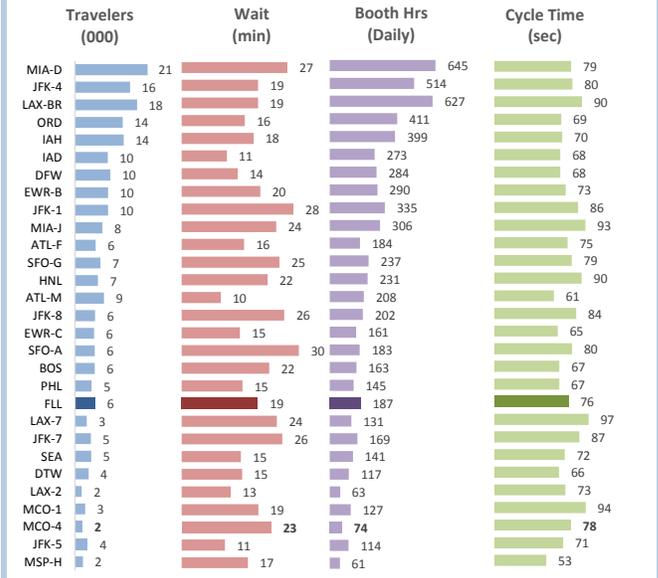


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	5,957	4,497	1,460	32%
Global Entry, APC, & MPC	37%	16%	21%	131%
Non-Automated	63%	84%	-21%	-25%
United States Citizens	48.9%	50.7%	-1.8%	-4%
Non-immigrants	42.3%	38.6%	+3.7%	10%
Legal Permanent Residents	8.8%	10.7%	-1.9%	-18%
Average Daily Flights (#)	48	46	2	3%
Wait Time				
Average Primary Wait (m)	19.4	25.0	-5.7	-23%
% Travelers < 60 minutes	93%	89%	4%	5%
% Travelers > 120 mins	0.21%	0.69%	-0.5%	-69%
Primary Booth Hours				
Average Daily Booth Hours	187	154	33	22%
Efficiency				
Average Cycle Time (s)	76.0	79.8	-3.9	-5%
Max Hourly Throughput / booth	47.4	45.1	2.3	5%
Average Utilization	67%	65%	2%	4%

Compared to other major airports ...



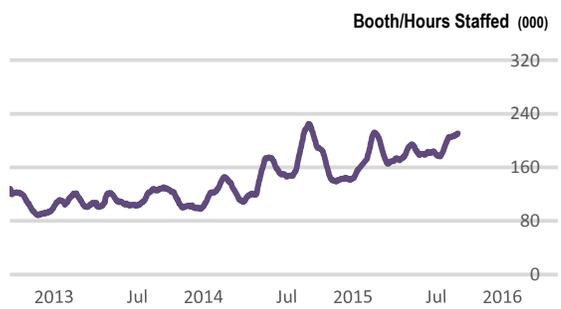
More booths, faster processing lead to decreased wait time despite 32% more volume

- **Travel is up significantly at Fort Lauderdale.** Traveler volume (year to date) has increased 32% compared to last year. Today, 37% of FLL's passengers are confirmed with Global Entry and APC, up from 16% last year.
- **Wait times decreased by 23%.** Both increased booth staffing and Global Entry/APC usage have contributed to a substantial decrease in wait time. FLL wait times have dropped from 25 minutes a year ago to 19.4 minutes year to date.
- **More booths being staffed to meet demand.** Booth hours have increased significantly to meet traveler volume. The average daily booth hours have increased 22%, from 154 hours last year to 187 hours this year.
- **Staff efficiency increasing.** Average cycle time decreased by 3.9 seconds this year, leading to a max hourly throughput increase of about 2.3 passengers per booth, per hour.

Traveler Volume ... rapidly increasing



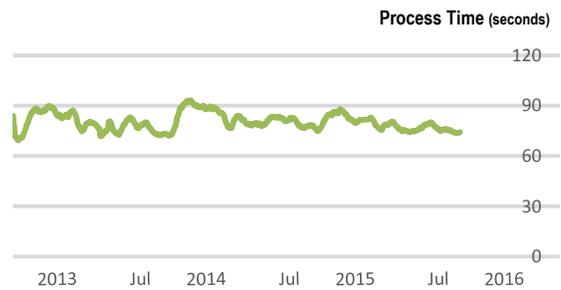
Booth Hours ... sharp rise compared to last year



Wait Time ... decreased compared to last year

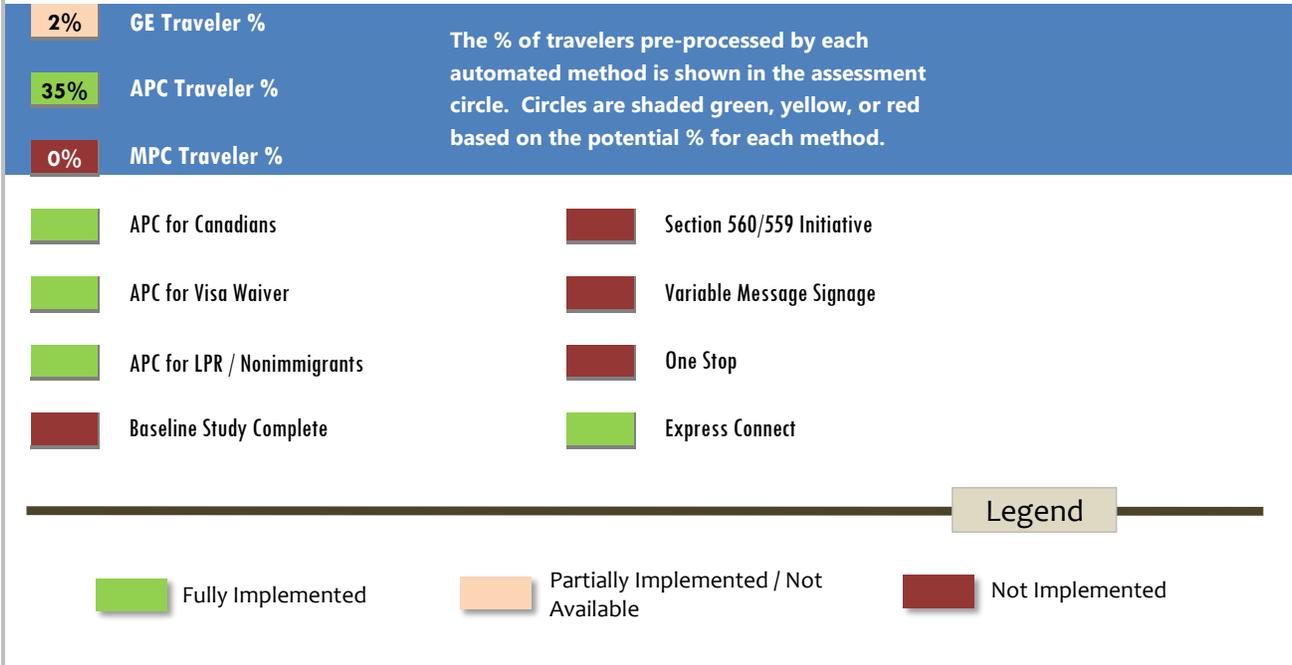


Cycle Time ... slight downward trend



Best Practice Inventory

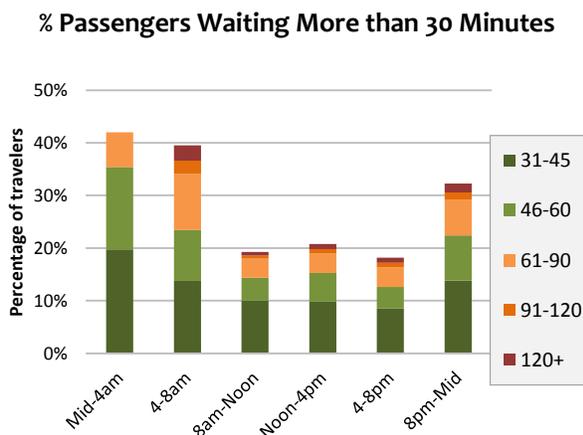
FLL Best Practice Assessment: FLL has implemented some of the available best practices. Most notably, 37% FLL passengers are now processed by automated technologies like Global Entry and APC. APC is available at FLL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

24% of passengers wait more than 30 minutes

Year to date, approximately 8% of Ft. Lauderdale passengers wait more than 1 hour, approximately 24% of passengers wait more than 30 minutes. Between the hours of Midnight to 4am, 42% of passengers wait more than 30 minutes.



More booths needed from 8pm to 8am

FLL is busiest between 4pm and 8pm, when nearly 550 passengers arrive per hour, but waits are less than 20 minutes. In contrast, fewer than 300 passengers arrive from 8pm to 8am, but waits exceed 24 minutes. A few more booths during this time period would greatly reduce waits.

Intraday Volume, Wait Times, and Booth Hours

