name	
First Name	Sarah
Middle Name	
E-mail Address	
Gender*	
Eye color	
Height	
Language Preference	English
Other Names Used	
<a href="#">UPDATE</a>	
Other Last Names	

[UPDATE](#)

Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?

Answer: N

Details

[UPDATE](#)

Have you ever been found in violation of customs or immigration laws or other federal import laws?

Answer: N

Details

[< Back to Application Wizard](#) [Certify >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

The **GOES Application Summary screen** displays the application information recorded in the system.

- Review the information and click **Certify** (not shown) if correct. (**NOTE:** You can also print the screen for your records by clicking **Print** at the top of the screen. If any information is incorrect, click the **Fix Errors** link to correct the appropriate information.) The **GOES Certification screen** displays.

# GOES US-Canada FAST Certification screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

## Certification

You are applying for the following trusted traveler programs:

- U.S. / Canada FAST Initial Enrollment

### UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. & 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

### CANADA'S PRIVACY STATEMENT

The information you provide on this form, including supporting documentation and biometric data, is collected under the *Customs Act* and is protected under the *Privacy Act*. The information will be used to make a determination of your application and the operation of the programs, and may be shared with other government agencies in Canada and the United States of America. The information will be retained in the Personal Information Bank # CBSA TEC 005. Instructions for obtaining information are provided in Infosource, which is available at public libraries, government public reading rooms and on the Internet at <http://infosource.gc.ca>. All applicants are subject to a check of criminal information databases and other immigration and customs databases in order to determine eligibility for the program.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify?  Yes  No

[< Back to Application Wizard](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Read the information on the **Certification screen**.
- Answer **Yes** or **No** to the question, **Do you certify?** (**NOTE:** You will not be able to continue the process until you choose **Yes**.)
- Click **Next**. The **GOES Final Review: Application Shopping Cart screen** displays.  
Application Processing U.S. Customs and Border Protection

# Online Processing Fee Payment

# GOES Final Review: Application Shopping Cart screen

**Final Review: Application Shopping Cart**

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on **Make Payment**.

Fees are for the service of processing the application and are non-refundable. Click here  to agree and proceed.

Application	Application Cost	Actions
U.S. / Mexico FAST Initial Enrollment (9003)	\$50.00	<a href="#">Pay Later</a>
<b>Total Payment</b>	<b>\$50.00</b>	

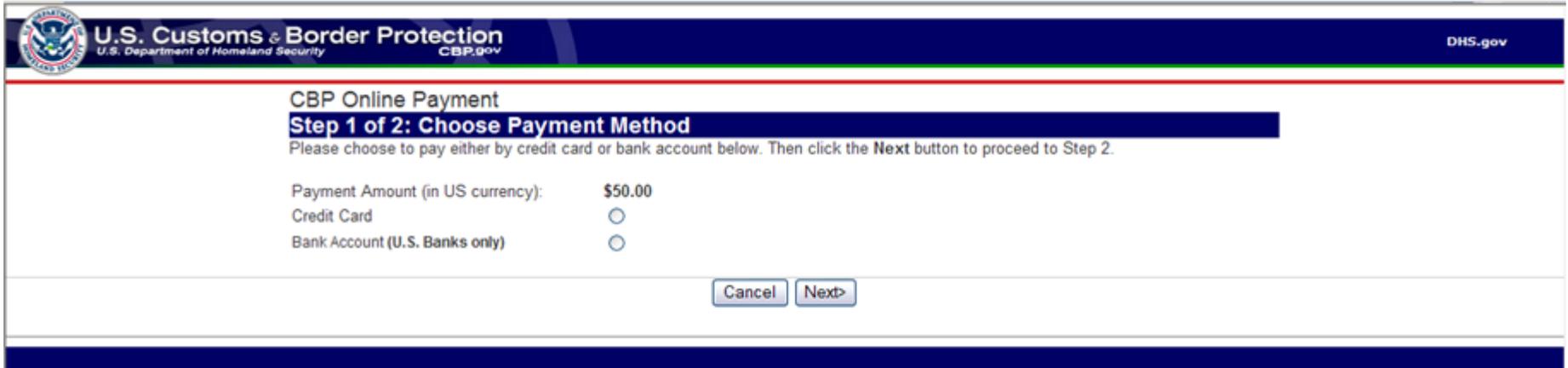
[Home](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

The GOES Application Fee displays in U.S. dollars. This fee is non-refundable. Your GOES application will not be processed until payment has been received.

- Click the check-box to agree and proceed.
- Click **Make Payment**. The **GOES Online Payment screen** displays

# GOES Online Payment screen



The screenshot shows the GOES Online Payment interface. At the top, there is a blue header with the U.S. Customs & Border Protection logo on the left, the text "U.S. Customs & Border Protection" and "U.S. Department of Homeland Security" in the middle, and "CBP.gov" on the right. In the top right corner, "DHS.gov" is displayed. Below the header, the main content area has a white background. It starts with the title "CBP Online Payment" and a sub-header "Step 1 of 2: Choose Payment Method" in a blue bar. Below this, a message reads: "Please choose to pay either by credit card or bank account below. Then click the Next button to proceed to Step 2." The payment amount is listed as "\$50.00". There are two radio button options: "Credit Card" and "Bank Account (U.S. Banks only)". At the bottom of the form, there are two buttons: "Cancel" and "Next>".

- Click the <**appropriate button**> to make a payment by credit card or bank account.
- Click **Next**. The **GOES Online Payment (Credit Card)** screen or **GOES Online Payment (Bank Account)** screen displays.

# GOES Online Payment (Credit Card) screen

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

## CBP Online Payment

### Step 2 of 2: Payment by Credit Card

Please enter your credit card information below. Then click the **Submit Payment** button to complete the process.

**\* Mandatory Fields**

Payment Amount (in US currency): \$50.00

Account Holder Name \*

Billing Address \*

City

Country

State/Province

Postal/Zip Code

Credit Card Type \*

Credit Card Number \*  (Value should not contain spaces or dashes)

Expiration Date \*  /

Security Code \*

Three digit security code

60114066154411 256

(On the back of your card, find the last 3 digits)

<Back Cancel Submit Payment>

- Complete your **<credit card information>**
- Click **Submit Payment**. The **GOES Online Payment Response screen** displays.

# GOES Online Payment (Bank Account) screen

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov  
DHS.gov

## CBP Online Payment

### Step 2 of 2: Payment by Bank Account (U.S. Banks only)

Please enter your bank account information below. Then click the **Submit Payment** button to complete the process.

A direct debit authorization must be received before 3:55 PM Eastern Time if payment is to occur as early as the next day. If the U.S. Treasury Department's designated depository is closed on a scheduled payment date (including weekends and some holidays), the payment will occur the next day the depository is open. A direct debit authorization must be initiated no more than 30 days in advance.

**\* Mandatory Fields**

Payment Amount (in US currency): \$50.00

Account Holder Name \* uscanadafast completeone

Account Type \*

Routing Number \*

Account Number \*

Confirm Account Number \*

Check Number

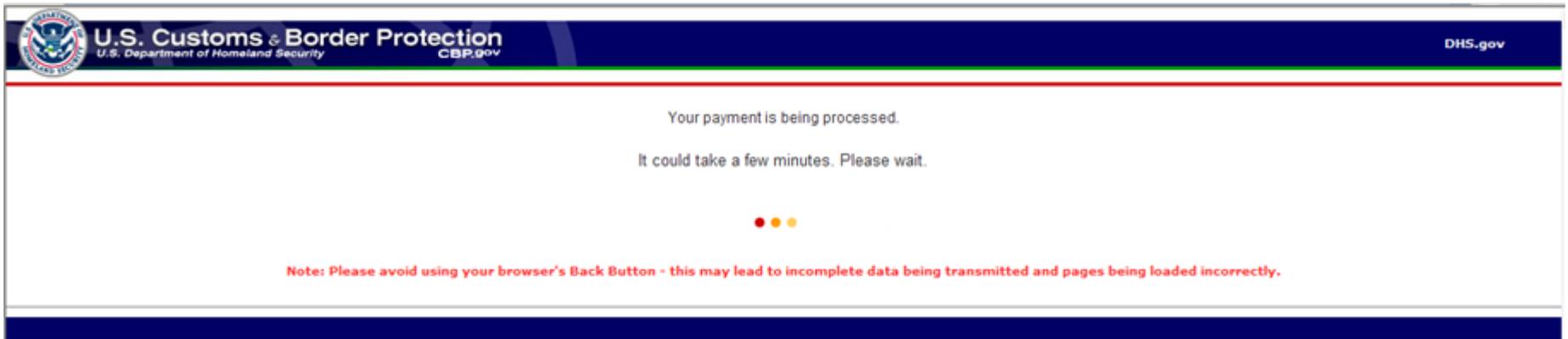
Routing Number      Account Number      Check Number

026946783      9243767390      1234

<Back    Cancel    Submit Payment>

- Complete your **<bank account information>**
- Click **Submit Payment**. The **GOES Online Payment Response** screen displays.

# GOES Online Payment Response screen



- Wait for a response.

# GOES Payment Confirmation screen

**Payment Confirmation**

Your credit card payment has been accepted. Here is your payment summary.

Application Name: Global Online Enrollment System  
Application ID: 105390  
Credit Card Authorization Code: A1B1C1  
GOES Payment Tracking ID: 114660  
Payment Amount: \$50.00 US  
Payment Date: 2008/11/07

We recommend that you print and keep this page for payment tracking purpose.

*Your application is now pending review. **PLEASE REMEMBER TO CHECK BACK ON THIS SITE FOR YOUR APPLICATION STATUS UPDATES.** You will be notified of approvals and appointment scheduling through your online GOES account. CBP recommends that you check this site every few days for updates. If you do not receive a decision within four weeks, please contact the CBP Ombudsman at [CBP.CBPVC@dhs.gov](mailto:CBP.CBPVC@dhs.gov)*

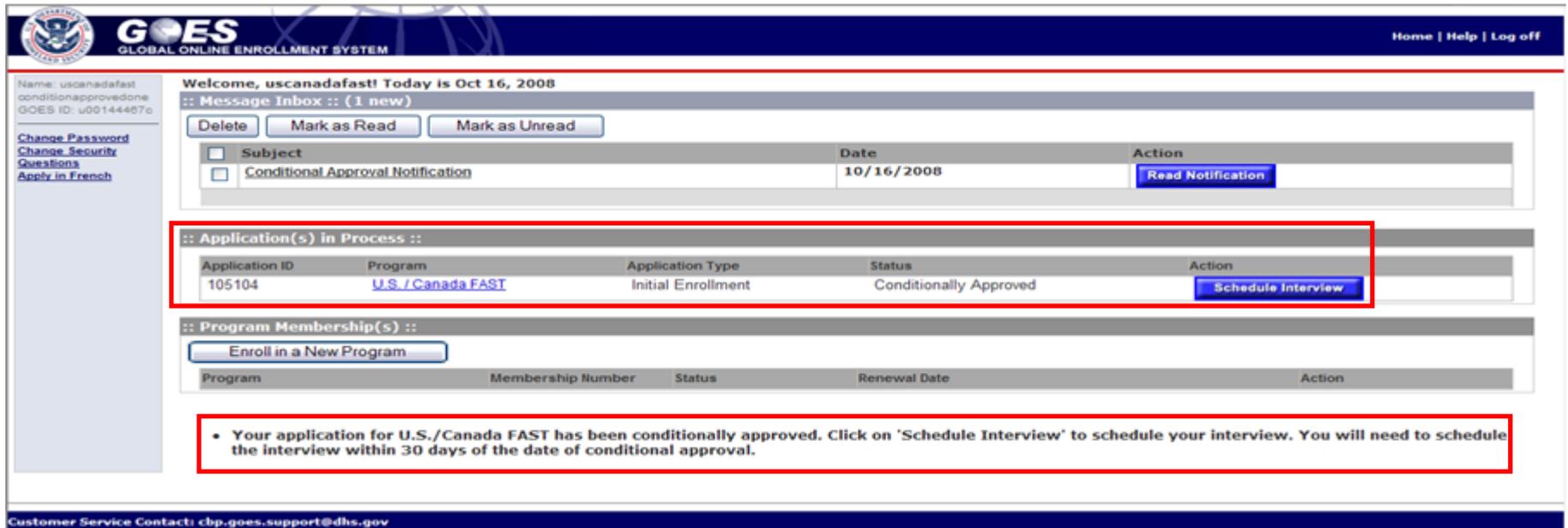
Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Your payment has been received and your application is under review. You will have to log back into GOES periodically to check the status of your application. (**NOTE:** Payment processing takes an additional five (5) business days when paying by bank account. You can print this screen by clicking the **Print** button.)

- Once your application is in **Conditionally Approved** status you can schedule an appointment at an Enrollment Center.
- The review process may take a few weeks.
- Click **Logoff**. The **GOES Welcome screen** displays.

# Scheduling Interview

# GOES Schedule Interview screen



Name: uscanadafast  
conditionapprovedone  
GOES ID: u00144467c

Change Password  
Change Security  
Questions  
Apply in French

Welcome, uscanadafast! Today is Oct 16, 2008

:: Message Inbox :: (1 new)

Delete Mark as Read Mark as Unread

<input type="checkbox"/>	Subject	Date	Action
<input type="checkbox"/>	Conditional Approval Notification	10/16/2008	Read Notification

:: Application(s) in Process ::

Application ID	Program	Application Type	Status	Action
105104	U.S./Canada FAST	Initial Enrollment	Conditionally Approved	Schedule Interview

:: Program Membership(s) ::

Enroll in a New Program

Program	Membership Number	Status	Renewal Date	Action
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• Your application for U.S./Canada FAST has been conditionally approved. Click on 'Schedule Interview' to schedule your interview. You will need to schedule the interview within 30 days of the date of conditional approval.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Once you have been conditionally approved for initial enrollment click the **Schedule Interview** button. The **GOES Select Enrollment Center** screen displays.
- To view the Conditional Approval Notification, select the appropriate check box and click the **Read Notification** button.

# GOES Select Enrollment Center screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

### Select Enrollment Center

Please select the nearest Enrollment Center you want to schedule your interview appointment:

Kim's Global NH-FAST NB-Global Entry EC - 38892 Kim's Global FAST NB EC R

Kim's NH-FAST NB-Global Entry EC - 3802 Kim's FAST NB EC Avenue, Kim's FAST

Kim's Global NH-FAST NB-Global Entry EC - 38892 Kim's Global FAST NB EC Road

Kim's FAST NB only EC - 3899 Kim's FAST NB Only EC Court, Kim's FAST NB Only

< Back | Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the enrollment center where you want to schedule your interview.
- Click **Next** and the **GOES Schedule Appointment** screen displays.

# GOES Schedule Appointment screen

**Schedule Appointment**

U.S. / Canada FAST  
Kim's Global NH-FAST NB-Global  
Entry EC  
38892 Kim's Global FAST NB EC  
Road  
Kim's Global FAST NB EC City, MN  
379781343, US

Select another center Done

N Gray = Not Available  
A Blue = Available

Daily Weekly Monthly

19 Sunday  
October, 2008

0<sup>00</sup> 0:00

October 2008						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Today is Oct 16, 2008

- Select an available (blue) time slot for your interview. Make sure the correct day for your interview is selected on the left.
- To return to the list of enrollment centers click the **Select another center** button.
- Click **Done** and the **GOES Scheduling Confirmation** screen displays.

# GOES Scheduling Confirmation screen

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

**GOES Scheduling Confirmation**

**Interview Appointment requested**

Applicant Name: uscanadafast conditionapprovedone

Pass ID: 777701420

Enrollment Center: Kim's NH-FAST NB-Global Entry EC

Program: U.S. / Canada FAST

Application ID: 105104

Interview Date: Oct 19, 2008

Interview Time: 0:00 - 0:30

Reminder: If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Review the information on the confirmation screen and click **Confirm** to confirm the information for your interview. The **GOES Interview Scheduled** screen displays.

# GOES Interview Scheduled screen

**Interview Scheduled**

You have scheduled an interview for the following application. If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

- [U.S. /Canada FAST Initial Enrollment](#): Application ID: **105104**

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Interview Date: Oct 19, 2008  
Interview Time: 0:00 - 0:30  
Enrollment Center: Kim's NH-FAST NB-Global Entry EC  
Address: 3802 Kim's FAST NB EC Avenue, Kim's FAST NB EC , WA, 82638  
Phone#: 202-3808927  
Directions: Kim's Directions to Enrollment Center U.S./Canada FAST EC

**Document Required for Interview:**  
A copy of your Conditional Approval Notification  
For Citizenship of UNITED STATES:  
Passport  
For Admissibility:  
Passport

Special Instructions: Kim's Special Instructions for Applicants U.S./Canada FAST EC

Click: [Print](#) to print this page.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Carefully review the information on this screen and note which documents are needed for your interview.
- Click the **Print** link at the bottom to print this page.
- Click **Done** to return to the Home page.