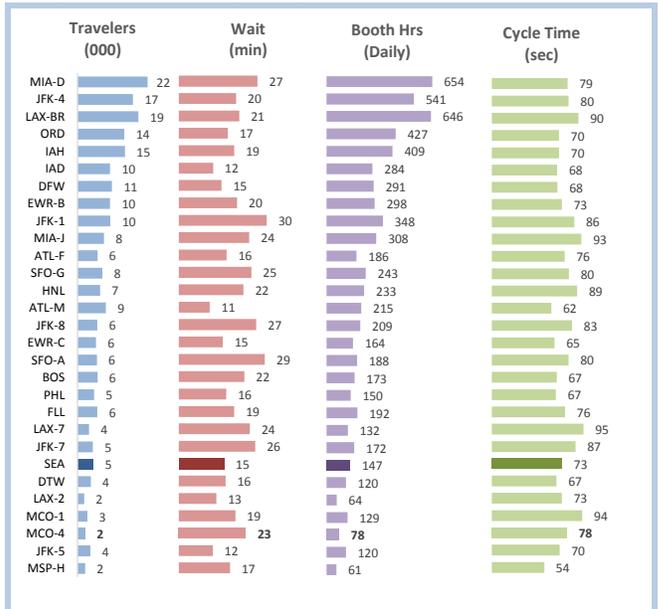


Key Metrics

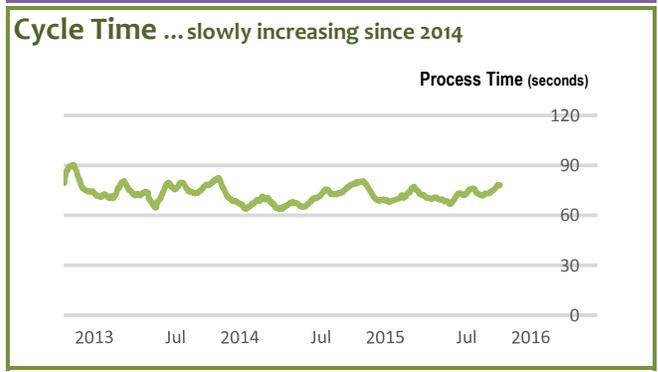
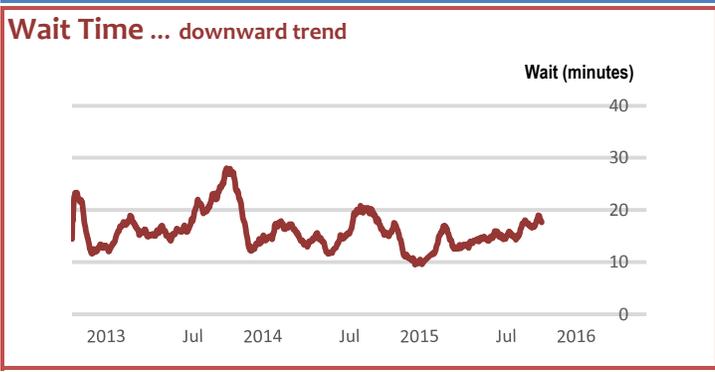
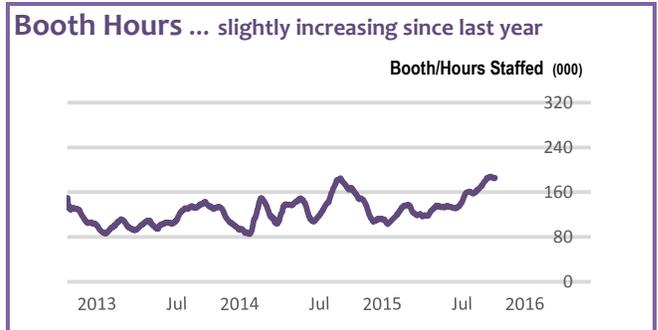
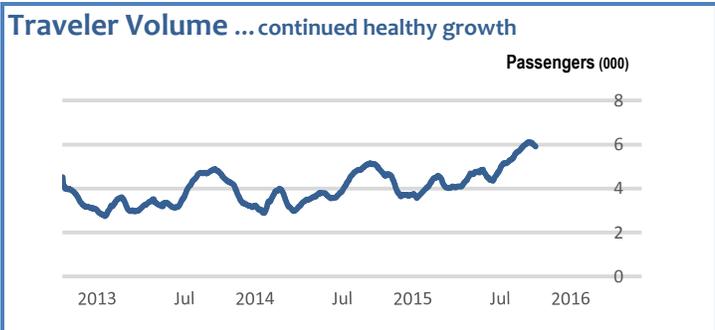
Volume	YTD 2015	YTD 2014	Change	% Change
Average Daily Travelers	4,921	4,043	878	22%
Global Entry, APC, & MPC	50%	33%	17%	52%
Non-Automated	50%	67%	-17%	-25%
United States Citizens	43.9%	43.8%	+0.1%	0%
Non-immigrants	50.0%	49.8%	+0.1%	0%
Legal Permanent Residents	6.1%	6.3%	-0.2%	-4%
Average Daily Flights (#)	26	24	2	10%
Wait Time				
Average Primary Wait (m)	15.5	16.2	-0.8	-5%
% Travelers < 60 minutes	97%	96%	1%	1%
% Travelers > 120 mins	0.08%	0.04%	+0.0%	97%
Primary Booth Hours				
Average Daily Booth Hours	147	142	5	4%
Efficiency				
Average Cycle Time (s)	73.0	71.2	1.8	2%
Max Hourly Throughput / booth	49.3	50.5	-1.2	-2%
Average Utilization	68%	57%	12%	20%

Compared to other major airports ...



Strong traffic growth, shorter waits enabled by automation

- Travel is up significantly at Seattle Airport.** Traveler volume (year to date) has increased 22% compared to last year. Today, 50% of passengers are confirmed with Global Entry, APC and MPC.
- Booth staffing slightly increased.** Booth hours have increased by 4% compared to last year. The timing (throughout the day) of booth staffing has improved to better match passenger arrivals. Improved matching of booth to traffic is enabled by APC and GE kiosks.
- Cycle time slower, decreasing throughput.** Average cycle time is 1.8 seconds slower this year compared to last year, but utilization has increased from 57% to 68% (better matching of booths to traffic). This means that actual throughput has increased from 28 travelers per booth, per hour, to 34).
- Wait time is down slightly by 5%.** Although traveler volume has increased significantly, wait times have been reduced to 15.5 minutes from 16.2 minutes.



Best Practice Inventory

SEA Best Practice Assessment: SEA has implemented many of the available best practices like GE, APC and MPC. Most notably, 50% of SEA passengers are now processed by automated technologies like Global Entry and APC. MPC has been introduced recently. APC is available not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

4% GE Traveler %

46% APC Traveler %

0% MPC Traveler % (Actual 0.0681%)

The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.

- APC for Canadians
- Section 560/559 Initiative
- APC for Visa Waiver
- Variable Message Signage
- APC for LPR / Nonimmigrants
- One Stop
- Baseline Study Complete
- Express Connect

Legend

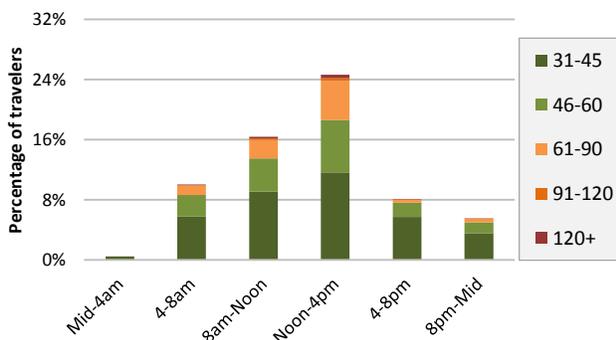
- Fully Implemented
- Partially Implemented / Not Available
- Not Implemented

Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

17% of passengers wait more than 30 minutes

Year to date, approximately 3% of SEA-TAC passengers wait more than 1 hour. Between the hours of Noon to 4pm, 25% of passengers wait more than 30 minutes.

% Passengers Waiting More than 30 Minutes



SEA staffs well to traffic

SEA is busiest between 8am to 4pm, when over 415 passengers arrive per hour. An average of 13 booths per hour are staffed during this time and waits are slightly higher than the average.

Intraday Volume, Wait Times, and Booth Hours

