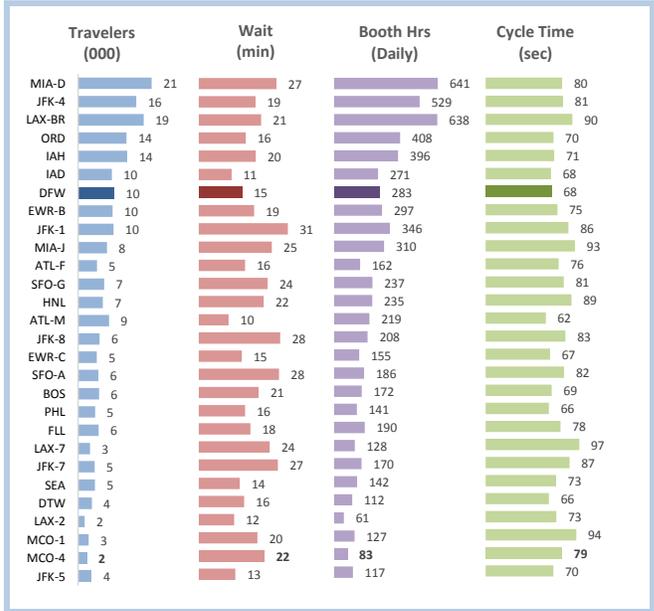


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	10,226	9,000	1,226	14%
Global Entry, APC, & MPC	52%	41%	11%	27%
Non-Automated	48%	59%	-11%	-19%
United States Citizens	55.5%	54.9%	+0.6%	1%
Non-immigrants	39.3%	40.2%	-0.9%	-2%
Legal Permanent Residents	5.2%	4.9%	+0.3%	6%
Average Daily Flights (#)	69	68	1	1%
Wait Time				
Average Primary Wait (m)	14.8	14.5	0.3	2%
% Travelers < 60 minutes	97%	97%	0%	0%
% Travelers > 120 mins	0.08%	0.06%	+0.02%	28%
Primary Booth Hours				
Average Daily Booth Hours	283	285	-2	-1%
Efficiency				
Average Cycle Time (s)	68.5	70.2	-1.7	-2%
Max Hourly Throughput / booth	52.6	51.3	1.3	3%
Average Utilization	69%	61%	7%	12%

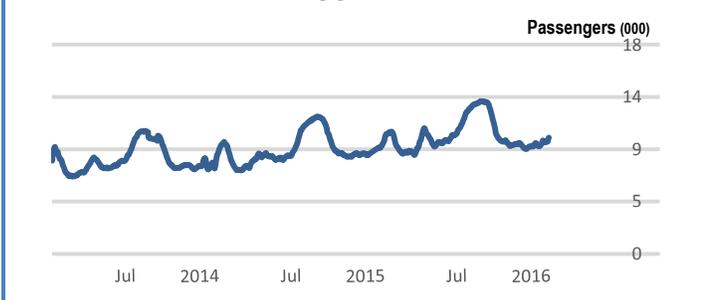
Compared to other major airports



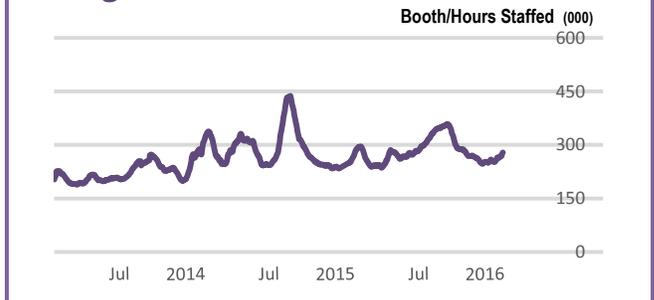
Slight increase in wait times due to increased traffic and fewer booth hours

- **Travel is up significantly at Dallas/Fort Worth.** Traveler volume increased 14% compared to last year. More than half (52%) of DFW passengers are confirmed with automated solutions like Global Entry and APC, compared to 41% last year.
- **Decrease in booth hours.** Booth hours decreased 1% compared to a year ago, from 285 last year to 283 this year.
- **Slightly increased wait times.** Year to date, average wait times increased by 2% (14.8 minutes). Fewer booth hours haven't been offset by the increase in staff efficiency.
- **Cycle time is 1.7 seconds faster.** While 2% faster, the significant growth in automated transactions would suggest even faster processing.

Traveler Volume ... strong growth



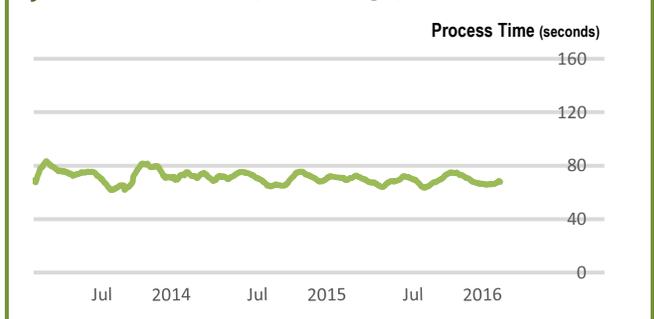
Staffing ... reduced from 2014



Wait Time ... significant drop compared to 2013

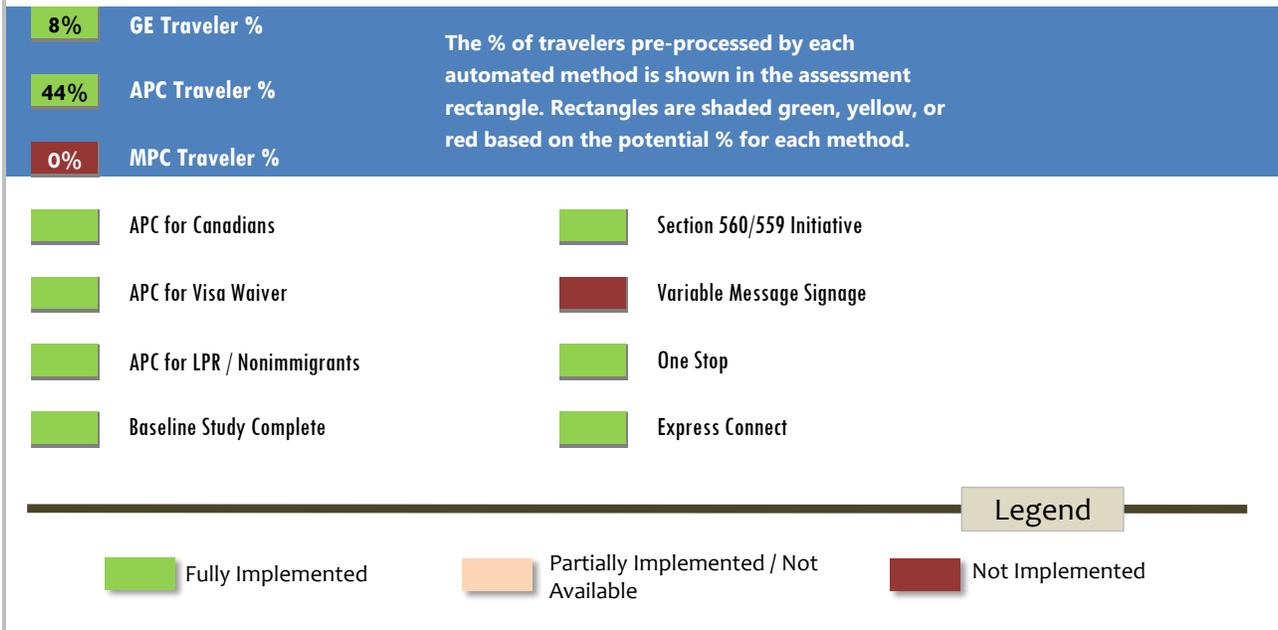


Cycle Time ... steadily decreasing cycle times



Best Practice Inventory

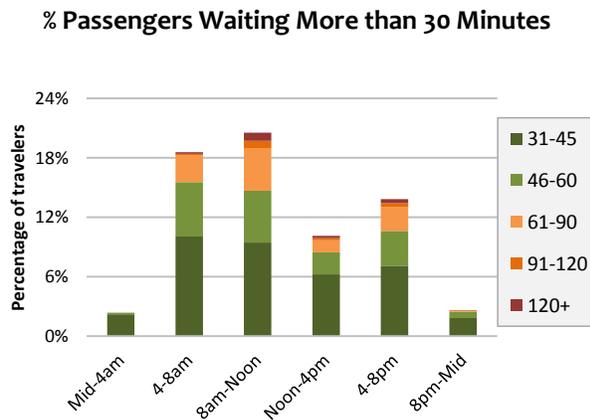
DFW New FIS Best Practice Assessment: DFW's new terminal has implemented many of the available best practices. Most notably, 52% of passengers are processed by automated technologies like Global Entry and APC. APC is available at DFW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

14% of passengers wait more than 30 minutes

Year to date, approximately 3% of DFW passengers wait more than 1 hour. Between the hours of 8am to Noon, 21% of passengers wait more than 30 minutes.



Off-peak travel periods have longer waits

Over 2/3 of all daily arrivals occur between Noon and 8pm, yet average waits are higher from 4am to Noon. Opening a few more booths from 4am to Noon could help reduce average waits.

