The Importer Self-Assessment – Product Safety (ISA-PS) pilot program is a partnership between U.S. Customs and Border Protection (CBP), the Consumer Product Safety Commission (CPSC) and importers to ensure product safety compliance for commodities regulated by CPSC. ISA-PS pilot program is a voluntary approach to product safety compliance, which provides recognition and support to participating companies.

Application Requirements:

- Be an active ISA participant.
- Complete an ISA-PS/CPSC Questionnaire and sign an ISA-PS/CPSC Addendum (an addendum to the ISA Memorandum of Understanding).
- Maintain an internal control system that ensures the integrity of product safety.
- Notify CBP of any major organizational changes that may impact the importer’s product safety controls.
- Submit an annual written notification to CBP that sets forth the importer’s ISA-PS pilot program point of contact and acknowledges that the importer continues to meet the requirements of the ISA-PS pilot program.

Benefits:

- CPSC will provide the participant with a product-specific CPSC point of contact who can assist in providing National Electric Injury Surveillance System (NEISS) Product Codes for entry lines.
- CPSC will provide access to the participant with special training concerning product safety compliance, internal controls, and CPSC audit trails.
- CPSC will allow the participant to apply for external participation coverage of multiple business units (multiple IOR numbers) identified in the ISA-PS/CPSC Addendum.
- CPSC will consider expansion of benefits to all products of approved participants if the entry line(s) contains all the applicable NEISS Product Code(s).
- CPSC will reduce product safety tests on goods imported by ISA-PS pilot program participants.
- CPSC laboratories will grant priority “front of the line testing” to ISA-PS pilot program participants when product safety testing is conducted.
- CPSC may allow products to be destroyed by the ISA-PS pilot program participant in lieu of requesting redelivery to CBP of the product.
- CPSC will acknowledge the participation of ISA-PS pilot program in CPSC’s “Fast-Track Product Recall Program.”
- Additional benefits tailored to specific industry needs may later become available.

ISA-PS Pilot Application Process Overview:

- The Importer will complete and submit an ISA-PS/CPSC Addendum (an addendum to the ISA Memorandum of Understanding).
- The Importer will complete and submit an ISA-PS/CPSC Questionnaire.
- CBP and CPSC staff will review and vet the application package.
- CBP and CPSC staff will perform a formal domestic site visit with the applicant.
- CBP and CPSC staff may perform a formal foreign site visit with the applicant.
- If CBP and CPSC staff finds the company ISA-PS pilot program ready, CBP and CPSC will finalize the partnership by signing the ISA-PS/CPSC Addendum.
- The ISA-PS pilot program participant will receive the benefits of ISA-PS pilot program.