

**Commercial Customs Operations Advisory Committee  
Government Issue Paper  
Next Generation and Facilitation Subcommittee  
Passenger Air Operations Working Group**

**March 2024**



**U.S. Customs and  
Border Protection**

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**Commercial Customs Operations Advisory Committee (COAC)  
Next Generation and Facilitation Subcommittee  
Passenger Air Operations Working Group (PAO WG)  
March 2024**

**Action Required:** Informational

**Background:**

- The PAO WG has met regularly since January 2023 with focus on the following areas:
  - CBP Security Seal processing and access to international aircraft and passengers
  - Landing Rights process improvements
  - Global Entry program processing and improvement
  - Modernize the penalty and penalty notification process
  - Passenger and baggage facilitation
  - Elimination of outdated or obsolete forms
- At the September 20, 2023, COAC Public meeting, the PAO WG recommended a review of Title 19 CFR Part 122, to determine whether the responsibilities listed in the regulations must remain with the “aircraft commander” or “pilot” or if they can be rewritten to assign responsibilities to the “agent” or “aircraft operator.”
- The PAO WG recommendation was accepted by the COAC at the COAC Public Meeting.
- During the October 2023 meeting, CBP provided updates on progress made with the Transportation Security Administration (TSA) to improve the eBadge process and an overview of the Trusted Traveler program, applicant denial and appeal process.
- CBP has prepared documentation necessary to initiate regulatory review of the proposed change to 19 CFR Part 122.

**Current Status:**

- The PAO WG continues to research industry challenges identified by the participants in the working group as well as identify best practices across the industry.

**Next Steps:**

- The PAO WG Landing Rights Subject Matter Experts continue to review industry challenges and CBP requirements of the Landing Rights process and will provide their findings to the PAO WG at the next meeting.
- The next PAO WG Meeting is scheduled for Feb 2, 2024.

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**Date:** January 24, 2024