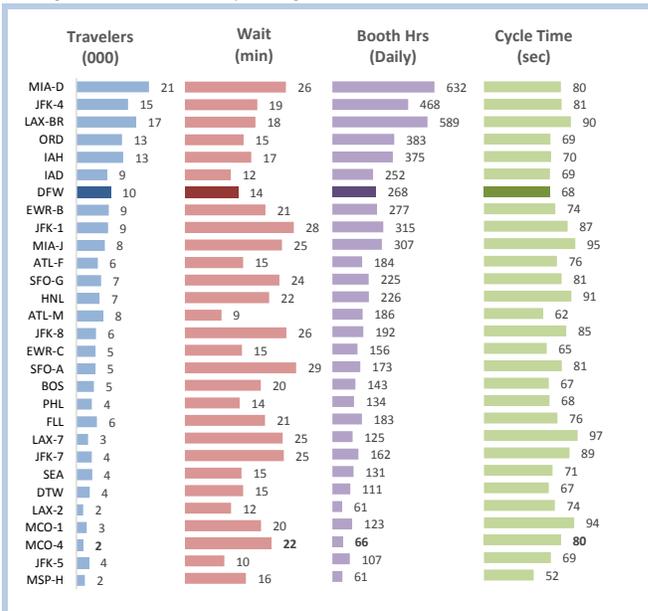


Key Metrics

	YTD 2015	YTD 2014	Change %	Change
Volume				
Average Daily Travelers	9,682	8,247	1,435	17%
Global Entry, APC, & MPC	53%	35%	18%	51%
Non-Automated	47%	65%	-18%	-28%
United States Citizens	55.0%	54.5%	+0.5%	1%
Non-immigrants	39.7%	39.9%	-0.2%	-1%
Legal Permanent Residents	5.3%	5.6%	-0.3%	-5%
Average Daily Flights (#)	69	67	2	3%
Wait Time				
Average Primary Wait (m)	13.6	15.4	-1.7	-11%
% Travelers < 60 minutes	97%	96%	1%	1%
% Travelers > 120 mins	0.08%	0.04%	+0.04%	93%
Primary Booth Hours				
Average Daily Booth Hours	268	288	-20	-7%
Efficiency				
Average Cycle Time (s)	68.4	71.9	-3.5	-5%
Max Hourly Throughput / booth	52.6	50.1	2.5	5%
Average Utilization	69%	57%	11%	20%

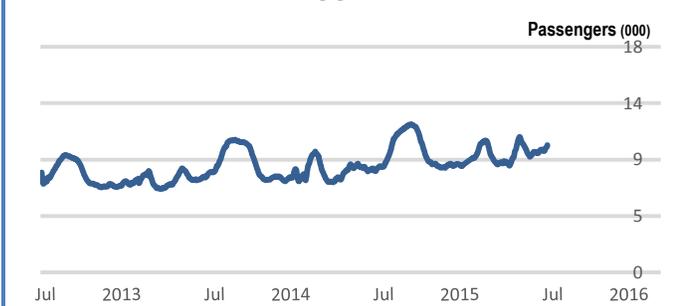
Compared to other major airports ...



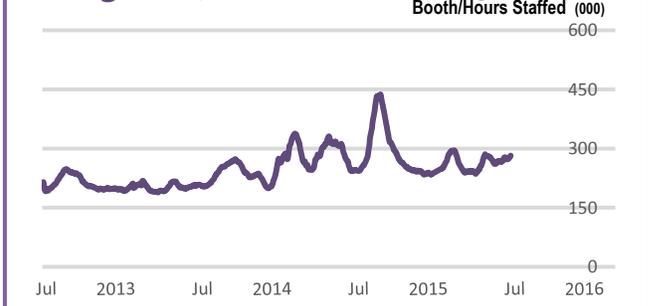
Automated processing significantly reduces waits

- Travel is up at Dallas/Fort Worth.** Traveler volume increased 17% compared to last year. 53% of DFW passengers are pre-processed with automated solutions like Global Entry and APC, compared to just 35% last year.
- Booth hours decrease.** Booth hours decreased 7% compared to a year ago, from 288 last year to 268 this year.
- Shorter Wait times.** Heavy usage of automated solutions have led to a 11% drop in wait time, from 15.4 minutes last year to 13.6 minutes this year.
- Cycle time is 3.5 seconds faster.** While 5% faster, the significant growth in automated transactions would suggest even faster processing.

Traveler Volume ... strong growth



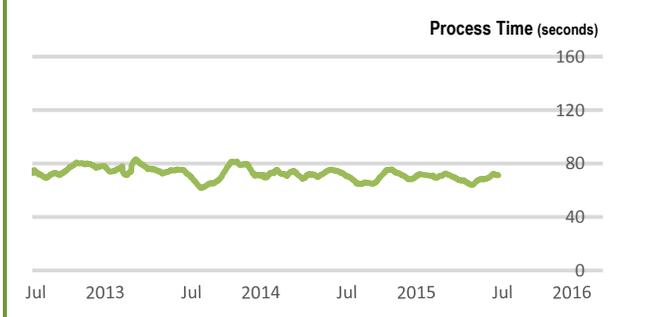
Staffing ... Sharp decreased in booth staffing



Wait Time ... significant drop compared to 2013

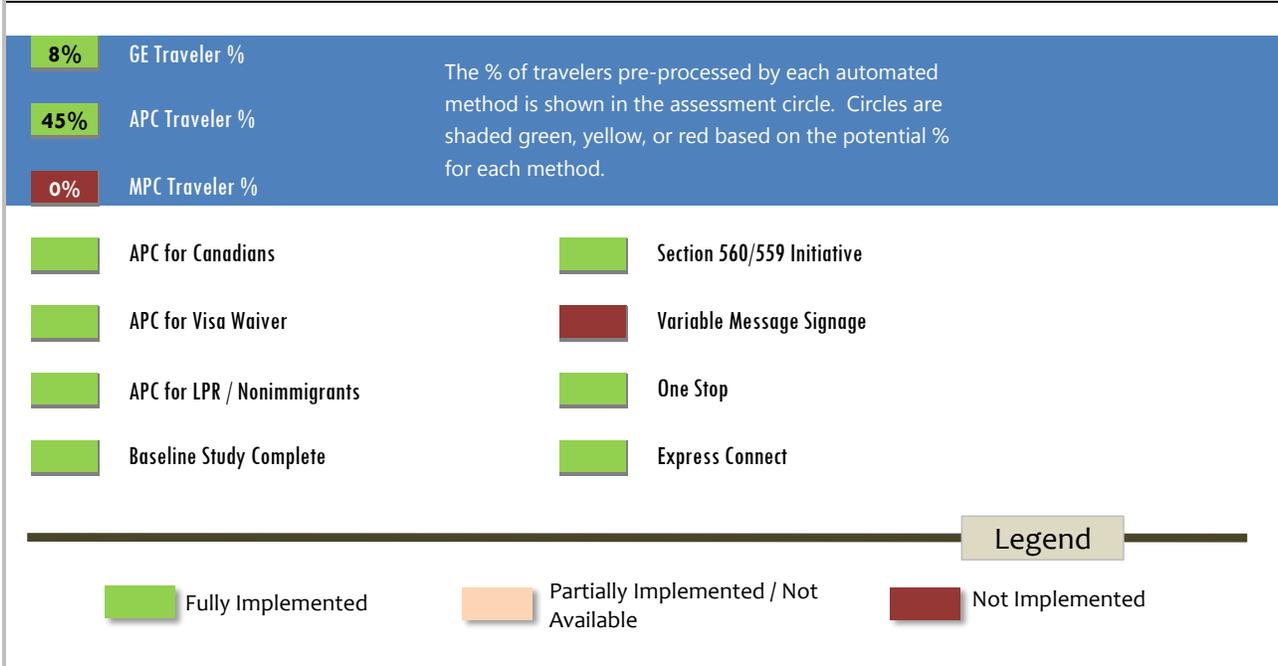


Cycle Time ... steadily decreasing cycle times



Best Practice Inventory

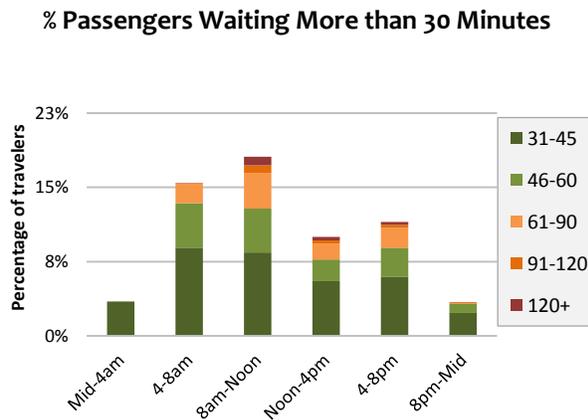
DFW New FIS Best Practice Assessment: DFW's new terminal has implemented many of the available best practices. Most notably, there has been a 53% increase in passengers processed by automated technologies like Global Entry and APC. APC is available at DFW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

13% of passengers wait more than 30 minutes

While very few DFW passengers wait more than 1 hour (about 3%), approximately 13% wait more than 30 minutes. Between the hours of 8am to Noon, 18% of passengers wait more than 30 minutes.



Staff reallocation to peak traffic needed

Over 2/3 of all daily arrivals occur between Noon and 8pm, yet average waits are higher from 8am to Noon. A few more booths from 8am to Noon should help reduce average waits.

