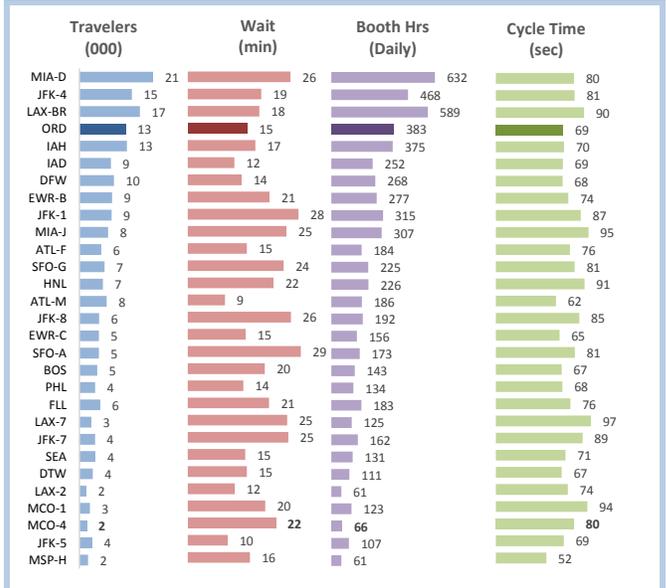


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	12,940	12,048	892	7%
Global Entry, APC, & MPC	43%	34%	9%	26%
Non-Automated	57%	66%	-9%	-14%
United States Citizens	50.9%	50.3%	+0.6%	1%
Non-immigrants	43.1%	43.3%	-0.1%	0%
Legal Permanent Residents	5.9%	6.4%	-0.5%	-8%
Average Daily Flights (#)	71	73	-2	-3%
Wait Time				
Average Primary Wait (m)	15.1	16.2	-1.1	-7%
% Travelers < 60 minutes	97%	97%	0%	0%
% Travelers > 120 mins	0.18%	0.11%	+0.07%	66%
Primary Booth Hours				
Average Daily Booth Hours	383	444	-62	-14%
Efficiency				
Average Cycle Time (s)	69.0	73.2	-4.2	-6%
Max Hourly Throughput / booth	52.2	49.2	3.0	6%
Average Utilization	65%	55%	10%	18%

Compared to other major airports ...



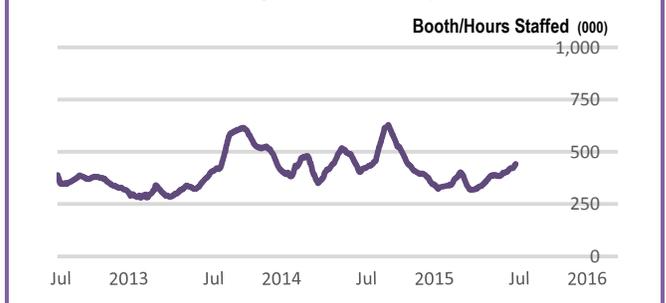
Automated processing shortens ORD wait times

- Travel is up at Chicago O'Hare Main Terminal.** Traveler volume at Chicago O'Hare (year to date) has increased 7% compared to last year. About 43% of O'Hare's passengers are pre-processed with automated solutions like Global Entry and APC.
- Fewer booths hours compared to last year.** Booth hours at O'Hare have decreased 14% compared to a year ago. This decrease in staffing has been offset by the increase in staff efficiency.
- Wait times have been reduced since 2014.** Year to date, O'Hare's average wait is down 1.1 minutes (from 16.2 minutes last year to 15.1 minutes this year). Further, 97% of passengers are being processed in under 60 minutes.
- Cycle time is 4.2 seconds faster.** APC and Global Entry growth have likely combined to reduce average cycle time. Average cycle time (69 seconds) is down from 73.2 seconds a year ago, increasing max hourly throughput by 3 passengers per hour.

Traveler Volume ... upward trend



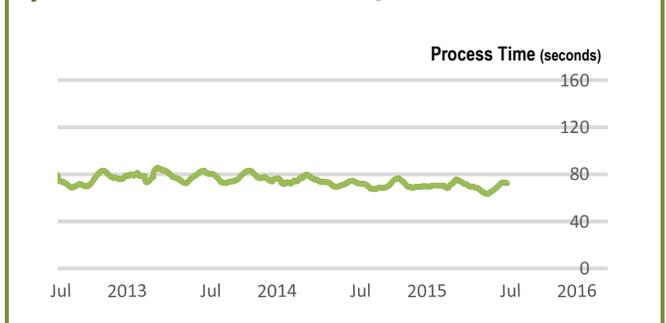
Booth Hours ... sharp decline recently



Wait Time ... much reduced since 2014



Cycle Time ... steadily decreasing cycle times



Best Practice Inventory

Chicago O'Hare Main Terminal Best Practice Assessment: O'Hare's Main Terminal has implemented many of the available best practices. Most notably, more than 43% of passengers are now processed by automated technologies like Global Entry and APC. APC is available not only to US Citizens, but also Canadians, Visa Waiver country travelers, and LPRs.

6%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
37%	APC Traveler %	
0%	MPC Traveler % (Actual 0.0358%)	

 APC for Canadians	 Section 560/559 Initiative
 APC for Visa Waiver	 Variable Message Signage
 APC for LPR / Nonimmigrants	 One Stop
 Baseline Study Complete	 Express Connect

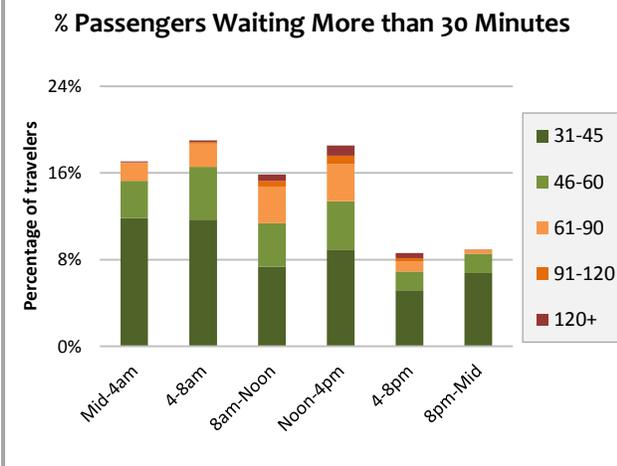
Legend

 Fully Implemented	 Partially Implemented / Not Available	 Not Implemented
---	---	---

Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

15% of passengers wait more than 30 minutes

Year to date, approximately 3% of O'Hare passengers wait more than 1 hour. During multiple time periods, 19% of passengers wait more than 30 minutes.



ORD staffs well to peak traffic

Over 1,330 passengers (on average) arrive at O'Hare's Main Terminal every hour between Noon and 4pm. Average waits during this period (17 minutes) are only slightly higher than ORD's average of 15.1 minutes.

