



## Q&A

If you have questions during the webinar, please type them into the Q&A pod. We will address as many as time allows at the end of the presentation

Thank you for joining today's webinar – the event will begin shortly; in the meantime, please read through the following reminders:

- Audio will be made available through your computer speakers, so please make sure your speakers are unmuted and working properly
- Closed captioning will also be available during today's webinar – text will appear in the lower left hand corner of your screen.

April 29, 2015

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# ACE Air Manifest for Trade



U.S. Customs and  
Border Protection

# Agenda

- Air Import Manifest Overview
- Transition Timeline
- Support
- Fixes
- Questions

# Air Import Manifest Overview

- Deadline for ACE Air Manifest continues to be May 1<sup>st</sup> and CBP will continue routing trade manifest submissions to both ACE Air Manifest and the legacy AMS.
- CBP is providing flexibility for trade to test the system **through June 6th** when Air AMS will be phased out.
  - ABI Air Inbond filers will continue to use QX/WX to allow the air industry additional time to test the system. The effective date for changing from QX/WX to QP/WP is June 7, 2015.
  - All ABI filers will continue to use the IN query to query Air Bills. The CQ query for air manifests will become available on June 7, 2015.

Jan 3, 2015

- Deployment of Air Manifest
- Air manifest dual processing (ACS and ACE)

April 2015

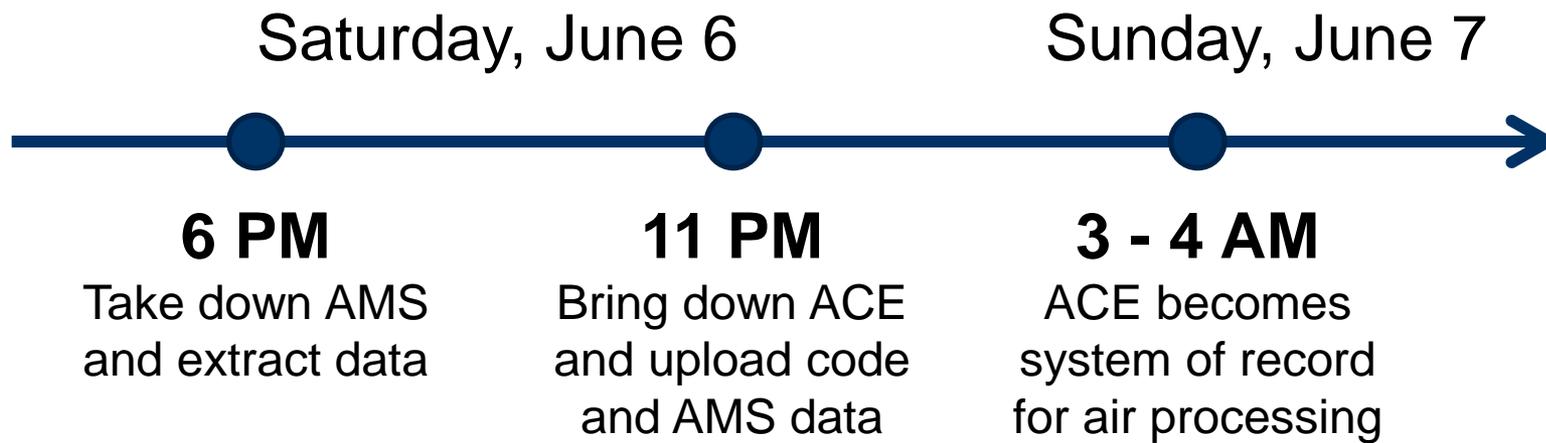
- Train the Trainer Training
- Port Training

June 7, 2015

- ACE system of record
- All air manifest processing in ACE



# Transition Timeline



- CBPOs will begin to work air manifests in ACE as of Sunday, June 7
- All data will be available, but ACE may take longer to load (i.e. larger flights with many bills)
- Trade may see delay in responses from seconds to minutes

# Support

- If you are experiencing issues with air manifest
  - **During business hours:** contact your Client Rep
  - **Outside normal business hours:** contact the help desk (1-866-530-4172 or [ACE.Support@cbp.dhs.gov](mailto:ACE.Support@cbp.dhs.gov))
- CBP will have additional on-site support at 9 various airports and express facilities during the transition
- CBP will also have a 24/7 war room staffed for trade and field support from Sunday (6/7) through Thursday (6/11) for any off-hour issues

# Fixes

#	Date	Issue Description	JIRA Issue Tracking	Date Resolved*
1	03/10/2015	House BOL number on outbound FSC message is normalized. BOL number should be transmitted as received.	<a href="#">AMI-6990 - *CERT* BUG: FSC messages not outputting AWB line as received in FSQ Resolved</a>	In CERT
2	03/10/2015	Release/1C posting via Portal fails, results in "Message Send Failed" in Transaction Log	<a href="#">AMI-6991 - *CERT* 1C/Release posting via Portal results in Message Send Failed in Transaction Log Resolved</a>	In CERT
3	03/13/2015	Invalid messages not returning FERs	<a href="#">AMI-7078 - *CERT* BUG: FERs do not include Transmitter code in EMM Transmit column Resolved</a>	In CERT
4	03/13/2015	Split Master BOL and associated split House BOL receiving error 096 RUN HAS BEEN TERMINATED.	<a href="#">AMI-7078 - *CERT* BUG: FERs do not include Transmitter code in EMM Transmit column Resolved</a>	In CERT
5	03/13/2015	House BOL receiving error 096 RUN HAS BEEN TERMINATED.	<a href="#">AMI-7078 - *CERT* BUG: FERs do not include Transmitter code in EMM Transmit column Resolved</a>	In CERT
6	03/13/2015	FSQ message resulting in errors 999 FSQ MESSAGE REJECTED / 097 INVALID ????? - PLEASE CALL CLIENT REP.	<a href="#">AMI-7309 - *CERT* FER returns errors 999 and 097 Open</a>	Reevaluate following resolution of AMI-7078
7	03/13/2015	FERs for Lufthansa not showing Transmitter Code in EMM Transmit column	<a href="#">AMI-7078 - *CERT* BUG: FERs do not include Transmitter code in EMM Transmit column Resolved</a>	In CERT
8	03/23/2015	Foreign Port not being populated on Manifest/Port Calls UI view	<a href="#">AMI-7300 - (8) *CERT* BUG: Foreign Port not populated on Manifest/Port Calls UI view Resolved</a>	In CERT
9	04/02/2015	1H and 2H hold notifications contain additional text beyond "HLD[CBP Port Code]"	<a href="#">AMI-6366 - *CERT* Hold FSNs returning additional text Open</a>	Increment 10 Sprint 1 (post-May)
10	04/02/2015	CERT processing FRI, FRC messages with invalid arrival dates	<a href="#">AMI-7709 - *CERT* ACE processing FRI, FRC and FDM messages with invalid arrival dates Resolved</a>	In CERT
11	4/10/2015	FedEx 1C Notification status of "NO PARTIES FOUND TO SEND"	<a href="#">AMI-7941 - CERT: FedEx 1C Notification status of "NO PARTIES FOUND TO SEND"? Resolved</a>	In CERT



# Fixes

#	Date	Issue Description	JIRA Issue Tracking	Date Resolved*
12	4/10/2015	JBU FRC FAILURE TO TRANSLATE	<a href="#">AMI-8022 - *CERT* - JetBlue FRI processing but not outputting expected FER from EMM Resolved</a>	In CERT
13	4/10/2015	Timeout when trying to arrive a flight	<a href="#">AMI-7972 - CERT: Timeout issue when selecting Flight from BOL Details page with high volume of HAWBs. Resolved</a>	In CERT
14	4/13/2015	Error 188 should not occur on Express Master BOL and complete Express House with CED/87	<a href="#">AMI-7977 - CERT: Error 188 should not occur on Express Master BOL and complete Express House Resolved</a>	In CERT
15	04/13/2015	FDM messages marked as processed in EMM are not resulting in FSN transmissions for BOLs associated to flight	<a href="#">AMI-7987 - May 2: *CERT* FDM messages marked as processed in EMM are not resulting in FSN transmissions for BOLs associated to flight In Progress</a>	Increment 9 Sprint 6
16	4/15/2015	DHL BOLs not translating	<a href="#">AMI-8020 - *CERT* DHL BOLs not translating Resolved</a>	In CERT
17	04/14/2015	Many of EDI and Outbound Notification messages do not display a Correlation ID value in EMM	<a href="#">AMI-8027 - *CERT* Numerous Output messages in EMM marked as Transmitted but not Routed Resolved</a> <a href="#">AMI-8024 - Fix correlation id for FERs generated from EIS manual parsing Resolved</a>	In CERT
18	04/15/2015	Outbound 1F and 1D FSNs include remarks (appears for FTZ and QP)	<a href="#">AMI-8054 - *CERT* Outbound 1F and 1D FSNs include remarks Open</a>	Increment 10 Sprint 1 (post-May)
19	04/15/2015	FSC/10: 2 issues – 4 advance House BOL updated by non-split Master BOL air carrier ABC transmitter	<a href="#">AMI-6967 - FSC/10 Triggers From Master/House Association - EIS work Resolved</a>	In CERT
20	04/01/2015	Hold FSNs returning additional text. When placing a 1H or 2H hold on a BOL in CERT, the FSNs generated for these holds should return only "HLD[CBP District Port Code of hold]" in the TXT field of the FSN (e.g., "HLD5401" for a hold at MIA).	<a href="#">AMI-6366 - *CERT* Hold FSNs returning additional text Open</a>	Increment 10 Sprint 1 (post-May)
21	04/15/2015	FSQ: FSC/02 output for "BILL IS SPLIT"	<a href="#">AMI-8017 - May 2: *CERT*: FSC/02 output for Split bills regression issue Open</a>	Increment 9 Sprint 6



# Fixes

#	Date	Issue Description	JIRA Issue Tracking	Date Resolved*
22	04/06/2015	Boarded weights submitted with decimals displaying as 0 in portal	<a href="#">AMI-7775 - *CERT* Portal display of Boarded Weight shows zero Resolved</a>	In CERT
23	04/20/2015	Complete express house BOL received from DHL Express transmitter prior to Master BOL should trigger error 000 and 047	<a href="#">AMI-8117 - *CERT* Complete express house BOL received from DHL Express transmitter prior to Master BOL should trigger error 000 and 047 Open</a>	Increment 9 Sprint 6
24	04/20/2015	FSC10 omitting Permit To Proceed Airport from WBL line	<a href="#">AMI-8118 - *CERT* FSC10 omitting Permit To Proceed Airport from WBL line Open</a>	Increment 9 Sprint 6
25	04/20/2015	CCL line returned in outbound FSCs and FSNs for Master BOLs with PTPs is incorrect	<a href="#">AMI-8119 - *CERT* CCL line returned in outbound FSCs and FSNs for Master BOLs with PTPs is incorrect Open</a>	Increment 9 Sprint 6
26	04/20/2015	CCL line returned in outbound FSCs and FSNs for Master BOLs with PTPs is incorrect	<a href="#">AMI-8126 - May 2: *CERT* FSC08 returning incorrect CCL and routing Open</a>	Increment 9 Sprint 6
27	04/22/2015	Normalized Flight Numbers being returned in FSNs	<a href="#">AMI-8204 - May 2: *CERT* FSNs outputting with normalized Flight Numbers Resolved</a>	Increment 9 Sprint 6
28	04/23/2015	FSC10 messages not routed	<a href="#">AMI-8252 - May 2: *CERT* FSC10 messages not being routed Resolved</a>	To be included in next CERT deploy
29	04/23/2015	FSC10 messages not updating TRN after original TRN is cancelled and then updated	<a href="#">AMI-8255 - May 2: *CERT* FSC10 TRN not updating after original TRN deleted via TRN/000 and then updated with new TRN Resolved</a>	To be included in next CERT deploy
30	04/27/2015	Hawaiian Airlines is experiencing delays of up to 5-10 hours between input messages and the outbound FSC responses in ACE CERT.	<a href="#">AMI-8346 - *CERT* Significant delays in FSC messages to Hawaiian Airlines Open</a>	In Investigation
31	04/28/2015	1D FSN fails to send to House BOL	<a href="#">AMI-8361 - *CERT* 1D FSN failed to send to House BOL Open</a>	In Investigation

# Questions?

[askace@cbp.dhs.gov](mailto:askace@cbp.dhs.gov)

**May 1, 2015**

Mandated use of ACE for all electronic manifest filings.

**November 1, 2015**

Mandated use of ACE for electronic Cargo Release and associated Entry Summary.

**October 1, 2016**

Mandated use of ACE for all remaining electronic portions of the CBP cargo process.