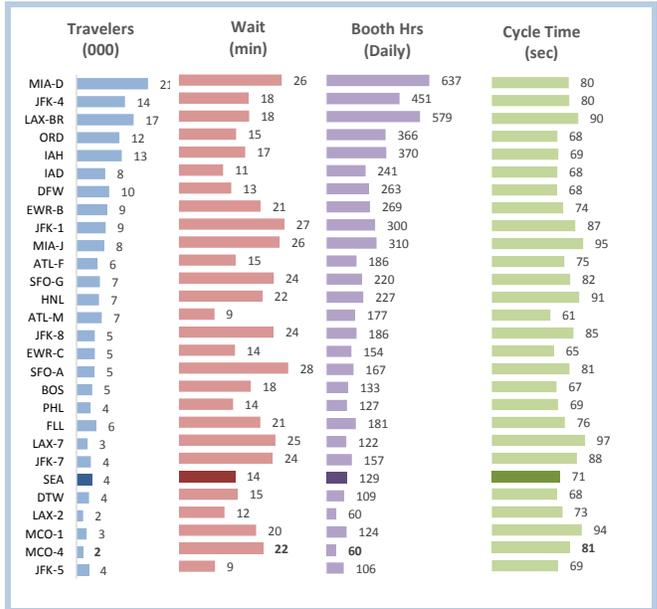


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	4,417	3,561	856	24%
Global Entry, APC, & MPC	54%	36%	18%	50%
Non-Automated	46%	64%	-18%	-28%
United States Citizens	46.1%	46.3%	-0.2%	0%
Non-immigrants	47.6%	46.5%	+1.0%	2%
Legal Permanent Residents	6.3%	7.2%	-0.8%	-12%
Average Daily Flights (#)	27	23	4	17%
Wait Time				
Average Primary Wait (m)	14.4	14.5	-0.1	0%
% Travelers < 60 minutes	98%	97%	1%	1%
% Travelers > 120 mins	0.11%	0.04%	+0.1%	222%
Primary Booth Hours				
Average Daily Booth Hours	129	134	-5	-4%
Efficiency				
Average Cycle Time (s)	71.0	67.0	4.0	6%
Max Hourly Throughput / booth	50.7	53.8	-3.0	-6%
Average Utilization	68%	49%	18%	37%

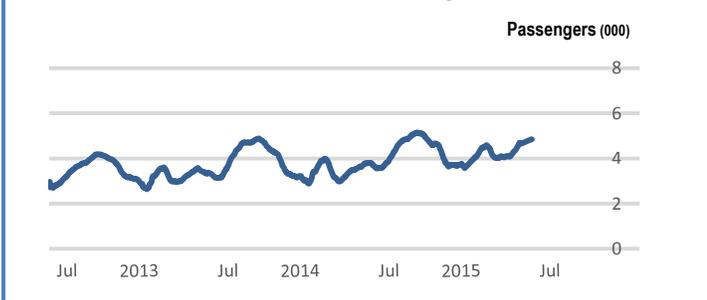
Compared to other major airports ...



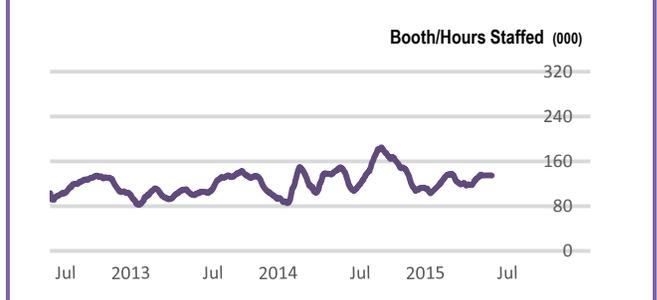
Improved Booth Scheduling helps Seattle avoid longer waits

- Travel is up significantly at Seattle Airport.** Traveler volume (year to date) has increased 24% compared to last year. Today, 54% of passengers are pre-processed with Global Entry and APC.
- Booth staffing decreased.** Booth hours have decreased by 4% compared to last year. The average daily booth hours decreased from 134 hours last year to 129 hours today. However, the timing (throughout the day) of booth staffing has improved to help minimize waits.
- Cycle time slower, decreasing throughput.** Average cycle time is 4 seconds slower this year compared to last year, resulting in a 6% decrease in max hourly throughput.
- Unchanged waits.** Although traveler volume has increased significantly and fewer booths, wait times are unchanged at 14 minutes.

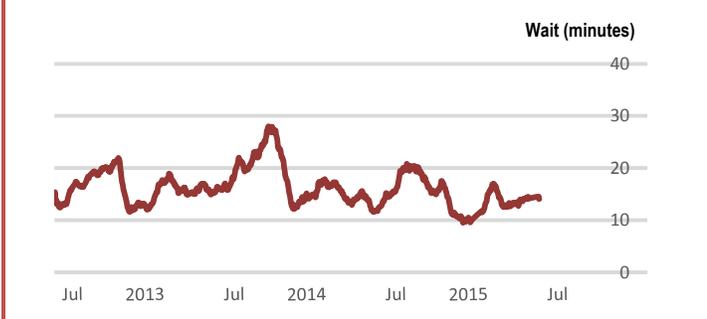
Traveler Volume ... continued healthy growth



Booth Hours ... 4% fewer since last year



Wait Time ... downward trend

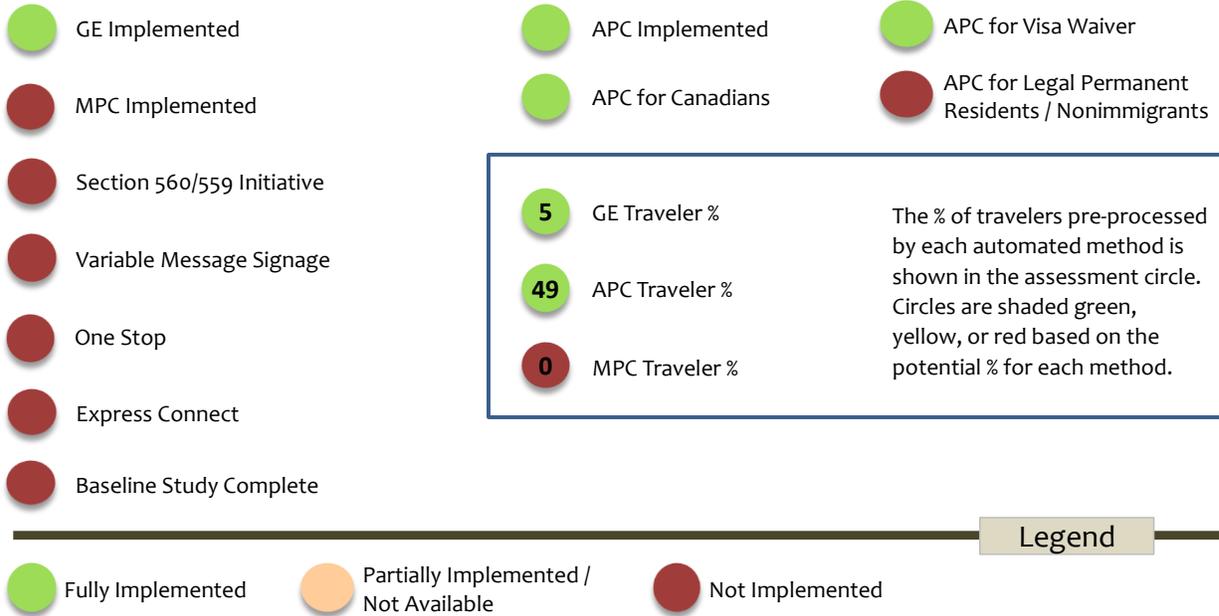


Cycle Time ... slowly increasing since 2014



Best Practice Inventory

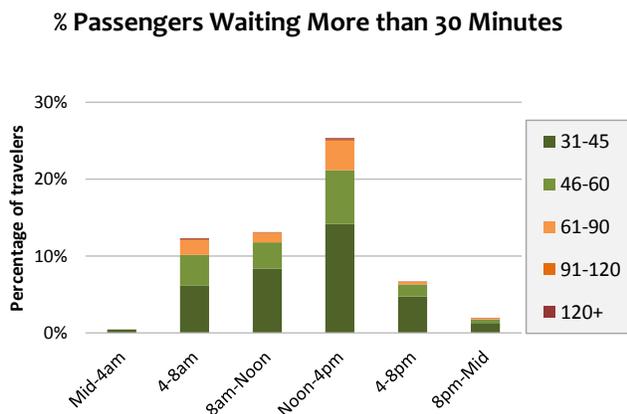
SEA Best Practice Assessment: SEA has implemented some of the available best practices. Most notably, 54 % of SEA passengers are now processed by automated technologies like Global Entry and APC. APC is available not only to US Citizens, but also Canadians and Visa Waiver country travelers.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

15% of passengers wait more than 30 minutes

While very few SEA-TAC passengers wait more than 1 hour (about 2%), approximately 15% wait more than 30 minutes. Between the hours of Noon to 4pm, 25% of passengers wait more than 30 minutes.



More booths needed during peak traffic

SEA is busiest between 8am and Noon, when nearly 360 passengers arrive per hour. An average of 10 booths per hour are staffed during this time. Wait times between Noon and 4pm are high, suggesting that additional booths should be staffed during this time.

