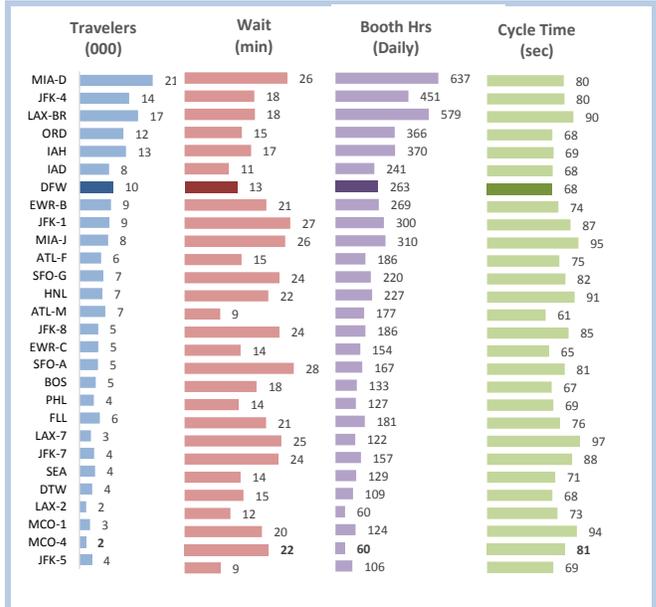


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	9,532	8,227	1,306	16%
Global Entry, APC, & MPC	53%	35%	18%	51%
Non-Automated	47%	65%	-18%	-28%
United States Citizens	55.1%	54.2%	+0.9%	2%
Non-immigrants	39.5%	40.0%	-0.5%	-1%
Legal Permanent Residents	5.4%	5.8%	-0.4%	-7%
Average Daily Flights (#)	68	67	0	1%
Wait Time				
Average Primary Wait (m)	13.5	15.7	-2.3	-14%
% Travelers < 60 minutes	98%	96%	2%	2%
% Travelers > 120 mins	0.08%	0.05%	+0.03%	70%
Primary Booth Hours				
Average Daily Booth Hours	263	299	-36	-12%
Efficiency				
Average Cycle Time (s)	67.8	71.7	-3.9	-5%
Max Hourly Throughput / booth	53.1	50.2	2.9	6%
Average Utilization	68%	55%	13%	24%

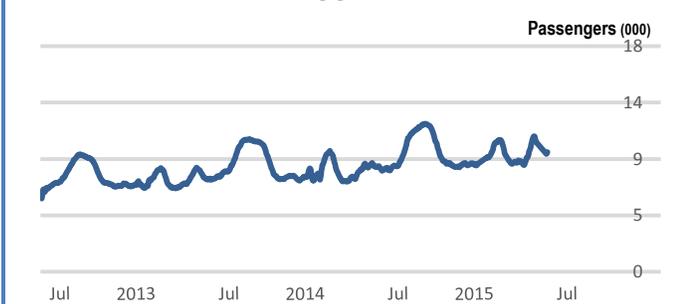
Compared to other major airports ...



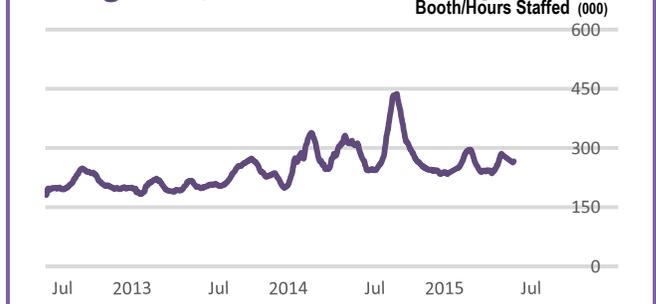
Automated processing significantly reduces waits

- Travel is up at Dallas/Fort Worth.** Traveler volume increased 16% compared to last year. 53% of DFW passengers are pre-processed with automated solutions like Global Entry and APC, compared to just 35% last year.
- Booth hours decrease.** Booth hours decreased 12% compared to a year ago, from 299 last year to 263 this year.
- Shorter Wait times.** Heavy usage of automated solutions have led to a 14% drop in wait time, from 15.7 minutes last year to 13.5 minutes this year. 98% of passengers wait under 60 minutes and excessive waits (over 120 minutes) have been virtually eliminated.
- Cycle time is 3.9 seconds faster.** While 5% faster, the significant growth in automated transactions would suggest even faster processing.

Traveler Volume ... strong growth



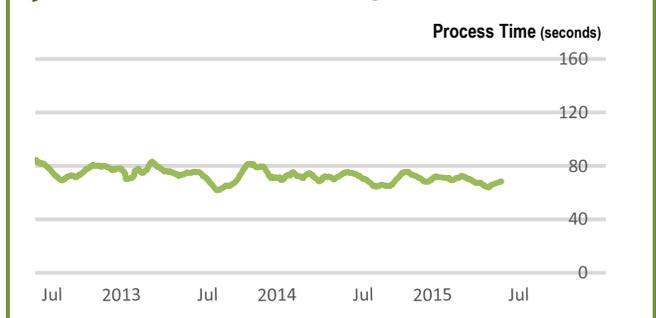
Staffing ... Sharp decreased in booth staffing



Wait Time ... significant drop compared to 2013

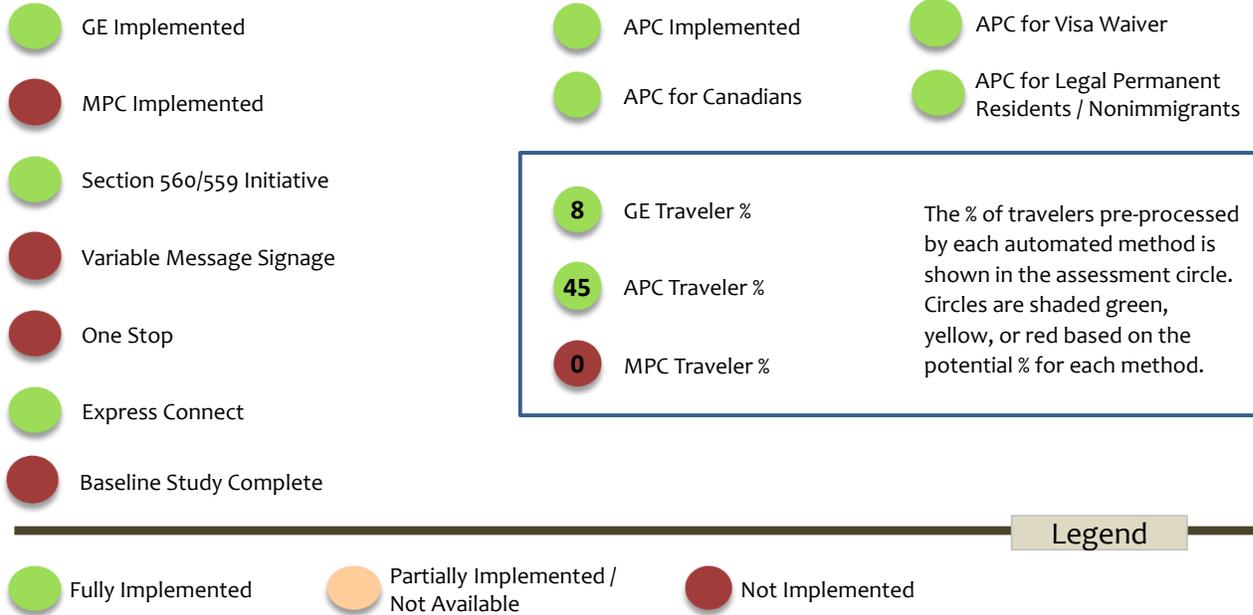


Cycle Time ... steadily decreasing cycle times



Best Practice Inventory

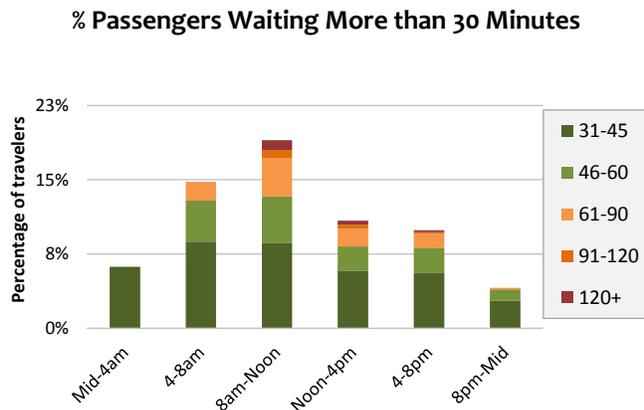
DFW New FIS Best Practice Assessment: DFW's new terminal has implemented many of the available best practices. Most notably, there has been a 53% increase in passengers processed by automated technologies like Global Entry and APC. APC is available at DFW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

12% of passengers wait more than 30 minutes

While very few DFW passengers wait more than 1 hour (about 3%), approximately 12% wait more than 30 minutes. Between the hours of 8am to Noon, 19% of passengers wait more than 30 minutes.



Staff reallocation to peak traffic needed

Around 1/3 of all daily arrivals occur between Noon and 4pm. However, more booths are staffed between 4pm and 8pm, when fewer passengers arrive. Wait times during peak hours could be further reduced by reallocating staff to the 8am-Noon hour block.

