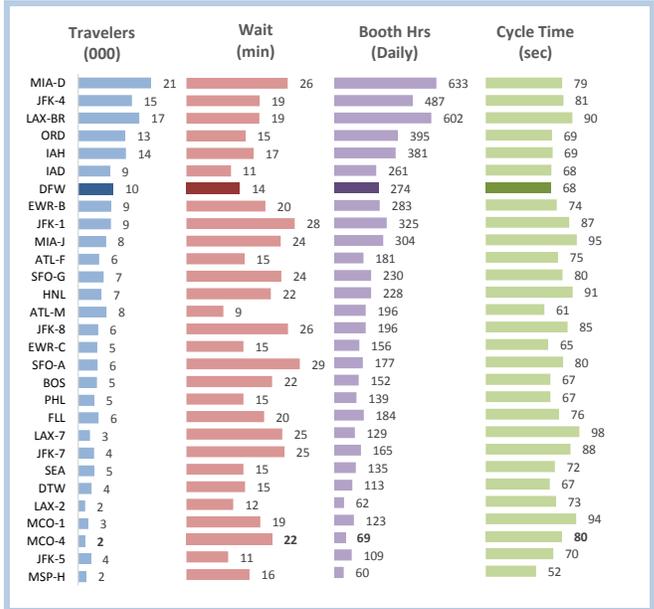


### Key Metrics

Volume	YTD 2015	YTD 2014	Change	% Change
Average Daily Travelers	9,971	8,488	1,483	17%
Global Entry, APC, & MPC	53%	37%	16%	43%
Non-Automated	47%	63%	-16%	-25%
United States Citizens	56.6%	56.1%	+0.5%	1%
Non-immigrants	38.3%	38.6%	-0.4%	-1%
Legal Permanent Residents	5.2%	5.3%	-0.1%	-2%
Average Daily Flights (#)	71	68	2	3%
<b>Wait Time</b>				
Average Primary Wait (m)	13.8	15.0	-1.3	-8%
% Travelers < 60 minutes	98%	97%	1%	1%
% Travelers > 120 mins	0.09%	0.03%	+0.05%	144%
<b>Primary Booth Hours</b>				
Average Daily Booth Hours	274	284	-10	-4%
<b>Efficiency</b>				
Average Cycle Time (s)	67.9	70.9	-3.0	-4%
Max Hourly Throughput / booth	53.0	50.8	2.2	4%
Average Utilization	69%	59%	10%	17%

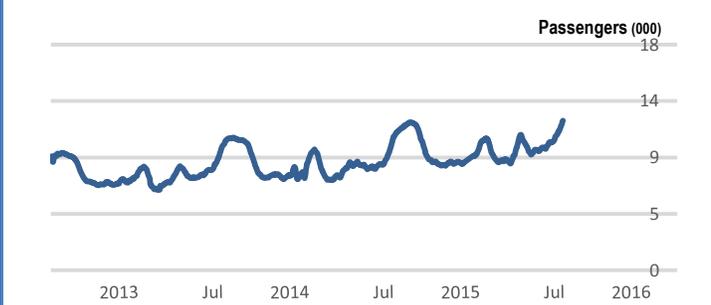
### Compared to other major airports ...



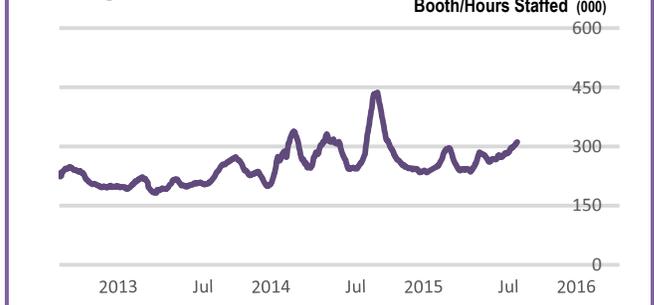
### Automated processing significantly reduces waits

- Travel is up at Dallas/Fort Worth.** Traveler volume increased 17% compared to last year. More than half (53%) of DFW passengers are confirmed with automated solutions like Global Entry and APC, compared to just 37% last year.
- Booth hours decrease.** Booth hours decreased 4% compared to a year ago, from 284 last year to 274 this year.
- Shorter Wait times.** Heavy usage of automated solutions (Global Entry and APC) has led to a 8% drop in wait time, from 15 minutes last year to 13.8 minutes this year.
- Cycle time is 3 seconds faster.** While 4% faster, the significant growth in automated transactions would suggest even faster processing.

### Traveler Volume ... strong growth



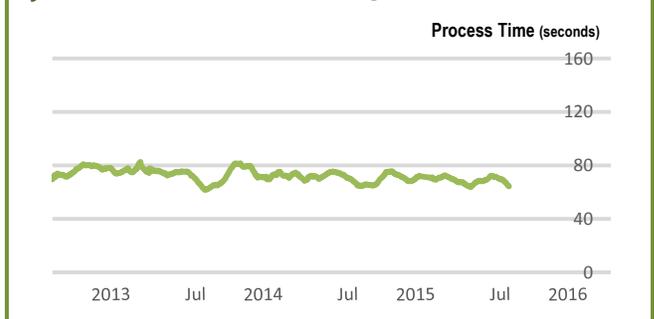
### Staffing ... reduced from 2014



### Wait Time ... significant drop compared to 2013



### Cycle Time ... steadily decreasing cycle times



## Best Practice Inventory

**DFW New FIS Best Practice Assessment:** DFW's new terminal has implemented many of the available best practices. Most notably, there has been a 53% increase in passengers processed by automated technologies like Global Entry and APC. APC is available at DFW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

<b>8%</b>	<b>GE Traveler %</b>	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
<b>45%</b>	<b>APC Traveler %</b>	
<b>0%</b>	<b>MPC Traveler %</b>	

APC for Canadians	Section 560/559 Initiative
APC for Visa Waiver	Variable Message Signage
APC for LPR / Nonimmigrants	One Stop
Baseline Study Complete	Express Connect

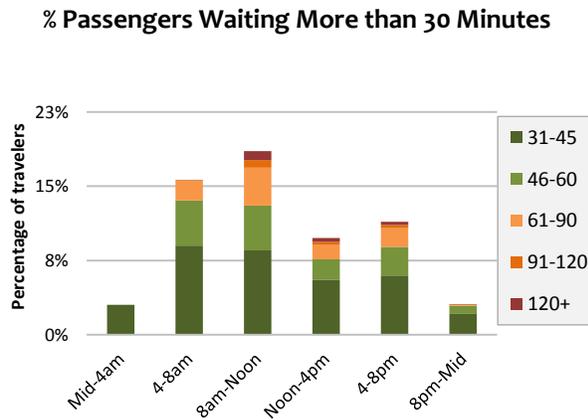
Legend

Fully Implemented	Partially Implemented / Not Available	Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

### 12% of passengers wait more than 30 minutes

While very few DFW passengers wait more than 1 hour (about 3%), approximately 12% wait more than 30 minutes. Between the hours of 8am to Noon, 19% of passengers wait more than 30 minutes.



### Off-peak travel periods have longer waits

Over 2/3 of all daily arrivals occur between Noon and 8pm, yet average waits are higher from 4am to Noon. A few more booths from 8am to Noon should help reduce average waits.

