

## Frequently Asked Questions (FAQ) Checking Your Status Using CASS

The Central Applicant Self-Service (CASS) is an automated system that allows an applicant to check the status of their pre-employment processes after they have passed the written test AND received a tentative selection letter for one of the following entry-level positions: .

- Agricultural Specialist
- Border Patrol Agent
- CBP Officer

**Q: How can I check the status of my application?**

**A:** You may log into CASS at: <https://apps.cbp.gov/cass/>. You will need the last four digits of your Social Security number and your Applicant ID#.

**Q: Where do I get an Applicant ID#?**

**A:** Your Applicant ID# will be listed on your Tentative Selection Letter.

**Q: Can I access CASS before I am tentatively selected?**

**A:** No. You cannot access CASS until you are tentatively selected.

**Q: What information is provided on CASS?**

**A:** CASS will provide a status of the following pre-employment requirements:

- Pre-employment forms
- Qualifications
- Medical Exam
- Structured Interview
- Drug Screening
- Background Investigation
- Fitness Test

**Q: How often is CASS updated?**

**A:** The CASS system is updated weekly.

**Q: Why does CASS show that I am pending forms when I have sent in all of my forms?**

**A:** Your forms status will not change until your background investigation forms have been forwarded from the Minneapolis Hiring Center to the Office of Internal Affairs.