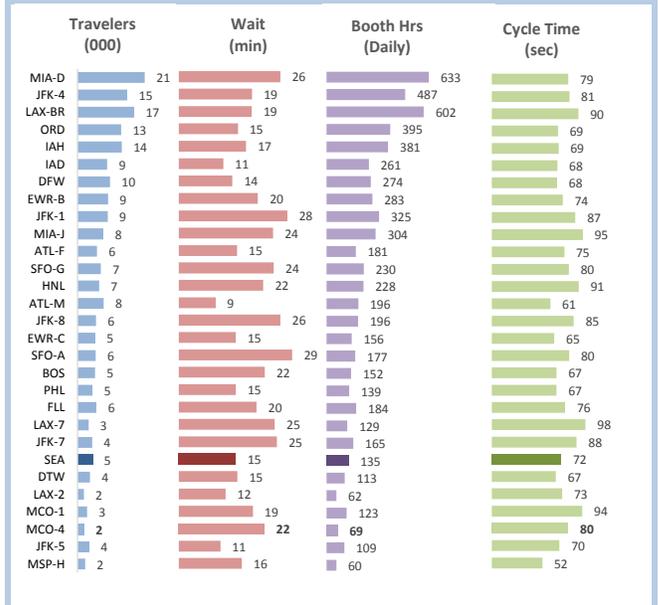


### Key Metrics

	YTD 2015	YTD 2014	Change	% Change
<b>Volume</b>				
Average Daily Travelers	4,587	3,718	869	23%
Global Entry, APC, & MPC	52%	34%	18%	53%
Non-Automated	48%	66%	-18%	-27%
United States Citizens	45.2%	45.2%	-0.0%	0%
Non-immigrants	48.7%	48.1%	+0.6%	1%
Legal Permanent Residents	6.1%	6.7%	-0.5%	-8%
Average Daily Flights (#)	27	23	4	15%
<b>Wait Time</b>				
Average Primary Wait (m)	14.6	15.4	-0.8	-5%
% Travelers < 60 minutes	98%	97%	1%	1%
% Travelers > 120 mins	0.08%	0.03%	+0.0%	145%
<b>Primary Booth Hours</b>				
Average Daily Booth Hours	135	131	5	4%
<b>Efficiency</b>				
Average Cycle Time (s)	72.0	68.9	3.1	5%
Max Hourly Throughput / booth	50.0	52.2	-2.3	-4%
Average Utilization	68%	55%	13%	24%

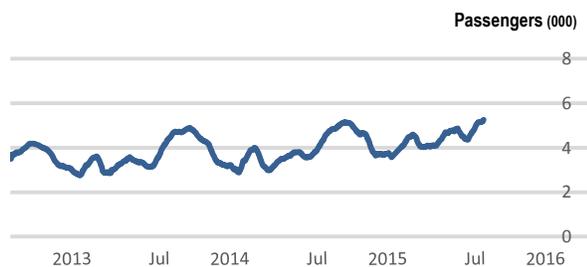
### Compared to other major airports ...



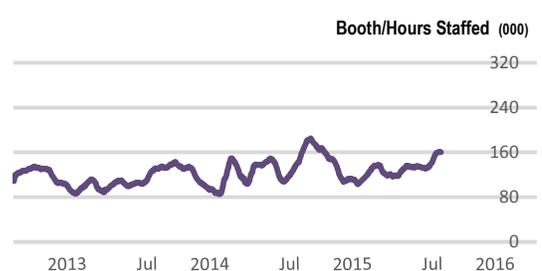
### Strong traffic growth and shorter waits enabled by Automation

- Travel is up significantly at Seattle Airport.** Traveler volume (year to date) has increased 23% compared to last year. Today, 52% of passengers are confirmed with Global Entry, APC and MPC.
- Booth staffing slightly increased.** Booth hours have increased by 4% compared to last year. The timing (throughout the day) of booth staffing has improved to better match passenger arrivals. Improved matching of booth to traffic is enabled by APC and GE kiosks.
- Cycle time slower, decreasing throughput.** Average cycle time is 3.1 seconds slower this year compared to last year, but utilization has increased from 55% to 68% (better matching of booths to traffic). This means that actual throughput has increased from 29 traveler per booth, per hour, to 34).
- Wait time is down slightly by 5%.** Although traveler volume has increased significantly, wait times are reduced to 14.6 minutes from 15.4 minutes.

#### Traveler Volume ... continued healthy growth



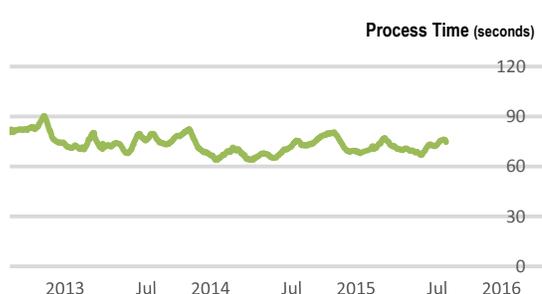
#### Booth Hours ... slightly increasing since last year



#### Wait Time ... downward trend



#### Cycle Time ... slowly increasing since 2014



### Best Practice Inventory

**SEA Best Practice Assessment:** SEA has implemented many of the available best practices like GE, APC and MPC. Most notably, 52% of SEA passengers are now processed by automated technologies like Global Entry and APC. APC is available not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

**5%** GE Traveler %

**47%** APC Traveler %

**0%** MPC Traveler % (Actual 0.0478%)

The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.

-  APC for Canadians
-  Section 560/559 Initiative
-  APC for Visa Waiver
-  Variable Message Signage
-  APC for LPR / Nonimmigrants
-  One Stop
-  Baseline Study Complete
-  Express Connect

#### Legend

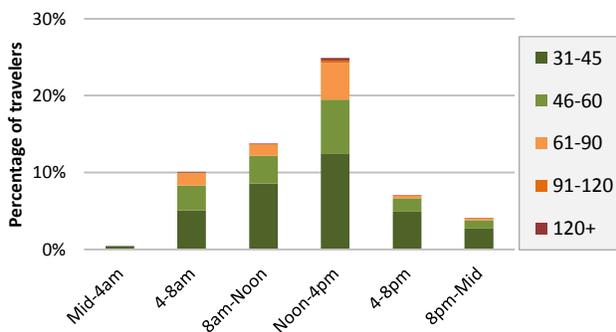
-  Fully Implemented
-  Partially Implemented / Not Available
-  Not Implemented

Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

### 16% of passengers wait more than 30 minutes

While very few SEA-TAC passengers wait more than 1 hour (about 3%), approximately 16% wait more than 30 minutes. Between the hours of Noon to 4pm, 25% of passengers wait more than 30 minutes.

% Passengers Waiting More than 30 Minutes



### SEA staffs well to traffic

SEA is busiest between 8am to Noon, when nearly 400 passengers arrive per hour. An average of 10 booths per hour are staffed during this time and waits are lower than the average.

Intraday Volume, Wait Times, and Booth Hours

