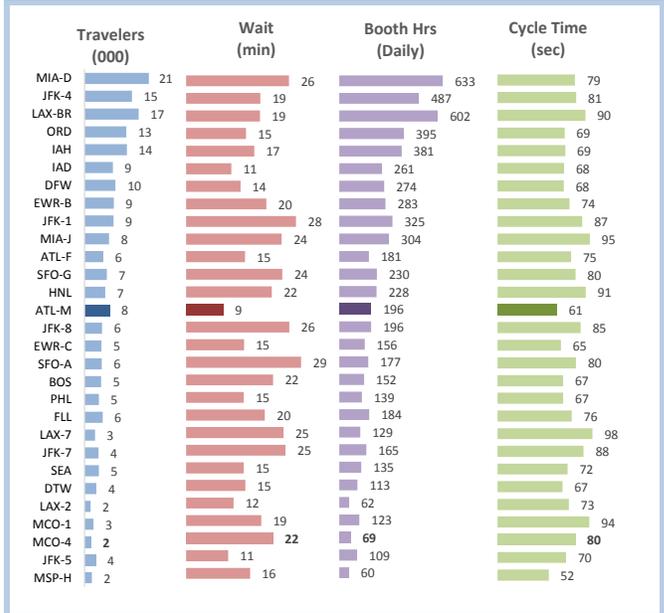


Key Metrics

	YTD 2015	YTD 2014	Change	% Change
Volume				
Average Daily Travelers	8,068	6,103	1,966	32%
Global Entry, APC, & MPC	68%	16%	52%	325%
Non-Automated	32%	84%	-52%	-62%
United States Citizens	70.9%	67.3%	+3.6%	5%
Non-immigrants	25.5%	28.7%	-3.2%	-11%
Legal Permanent Residents	3.7%	4.1%	-0.4%	-10%
Average Daily Flights (#)	49	39	9	24%
Wait Time				
Average Primary Wait (m)	9.4	10.3	-0.9	-9%
% Travelers < 60 minutes	98%	99%	-1%	-1%
% Travelers > 120 mins	0.09%	0.02%	+0.07%	480%
Primary Booth Hours				
Average Daily Booth Hours	196	179	17	9%
Efficiency				
Average Cycle Time (s)	60.9	77.9	-17.0	-22%
Max Hourly Throughput / booth	59.1	46.2	12.9	28%
Average Utilization	70%	74%	-4%	-6%

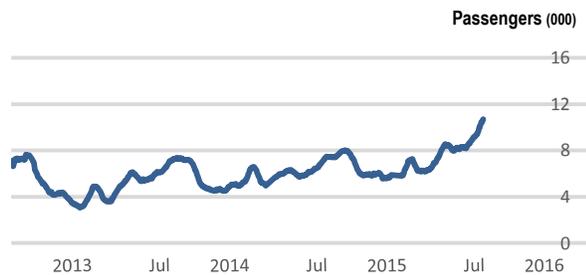
Compared to other major airports ...



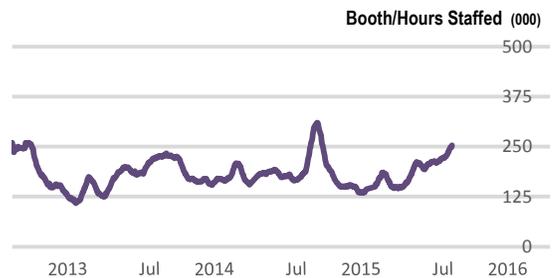
Atlanta Main: Fast processing results in the shortest national wait time

- Growth at Atlanta (Hartsfield) Main.** Traveler volume (year to date) has increased 32% compared to last year. Today, 68% of ATL's passengers are confirmed with automated solutions like Global Entry, APC and MPC. This is compared to just 16% last year.
- Slight increase in booth hours.** Booth hours at ATL are up to 196 compared to 179 booth hours a year ago, this is a 9% increase.
- 22% faster processing.** APC, Global Entry, MPC and USC growth have combined to reduce average cycle time. Average cycle time (60.9 seconds) is down from 77.9 seconds a year ago, while potential throughput jumped from 46.2 to 59.1 passengers per hour, per booth.
- Wait times decreased by 9%.** Wait times have decreased from 10.3 minutes to 9.4 minutes, a 9% decrease. Despite more traveler volume and slightly more booths, wait times were reduced because of the reduction in cycle time.

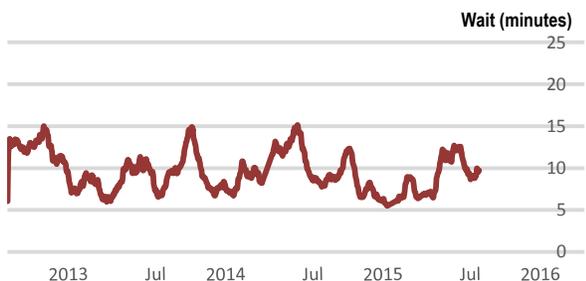
Traveler Volume ... accelerated growth in 2015



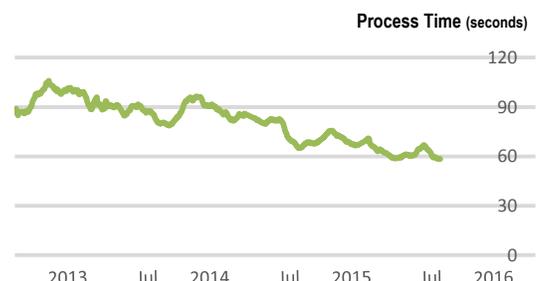
Booth Hours ... slightly increasing



Wait Time ... lowest out of all major terminals

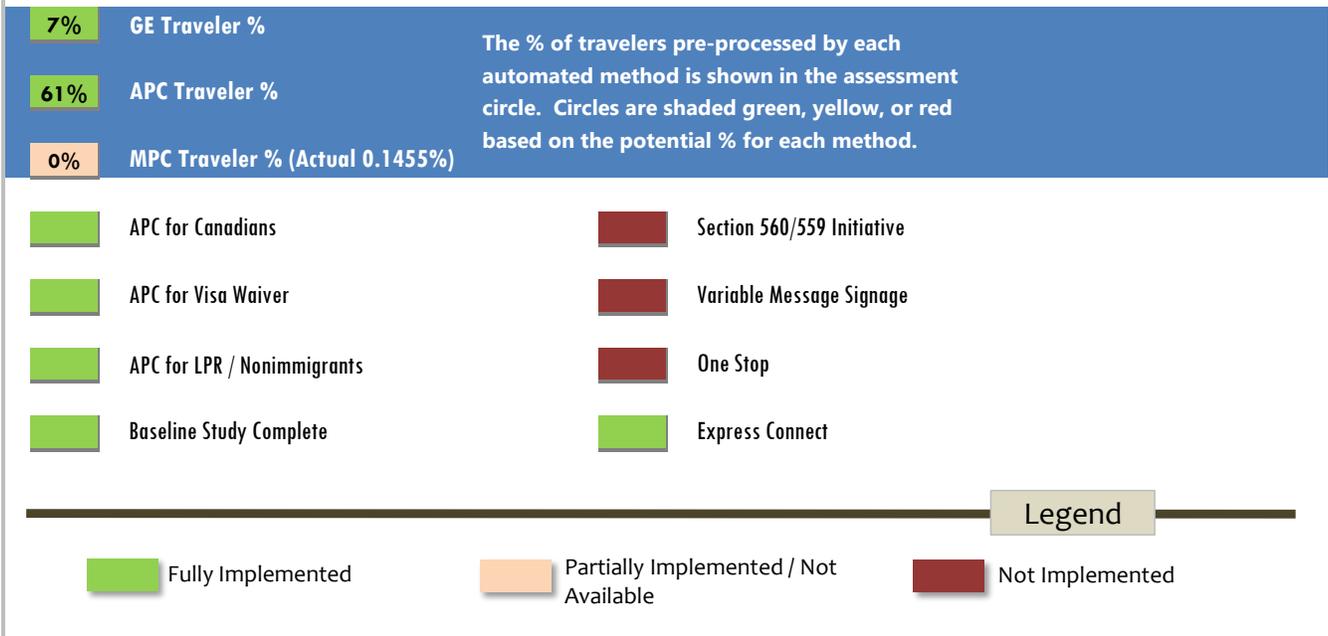


Cycle Time ... much reduced cycle times



Best Practice Inventory

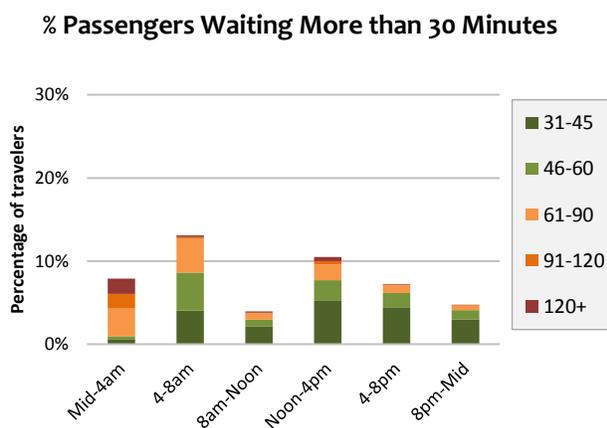
ATL Best Practice Assessment: ATL-M has implemented many of the available best practices that include GE, APC and MPC. Most notably, 68% of ATL passengers are now processed by automated technologies like Global Entry and APC. APC is available at ATL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

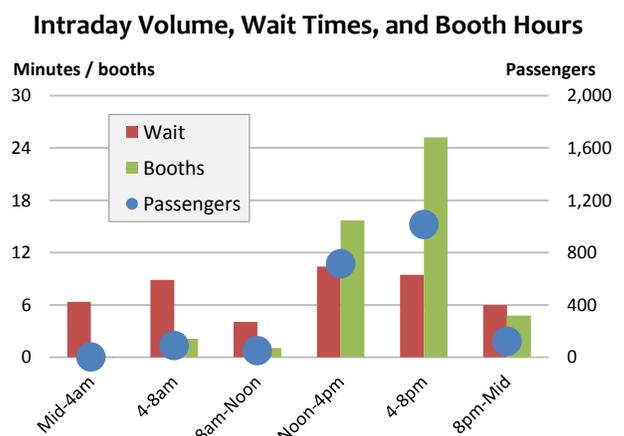
8% of passengers wait more than 30 minutes

While very few ATL Main Terminal passengers wait more than 1 hour (about 2%), approximately 8% wait more than 30 minutes. Between the hours of 4am to 8am, 13% of passengers wait more than 30 minutes.



ATL-M staffs well to peak traffic

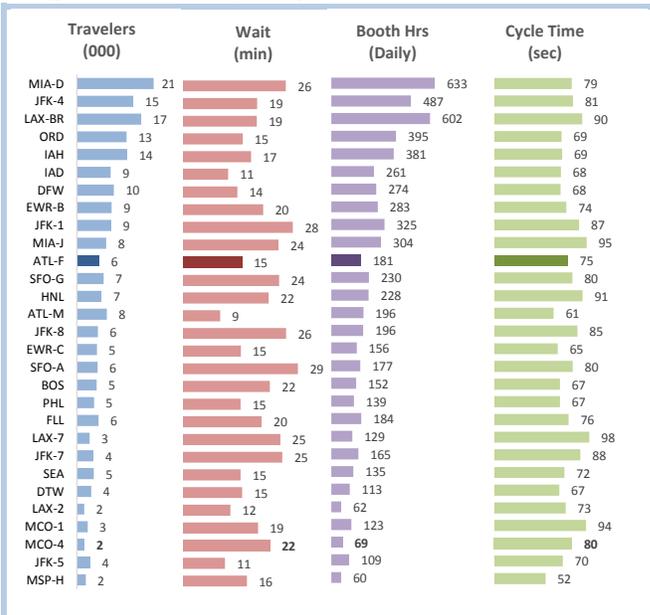
ATL-M is busiest between 4pm and 8pm, when over 1,000 passengers arrive per hour. The average wait time (9 minutes) is slightly lower than average waits since ATL-M staffs all 25 booths during this period.



Key Metrics

Volume	YTD 2015	YTD 2014	Change	% Change
Average Daily Travelers	6,006	6,954	-947	-14%
Global Entry, APC, & MPC	53%	21%	32%	152%
Non-Automated	47%	79%	-32%	-41%
United States Citizens	53.3%	55.3%	-2.0%	-4%
Non-immigrants	42.1%	39.8%	+2.3%	6%
Legal Permanent Residents	4.7%	4.9%	-0.2%	-4%
Average Daily Flights (#)	33	41	-8	-20%
Wait Time				
Average Primary Wait (m)	14.9	13.8	1.2	8%
% Travelers < 60 minutes	95%	98%	-3%	-3%
% Travelers > 120 mins	0.18%	0.04%	+0.14%	331%
Primary Booth Hours				
Average Daily Booth Hours	181	246	-65	-26%
Efficiency				
Average Cycle Time (s)	75.4	87.9	-12.5	-14%
Max Hourly Throughput / booth	47.8	40.9	6.8	17%
Average Utilization	69%	69%	0%	1%

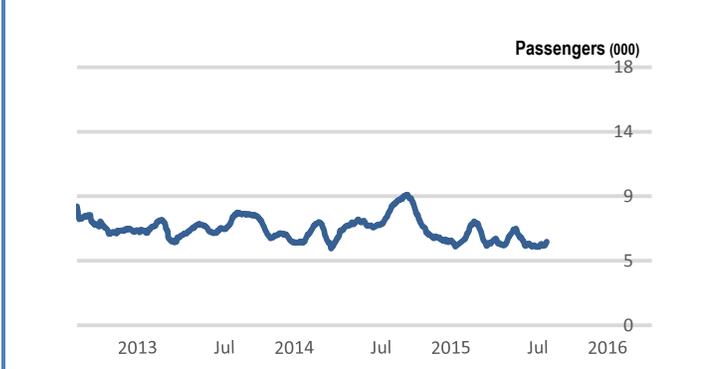
Compared to other major airports ...



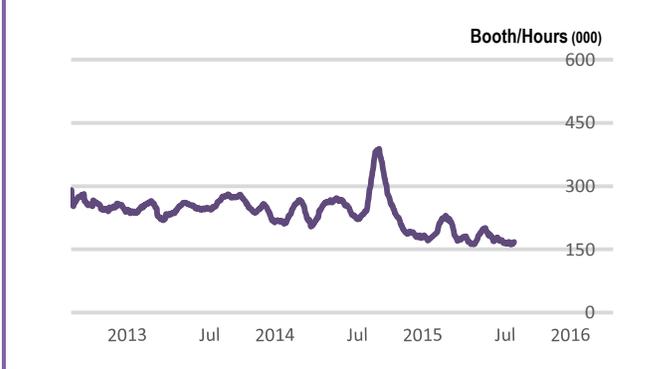
Faster processing and fewer travelers are offset by reduced booths

- Travel is down at Atlanta (Terminal F).** ATL traffic continues to migrate from Terminal F (-947 passengers a day) to the main terminal (+1,966 passengers a day). Traveler volume at ATL-F decreased 14% compared to last year. 53% of passengers are confirmed with automated solutions like Global Entry, APC and MPC, up from 21% last year.
- Decreased booth staffing.** Booth hours decreased by 26% compared to last year, and this reduction has led to increase waits despite fewer travelers and faster processing.
- Wait times increased 8% year to date.** Wait times have increased from 13.8 minutes last year to 14.9 minutes this year, a 8% increase.
- Cycle time is 12.5 seconds faster.** Global Entry, APC and MPC growth have combined to reduce average cycle time. Average cycle time (75.4 seconds) is down from 87.9 seconds a year ago. Maximum hourly throughput increased 6.8 passengers per hour, per booth.

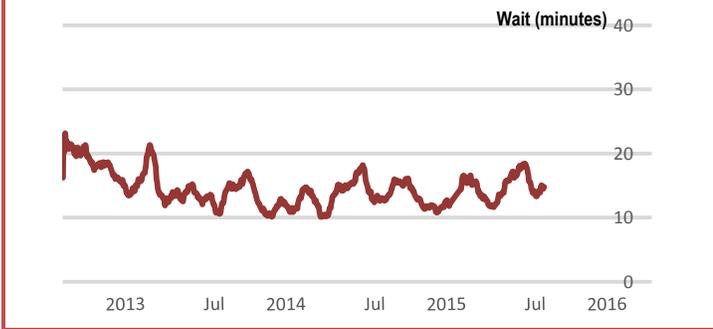
Traveler Volume ... downward trend



Booth Hours ... fewer booths over time



Wait Time ... recent increase in wait time



Cycle Time ... much reduced cycle times



Best Practice Inventory

ATL Terminal F Best Practice Assessment: ATL Terminal F has implemented many of the available best practices like GE, APC and MPC. Most notably, 53% of passengers are now processed by Global Entry and APC. APC is available at ATL Terminal F not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

6%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.
47%	APC Traveler %	
0%	MPC Traveler % (Actual 0.0315%)	

	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

Legend

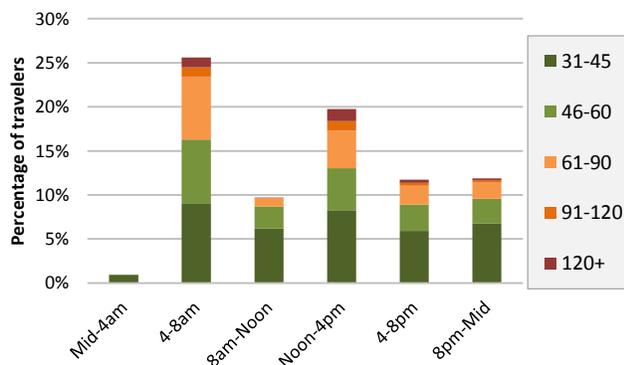
	Fully Implemented		Partially Implemented / Not Available		Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A green "assessment circle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

18% of passengers wait more than 30 minutes

Year to date, approximately 5% of ATL Terminal F passengers wait more than 1 hour. Between the hours of 4am to 8am, 26% of passengers wait more than 30 minutes.

% Passengers Waiting More than 30 Minutes



More booths needed for off-peak traffic

Over 440 passengers (on average) arrive every hour between Noon and 4pm. By opening only 13 booths during this time period, wait times averages 17 minutes. Waits are higher from 4am to 8am when fewer than 400 passengers arrive per hour. More booths during 4am-8am should reduce average wait.

Intraday Volume, Wait Times, and Booth Hours

