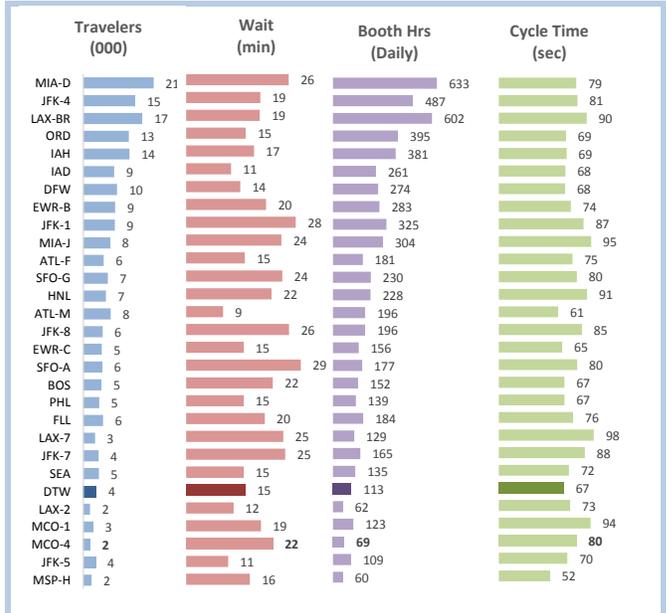


Key Metrics

Volume	YTD 2015	YTD 2014	Change	% Change
Average Daily Travelers	3,849	3,738	111	3%
Global Entry, APC, & MPC	54%	6%	48%	800%
Non-Automated	46%	94%	-48%	-51%
United States Citizens	56.6%	53.2%	+3.4%	6%
Non-immigrants	39.1%	41.9%	-2.9%	-7%
Legal Permanent Residents	4.3%	4.9%	-0.6%	-12%
Average Daily Flights (#)	18	18	0	1%
Wait Time				
Average Primary Wait (m)	15.0	17.4	-2.4	-14%
% Travelers < 60 minutes	99%	98%	1%	1%
% Travelers > 120 mins	0.05%	0.01%	+0.0%	429%
Primary Booth Hours				
Average Daily Booth Hours	113	127	-14	-11%
Efficiency				
Average Cycle Time (s)	66.6	80.3	-13.7	-17%
Max Hourly Throughput / booth	54.1	44.8	9.2	21%
Average Utilization	63%	66%	-2%	-4%

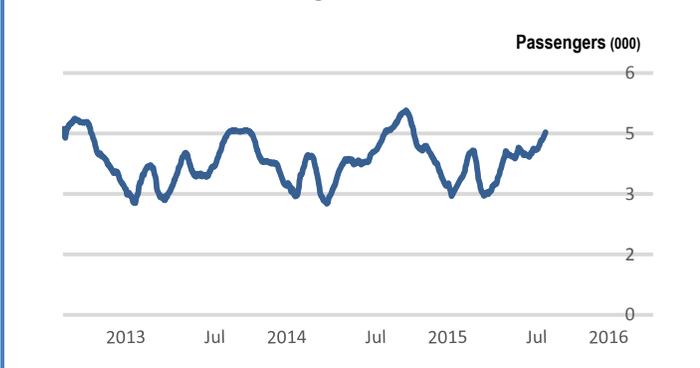
Compared to other major airports ...



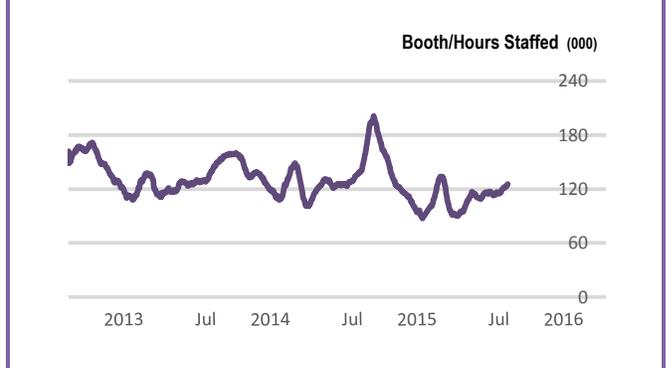
More travelers, more automation, shorter waits

- Travel is up slightly at Detroit Airport.** Traveler volume at DTW (year to date) has increased 3% compared to last year. Today, 54% of DTW's passengers are confirmed with Global Entry and APC, up from 6% last year.
- Fewer booths opened.** Booth hours have decreased by 11%, from 127 hours last year to 113 hours today. Since wait time has decreased, reducing booth hours is justified.
- 14 second faster processing.** Average cycle time decreased by 14 seconds (17%), resulting in an increase in max hourly throughput of 9 passengers an hour.
- Wait times significantly reduced.** A drastic increase in automated solutions has helped reduce average wait times, despite an increase in traffic, and reduction in booth hours. The average wait time decreased by 14%, from 17.4 minutes last year to 15 minutes this year.

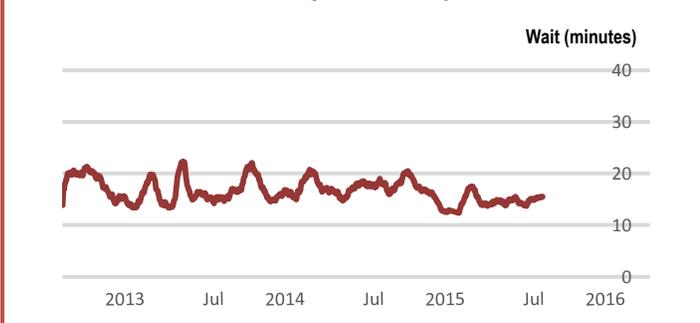
Traveler Volume ... slow growth since 2014



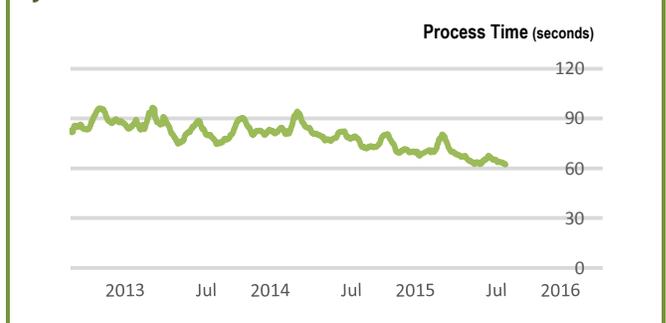
Booth Hours ... downward trend since mid 2014



Wait Time ... reduced compared to last year



Cycle Time ... downward trend



Best Practice Inventory

DTW Best Practice Assessment: DTW has implemented many of the available best practices. 54% of DTW passengers are now processed by APC and Global Entry indicating progress and improvement. APC is available at DTW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

8%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
46%	APC Traveler %	
0%	MPC Traveler %	

 APC for Canadians	 Section 560/559 Initiative
 APC for Visa Waiver	 Variable Message Signage
 APC for LPR / Nonimmigrants	 One Stop
 Baseline Study Complete	 Express Connect

Legend

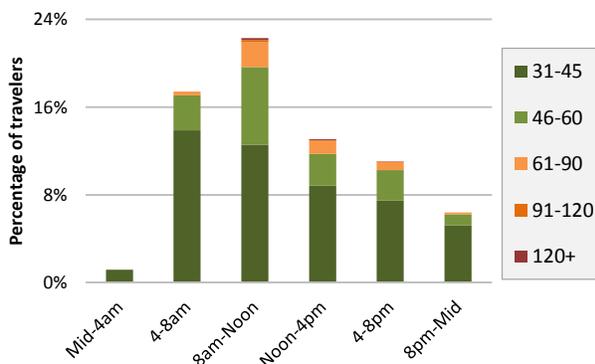
 Fully Implemented	 Partially Implemented / Not Available	 Not Implemented
---	---	---

Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

14% of passengers wait more than 30 minutes

While very few Detroit passengers wait more than 1 hour (about 1%), approximately 14% wait more than 30 minutes. Between the hours of 8am to Noon, 22% of passengers wait more than 30 minutes.

% Passengers Waiting More than 30 Minutes



More booth needed from 8am to Noon

Detroit is busiest between Noon and 4pm, when nearly 400 passengers arrive per hour. An average of 10 booths are staffed during this time, and average wait is 15 minutes. From 8am to Noon, only 155 passengers arrive per hour, but average wait is 19 minutes since only 5 booths are open. Slightly more booths during 8am to Noon could greatly reduce DTW average wait.

Intraday Volume, Wait Times, and Booth Hours

