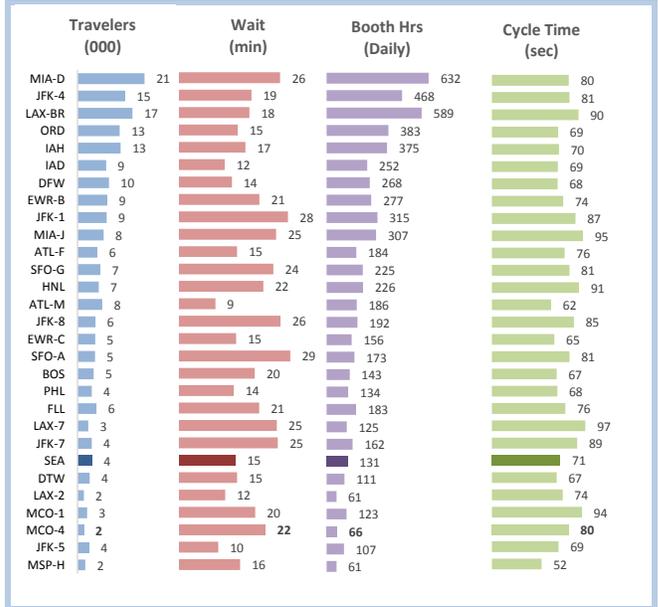


### Key Metrics

	YTD 2015	YTD 2014	Change	% Change
<b>Volume</b>				
Average Daily Travelers	4,468	3,575	893	25%
Global Entry, APC, & MPC	53%	36%	17%	47%
Non-Automated	47%	64%	-17%	-27%
United States Citizens	45.5%	45.8%	-0.3%	-1%
Non-immigrants	48.2%	47.2%	+1.0%	2%
Legal Permanent Residents	6.3%	7.0%	-0.7%	-10%
Average Daily Flights (#)	27	23	4	17%
<b>Wait Time</b>				
Average Primary Wait (m)	14.6	14.5	0.1	0%
% Travelers < 60 minutes	98%	97%	0%	0%
% Travelers > 120 mins	0.10%	0.03%	+0.1%	214%
<b>Primary Booth Hours</b>				
Average Daily Booth Hours	131	129	2	1%
<b>Efficiency</b>				
Average Cycle Time (s)	71.4	67.7	3.7	5%
Max Hourly Throughput / booth	50.4	53.2	-2.7	-5%
Average Utilization	68%	52%	16%	30%

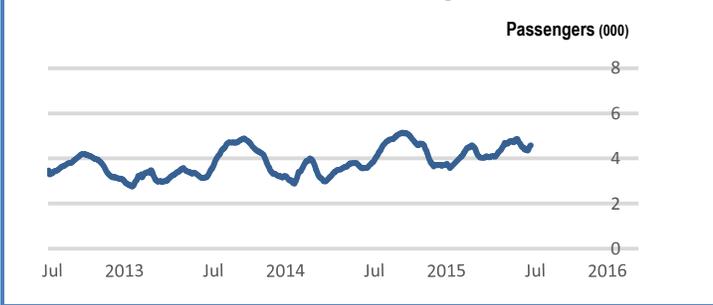
### Compared to other major airports ...



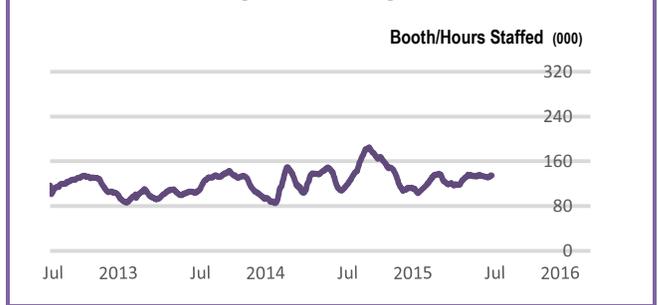
### More Seattle travelers are processed by automated methods than manual methods

- Travel is up significantly at Seattle Airport.** Traveler volume (year to date) has increased 25% compared to last year. Today, 53% of passengers are pre-processed with Global Entry, APC and MPC.
- Booth staffing slightly increased.** Booth hours have increased by 1% compared to last year. The average daily booth hours increased from 129 hours last year to 131 hours today. However, the timing (throughout the day) of booth staffing has improved to help minimize waits.
- Cycle time slower, decreasing throughput.** Average cycle time is 3.7 seconds slower this year compared to last year, resulting in a 5% decrease in max hourly throughput.
- Unchanged waits.** Although traveler volume has increased significantly, wait times are unchanged at 14.6 minutes.

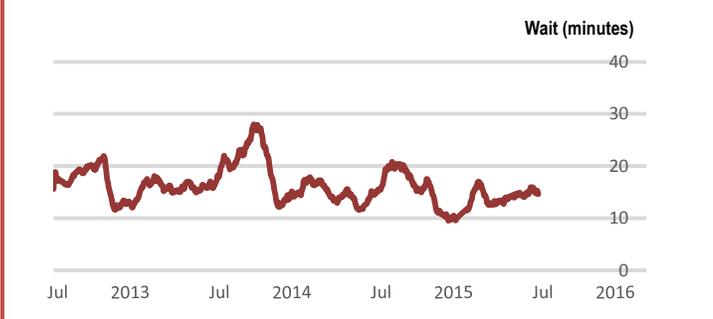
### Traveler Volume ... continued healthy growth



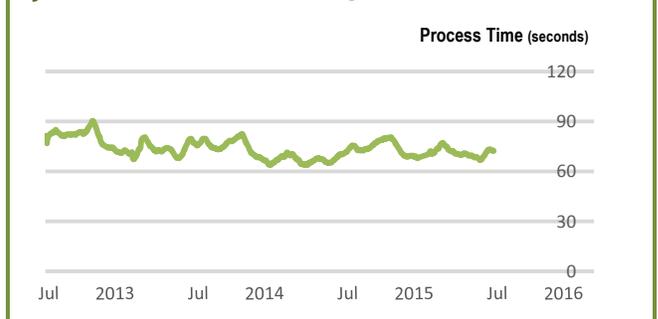
### Booth Hours ... slightly increasing since last year



### Wait Time ... downward trend



### Cycle Time ... slowly increasing since 2014



### Best Practice Inventory

**SEA Best Practice Assessment:** SEA has implemented some of the available best practices like GE, APC and MPC. Most notably, 53% of SEA passengers are now processed by automated technologies like Global Entry and APC. APC is available not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

<b>5%</b>	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
<b>48%</b>	APC Traveler %	
<b>0%</b>	MPC Traveler % (Actual 0.0327%)	

 APC for Canadians	 Section 560/559 Initiative
 APC for Visa Waiver	 Variable Message Signage
 APC for LPR / Nonimmigrants	 One Stop
 Baseline Study Complete	 Express Connect

Legend

 Fully Implemented	 Partially Implemented / Not Available	 Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

