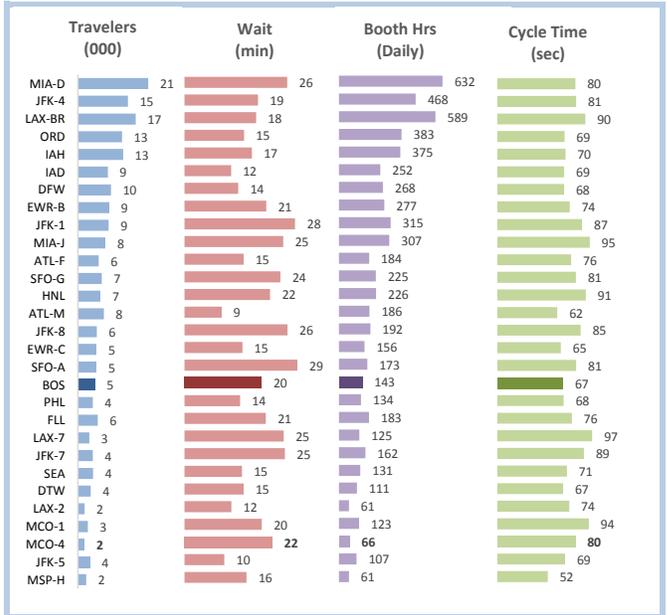


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	4,980	4,045	935	23%
Global Entry, APC, & MPC	48%	3%	45%	1500%
Non-Automated	52%	97%	-45%	-46%
United States Citizens	51.1%	53.2%	-2.1%	-4%
Non-immigrants	42.7%	40.4%	+2.3%	6%
Legal Permanent Residents	6.2%	6.4%	-0.2%	-3%
Average Daily Flights (#)	28	26	2	7%
Wait Time				
Average Primary Wait (m)	19.5	24.1	-4.6	-19%
% Travelers < 60 minutes	96%	95%	1%	1%
% Travelers > 120 mins	0.11%	0.11%	+0.00%	0%
Primary Booth Hours				
Average Daily Booth Hours	143	117	26	22%
Efficiency				
Average Cycle Time (s)	67.4	73.6	-6.2	-8%
Max Hourly Throughput / booth	53.4	48.9	4.5	9%
Average Utilization	65%	71%	-5%	-8%

Compared to other major airports ...



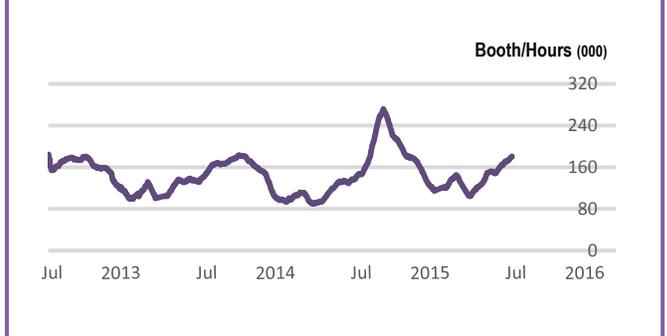
More booths and faster processing reduce wait times despite 23% more volume

- Travel is up at Boston, Main Terminal.** Traveler volume (year to date) has increased 23% compared to last year. Today, 48% of passengers are pre-processed with Global Entry and APC, up from 3% last year.
- Booth hours increase to meet passenger demand.** More booths are being opened compared to last year. Average daily booth hours have increased from 117 hours last year to 143 hours this year.
- BOS increases efficiency.** Average cycle time is 6.2 seconds faster this year, allowing for an extra 4.5 passengers to be processed per booth per hour. With more booths open and faster cycles, average utilization per booth reduced to 65% from 71% last year.
- Wait times decreased by 19%.** Wait time has decreased by 4.6 minutes, from 24.1 minutes last year to 19.5 minutes today. A combination of more booth hours and increased staff efficiency have helped decrease wait times.

Traveler Volume ... trending up since 2013



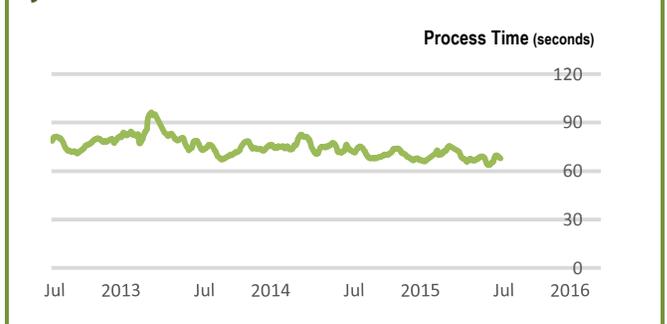
Booth Hours ... 22% increase since last year



Wait Time ... reduced compared to last year



Cycle Time ... downward trend



Best Practice Inventory

BOS Best Practice Assessment: BOS has implemented many of the available best practices. Most notably, 48% of BOS passengers are now processed by automated technologies like Global Entry and APC. APC is available at BOS not only to US Citizens, but also Canadians and Visa Waiver country travelers. Boston has much upside left in APC usage.

5%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
43%	APC Traveler %	
0%	MPC Traveler %	

	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

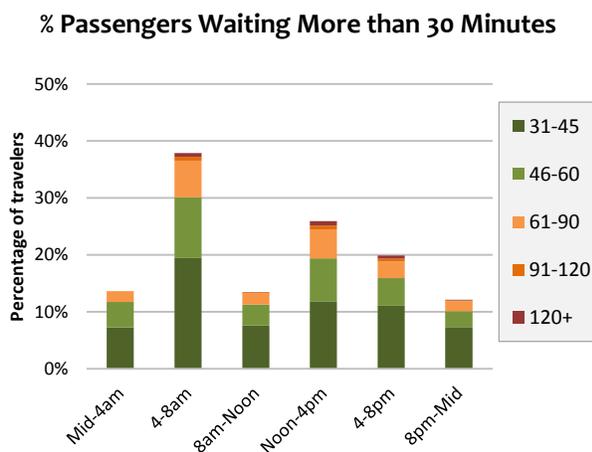
Legend

	Fully Implemented		Partially Implemented / Not Available		Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

21% of passengers wait more than 30 minutes

Year to date, approximately 5% of Boston Logan passengers wait more than 1 hour. Between the hours of 4am to 8am, 38% of passengers wait more than 30 minutes.



BOS staffs well to peak traffic

BOS is busiest between 4pm and 8pm, when over 560 passengers arrive per hour. On average, 15 booths are open during this time, making wait times relatively similar to non-peak hours. BOS wait time can be reduced by opening more booths from 4am-8am and Noon-4pm.

