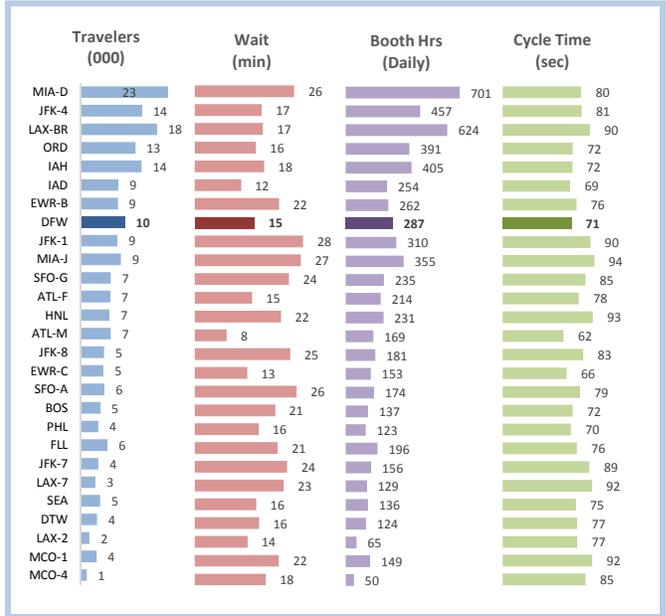


Key Metrics

	YTD 2015	YTD 2014	Change %	Change
Volume				
Average Daily Travelers	10,265	8,996	1,269	14%
Global Entry & APC	50%	37%	13%	36%
Non-Automated	50%	63%	-13%	-21%
United States Citizens	53%	53.6%	-0.1%	0%
Non-immigrants	40%	39.4%	+0.9%	2%
Legal Permanent Residents	6.2%	7.0%	-0.8%	-12%
Average Daily Flights (#)	72	71	1	2%
Wait Time				
Average Primary Wait (m)	15.3	18.4	-3.1	-17%
% Travelers < 60 minutes	96%	93%	3%	3%
% Travelers > 120 mins	0.17%	0.06%	+0.10%	159%
Primary Booth Hours				
Average Daily Booth Hours	287	312	-25	-8%
Efficiency				
Average Cycle Time (s)	70.5	72.1	-1.6	-2%
Max Hourly Throughput / booth	51.1	49.9	1.1	2%
Average Utilization	70%	58%	12%	21%

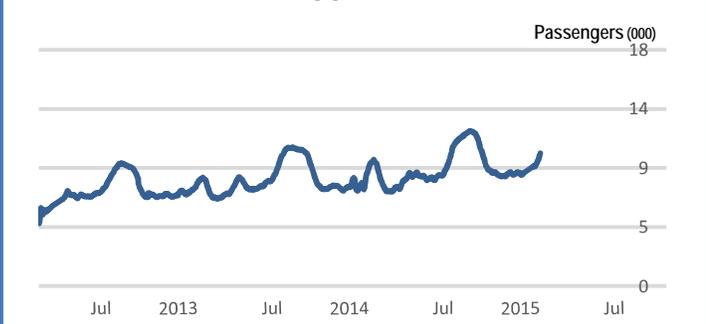
Compared to other major airports ...



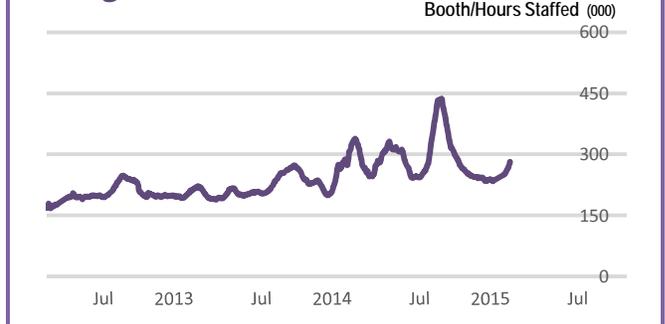
Automated processing significantly reduces waits

- Travel is up at Dallas/Fort Worth.** Traveler volume increased 14% compared to last year. 50% of DFW passengers are pre-processed with automated solutions like Global Entry and APC, compared to 37% last year.
- More booths decreased.** Booth hours decreased 8% compared to a year ago. Automated processing offsets the decrease in staffing.
- Wait times significantly decreased.** Heavy usage of automated solutions contributed to a 17% drop in wait time, from 18.4 minutes last year to 15.3 minutes this year. 96% of passengers wait under 60 minutes.
- Cycle time is 1.6 seconds faster.** While 2% faster, the significant growth in automated transactions would suggest even faster processing.

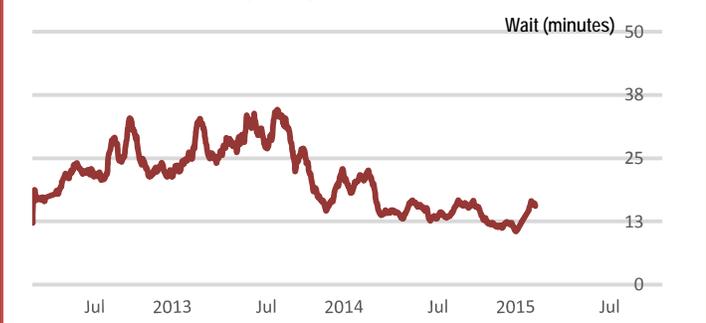
Traveler Volume ... strong growth



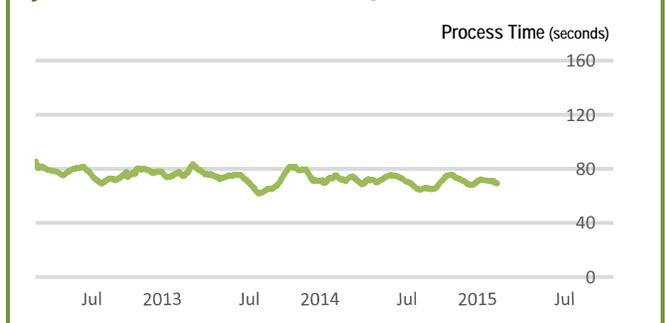
Staffing ... 8% less booths staffed than last year



Wait Time ... 17% drop compared to January 2014



Cycle Time ... steadily decreasing cycle times



Best Practice Inventory

DFW New FIS Best Practice Assessment: DFW's new terminal has implemented many of the available best practices. Most notably, there has been a 13% increase in passengers processed by automated technologies like Global Entry and APC. APC is available at DFW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

-  GE Implemented
-  APC Implemented
-  APC for Visa Waiver
-  MPC Implemented
-  APC for Canadians
-  APC for Legal Permanent Residents / Nonimmigrants
-  Section 560/559 Initiative
-  Variable Message Signage
-  One Stop
-  Express Connect
-  Baseline Study Complete

 GE Traveler % The % of travelers pre-processed by each automated method is shown in the assessment circle. Circles are shaded green, yellow, or red based on the potential % for each method.

 APC Traveler %

 MPC Traveler %

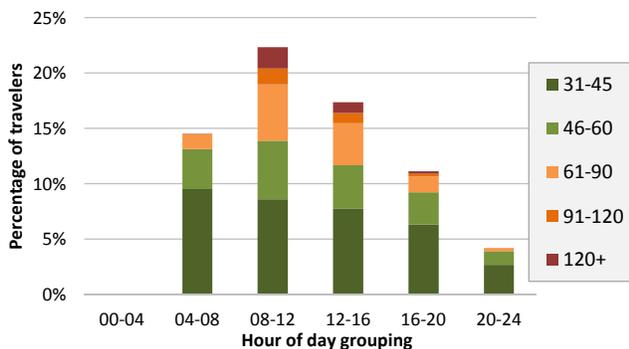


Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion and wait times at airports. If all of the best practices are implemented, an airport could reduce its wait times as much as 50 percent compared to not implementing any of the best practices. A green "assessment circle" indicates the best practice has been properly and fully implemented. Red means the best practice is not in place. Orange indicates implementation is not available, or has occurred but on a limited basis and achieves less than optimal results.

16% of passengers wait more than 30 minutes

While very few passengers wait more than 1 hour (about 4%), approximately 16% wait more than 30 minutes. Between the hours of 12pm-4pm, 17% of passengers wait more than 30 minutes.

% Passengers Waiting More than 30 Minutes



Staff reallocation to peak traffic needed

Around 1/3 of all daily arrivals occur between 12pm-4pm. However, more booths are staffed between 4pm-8pm, when fewer passengers arrive. Wait times during peak hours could be further reduced by reallocating staff to the 12pm-4pm hour block.

Intraday Volume, Wait Times, and Booth Hours

