
Great Idea Form

Requirement Summary

GIF: CSPO-GIF-721	Status: Pending CB P Change Control Board (CCB) Review	Submit Date: May 23, 2008
Title: CSPO GIF 721 (ACT GIF 721) – Proxy Trade Account Owner Access		

Origination

Requirement Initiator:	Lori Goldberg, Account Management Committee - Co-Chair
Initiator Email:	Lori.Goldberg@averydennison.com
Initiator Phone:	714-674-8664
Sponsor:	Joe Palmer

Source:

Source:
Trade Request

Business Sponsor

Business Office:	Office of Information and Technology
Executive Director for the Business	Lou Samenfink

Office:	
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CSPO Planning

Change to CSPO System?	
Change Planned?	Where/When Planned?
Assign to System:	Assign to Release/Delivery:

Requirements Description

Business Area:	ACE Portal
Request Type:	Business Need
Impacts Trade?	Yes
Description of Change:	<p>With ESAR A2.2, importers will have the ability to elect to use the ACE Portal as their means of communication for such CBP forms as 28s, 29s, and 4647s when the entry summary is filed using the AE record identifier. These forms will appear in the Task List for authorized trade users to respond to within the designated time frame. It therefore becomes imperative for the Trade Account Owner to have a true backup to ensure compliance with CBP rules and regulations. The Accounts Committee is recommending the creation of a new trade user role, Deputy Trade Account Owner. The Deputy Trade Account Owner would serve as the back up for the TAO and would have all the same privileges the TAO has with the exception of being able to create another Deputy Trade Account Owner. The Deputy Trade Account Owner by default would have access to all IR numbers in the account, all port codes, all SCAC codes, all surety codes, etc. They would be notified as the TAO is when new IR numbers, SCACs, etc. are added to the account. In addition, the Deputy Trade Account Owner, like the TAO does today, would be able to assign IR</p>

	<p>numbers, port codes, SCACs, etc. to proxies and trade users. Although a proxy TAO today has almost all of the abilities of a TAO, what they don't have, which the Deputy Trade Account Owner would have is, once an identifier/account has been added to the organization tree, to automatically have access to that account, run reports, manage access, etc. to that account. Each account would be able to designate one or two Deputy Trade Account Owners. Currently the proxy may add an identifier/account to the organizational tree, but they do not have access until the TAO give them access. This means that only when the TAO is available to grant the proxy access can the proxy or any trade account user get access to the new account. If the TAO is on vacation, out of the country on business, on maternity leave, etc. no action can be taken on a new account until the TAO gives access to a proxy or user. The trade views the Deputy TAO as an intricate part of the business continuity program. Failure to have an option for emergencies, contingencies, disasters is detrimental to managing their portal account. Unfortunately the current workaround is "password sharing" by the TAO. TAOs do NOT approve of "password sharing" but find no alternative currently. This GIF applies to all Trade Account types.</p>
<p>Benefit of Change:</p>	<p>Allow the proxy trade account owner to act as the true backup to the Trade Account Owner as was the initial intention when the role was created. Eliminate the need to share "passwords" as a means of backing up the TAO.</p>
<p>Impact Assessment:</p>	<p>Unknown at time of entry in tool.</p>

System/Subsystem

<p>System:</p>	<p>ACE</p>	<p>Cargo Business Area:</p>	<p>Import</p>
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Implementation Requirements

<p>Needed By Date:</p>	<p>A2.3</p>	<p>Change Urgency:</p>	
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Level of Effort:		Cost Estimate:	
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Sponsor Recommendation

Sponsor Recommendation:	
Sponsor Comments:	

Board Disposition

Date:	Disposition:	Comments:

Next Steps:

Next Steps:

Reasons for

Return/Deferral/Withdrawn/Rejection/Forward to PO

Reason for Return:	
Reason for Deferral:	
Reason for Withdrawal:	
Reason for Rejection:	
Reason for Forward to PO:	

Secretary Comments:

Comments:

Related Items:

CR#:	CR Name:

PTR#:	PTR Name:

Attachments

Attachments:	
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Action Descriptions

Document History

Action History

Date:	User Name:	Note:

Update History

Date:	User Name:	Note:

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