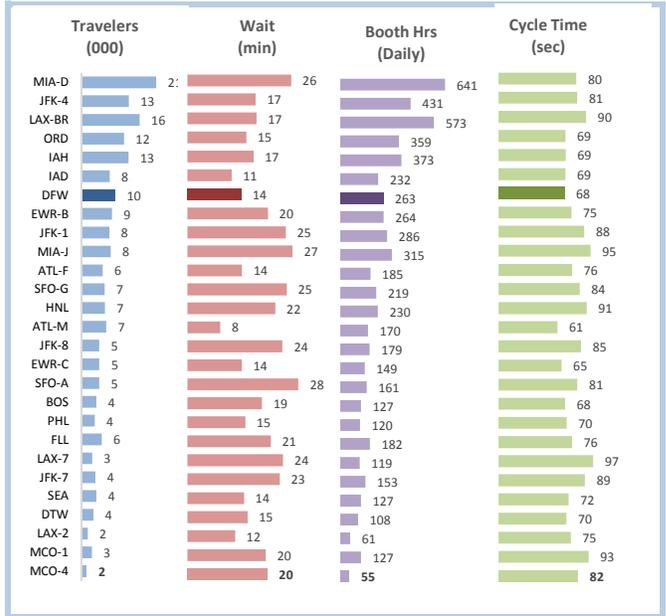


Key Metrics

	YTD 2015	YTD 2014	Change %	Change
Volume				
Average Daily Travelers	9,575	8,201	1,374	17%
Global Entry, APC, & MPC	28%	19%	9%	47%
Non-Automated	72%	81%	-9%	-11%
United States Citizens	55%	55.5%	-0.3%	-1%
Non-immigrants	39%	38.4%	+0.9%	2%
Legal Permanent Residents	5.5%	6.1%	-0.6%	-10%
Average Daily Flights (#)	68	68	1	1%
Wait Time				
Average Primary Wait (m)	13.6	15.6	-2.0	-13%
% Travelers < 60 minutes	97%	95%	2%	2%
% Travelers > 120 mins	0.10%	0.05%	+0.05%	107%
Primary Booth Hours				
Average Daily Booth Hours	263	296	-33	-11%
Efficiency				
Average Cycle Time (s)	67.8	70.9	-3.1	-4%
Max Hourly Throughput / booth	53.1	50.8	2.3	5%
Average Utilization	69%	55%	14%	26%

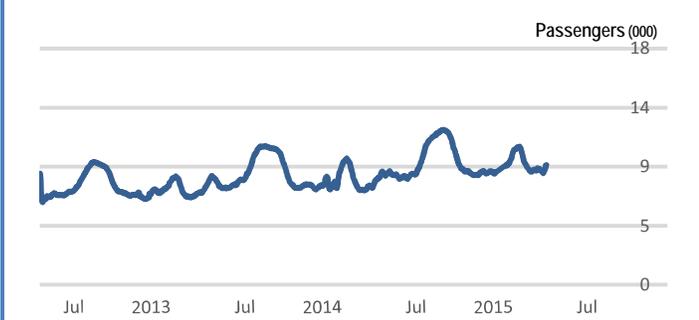
Compared to other major airports ...



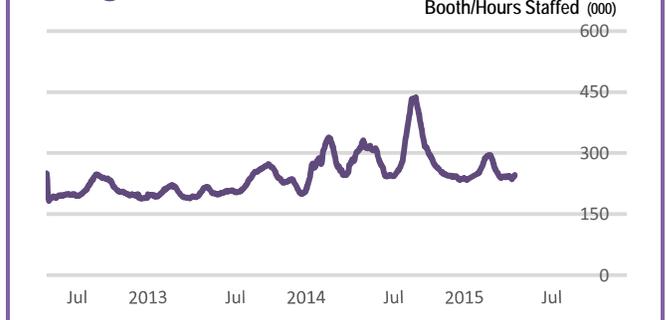
Automated processing significantly reduces waits

- Travel is up at Dallas/Fort Worth.** Traveler volume increased 17% compared to last year. 28% of DFW passengers are pre-processed with automated solutions like Global Entry and APC, compared to just 19% last year.
- Booth hours decreased.** Booth hours decreased 11% compared to a year ago. Booth hours went from 296 last year to 263 this year.
- Wait times were reduced.** Heavy usage of automated solutions have led to a 13% drop in wait time, from 15.6 minutes last year to 13.6 minutes this year. 97% of passengers wait under 60 minutes and excessive wait times (over 120 minutes) have been virtually eliminated.
- Cycle time is 3.1 seconds faster.** While 4% faster, the significant growth in automated transactions would suggest even faster processing.

Traveler Volume ... strong growth



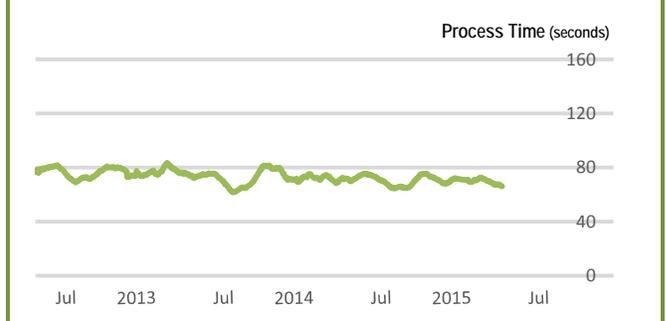
Staffing ... Sharp decreased in booth staffing



Wait Time ... significant drop compared to 2013

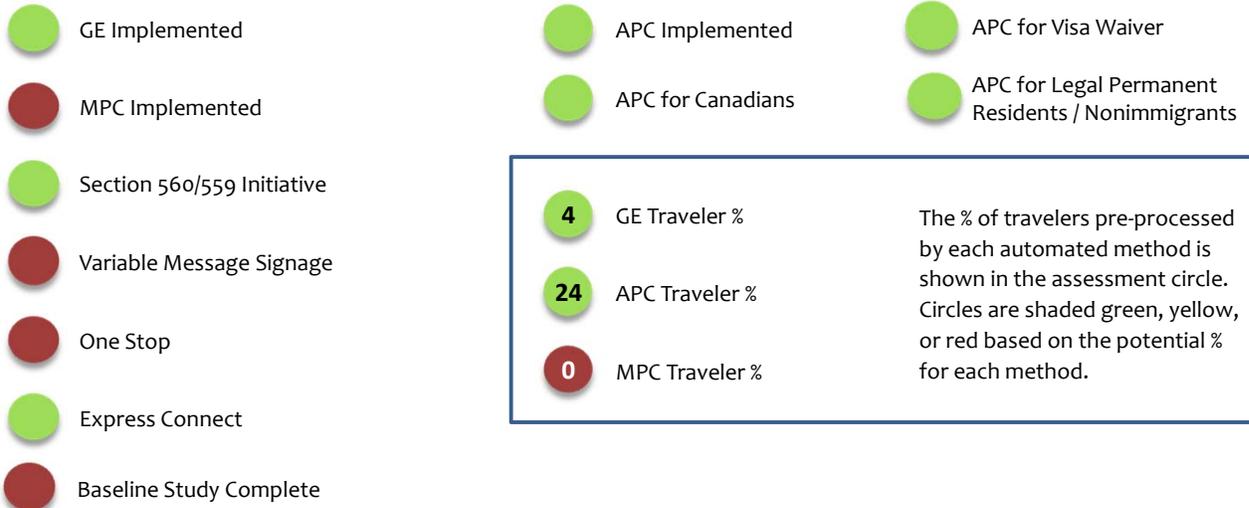


Cycle Time ... steadily decreasing cycle times



Best Practice Inventory

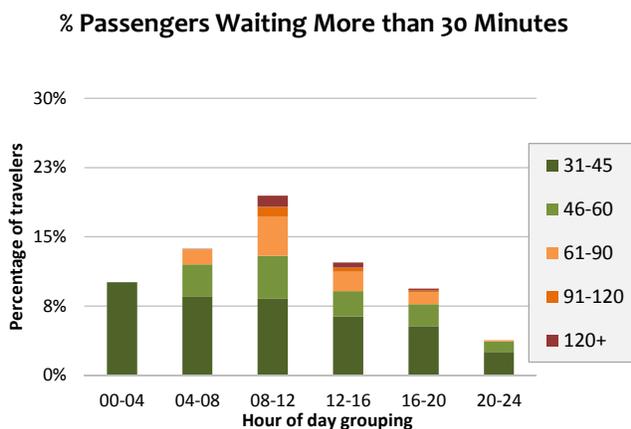
DFW New FIS Best Practice Assessment: DFW's new terminal has implemented many of the available best practices. Most notably, there has been a 28% increase in passengers processed by automated technologies like Global Entry and APC. APC is available at DFW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion and wait times at airports. If all of the best practices are implemented, an airport could reduce its wait times as much as 50 percent compared to not implementing any of the best practices. A green "assessment circle" indicates the best practice has been properly and fully implemented. Red means the best practice is not in place. Orange indicates implementation is not available, or has occurred but on a limited basis and achieves less than optimal results.

13% of passengers wait more than 30 minutes

Year to date, approximately 3% of DFW passengers wait more than 1 hour. Between the hours of 8am and 12pm, around 19% of passengers wait more than 30 minutes.



Staff reallocation to peak traffic needed

Around 1/3 of all daily arrivals occur between 12pm - 4pm. However, more booths are staffed between 4pm - 8pm, when fewer passengers arrive. Wait times during peak hours could be further reduced by reallocating staff to the 8am - 12pm hour block.

