



U.S. Customs and Border Protection

ACE Overview for Facilities Operators

U.S. Customs and Border Protection (CBP) is encouraging all Facility Operators to establish Automated Commercial Environment (ACE) Secure Data Portal accounts.

Facility Operator accounts include bonded warehouses, container freight stations, and centralized examination stations. This includes all operations covered by 19 CFR sections 19 and 118, and as provided for in 19 CFR 113.63 with regard to the requirement for coverage by a continuous Type 2 custodial bond.

A facility operator with a portal account can view and update account information at both the operator and facility level. Additional account management benefits include:

- Achieve improved communications with CBP and a consolidated management approach facilitated by a single, comprehensive, account based view
- Update the list of officers, members or employees as provided for in 19 CFR sections 19 and 118
- View and maintain account information for each facility, including type of facility, liability insurance, contact information, addresses, relevant documents, employees and management
- Account for relevant documentation, e.g. facility blueprints, proof of fire insurance, recordkeeping and inventory control documents, etc., on each warehouse facility
- Access port code and country code reference data
- Utilize the “Business Activity Log” to attach additional information (e.g., scanned documents, word files, Excel files, pdf files) to the account as deemed appropriate by CBP.
- Access ACE information via the “News” portlet on the “Home” tab



Additional Information

For more information on ACE and how to apply, visit the ACE Modernization website or send an e-mail to CBP.CBPCSP@dh.gov. (ACE: Modernization Information Systems)