



U.S. Customs and Border Protection

CBP 1-to-1 Facial Comparison Project

The Department of Homeland Security (DHS), U.S. Customs and Border Protection (CBP), serves as the frontline defense for the United States. CBP is implementing a new, biometric facial comparison capability to verify that the person presenting an ePassport for entry into the United States is the true owner of that document.

Some returning U.S. citizens and first-time Visa Waiver Program travelers who arrive at international airports in the United States may have their photograph taken during the normal inspection process. This image will be compared to the image stored in their ePassport utilizing facial comparison technology. This technology will assist CBP officers by providing an automated tool to aid them in verifying that the traveler is the true owner of the document.

Q: Will this 1-to-1 Facial Comparison Project delay the inspection process?

A: No. The traveler should experience little to no additional time at the inspection booth.

Q: Is it mandatory, or can I go to a different inspection booth if I don't want my photograph taken?

A: This is mandatory for those travelers processed in an inspection booth equipped with the facial comparison technology.

Q: Will children be required to take a photograph?

A: No. Only adults, 18 years and older, will be required to participate.



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Q: Will my photograph be shared or stored? How is my privacy protected if I have my photograph taken?

A: The images taken will be used to assist the CBP officer in determining that the traveler is the true owner of the document. The photos taken will not be stored unless CBP determines that further administrative or enforcement action is necessary. CBP is dedicated to protecting the privacy of all travelers.

Q: What does CBP hope to accomplish with this capability?

A: This technology will assist CBP officers by helping them verify that the traveler is the true owner of the passport.

Q: Where can I receive more information about this capability and other CBP programs?

A: Please go to www.CBP.gov, or call the CBP Call Center at 1-877-227-5511.

Q: What options are available if I experience difficulties during the inspection process?

A: Travelers may request to speak to a supervisor or a Professionalism Service Manager at the time of inspection or they may contact the DHS Traveler Redress Inquiry Program (DHS TRIP). Inquiries may be filed at trip@dhs.gov.

**Please visit the U.S. Customs and Border Protection
Web site at www.cbp.gov**