THE ACE BASICS

HOW TO GET STARTED WITH CBP'S AUTOMATED COMMERCIAL ENVIRONMENT

HOW IT WORKS

ACE offers the trade community a simplified process for submitting data and interacting with CBP and Partner Government Agencies (PGAs). The graphic below provides a snapshot of how to file and access data in ACE.

Transmit

1 Trade community files data directly to ACE

View

Use reports to query data in the ACE Portal

Use to file:
- ISF Data
- Import Ocean, Rail, or Truck Manifests
- Entries
- Entry Summaries
- Export commodity data
- Supporting documentation

EDI INTERFACES

Use to file:
- ISF Data
- Import Truck Manifests
- Responses to forms 28, 29, 4647

Status Notifications Sent to Trade

EDI INTERFACES

3 ACE sends responses to trade as needed

Log into the ACE Portal to:
- Run reports
- Manage account and Periodic Montly Statement info
- Create blanket declarations
- Arrive/Export In-Bonds

2 ACE processes and stores data received

ACE

ACE interacts with PGA systems to allow interagency processing

HOW TO GET STARTED

New to electronic filing?

Set up an EDI connection:
1. Send a Letter of Intent (LOI) to letterofintent@cbp.dhs.gov to begin the process.
2. You will be a assigned a client representative who will guide you through EDI connection process.

Business entities that wish to communicate via EDI to CBP may 1) use an approved software provider 2) contact a service center or 3) develop software in-house

Already filing electronically and ready to transition to ACE?

Call your client representative

Need an ACE Portal account?

Fill out an application on CBP.gov to get an ACE Secure Data Portal account

For details on how to get started, visit www.cbp.gov/trade/automated/getting-started

DATES TO KNOW

The deadlines below are important to know as you transition to ACE. Don't wait...Migrate!

May 1, 2015

Mandatory use of ACE for all electronic import and export manifest filings

November 1, 2015

Mandatory use of ACE for electronic cargo release and entry summary filings

October 1, 2016

Mandatory use of ACE for all remaining electronic portions of the CBP cargo process

U.S. Customs and Border Protection

www.cbp.gov/ACE