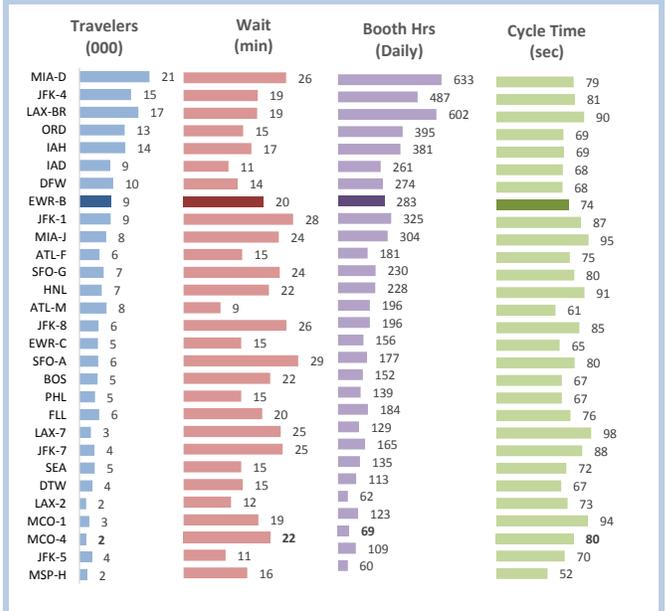


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	9,412	8,584	829	10%
Global Entry, APC, & MPC	8%	5%	3%	60%
Non-Automated	92%	95%	-3%	-3%
United States Citizens	46.0%	43.7%	+2.4%	5%
Non-immigrants	48.0%	50.5%	-2.5%	-5%
Legal Permanent Residents	5.9%	5.8%	+0.1%	2%
Average Daily Flights (#)	59	57	2	4%
Wait Time				
Average Primary Wait (m)	20.3	22.2	-1.9	-8%
% Travelers < 60 minutes	96%	96%	0%	1%
% Travelers > 120 mins	0.10%	0.10%	-0.01%	-7%
Primary Booth Hours				
Average Daily Booth Hours	283	265	18	7%
Efficiency				
Average Cycle Time (s)	74.0	77.7	-3.7	-5%
Max Hourly Throughput / booth	48.7	46.3	2.3	5%
Average Utilization	68%	70%	-2%	-2%

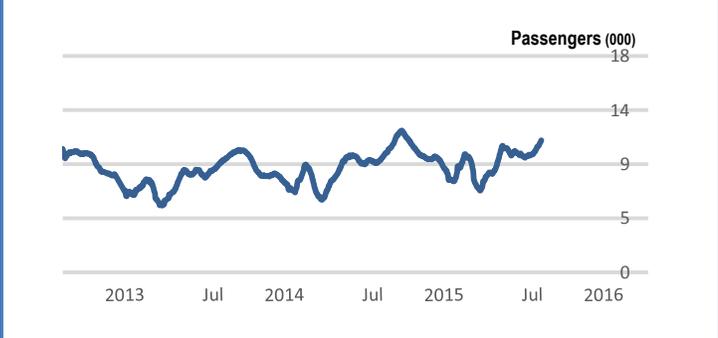
Compared to other major airports ...



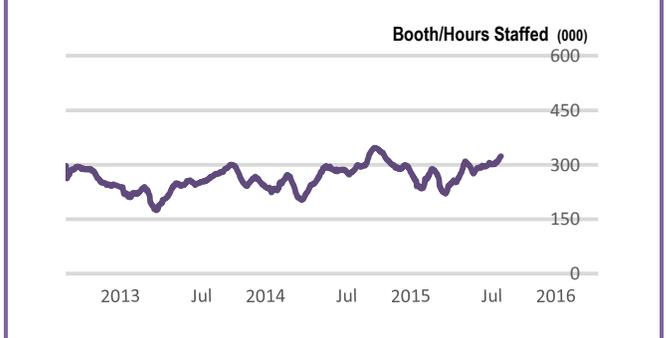
More booths and faster processing help reduce wait times

- **Travel is up at Newark (Terminal B).** Traveler volume increased 10% compared to last year. 8% of all passengers use Global Entry, compared to 5% last year. APC has not yet been implemented at EWR.
- **More booths being staffed to meet demand.** Booth hours increased 7% compared to a year ago, from 265 hours a year ago to 283 hours this year.
- **Waits decreased by 8%.** Year to date, average wait time is 20.3 minutes, compared to 22.2 minutes last year.
- **Cycle time 3.7 seconds faster.** Average cycle time (74 seconds) is down from 77.7 seconds a year ago. APC/MPC technology could be a solution to further reduce average cycle time at EWR-B.

Traveler Volume ... continued growth



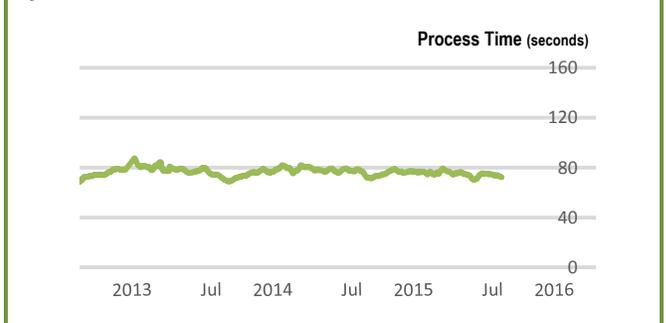
Booth Hours ... steadily increasing



Wait Time ... slight downward trend



Cycle Time ... steadily decreasing



Best Practice Inventory

EWR Terminal B Best Practice Assessment: EWR Terminal B has not implemented many of the available best practices. Most notably, only 8% of passengers were processed by Global Entry. APC has been implemented at EWR-B that should be able to reduce its cycle time and wait times as more passengers utilized APC.

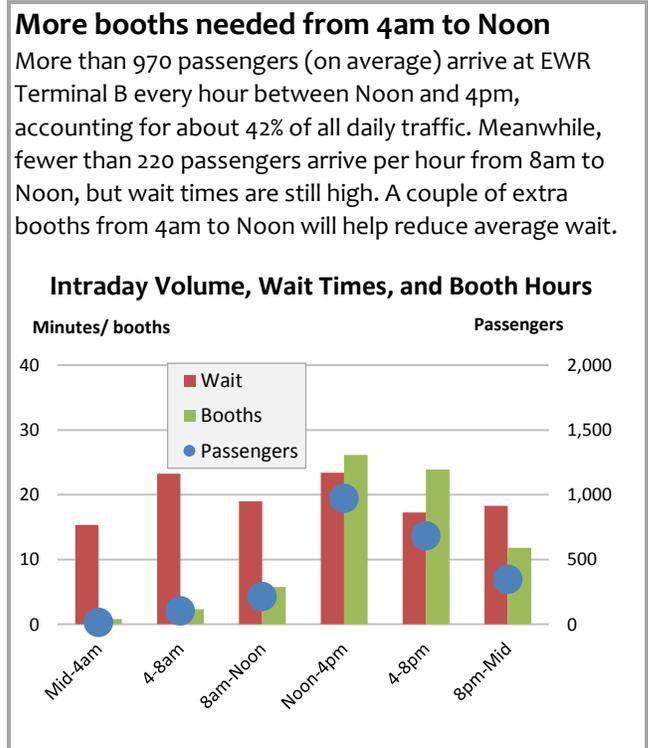
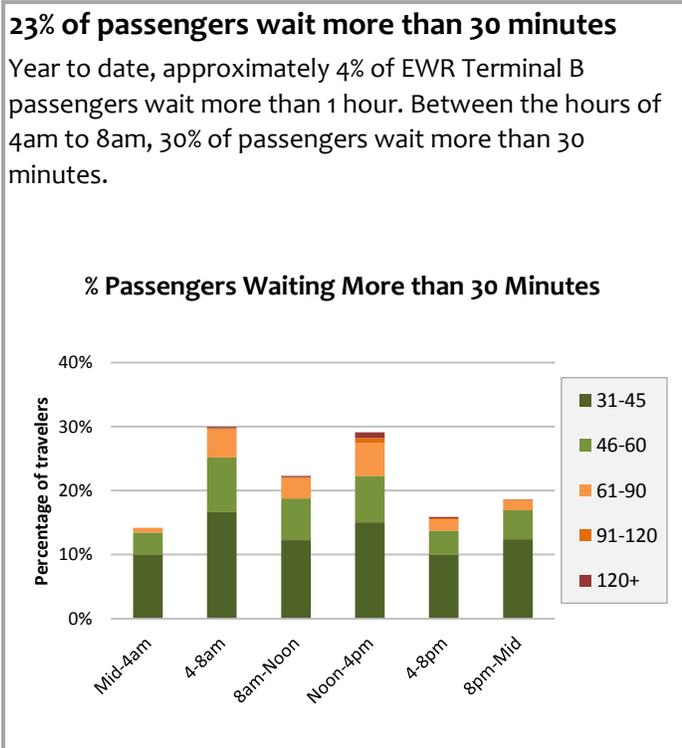
8%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
0%	APC Traveler %	
0%	MPC Traveler %	

	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

Legend

	Fully Implemented		Partially Implemented / Not Available		Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.



Key Metrics

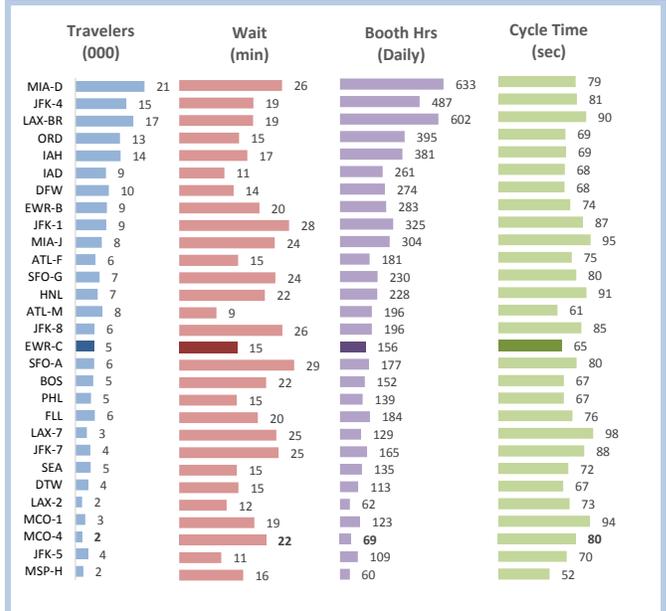
Volume	YTD 2015	YTD 2014	Change	% Change
Average Daily Travelers	5,445	5,264	181	3%
Global Entry, APC, & MPC	49%	9%	40%	444%
Non-Automated	51%	91%	-40%	-44%
United States Citizens	58.7%	54.2%	+4.5%	8%
Non-immigrants	35.1%	39.8%	-4.8%	-12%
Legal Permanent Residents	6.2%	6.0%	+0.3%	4%
Average Daily Flights (#)	33	33	-1	-2%

Wait Time	YTD 2015	YTD 2014	Change	% Change
Average Primary Wait (m)	14.6	18.1	-3.5	-19%
% Travelers < 60 minutes	99%	98%	0%	0%
% Travelers > 120 mins	0.09%	0.04%	+0.05%	106%

Primary Booth Hours	YTD 2015	YTD 2014	Change	% Change
Average Daily Booth Hours	156	157	-1	0%

Efficiency	YTD 2015	YTD 2014	Change	% Change
Average Cycle Time (s)	65.0	69.4	-4.4	-6%
Max Hourly Throughput / booth	55.3	51.9	3.5	7%
Average Utilization	63%	65%	-2%	-3%

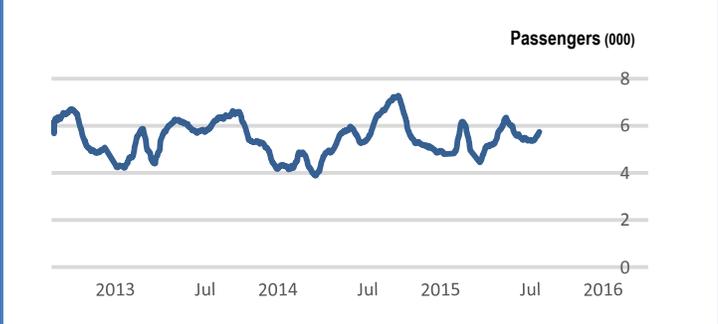
Compared to other major airports ...



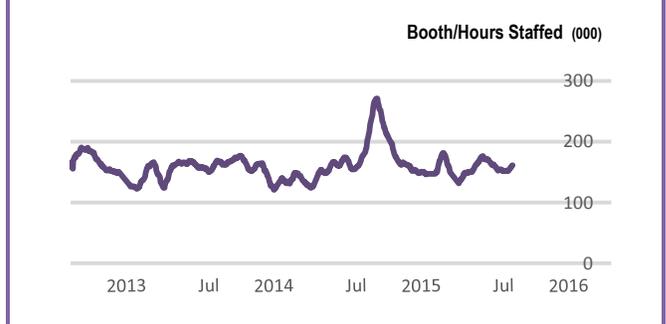
Increased Global Entry/APC usage decreases cycle time and wait time

- **Travel is up at Newark Airport Terminal C.** Traveler volume (year to date) has increased 3% compared to last year. Today, 49% of passengers are confirmed with Global Entry and APC, up from 9% last year.
- **Wait times decreased by 19%.** Wait time has decreased by 3.5 minutes, from 18.1 minutes last year to 14.6 minutes today. This is primarily due to the reduced cycle time (4.4 seconds).
- **Faster processing and more throughput.** Average cycle time is down to 65 seconds, while throughput has increased by 3.5 passengers per hour. The improvement is likely due to an increase in Global Entry and APC usage.
- **Booth hours unchanged.** Average daily booth hours are virtually unchanged, from 157 hours last year to 156 hours this year.

Traveler Volume ... up from 2014, continual growth



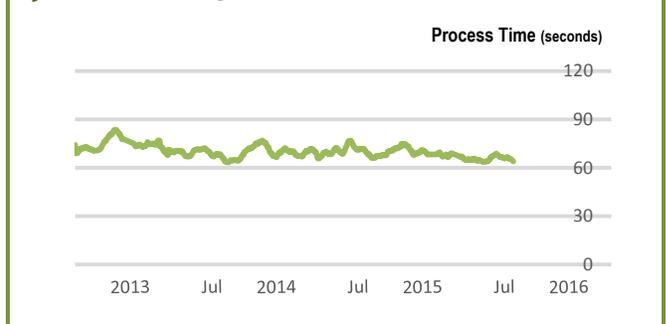
Booth Hours ... sharp increase in July 2014, trending up



Wait Time ... decreasing wait times since 2013

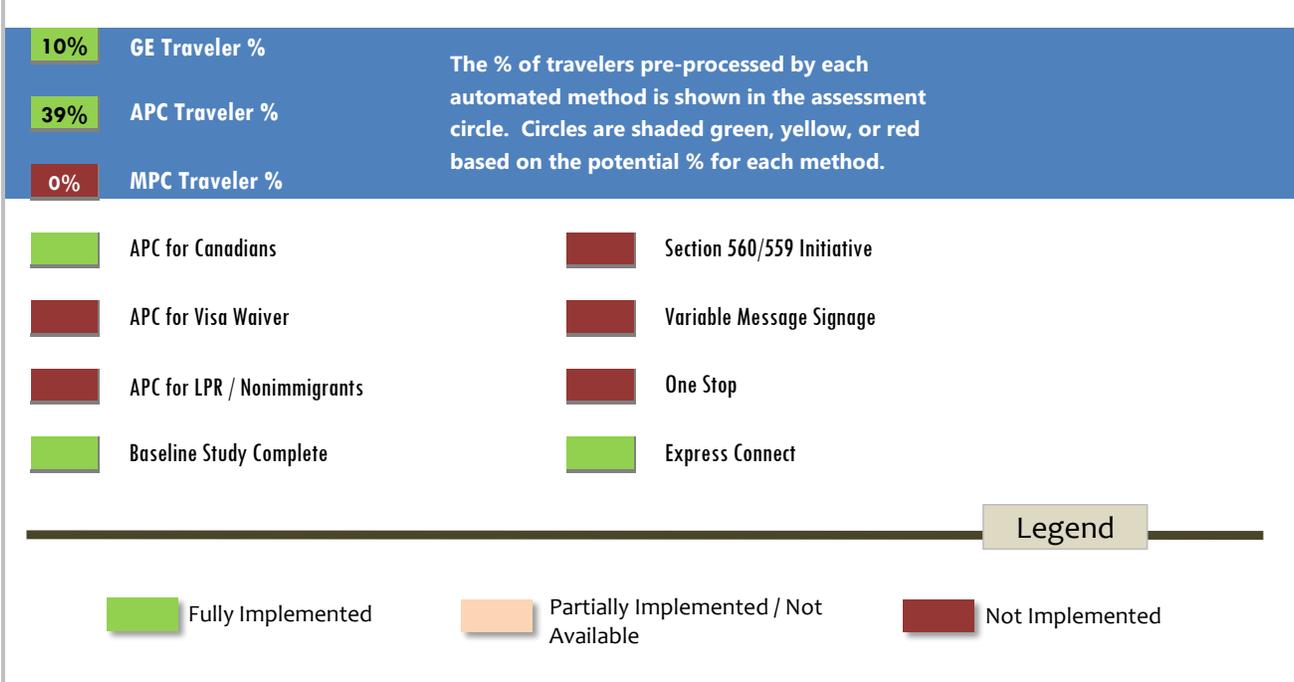


Cycle Time ... slight downward trend



Best Practice Inventory

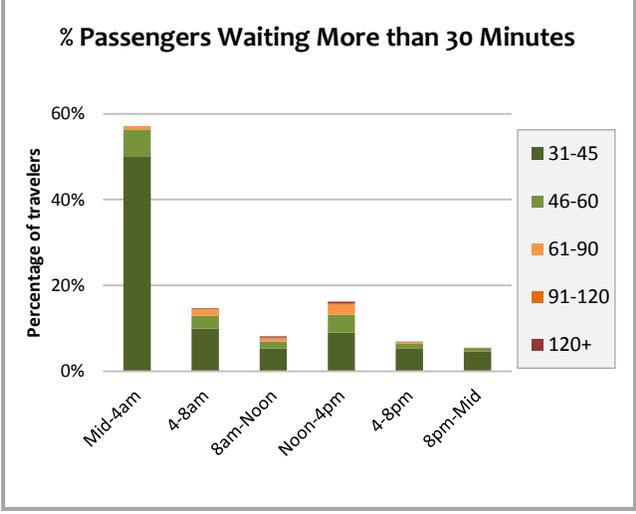
EWR Best Practice Assessment: EWR-C has implemented some of the available best practices. Most notably, 49% of EWR Terminal C passengers are now processed by automated technologies like Global Entry and APC. APC is available at EWR only to US and Canadian citizens.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

12% of passengers wait more than 30 minutes

While very few EWR Terminal C passengers wait more than 1 hour (about 2%), approximately 12% wait more than 30 minutes. Between the hours of Midnight to 4am, 57% of passengers wait more than 30 minutes.



EWR-C staffs well to peak traffic

EWR-C is busiest between Noon and 8pm, when over 430 passengers arrive per hour. Wait times are nearly the same as throughout the day, even during peak hours.

