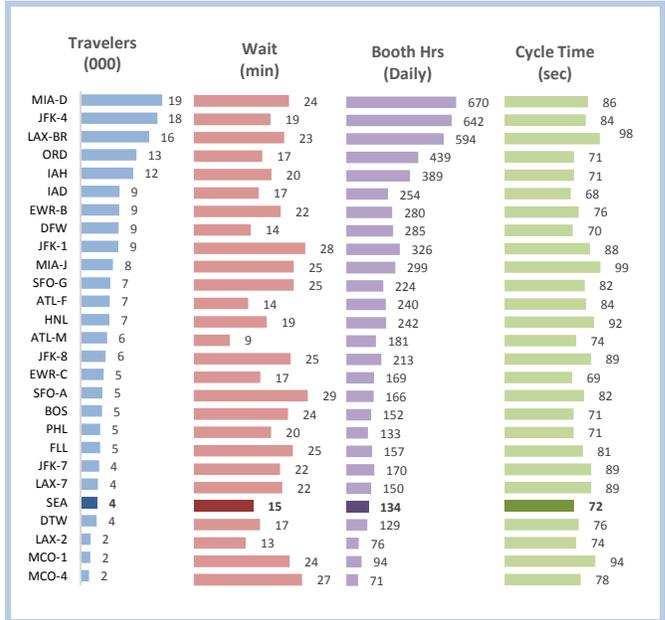


Key Metrics

	YTD 2014	YTD 2013	Change %	Change
Volume				
Average Daily Travelers	4,012	3,697	315	9%
Global Entry & APC	43%	4%	39%	1032%
Non-Automated	57%	96%	-39%	-41%
United States Citizens	44.7%	45.2%	-0.5%	-1%
Non-immigrants	52.4%	51.3%	+1.1%	2%
Legal Permanent Residents	2.9%	3.5%	-0.6%	-16%
Average Daily Flights (#)	22	21	1	7%
Wait Time				
Average Primary Wait (m)	15.1	18.7	-3.6	-19%
% Travelers < 60 minutes	97%	95%	1%	2%
% Travelers > 120 mins	0.06%	0.10%	-0.0%	-42%
Primary Booth Hours				
Average Daily Booth Hours	134	114	21	18%
Efficiency				
Average Cycle Time (s)	71.7	74.2	-2.5	-3%
Max Hourly Throughput / booth	50.2	48.5	1.7	3%
Average Utilization	60%	67%	-8%	-11%

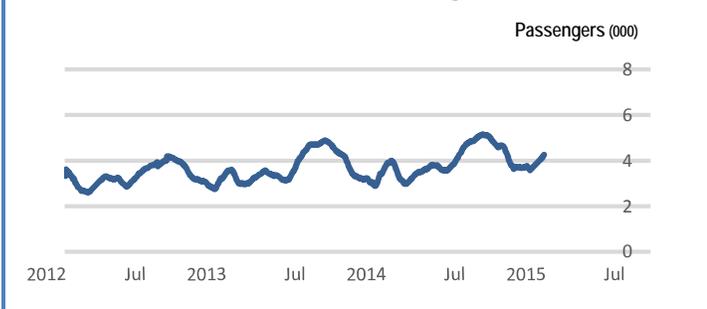
Compared to other major airports ...



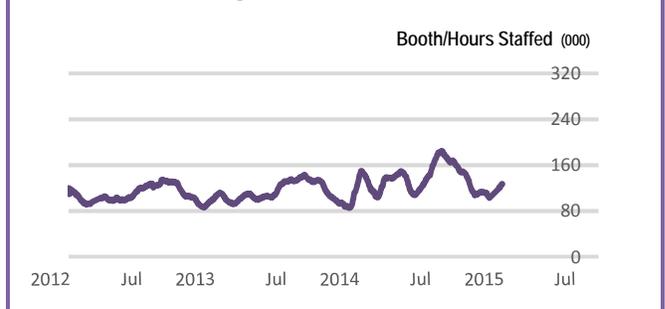
Increased staffing and strong APC share reduces waits despite more traffic

- Travel is up at Seattle Airport.** Traveler volume (year to date) has increased 9% compared to last year. Today, 43% of passengers are pre-processed with Global Entry and APC, up from 4% last year.
- More booths being staffed to meet demand.** Booth hours have increased to match higher traveler volume. The average daily booth hours increased 18% from 114 hours last year to 134 hours this year.
- Cycle time and throughput decrease.** Average cycle time is 2.5 seconds faster, allowing for 1.7 extra passengers to be processed per booth.
- Wait times decreased by 19%.** Increased booth staffing and automated processing has led to a decrease in wait time. The average wait time decreased by 19%, from 18.7 minutes last year to 15.1 minutes this year.

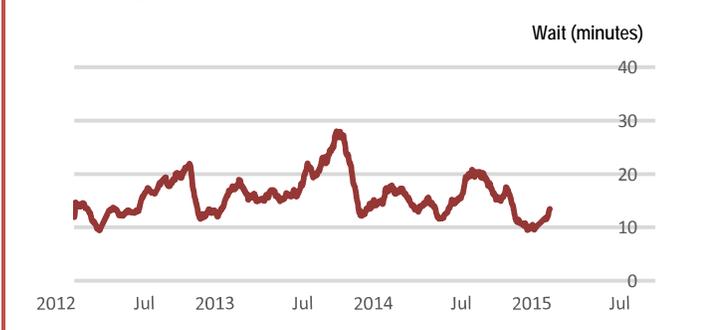
Traveler Volume ... continued healthy growth



Booth Hours ... significant increase in 2014



Wait Time ... downward trend

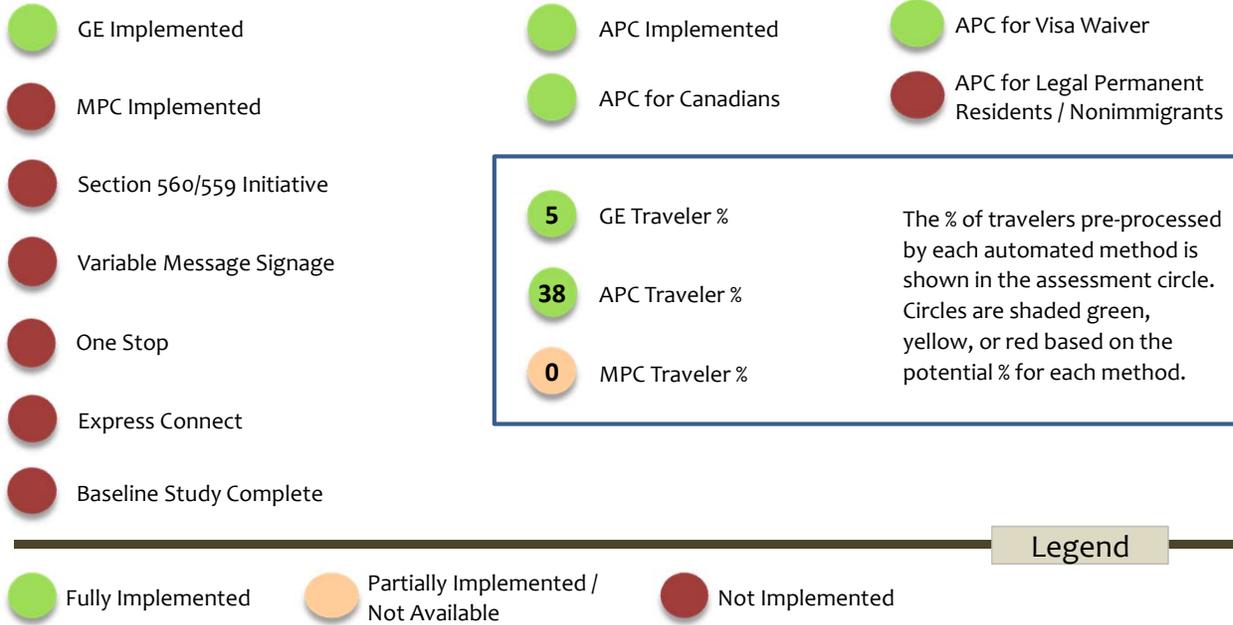


Cycle Time ... slowly decreasing



Best Practice Inventory

SEA Best Practice Assessment: SEA has not implemented some of the available best practices. However, 43% of SEA passengers are now processed by automated technologies like Global Entry and APC. APC is available not only to US Citizens, but also Canadians and Visa Waiver country travelers.

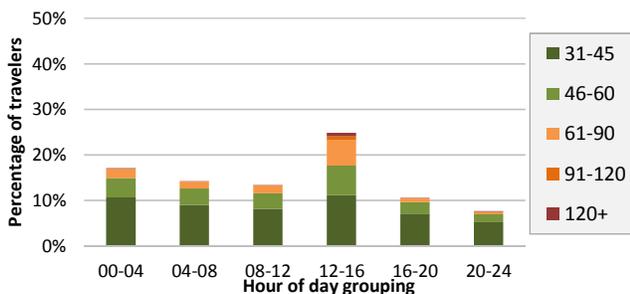


Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion and wait times at airports. If all of the best practices are implemented, an airport could reduce its wait times as much as 50 percent compared to not implementing any of the best practices. A green "assessment circle" indicates the best practice has been properly and fully implemented. Red means the best practice is not in place. Orange indicates implementation is not available, or has occurred but on a limited basis and achieves less than optimal results.

16% of passengers wait more than 30 minutes

While 16% of passengers at SEA wait more than 30 minutes, only 3% wait longer than 60 minutes. SEA is busiest from 8am - 12pm, however wait times are longest between 12pm - 4pm.

% Passengers Waiting More than 30 Minutes



SEA staffs booths well during peak traffic

SEA is busiest between 8am-12pm, when over 300 passengers arrive per hour. An average of 9 booths per hour are staffed during this time. Wait times between 12pm-4pm are high, suggesting that additional booths should be staffed during this time.

Intraday Volume, Wait Times, and Booth Hours

