
Great Idea Form

Requirement Summary

GIF:	CSPO-GIF-985	Status:	Pending CBP Change Control Board (CCB) Review	Submit Date:	August 24, 2009
Title:	ACT-009.9-A2.4-Access to Claim Information (06/14/2002)				

Origination

Requirement Initiator:	Matt Zehner, Roanoke Trade Services
Initiator Email:	Matt.Zehner@RoanokeTrade.com
Initiator Phone:	(847) 969-8235
Sponsor:	Jim Byram

Source:

Source:
Trade Request

Business Sponsor

Business Office:	Office of Information and Technology
Executive Director for the Business Office:	Lou Samenfink

CSPO Planning

Change to CSPO System?	
Change Planned?	Where/When Planned?
Assign to System: ACE	Assign to Release/Delivery: A2.4

Requirements Description

Business Area:	Surety Account Web Portal Surety Agent Account Web Portal (may also apply to Importer and Broker Account Portals)
Request Type:	Business Need
Impacts Trade?	Yes
Description of Change:	<p>Creation of ACE Account web portlet that displays information on claims made by CBP against a surety's bonds. Types of claims include, but may not be limited to, liquidated damages, certain penalties, bills (such as for bi-monthly IR taxes, liquidation-related supplemental duties, and reimbursable services), and 1592(d) demands.</p> <p>The portlet should allow for a filter by one or more of the following key data elements: surety code, importer number, bond number, entry number, bill number, case number, and date range.</p> <p>The portlet should permit access to all details regarding the claim. This includes all information regarding the claim, underlying transaction(s) or activity(ies), and all related</p>

	<p>electronic images. The information provided should be sufficient to enable a Portal User to determine timely the explicit basis or bases for the claim and all pertinent claim factors.</p> <p>The portlet should enable an authorized user to submit, as appropriate, protests, petitions, and offers-in-compromise, and query such actions taken by bond principals.</p> <p>The portlet should provide the status of the bill/claim as well as who resolved it (surety or principal).</p> <p>The portlet should allow for an Authorized Data Extract of filtered/queried results. The ability to conduct an Extract will not be a substitute by CBP for ASI (Automated Surety Interface).</p> <p>Includes ACT 009.18</p>
Benefit of Change:	<p>Provide ready access to additional claims information, facilitating a more complete review, more expeditious handling by the surety, and reducing the demand on CBP resources to administer claims-related inquiries (such as those by phone, fax, e-mail, FOIA, etc.).</p>
Impact Assessment:	

System/Subsystem

System:	ACE	Cargo Business Area:	Import
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Implementation Requirements

Needed By Date:		Change Urgency:	
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Level of Effort:		Cost Estimate:	
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Sponsor Recommendation

Sponsor Recommendation:	
Sponsor Comments:	

Board Disposition

Date:	Disposition:	Comments:

Next Steps:

Next Steps:

Reasons for

Return/Deferral/Withdrawn/Rejection/Forward to PO

Reason for Return:	
Reason for Deferral:	
Reason for Withdrawal:	
Reason for Rejection:	
Reason for Forward to PO:	

Secretary Comments:

Comments:

Related Items:

CR#:	CR Name:

PTR#:	PTR Name:

Attachments

Attachments:	
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Action Descriptions

Document History

Action History

Date:	User Name:	Note:

Update History

Date:	User Name:	Note:

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