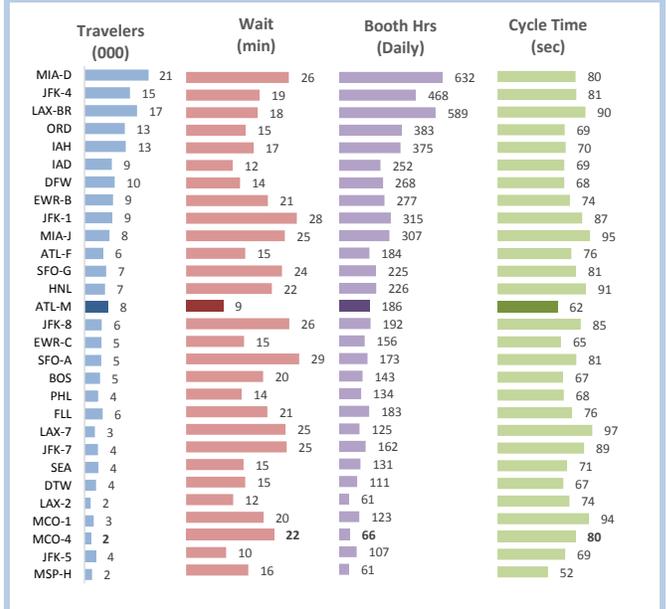


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	7,632	5,886	1,747	30%
Global Entry, APC, & MPC	67%	9%	58%	644%
Non-Automated	33%	91%	-58%	-64%
United States Citizens	69.5%	66.1%	+3.4%	5%
Non-immigrants	26.7%	29.6%	-2.9%	-10%
Legal Permanent Residents	3.8%	4.2%	-0.5%	-11%
Average Daily Flights (#)	47	38	9	24%
Wait Time				
Average Primary Wait (m)	9.4	10.9	-1.5	-14%
% Travelers < 60 minutes	98%	99%	-1%	-1%
% Travelers > 120 mins	0.10%	0.01%	+0.09%	1039%
Primary Booth Hours				
Average Daily Booth Hours	186	178	8	4%
Efficiency				
Average Cycle Time (s)	61.6	80.7	-19.1	-24%
Max Hourly Throughput / booth	58.5	44.6	13.9	31%
Average Utilization	70%	74%	-4%	-5%

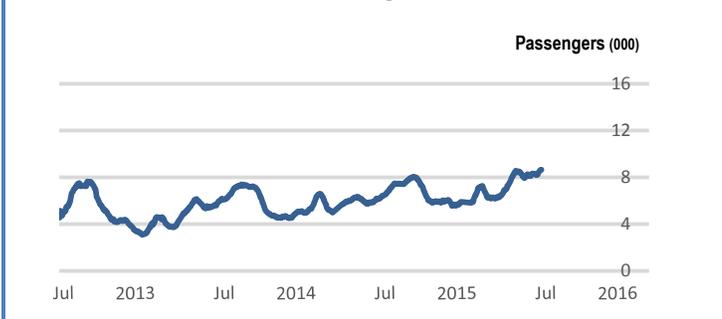
Compared to other major airports ...



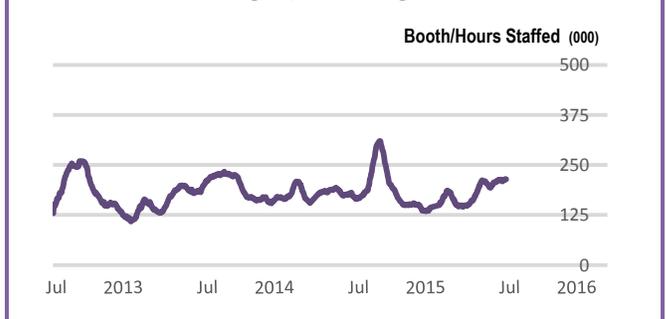
Atlanta Main: Fastest processing in the country enables rapid growth

- Growth at Atlanta (Hartsfield) Main.** Traveler volume (year to date) has increased 30% compared to last year. Today, 67% of ATL's passengers are pre-processed with automated solutions like Global Entry, APC and MPC. This is compared to just 9% last year.
- Slight increase in booth hours.** Booth hours at ATL are up to 186 compared to 178 booth hours a year ago, this is a 4% increase.
- 24% faster processing.** APC, Global Entry, MPC and USC growth have likely combined to reduce average cycle time. Average cycle time (61.6 seconds) is down from 80.7 seconds a year ago, while potential throughput jumped from 44.6 to 58.5 passengers per hour, per booth.
- Wait times decreased by 14%.** Wait times have decreased from 10.9 minutes to 9.4 minutes, a 14% decrease. Despite more traveler volume and slightly more booths, wait times were reduced because of the tremendous reduction in cycle time.

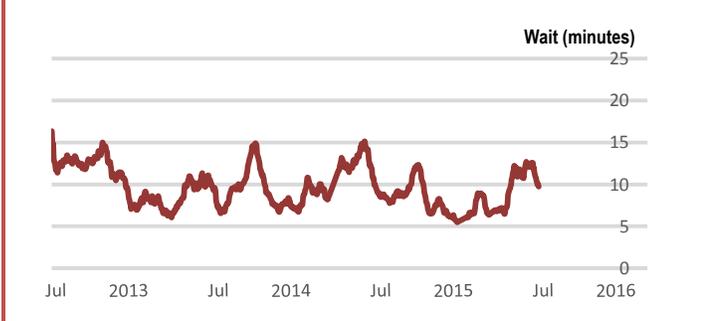
Traveler Volume ... accelerated growth in 2015



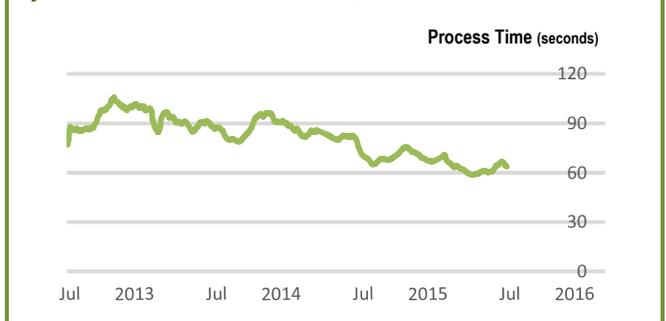
Booth Hours ... slightly increasing



Wait Time ... lowest out of all major terminals

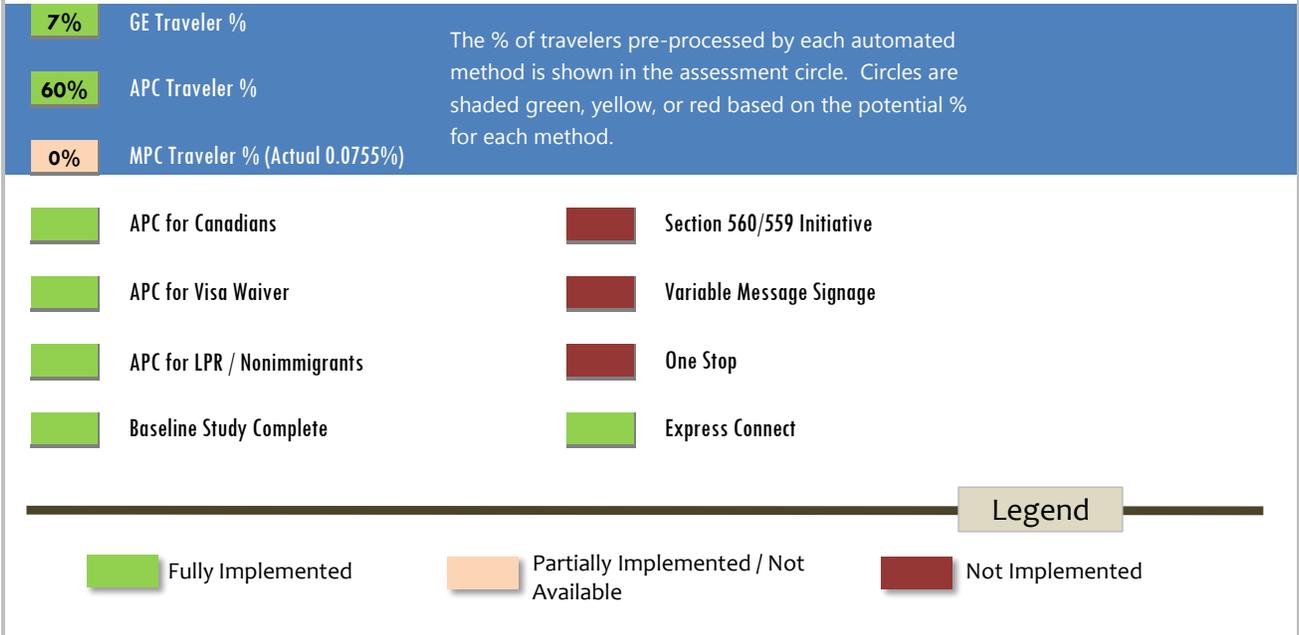


Cycle Time ... much reduced cycle times



Best Practice Inventory

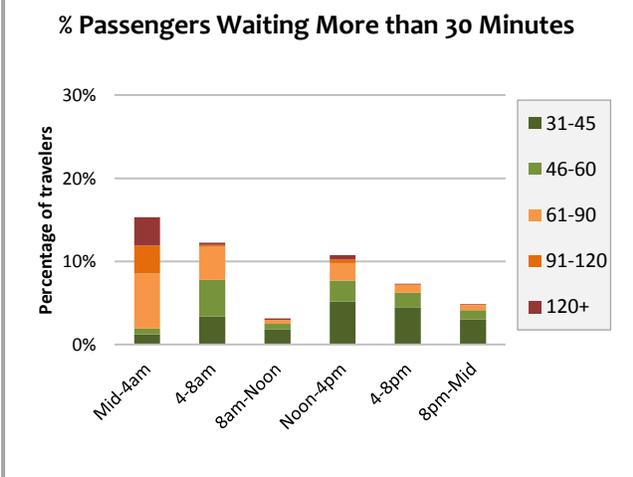
ATL Best Practice Assessment: ATL-M has implemented many of the available best practices that include GE, APC and MPC. Most notably, 67% of ATL passengers are now processed by automated technologies like Global Entry and APC. APC is available at ATL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

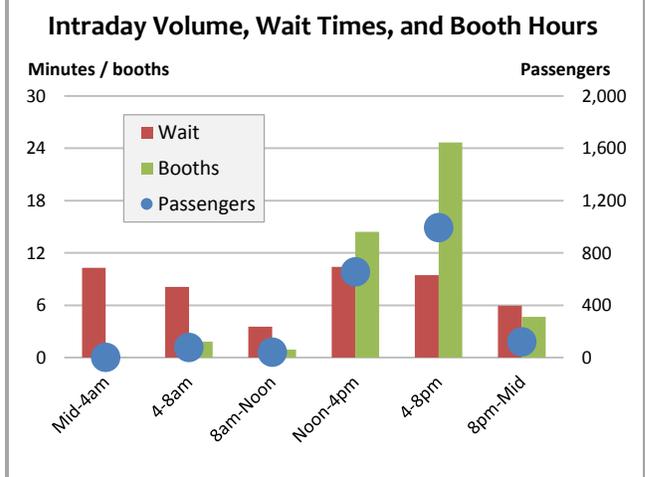
8% of passengers wait more than 30 minutes

While very few ATL Main Terminal passengers wait more than 1 hour (about 2%), approximately 8% wait more than 30 minutes. Between the hours of Midnight to 4am, 15% of passengers wait more than 30 minutes.



ATL-M staffs well to peak traffic

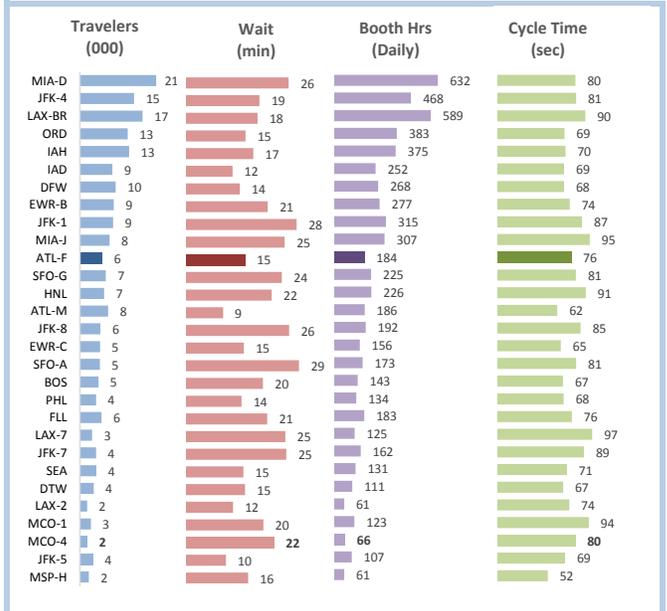
ATL-M is busiest between 4pm and 8pm, when nearly 1,000 passengers arrive per hour. The average wait time (9 minutes) is slightly lower than average waits since ATL-M staffs all 25 booths during this period.



Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	6,073	6,795	-722	-11%
Global Entry, APC, & MPC	53%	11%	42%	382%
Non-Automated	47%	89%	-42%	-47%
United States Citizens	52.0%	53.7%	-1.7%	-3%
Non-immigrants	43.3%	41.2%	+2.1%	5%
Legal Permanent Residents	4.7%	5.1%	-0.4%	-7%
Average Daily Flights (#)	33	41	-7	-18%
Wait Time				
Average Primary Wait (m)	15.0	14.1	0.9	7%
% Travelers < 60 minutes	95%	98%	-3%	-3%
% Travelers > 120 mins	0.21%	0.04%	+0.17%	479%
Primary Booth Hours				
Average Daily Booth Hours	184	248	-64	-26%
Efficiency				
Average Cycle Time (s)	75.8	90.6	-14.8	-16%
Max Hourly Throughput / booth	47.5	39.7	7.8	20%
Average Utilization	69%	69%	1%	1%

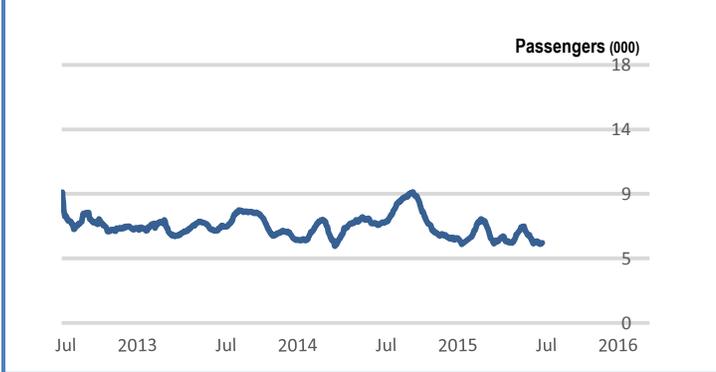
Compared to other major airports ...



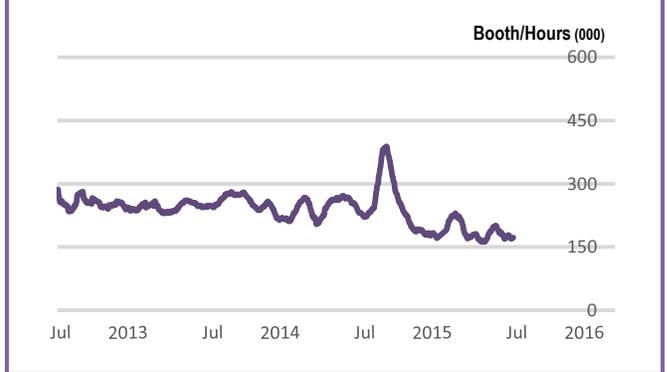
Faster processing is offset by fewer staffed booths

- Travel is down at Atlanta (Terminal F).** Traveler volume decreased 11% compared to last year. 53% of passengers are pre-processed with automated solutions like Global Entry, APC and MPC, up from 11% last year.
- Decreased booth staffing.** Booth hours decreased by 26% compared to last year. Booth hours decreased from 248 hours last year to 184 hours this year.
- Wait times increased 7% year to date.** Wait times have increased from 14.1 minutes last year to 15 minutes this year, a 7% increase. An increase in wait time is likely due to the 26% decrease in booth hours, despite faster processing and less traffic.
- Cycle time is 14.8 seconds faster.** APC and Global Entry growth have likely combined to reduce average cycle time. Average cycle time (75.8 seconds) is down from 90.6 seconds a year ago. Maximum hourly throughput increased 7.8 passengers per hour per booth.

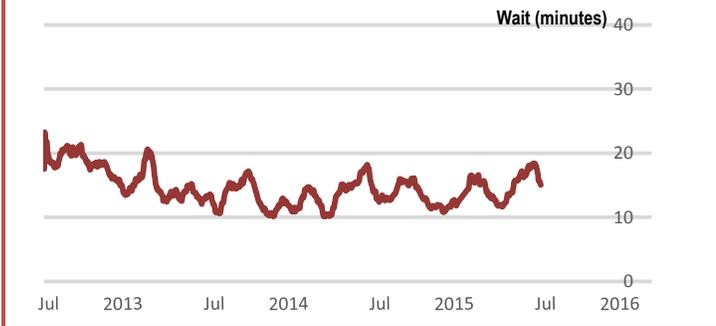
Traveler Volume ... downward trend



Booth Hours ... fewer booths over time



Wait Time ... recent increase in wait time

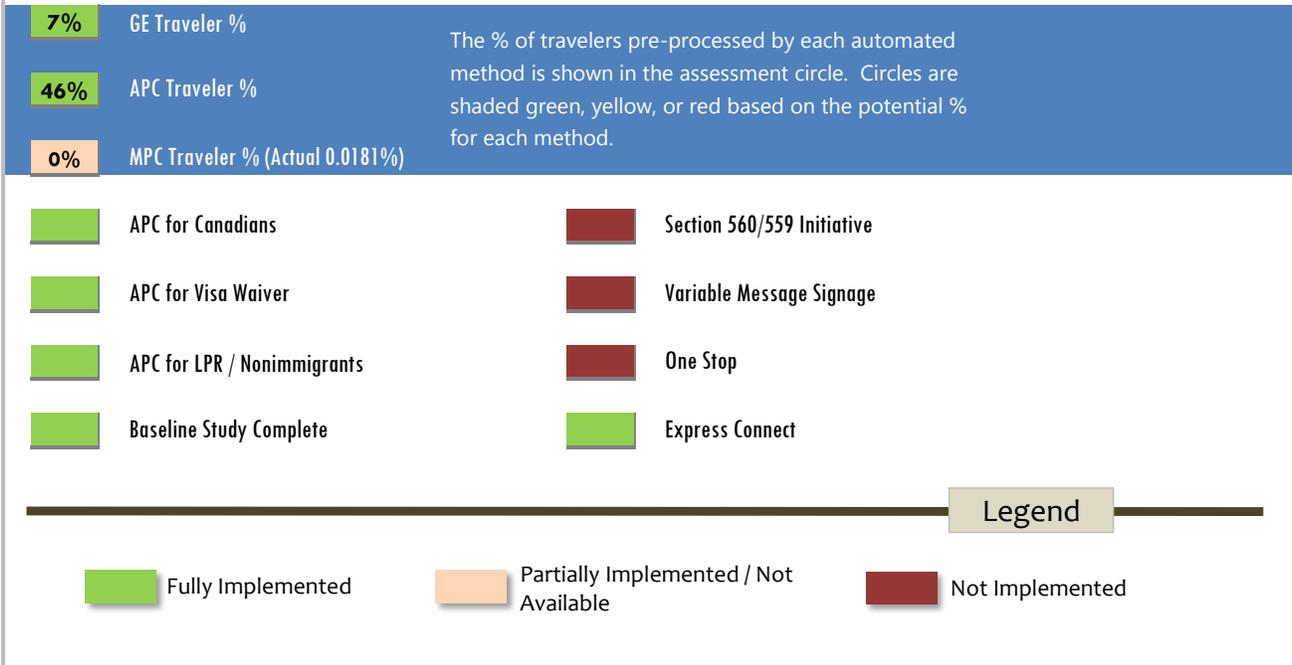


Cycle Time ... much reduced cycle times



Best Practice Inventory

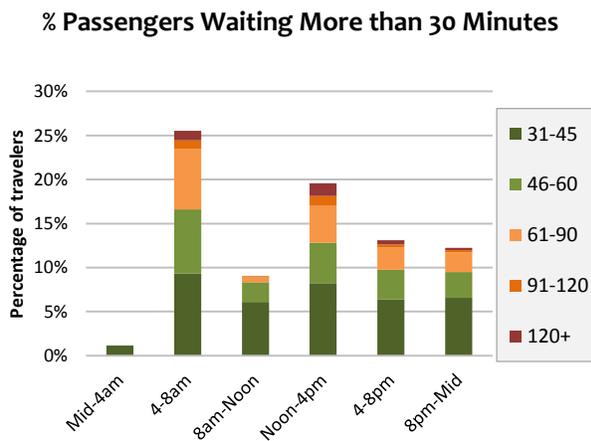
ATL Terminal F Best Practice Assessment: ATL Terminal F has implemented many of the available best practices like GE, APC and MPC. Most notably, 53% of passengers are now processed by Global Entry and APC. APC is available at ATL Terminal F not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

18% of passengers wait more than 30 minutes

Year to date, approximately 5% of ATL Terminal F passengers wait more than 1 hour. Between the hours of 4am to 8am, 26% of passengers wait more than 30 minutes.



More booths needed for peak traffic

Over 460 passengers (on average) arrive every hour between Noon and 4pm. By opening only 13 booths during this time period, average waits are higher than the overall average wait, but waits high as from 4am to 8am when fewer than 400 passengers arrive per hour. More booths may be required during 4am-8am to reduce high wait times.

Intraday Volume, Wait Times, and Booth Hours

