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"Please stand by for realtime captions."

Hello everybody this is Cherie McCann. We have not started the moment --webinar yet but we will be momentarily.

Hello this is Cherie McCann again. Just a reminder, please put your phones on mute. We are hearing your conversation. So please put your phone on mute and we will get started in a minute.

Okay, I think we are good to go. Good morning everybody. We should be on, we are online and on the phone, is that correct. Carlos is on the other line. So as I tell my own folks in the room, as you listen, you can listen through the phone conference line or through the computer speaker to the webinar. Use the phone conference line if you cannot hear to the computer speakers. But only use one and not both of them. Make sure you if you are on the phone line that you have your computer speakers muted. Otherwise you'll get that feedback.

As we go to the webinar today, you should see on your screen an area in which you can type in questions that you have during the course of the webinar. We will be answering those at the end. We will leave time at the end to respond to those, so as they come up please feel free to type those in and submit those. We will collect those and we will get to as many as we can in the time we have at the end.

Other than that, for housekeeping, again let us know --checking the audio again on the phones. We should have everyone muted. Again, if you can make sure that you are muted on your phone line if you are listening via phone. We will continue to move forward. We have a couple of folks identifying they are not getting any sound.

Check your computer speakers. Check your Carlos can you hear me quick

I can hear you.

And I can hear you, so the phone line is working. If you're not getting it through the computer. We will go ahead and get started, if you have any problems use the comment box at the bottom.

Good morning. I want to welcome everyone, I know I thank you for taking time to join us today as we talk about AC --ACE program status, where we are at. And where we have a larger period of time to spend talking about functionalities that my name is Steve Hilsen , with the ACE office with the US border protection . Business transformation division. We also have Carlos Rodriguez with our communications team in the ACE office . Hello Carlos.

Carlos will take over when we start talking about portal and more specific questions about functionality. We will structure our time here today. I will start off with a basic overview, where we are at, but the deadlines are, where we are going and what the plan is for those of you that have heard this before, it can serve as an update. You can see anything that is changed from what

you heard previously. And for those who have not heard the plan are the timelines look to serve as a level setter for conversation. Then we will turn over to Carlos and he will delve more into the portal functionality and reports. What functionality is available for those that have a portal account to oversee activity and run reports. Then we can go from there.

We will go ahead and get started. It will take about 20 or 30 min. to talk about the overview then we will turn over to Carlos. We look to release about 15 min. at the end as questions come up. Please feel free to add your questions then. Let's go ahead without any more housekeeping to come looking at the online support folks and we are good to go

So what you see here when we talk about ACE single window, there's a lot of conversation going on now, particularly since February there was an Executive Order by the president talking about his finger --single window. With ACE, as we look to modernize and update our transactional system to handle the submissions and processing and handling all import and export information, we are building the automatic commercial environment, ACE, to replace a legacy system and the number system we currently operate under. On the export side that would include AES that has recently been moved over, and all of the other manifest process things, AMS, those types of systems, will all be associated and integrated into our automated commercial environment.

With the automated commercial environment, what we are building and what we will get from this effort is the ability, from a technology perspective, to move to a paperless nationwide view or the import and export transactions.

It will enable us to support the business transformation initiatives as we continue to work on and move forward with. So initiatives such as --and expertise based on industries. The ability for those centers who have personnel located across the country, to work as a team and with virtual teams we can do that with the technology and automation built into ACE. And the ability to work in a paperless environment, doing away with a lot of the paper submissions and requirements, when we talk about document reviews, building technology to allow you to submit that to us electronically. And also have available CVP for nationwide view.

As we look at the business process implications or impact from a CVP perspective, we are also now needing to identify the trade committee as community, what are the impacts, what impacts to your business process, as we move to improve the automation that we provide.

Tied into that with single window, as you well know U.S. Customs is not the only player in the import export game, particularly when we talk about cargo release and import export requirements. We have government agencies such as FDA, USDA, EPA, Fish and Wildlife Service, and as a matter of fact on the slide, we have 47 government agencies that have some role in the importation or exportation of goods into and out of the United States.

With the automation that we have been building over these last years for ACE, it was recognized that we were putting in place a system that would support the concept of that single window. Single window in the way that we look at that in our definition, what we are looking to provide, the opportunity ability and functionality for the trade communities to submit with one submission, electronically, all information required by all government agencies to affect the

release were export, importation or exportation, all their goods. So the importation as FDA requirements in addition to the standard customs requirement, and perhaps NEPA requirement as well. We are building a system in which all of that can be submitted at one time with one submission, via ACE , serving as the window. And we on our side will disseminate that information is appropriate and facilitate the decision-making process. The vision in mind is that you would get back a response from the US government as to the disposition of those goods. Good to go, or if further examination is needed by another agency we can provide that information to you, agency is looking for additional information. And what information they need.

We have a lot of parts moving on in this and a lot of activity that will be taking place over the next couple of years. That's what I would like to walk through with you for a few minutes. To walk through with that process is.

As we move to the next screen, and again for those of you in the trade community, this is not new information as far as what our business project --process flows are. This is the business process flows, that portrayed processing --world trade processing. Building in ACE as we build out. Each of these process flows , this is what we call the beaker chart, to show our progress toward what we have identified needing to be accomplished. Each of these bakers represents a business process flow and the body of work we have identified that needs to be built in ACE , and made functional so you is a trade community and we and the government can utilize this functionality. The darker blue represents the work we have accomplished today. We have done a lot of work and we have accomplished a lot today, over the course of the last year. Particularly for those of you who have been in fault in this for many years, the pace of development and deployment rolling functionality out has increased significantly over the last year, and will continue to do so over the next two years. Each of these process flows, I will talk through a little bit on each of these, we are looking to build and include in our core trade processing in ACE .

The first is the pre-arrival process and manifest. In the manifest environment, a truck manifest or e-mail fast was the first functionality built and deployed many years ago. That has been out there. What we have been able to add to the process, the really last big release was the him one. Without a couple of years ago. So we do have available now in ACE e-manifest in the ocean rail and truck environments. This would replace the error AMS. When you see these those are improvements to the process as we know there's always opportunities to improve. Particularly in the inbound processing we recognize that. That's what we are working on now and we have still yet to do. We essentially have the majority of the work done and available, and in use now in the manifest environment. So you can look forward to the air manifest functionality.

And the second is the cargo unload our release process. So we have built and have programming completed and deployed and available for use by the trade community the ability to file a entry for a air, ocean, rail and truck transportation modes. The error mode of transportation, you may be familiar with the simplified entry we've been a few years ago at JFK --trans 14 mode. We had that up the last couple of years. We have put up the code, the functionality to be able to file an entry for the ocean and we are modes. Were also in process during the first pilot findings of that, for trade participants, hoping to shake out the system, finding folks on both sides our side in the trade community, to build in in the next couple of weeks. You will see an opportunity for that to

be expanded and for the trade community to use the entry functionality in those modes of transportation. In the truck mode of transportation we have built-in probably somewhere around the end of this month, or next month, looking to do the first test of that functionality for truck entries. Again not complex transactions, no partial arrivals, but we will at least have the functionality available to test in use. We will talk about that process and how we are implementing new technologies

So what we have left on the system you will see at the top, coordination with the entry summary post release, FTC admissions, diversion processing, what happens in the case of our hurricane and Gold Coast or significant weather events on the East or West Coast we were building some processes to help make that less paperbound and Mortenson, actually helping in providing ability to move goods to our ports. We will talk about that as we move forward in time. Where multiplication filing, we will talk more briefly about the unified FCI.

The entry summary environment, we have built and deployed our basic set of addits and validation summaries. We've had over one's any Lebens and duty entry summary functionality in ACE for several years , 2009 I want to say is when we rolled back down. It is up and rolling and available. We have thousands of transactions flowing through that. That is available and we are encouraging folks to get engaged and involved with utilizing that. What do we have still to build entry types in coordination with the cargo release side. Quota, statements, liquidation, protest drawback, as well as what we call it electronic bond functionality and continuous bonds. That's all within the body of core trade work.

Exports are now part of ACE and what we talk about is the core trade processing. On the export side, what you see in the full beaker, we've already deployed a rehosting of AES on to the ACE platform that transitioned, and should not have required any change or much of a change for the trade community and we left the trade side of the end of action as it was. --Of the interaction as it was. Looking for someone robust automated vision --automation. We are also building export manifest functionality. But you will see coming out over the course of the next year is an export manifest in all modes of transportation, ocean rail air and truck.

And the PGE iteration --all agencies that have a role. Were working will close with the other government agencies and have been for several years, as we integrate them into the process. A very basic level, when we talk about interactions with other government agencies, CDP is providing a suite of basic technologies are functionalities that will be interacting with other government agencies.

The first is the opportunity and ability for the trade to submit information required by the other government agencies electronically as part of the ABI message set sent to CDP with the summary filing. We call that the --. We spent several years working with other government agencies looking at forms, documents, paper requirements to identify the opportunities to perhaps eliminate the need for presentation of paper and instead of by the opportunity to submit the key pieces of information that are unique to that request, along with the information already provided by the trade we did a great deal of work preparing every form that you fill out for other government agencies as to a lot of the same information you required to provide because of the summary. Who is importing, is the exporter, what is this stuff, with the coming from. Those

kinds of things, so we had a lot of duplication of same information by multiple government agencies. What you will see as we integrate FPGAs over the next two years, a lot of reduction in that duplication. And the fact that if you're already providing to the importer is on your customs entry or your summary, and it has the same definition for the upper agencies, they will not ask for it again.

So that's what we're hoping to get of the majority of the agencies to engage with us. Also in Association with the document imaging system functionality. We are providing that as an ability for a form, certificate or label that needs to be seen, we have built-in we will roll out the functionality that the image can be submitted by the ABI as well. That will be viewable by CDP nationwide at that point --CVP nationwide at that point. It can be submitted electronically as part of the entry transaction

The third originality is an are opposite ability of Web services --interoperability of Web services. The interface between CVP, ACE and other Dave meant agencies --government agencies. We can push it straight to their systems if they have systems to ingest information, to release decisions or risk assessments, we can make it available if they only need to come in occasionally with full information, for their compliance, assurance purposes or regulatory oversight purposes. It provides the ability that we don't have to do 47 interfaces with 47 government agencies. With those suite of three things we believe we can provide the functionality we all need in order to help facilitate the flow of information, particularly through the electric environment.

To balance the body of work that we see as what we call the ACE core trade processing. So what is the schedule ?

Next slide. The slide has a representation, we have this information on the website as well, a brand-new design CVP Governor website . If you go to the trade section you will see we have the deployment schedule represented here. We actually provide for you the development schedule that shows when we are developing and what we are providing.

A couple of things to highlight on this is to give you a framework on how to look at this information. If you look at the Rose across on this chart, those rules across represent the same business processes that were represented by the beaker charts. You have the pre-arrival manifest on the top row, cargo release and so on down to the bottom.

Given those last charts, the body of work we need to do, this represents will --when we will build functionality so that you is a trade community and we it CVP can use it before we get to Maine affect --mandatory used states.

We have identified columns, seven deployments over the course of this plan. If we deployed at this point in time, a through G, the functionality in each of those boxes and the timeframe on this chart, that will represent and put into place all the functionality I just talked about on the paper chart. The three red lines on the chart are things we need to talk to. We have established three mandatory use frames --May 2015.

May 2015 all electronic manifest filing for all modes of transportation must be done in ACE . We talk about the majority of the functionality of the manifest is already built in ACE, so we're talking about a manifest file. Particularly for the JFK area , and all of the Air cargo , transferred out of AMS into the ACE on May 2015.

The second day is November 2015. All injury and entry summary filing will be mandated in ACE and not in a CF.

All automated entry types that exist today, all modes of transportation, will be required to be filed in ACE I November 2015. That's about 18 months from now.

And the last day, October, October 2016, any remaining functionality, like drawback, some last improvements to functionality, things we have left over, so we are in the core trade processing. So if you think about it this way, what we are talking about in the court trial testing --core trade processing in ACE, manifest filing and entry cargo release, other government agency requirements, entry summary filing including any government agency requirement at that point, all the way through liquidation, protest, drawbacks, statement and all the way through to export, including export if appropriate for transactions.

Again, manifest all the way through and up to, but not at this point including actual collections of revenue that you will hear more information coming out about the revenue modularization process in the plan for that. This represents up to but not including that.

If you look at this chart, what we laid out here and what we continue to look to do is when you can see certain chunks of functionality, when they will be available.

The way we are building ACE this time around, we are building functionality for making available for use well ahead of when we will mandate that you use it. Remember back to when I started, we have the ability to file an entry in ACE for all modes of transportation cover basic transactions . We will not mandate use for that until November 2015. So the message from us, from me to you as a trade community, is to look for those opportunities to get engaged as early as possible. We are going to make the functionality and programming available to use, so you can understand the process, make sure your systems are up and running, understand any potential impact on your business processes. There will be impacts to your business process. There are impacts to the CVP processes, the department of government agency processes, there will be impacts when we start talking about paperless transactions, the opportunity to file information earlier in the transportation chain. Were talking about other government agency information supplying that earlier electronically into the system. To make sure everybody uses the system and get the bugs out, we believe the better everyone will be as we get closer to those mandatory usages.

So you will see we have staged in these blocks the functionality to be deployed so there is a period of time for everyone to use it. Once you begin utilizing it in ACE , you do not have to do all of your transactions in ACE . You can test the waters. Because certain trade flow perhaps, are commodity or customer, or location, however you want to do that test process. However, come November when the entry summary side, all of the processing will be in place and you need to

be in position that you can file and process via ACE because we will be turning off the ACF functionality.

Next is the reiteration of all of the dates. We are trying to be unambiguous and how we put this out. These dates help provide for you so you can utilize and start thinking about Wendy you from your business perspective, from your decisions I feel the right time is to engage in the process. To test out the ACE functionality and to begin to figure out again be impacts to your business processes.

As a filer, broker community, we understand if you do not program your own software you are dependent on the software vendor community. We have been communicating with them. All of this as well, the programming and specifications we have, and if you as a self programmer or your software vendor is not indicated that you have become --begun the process, I would strongly recommend now is the time to do so. If you have the availability, the software does support functionality, we encourage you to try to utilize it. We have time now that if things don't work out as intended, we can make adjustments.

If we have folks who way to the very last minute, but that doesn't give us this window of opportunity to work through the processes to make sure they work and function, and serve as a process beneficial for the trade community and the government.

With that, I'm going to transition over to Carlos. I don't know if you will come in above or below me. We will bring Carlos online, because the question again, depending on how engaged or your access to the information to this point, we will have some folks who are engaged and utilizing the functionality. We have other folks that we know have not. One of the first questions is, how do I get started if you have not. Where do I go to get information. How do I find out more about this. I will turn it over to Carlos and he will talk through some of this and also what's going to be available when you utilize ACE .

One question that has come up, is will this presentation be made available in the answer is yes. On the website again you will see all kinds of information. All kinds of documents, information and guidance, we courted webinars. CBP.gov/tran03.

So Carlos.

Thank you Steve. Good morning everyone and again welcome to today's webinar. Just a reminder I am Carlos Rodriguez. I'm very happy to be here to talk to you about how to file transactions in ACE. And to talk a little bit about the ACE portal functionality .

To get started let me reiterate a few items that Steve mentioned. You heard the mandatory use dates for ACE . I would like to leave you with some take-home key messages. Those are do not wait to the last minute. You don't want to be stuck on hold with your client or your software vendor, trying to get your system ready.

You want to be steps ahead of the game. You don't want to be able to not file transactions for your customers, if you're not able to communicate with CVP.

And also, start benefiting from the capabilities now. I will mention a few of those that are available if you start filing transactions in ACE . From the entry summary perspective, if you're filing in ACE, you can take advantage of the EIS or document image system features, to allow you to electronically submit documents. To CVP and partner government agencies.

You're going to see an expanded set of data objects that are available in this report. Right now the account management reports, importing data from your data entry is it --is limited. We have added a lot of objects that you can find --can't find with the ACF reports.

And you can also file entries under the RLF program that you cannot do now in the ACF.

Basically if you file in ACE your eliminating the paper . The process is pretty much paperless. You can take advantage of --this morning so you don't have to deal with the sheets that you normally present to CBP. You can also transmit summary corrections electronically. Doing away with the paper process you are used to doing today.

You can obtain a lot more information to ABI --they are available now.

And from the card already side we also have 3461 is eliminated. If you precipitated --participated in the ACE release , --carrier without submitting the departure message first. And one thing I think is awesome, we have the ability, or you have the ability to make corrections to your cargo entry data electronically. You don't have to worry about sending a message to customs with pending changes anymore. That's a great benefit. You can also participate in the pilot available for the --message set. These are things you can participate in.

We want you to start early, start talking to your software vendor. Make sure that your system is in place to file transactions in ACE . You may already have the option but just give them a call because there might be some training involved. And once you are ready you have your software, you also want to contact your client representative to let them know you are interested in filing transactions. What I have heard in my conversations with client representatives, it's a simple set up, just a few switches involved.

One thing that I wanted to talk about, is how transactions are submitted.

The primary way is through EDI, the electronic data interchange. It's just interest -- exchanging files electronically. If you still handle shipments mandoline --manually, it takes a lot longer process. CBP designed the automated interface of EDI components to allow this activity to occur.

In regards to the method, EDI, I want to talk a little bit about an Intel graphic that we recently published on the website. This Intel graphic basically highlights what trade functions can be completed using an EDI interface and what functions can be handled or accomplished to your data portal.

We did this because we were hearing a lot of comments from the trade, misconceptions that people were under the impression that ACE secure data portal was going to have entry filing capabilities and that is not the case. There are a lot of features you will see shortly that support the entry review process. It allows you to interact with CVP, but in entry summary or cargo release entry filing, is strictly going to be through EDI.

I want to point that out and show you some of the items on the ethnographic. As you know we have --submit their information. Ocean and rail carriers send information to CD3 --CBP through EDI. And a manifest environment, the carriers have the ability to file manifest through the portal. They can still file through EDI. I think that's where the misconception of being able to file entries through the portal have started. [indiscernible-static] To file in entry your strictly going to use and ABI --EDI interface. You can file export commodity data through EDI in ACE . Some people still use --to submit that information to CBP.

To run reports you will be using the portal, as well is responding to CBP forms. You will see in the next few slides that we have ability for CBP to communicate to the --portal. That's one activity I recommend everyone use and monitor. To be sure you're aware of that.

You can create blanket declarations. And supporting documentation, we have ability to upload those forms. You can manage your account information and a periodic monthly statement data right on the portal.

You can file export manifest documents also. We will update this once the capabilities are available.

Moving to the next slide. What I wanted to do here, I'm not running the ACE portal today but I wanted to talk about the application process, to open up a ACE portal account . A sickly, they give you some background information, to open up a ACE portal account , the trade goes to the CBP website and downloads the ACE application , which is what we see here.

I want to mention if you don't have a ACE account, the portal is an enterprise system. It can accommodate different business entities, companies that are small all the way through being a multi-office type account. You download the application a lot of times it gets confusing. You see a lot of extra fields that don't apply to their business. Basically all you want to do is provide us with your account information, the information pertaining to the type of account you are opening for the portal. And we need the information regarding form of contact, and electronic signatures. Ones that is embedded --submitted, it will come back to us and we create the account and that person can login and start setting up their account cop less add additional users. I just wanted to mention that because we get a lot of calls to the help desk regarding the ACE application .

Just be aware we have created some instructions available on the CBP.gov, to help show you how to complete the application. Basically it is a quick process in a few days you have an account.

For those that don't have a portal account, before you complete the ACE application, ask around if you have multiple offices, there might be a chance somebody else in the office has opened up a

ACE portal account. In that case you would not have to complete an application, just go to your trade account owner, and they can add you as a user.

Another thing is if you are a broker and a carrier, there is no need to complete a ACE application , just call the help desk and asked them for a few for a carrier.

The same thing if you have multiple account identifiers, multiple filing codes, multiple -- numbers. We can add all of these additional numbers to your account and there's no need to open up a separate account.

With that we will look at the login screen. Once you are set up in ACE and you have a ACE portal account , you will visit this web address. This is the ACE portal web address . We have recently added the URL, so if you forget what it is does go to CBP.gov and do a search for the ACE portal .

When you login to the portal, it is important that you login at least once every 45 days. The user will become inactive if the user do not login within 45 days. It's always good to go when and read the news tab. Important messages are there relating to the portal.

As you login, keep in mind you have three opportunities to enter the password correctly. If for any reason you are not sure what your password is or you forget, you can always type in the user ID and clip on the --click on the forgot password and you can answer the challenge question.

Keep that in mind. And every hundred days the system will ask you to change the password. Always use a brand-new password because it does remember old passwords.

And when you're changing passwords always make sure you close your browser and start with a fresh session.

That is pretty much all I have for logging into the portal. Keep in mind that the system will log you off if you are in active for more than 20 min. log you off if you are in active for more than 20 min. Moving to the next slide.

When you login to the portal, the first thing you see is the homepage. Basically we have provided areas in the portal. The main areas on the home tab, accounts, references and tools. From the home tab we have an area called the --list. This in my opinion should be used eight -- used daily. This is the way that CBP communicates with the trade media. This is something brokers will enable on May --when they first open up their account. I will show you shortly where to go work when the trade is submitting an entry, it doesn't matter if it's a seat --ACF or a ACE entry . If you have additional information, and it's over 30 days, we will request that information electronically. That's when you start receiving messages through ABI. It's over 30 days, the trade will create --actions. And those arriving to the account --. These communications, forms 28, 29, and 4647.

You can view them and you can respond directly from the form back to CBP. This functionality is only for importers. Brokers will not get those notifications to their accounts. If the importer

once the broker to manage those forms, that importer will need to grant the broker cross account action.

There is a way the broker can monitor those messages. It is through a report, the DSM 7025. The sea between --CBP 28, 29 and 4647 form. As far as reporting in to work on those forms, the broker will require cross account access.

Within the task list we also have an upload documents feature. It lets you do that. It CBP, if the trade is --the broker receives an ABI message that CBP is requesting a copy of the entry package --the trade, and here it doesn't matter if it's the importer or the broker that does it, the upload document feature send those messages backup to CBP. One thing that is required is that you enter the action number. That the message from ABI comes with.

To know where this particular document, what entry it belongs to. That feature can be used now. It's not only for ACE entries it's also for --in ACE . If you're running a particular report, that ESM 7025 report, and you're only saying that you're getting ACE transactions and not any ACF transactions, there is a issue if you're looking to capture that ACF record. What you have to do is run the --and modify that report. When you modify that report, that is defaulted, in just pulling the summary record what you have to do is get rid of the system control code object, and when you run the report it will capture and ACF transaction. Next slide.

Here I brought with me the actual upload document screen. You can see how the process is done. Basically when you click on upload document you get a dialogue box where you can file, into your action number, and send that to CBP. I didn't mention this earlier but there are other areas that allow you to receive information. Think of it like the inbox of the ACE portal for the trade. Approvals will be messages that require your say. Basically what I have seen through this list, when you are granted account access --cross account access, you initiate the message and the user receiving data access code will receive a message, and notification. You have to approve that prior to being able to log into the account. Those are messages that you formally see under approvals. And notifications are just messages that are informational. I see messages where you make a change to the portal account, or the trade --get the message that the portal has changed in some way. Those are different, just informational messages and you want to review those. They will be removed after 90 days.

So I will go ahead and move to the next slide. This is the next feature that I always like to talk about. It is called declarations. Before we go into declarations, I want to talk to you about the actual layout of the ACE portal when you login to the account, this is where you see your company as an account in the ACE system . You will see the address on file for you, you can see contact information you can add information to help us identify people within your company. CBP uses this a lot to look up company information. It's really important that you keep this updated. If your telephone changes, your e-mail address changes, go into the account an update that function of information. It will be very helpful for us.

One thing to look at when navigating the portal, usually the selector, what I'm pointing at right now, those remain the same throughout navigation. What does change is on the right-hand side. Depending on the action you select on the list. Usually --we have three levels. The top account or

anchor, then the compiler level, and the permit. Just click around and see what's available. There's a lot of capability you may not be aware of. And the different levels of the account.

Going back to the next feature that I want to talk about, we have a we to allow the traits to create declarations or certificates. These are forms that you normally present to CBP with your entry summary documents. And what's really neat about this picture is that the declarations can be viewed nationwide. If you're filing entries in a particular port that you don't file through, those CBP officers or users in that port can see that information. Basically the declarations are statements made by the importer or the agents that support or qualify for free trade agreement or preferences. Like I said, these are certificates they don't really buy into the entry summary record, but they are there. CBP has procedures to go into the portal account and see if there are any declarations on file. There is one that I want to mention.

Here you can see the list of the four [no audio].

[no audio]

[Speaker line has been muted.] You are able to associate the declaration number so you send that through and CBP will get that. The actual summary record. So you can locate that. This is something I encourage everyone to use, it is there and available now. If you have any questions or you need assistance, just give the helpdesk a call. They can set those up on your accounts.

Now we will move on to the next one. This is another feature that we deployed back in August. This I think is a neat, we had a place for brokers to record their data information for a while. But it was a very long process. There were four or five screens that each broker would need to complete. So we added the capability that allows for --to be downloaded off the portal and that template can be populated with data information and we can upload that information. What's really neat about this template is it allows you to add employees, you can remove or edit. All from one place.

I do want to mention, this feature is available from the permit level. If you're in the ace portal account you have to navigate down to the local level to see it. One thing I have heard in my conversations is a lot of times when the account is created, your account holder does not complete all of the required contact information. So what happens quakes --customer --permit level.

So they don't see these options right away, they will only see these options as it's added to the permit level. This serves as a reminder --a lot of permits in each permit needs to be completed with at least one contact in order for the employee task to be available.

Carlos, it seems like were having some phone problems, we are getting messages that they lost the phone audio. Just give this a second --give us a second to figure that out.

Okay.

We appreciate everyone's patience, just hold on a second for those that can hear [Audio good on the web feed.]

Can I ask if you're dialing in on the phone line can you let us know if you can hear us --here us.

Okay, we do have people saying they cannot. We may have some individuals who lost their connectivity.

[Audio good on the web feed.] We have two lines and we have lost one of our lines.

Thank you for the quick response everybody.

Okay, another thing to remember when you're looking at the template, when you are in the employee tab within the permit module, and you click on the upload employees link, that will give you the option to download the template. When you download the template and save it to your computer, it is really important that when you start completing or entering data, make sure that you are having macros enabled. And when you save the data and you are getting ready to upload the template, make sure that you press control and the S rather than saving it to the file of your program. The reason we ask you to do that, this is all listed in the user guide we developed with this capability, when you use control as --S, it creates an Excel spreadsheet file and also the comma separated value file. That is the file that you need to upload into the portal.

Keep that in mind and when you are uploading the template, the system has a way to give you a report of whether or not the upload was successful. It will give you information as to the status of that upload. This is a feature that is not mandatory, but it is something that's available to allow you to be compliant with your broker requirements.

Another concern we have heard, a lot of folks are worried about the visibility to the employee data. Particularly Social Security numbers along that. So before they use this feature, they should go into the tools menu and there is a way to hide or encrypt those numbers. You go into all of your users annual grant read-only access to the accounts tab in the broker permissions area. If you do that, and you do the upload, nobody except the account owner or those granted access will be able to see employee information. Keep that in mind.

I will go ahead and move on to the references tab. I have a few items that I want to talk about. The first one is the IAS F --ISF portal. We have in the system where filers who handle low-volume can ask for the importer --they can go in there and actually submit a filing to the portal.

The rest of the trade can also use this to obtain your status reports. So what will happen, if you're interested in obtaining those reports, you need to launch the ISF portal and the first thing you need to do is subscribe to reports. When you subscribe to reports you will start getting those subscriber reports via the portal.

My understanding is they are posted on the 10th day of each month. Those reports you can extract them into a file --Excel. One thing I want to mention, I have heard this quite a bit, we have some trade partners that are brokers. And they also file ISF as a carrier. If you apply for a

ACE portal account , and you want to be able to get reports as a carrier, you need to have a carrier view in your ACE portal account. All the helpdesk. --Call the helpdesk. I know some brokers --generated through the MM FDA website, there is a contact. You can request a pseudo-code that represents carrier transactions. Keep that in mind.

We also have in the references tab a place to search --if you're not able to query through ABI, you have the ability to query by the ID code itself or the company name. The only thing is you have to be careful, the spelling has to be exact as it is registered in ACE to get results. As I always recommend the trade to use it. And we have anti-dumping --something available as a query if your system is down, you can actually go into the ACE portal and do a search . Now when you search --the first thing you see is a search screen which we allow you to enter criteria to find information. One thing to remember here is you need to use two criteria before searching for a trade symbol. If you know a case number, all the way to the last digit, just type in the number and hit search. You will see the case information right away. If you don't, if you just have a portion of the case number, type in as much as you know of the number and and*. Once you search you will get a list of matching case information, and from there you can click on the case number you wish to review, or you can navigate through the different page numbers if there's a long list.

So we are going to look at an actual case number. The portal states all of the information right from one spot. So you will have the tabs you can go through and see all of the available information. You have --current. You can see if there's an event on that particular investigation. You have an indicator of whether the parties are bonded. Or the cash deposit is required. It will show you an administrator review date on the case, as well as the parties and HTS numbers associated. If you like to keep these records filed in your office, you can also get a print view.

This is something that basically is available within the ACE portal account . If you don't have the ability, you can always come in here and do a search.

We also have a search for messages that usually include the instructions. The same thing applies here. You can search by different criteria, you can use a wildcard if you don't know the exact message number. And you can review results individually and get a printout of the instructions.

So these are the features that I feel are really valuable to the trade community, that you should be using right now. The portal, again it is free, there is no charge for opening an account. There is a lot of functionality that you can take advantage of.

We have a few minutes left. A little bit about reports. I have a little few tips to share with you. As you may have seen in November As you may have seen in November 2013, we had an update to the ACE reporting interface . This update went through with the ACE deployment capability we released . Basically we had to intercept it because we need continued support on the application. Basically it changed the interface. It did not change the reports --but I think, I feel there is a lot of nice features that were added. Now we have a dashboard on the home tab. You can see reports they have run in the past. You don't have to go to the folders area anymore to launch these reports quickly. You can just visit the home tab. The home tab also has a place

where you can view those scheduled reports that you initiate. In my opinion I think it handles a lot of the reports, the commonly run reports a lot better.

One of the features that I love, the ability to run local board --. Now we are using tabs, wherein the past we just have one --. Now you have multiple ability, you can run an actual report and on the side you can run a customized report. I do that all of the time. It works pretty neat. You can switch back and forth.

Some other features that I like personally, you can now modify a report after you run a standard report. If you run a standard report and you feel like it is missing certain objects, you can switch right then and there. A button called the sign, this allows you to --the sign, allows you to run a query from a report. A button called design.

And another thing I like is the organization of the features in the reports. Before when you ran the report, used to have a hard time finding certain things from the actual tree. I think now what they do is use a ribbon and all of the features are available right then and there. You don't have to dig deep to find certain features.

There is something I always recommend prior to running --when you first run reports make sure your preferences are set up. There is a section called Web intelligence, with two settings. The first section is view and the second one is modify. Make sure the selection for rich Internet is selected. A lot of folks when they first run reports after this new upgrade, their screens don't display properly. That can be set up prior to running reports.

Another recommendation that I like to make is when you run it --report you want to maximize the screen. Sometimes the options are cut off because the screen is not opened all of the way across the page. So I recommend you do that. A and last, there is a workaround that we published recently. If you're running reports and you're getting a read error message in the top left corner, it is probably due to a setting in the Java control panel. We published a message with the workaround and I highly recommend that you review that.

These are the most common reports that I usually recommend the trades to run for brokers, that USM 7008. Or the 7068 which are the equivalent of the account management a.m. 008 and the 58th. This is where you get your summary data. I mentioned earlier with the USM 7025 report, to monitor forms. And for a periodic monthly statement, if the importer also has a ACE portal account, you can actually see the information that will be generated in the ABI periodic monthly statement that the broker receives. So the broker --anymore to the importer. They can just go in and see what the duty amounts are.

We have some multiplayer manifest reports that are really for carriers. But brokers can actually run a couple of those. They can get --information, things you might normally query on the manifest, you can get it through the ACE reports . So I recommend these frequently.

I brought a few extra slides I wanted to talk about quickly. It is really important everyone signs up for the messaging service. We use this to communicate with the trades. If you have partners that are not signed up, anybody who interacts with CBP, should be looking at these messages.

I provided a link to subscribe and a link to search.

I also have some messages that I think everyone should download and have a copy in the computer. This is information for summary filings in the cargo release, I'm providing a link. We have additional documents that provide tips to make your transition from ACF to ACE smoother. These are important to have.

Plus we have the summary process, which guides through every scenario with entry summary filing. This is something you should definitely download. I know sometimes people have a hard time finding them@CBP.gov I know sometimes people have a hard time finding them@CBP.gov. So I wrote down, at CBP.gov, click on the trade link. And then you want to go to fair trade community and select ACE and automated systems . You will see the link to find the additional documents.

And the ACE entry summary process and policies . It is under trade, fair trade community, administration and choose summary. Everyone should have a copy, this document says it all.

And again we have the portal application link, the web-based training, and a few other items to look at if you need support. You can always call the ACE helpdesk with a question.

Thank you Carlos. Again we will make this presentation available for folks to have a look at to have for your records. We will be posting this on our website as well.

We do have a few minutes for questions. First off I want to thank everybody for their patients, working with us on the technical issues on the phone lines. We have somewhere in the order of about 175 folks who have joined today. We are continually working on how we can utilize this technology to get out the information. What we have learned today with a couple of call-in numbers, we will take that away. We will work on our audio, if you're listening to the speakers and the microphones our presenters have. Thank you for that feedback.

It's really important time many may have seen the message that we were looking to do a nationwide trade model. We have somewhere around the order of 1600 responses to that. We will probably be working on the technology support at for having these challenges with 200 --[no audio]

--Respond via the Q&A. Also with suggestions or if you need to go to the help desk or something along that line. Just briefly we will try to do justice to some questions.

There was a question regarding PGA interaction especially with the FDA and high-tech. There's already an automated system in place that you're interfacing with, and what is the ACE going to have on that. We will do this in phases. But we will be building as a time frame of the plan through the end of 2016, at the very least building system the system connectivity. Sharing data to help populate their system. If there are things you need to go into the other agencies system to do, we are not assuming such as fish and wildlife will need a license prior to arranging a shipment. You still need to go and the Fish and Wildlife Service to him to get the permit.

Whatever the permit or license number is, they can be associated in the message to transmit with the ABI transmission. We can pass that along to the Fish and Wildlife Service to the automated, we can get a validation with a response back and let the system do the check and perhaps doing away with having that license as a document. We will look forward to past 2016, for any additional enhancements. We initially are looking at passing information back and forth. If you need to go to another agency system to input things, you probably need to continue to do that as we go through 2016. But we are continually post 2016 looking at enhancements. We will provide more information is these agencies each, online.

There was a bit of confusion with the slide that Carlos had up showing the portal versus ABI pick there an impressive and --impress and you couldn't file --that yes ACE entry and ACE summary can be filed to ABI, you cannot file those by of the portal. You can see the information in the portal but the portal is not the mechanism [no audio].

Played out. We had to questions on that so thank you for pointing that out.

Okay, we had a question regarding if remote entry is sent with the wrong port code and we correct the port in ACF? Here is an important opportunity to talk about the ACE entry and what it is and the way it's set up . The ACE entry, what is required is fewer data it elements than the ACF entry filing today. What we have done, we are segregating the transportation and the shipment information in ACE . We are taking the transportation information, the manifest or shipment information from the entry in ACE. What you will see for ACE entry is port code is not required. We take the port code from the manifest, and this is what provides the opportunity to submit shipment information much earlier than today. You can file an entry in ACE as soon as you have , were visiting a form of lading. We will in just that information and acknowledge we have it, we will do some initial looking to the CBP perspective, but we will hold that until the manifest comes in and we get a match. We still get the same information but what we think the potential for that is doing away with, if the entry is filed at a certain point but the manifest point is somewhere else, the system can automatically update that. Another important these with the ACE entry is you can update at entry all the way up to the point of arrival . Today in ACF we lock you out once we rented in the system. But with ACE you can make corrections up to the actual arrival at the port in the US.

A question regarding the ISF portal, and the ACE portal, they are independent . This will provide an opportunity to let you know we are building functionality and one of the very near-term deployments in which the ACE entry how we built this intentionally and it's very similar to the ISF required filing, you will have the functionality and ability if you file that entry I think it's two pieces of information, to make a selection, we can take your entry filing and use that as an ISF submission filing as well, if the timing is right. We send it over to ISF and it becomes it's own separate message if you file directly in ISF. You will see more of that coming up as we get closer to deploying that functionality.

Not ABI, we are building nine ABI functionality, you will see that. An important clarification when I talk about the mandatory use date, you will be mandated to file your entry summary and your manifest electronic, electronic filings will be mandatory in ACE. If you file electronically,

you must file it in ACE. We are not mandating all submissions must be electronic . There is some conversation, but that's not what is happening in the time frame of our development.

Carlos, can you use a wildcard in the basic search pics

You can use a wildcard for the --search. [indiscernible] and the message search.

And what is the wildcard?

It is an*.

Another question is will importer still be notified by US mail of 28 of 2849 and --. And I believe you can select both and we are recommending folks do that for the time being select both electronic and by mail.

In the mode of communication link, from the accounts tab, you have the ability to select either/or, were both.

Deployment schedule, a question regarding what intrigues you can file in ACE versus not . There are scenarios now that we don't have the functionality built for filing an entry or entry summary. You will see that is what is coming up with the other entry types, and with the additional functionality coming forward. One example we did receive was it looks like a nonresident are foreign entity individual, required to do paper. I will take this one back and see where it falls into the other types at this point. It's a basic rule of thumb, and our teams are just getting starting on these other entry types, it is an electronic process today and it will be available in ACE. We are also looking for opportunities where those processes that are not electronic today, the have the space or bandwidth we can build those out as well. You will see more information coming out in the fairly near future as to what entry types are coming and when. You will probably see a set of on the January time frame and another set in the early calendar next year. We will get more specific on what those are as the teams pull that out.

I know we are running up against our time. It is 11:30 PM --11:30 AM right now. I will see some more as you are patient with me. I will hand carry --work in the arrival staff office. Nine ABI, CBP has the put that in. We are building that functionality and that will still be the case. We are not doing the portal interface for that right now, for private individuals. They can still walk into the office or ports of entry and the CBP personnel can help them.

There is question about DIS versus ABI images. I will use my last piece of time to walk through that. The DIS functionality to submit and upload to the portal, we have DIS functionality in some circumstances of your associated with SCE that can be e-mailed. Now we have the DIS functionality via ABI. All along it's been ABI. Because of the time needed to build that functionality we needed to put some interim stuff in place. What you will see with the CDE and the mailing of DIS documents, the CPE will go away. As they start filing in ACE, that's how it will be submitted. The portal is a great place for our like it certificates. As a portal we cannot associated image with a specific transaction, but the ABI transaction associated directly with that transaction. The portal is great for a blanket certificate, NAFTA manufacturers those types of

things. Where the request comes you can always point to the personnel and say I uploaded back to the portal and it is available, will that satisfy the question.

[no audio]

And that is a separate portal upload for 2829 or 4647.

Thank you so much, I know we have more questions and feel free to type those in until we cut you off shortly. A lot of stuff that we tried to cover. Keep looking at the website, sign up for --if you're not already signed up for it. Keep your ear to the ground and we will keep sending out information. We appreciate your engagement. You are really our first targeted geographical area, group of folks. Thank you for allowing us to work through this process with you and for your feedback.

We appreciate you taking the time out of your day with us. Thank you Carlos for joining us. And keep your ears open and your eyes on the website. Thank you everybody and have a great afternoon.

[Event concluded]
