



Regular Office Hours

7 days per week, 1000-2000
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at TJIG are available
7 days per week, 1000-2000 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(787) 289-7978 CBP Airport Office
(787) 289-7979 CBP Airport Office
(787) 729-6600 CBP Administrative Office
(787) 749-4593 San Juan Command Center - after hours

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP directly, during regular office hours, prior to departure from the foreign port or place and at least one business day in advance of the anticipated arrival time at Fernando Luis Ribas Dominicci Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- Aircraft should park inside the yellow circle in front of the CBP Office.
- Helicopters must land at the Helipad marked area.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed inside the FIS area with maximum capacity of eighteen (18) people.
- Be prepared to present for inspection passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate), including luggage and personal items.
- There is USDA compliance agreement in place at this airport for the collection of regulated waste/garbage.

Special Procedures/Miscellaneous

- To allow time for processing at TJIG, aircraft operators should schedule to arrive on or before 1930 hours.
- Aircraft arriving after 1930 hours should plan to arrive at the Luis Munoz Marin International Airport (TJSJ) which provides services 24/7.
- Advise CBP if transporting live animals, weapons, hunting trophies, or commercial imports.
- Passengers are not allowed to board the aircraft at the CBP Inspection area marked by a circle.
- Processing of cargo is not permitted at TJIG.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov