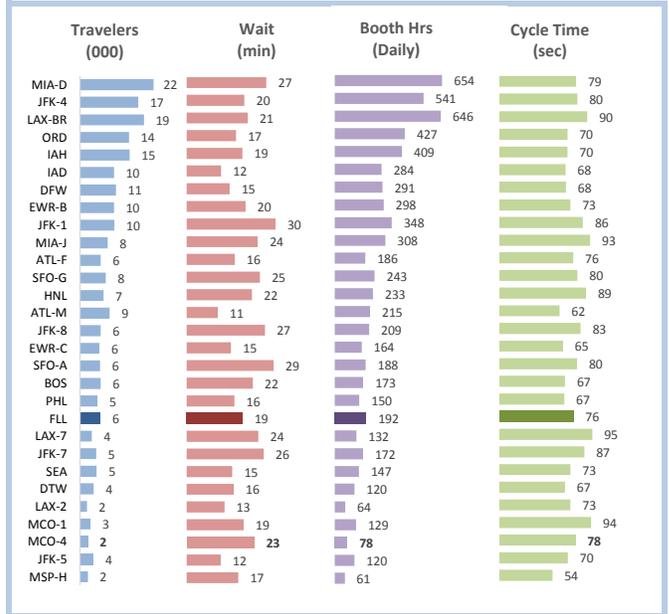


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	6,067	4,688	1,379	29%
Global Entry, APC, & MPC	36%	18%	18%	100%
Non-Automated	64%	82%	-18%	-22%
United States Citizens	49.5%	51.4%	-2.0%	-4%
Non-immigrants	41.6%	37.9%	+3.8%	10%
Legal Permanent Residents	8.9%	10.7%	-1.8%	-17%
Average Daily Flights (#)	48	46	2	4%
Wait Time				
Average Primary Wait (m)	19.0	26.2	-7.2	-28%
% Travelers < 60 minutes	94%	88%	6%	7%
% Travelers > 120 mins	0.19%	1.16%	-1.0%	-84%
Primary Booth Hours				
Average Daily Booth Hours	192	158	33	21%
Efficiency				
Average Cycle Time (s)	76.2	79.6	-3.4	-4%
Max Hourly Throughput / booth	47.3	45.2	2.0	4%
Average Utilization	67%	65%	2%	2%

Compared to other major airports ...



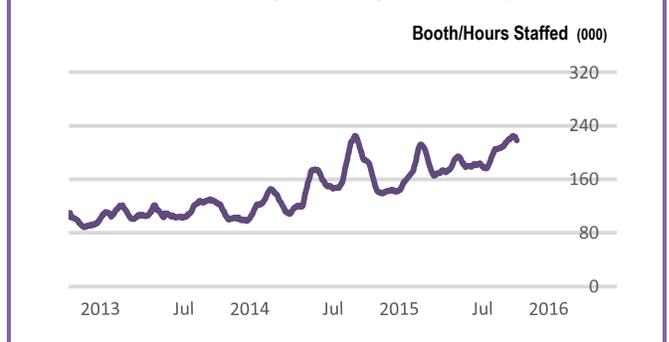
More booths and faster processing lead to decreased wait time despite substantially more volume

- **Travel is up significantly at Fort Lauderdale.** Traveler volume (year to date) has increased 29% compared to last year. Today, 36% of FLL's passengers are confirmed with Global Entry and APC, up from 18% last year.
- **Wait times decreased by 28%.** Both increased booth staffing and Global Entry/APC usage have contributed to a substantial decrease in wait time. FLL wait times have dropped from 26.2 minutes a year ago to 19 minutes year to date.
- **More booths being staffed to meet demand.** Booth hours have increased significantly to meet traveler volume. The average daily booth hours have increased 21%, from 158 hours last year to 192 hours this year.
- **Staff efficiency increasing.** Average cycle time decreased by 3.4 seconds this year, leading to a max hourly throughput increase of 2 passengers per booth, per hour. Cycle times continue to improve at FLL as usage of automated solutions increases.

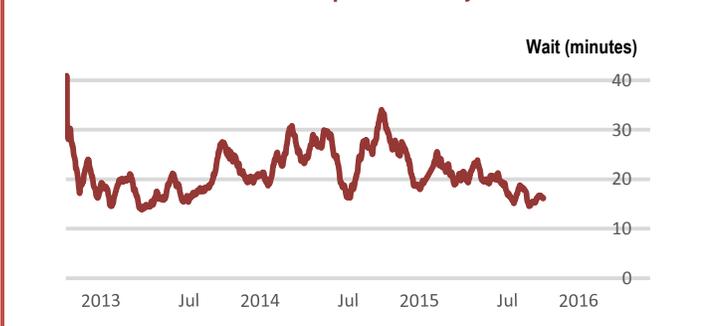
Traveler Volume ... rapidly increasing



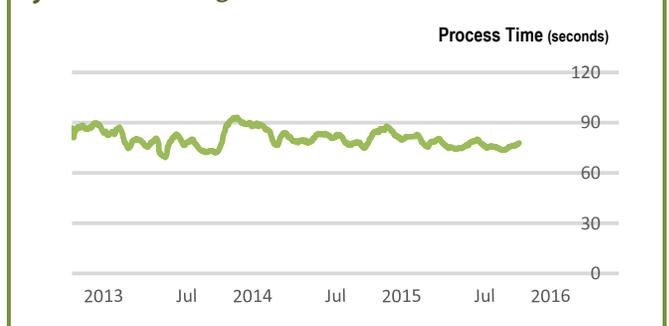
Booth Hours ... sharp rise compared to last year



Wait Time ... decreased compared to last year

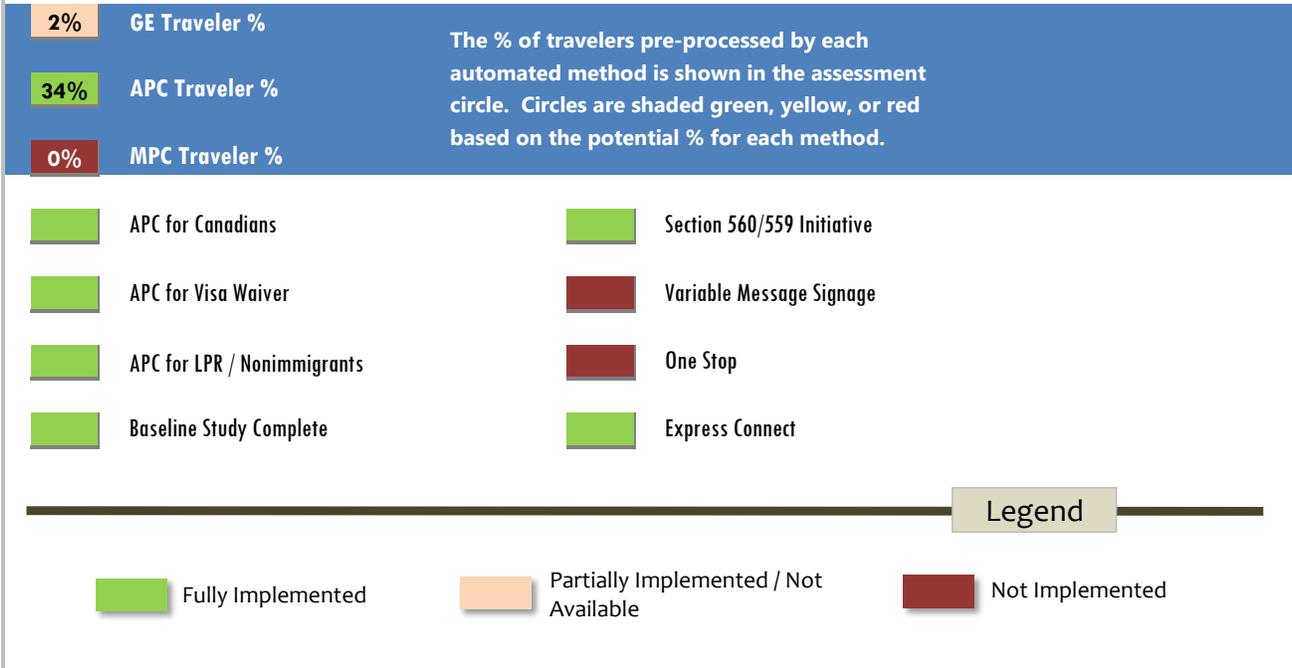


Cycle Time ... slight downward trend



Best Practice Inventory

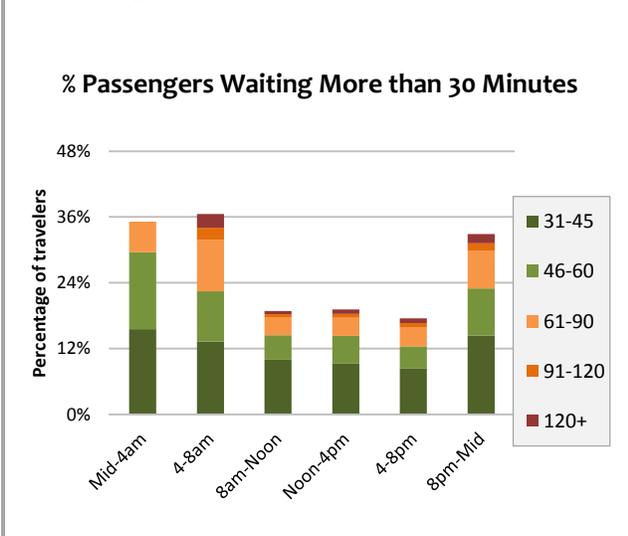
FLL Best Practice Assessment: FLL has implemented some of the available best practices. Most notably, 36% FLL passengers are now processed by automated technologies like Global Entry and APC. APC is available at FLL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

23% of passengers wait more than 30 minutes

Year to date, approximately 7% of Ft. Lauderdale passengers wait more than 1 hour, approximately 23% of passengers wait more than 30 minutes. Between the hours of 4am to 8am, 37% of passengers wait more than 30 minutes.



More booths needed from 8pm to 8am

FLL is busiest between 4pm and 8pm, when over 560 passengers arrive per hour, but waits are less than 19 minutes. In contrast, fewer than 300 passengers per hour arrive from 8pm to 8am, but waits exceed 25 minutes. A few more booths during this time period would greatly reduce waits.

