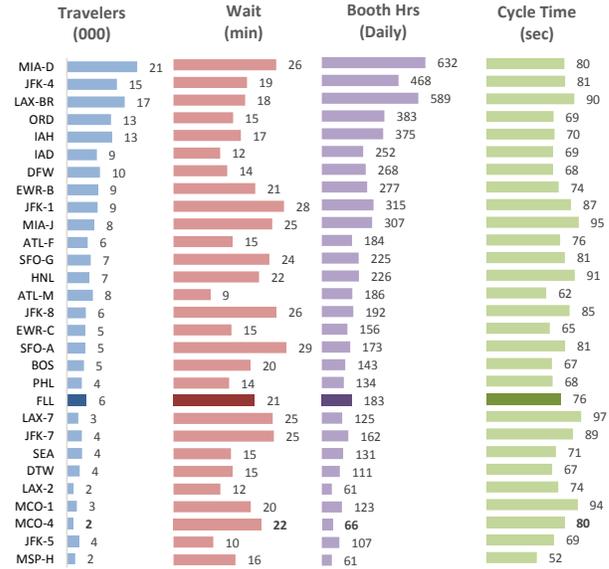


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	5,819	4,263	1,556	36%
Global Entry, APC, & MPC	37%	11%	26%	236%
Non-Automated	63%	89%	-26%	-29%
United States Citizens	47.4%	48.8%	-1.4%	-3%
Non-immigrants	43.4%	39.8%	+3.6%	9%
Legal Permanent Residents	9.2%	11.4%	-2.2%	-19%
Average Daily Flights (#)	49	44	4	10%
Wait Time				
Average Primary Wait (m)	20.6	25.6	-5.0	-20%
% Travelers < 60 minutes	93%	89%	3%	4%
% Travelers > 120 mins	0.27%	0.50%	-0.2%	-45%
Primary Booth Hours				
Average Daily Booth Hours	183	141	42	30%
Efficiency				
Average Cycle Time (s)	76.4	80.3	-3.9	-5%
Max Hourly Throughput / booth	47.1	44.8	2.3	5%
Average Utilization	67%	67%	0%	0%

Compared to other major airports ...



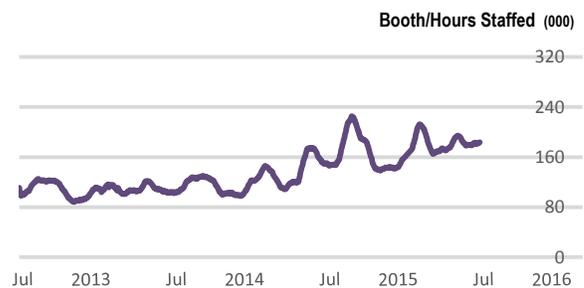
More booths, faster processing lead to decreased wait time despite 36% more volume

- **Travel is up significantly at Fort Lauderdale.** Traveler volume (year to date) has increased 36% compared to last year. Today, 37% of FLL's passengers are pre-processed with Global Entry and APC, up from 11% last year.
- **More booths being staffed to meet demand.** Booth hours have significantly increased to meet traveler volume. The average daily booth hours have increased 30%, from 141 hours last year to 183 this year.
- **Staff efficiency increasing.** Average cycle time decreased by 3.9 seconds this year, leading to a max hourly throughput increase of about 2.3 passengers per booth.
- **Wait times decreased by 20%.** Both increased booth staffing and Global Entry/APC usage have contributed to a substantial decrease in wait time. FLL wait times have dropped from 25.6 minutes a year ago to 20.6 minutes today.

Traveler Volume ... rapidly increasing



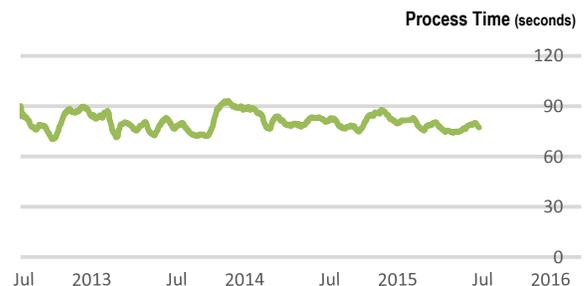
Booth Hours ... sharp rise compared to last year



Wait Time ... decreased compared to last year



Cycle Time ... slight downward trend



Best Practice Inventory

FLL Best Practice Assessment: FLL has implemented some of the available best practices. Most notably, more than 37% FLL passengers are now processed by automated technologies like Global Entry and APC. APC is available at FLL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

3%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
34%	APC Traveler %	
0%	MPC Traveler %	

	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

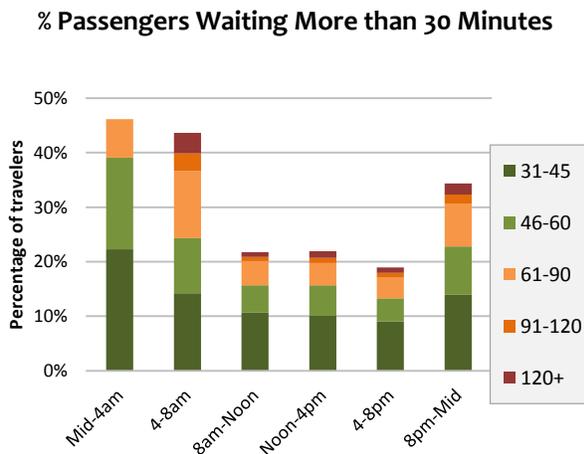
Legend

	Fully Implemented		Partially Implemented / Not Available		Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

26% of passengers wait more than 30 minutes

Year to date, approximately 9% of Ft. Lauderdale passengers wait more than 1 hour. Between the hours of Midnight to 4am, 46% of passengers wait more than 30 minutes.



More booths needed from 4am to 8am

FLL is busiest between 4pm and 8pm, when 540 passengers arrive per hour, but waits are less than 20 minutes. In contrast, fewer than 300 passengers arrive per hour from 4am to 8am, but waits are 30 minutes. A few more booth during this time period would greatly reduce waits.

Intraday Volume, Wait Times, and Booth Hours

