



Regular Office Hours

7 days per week, 24 hours per day
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at Buffalo Niagara International Airport are available seven days per week, 24 hours per day in accordance with the port's permission to land procedures. See special procedures below.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(716) 881-4447 x4923 CBP Buffalo Arrivals
(716) 632-4727 Signature Flight Support Arrivals
buffaloairportcargo@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP prior to departure from foreign airport and at least two hours but not more than 24 hours in advance of the anticipated arrival time at Buffalo Niagara International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

Signature Flight Support:

- Aircraft will pull up to the CBP facility located within the Signature Flight Support building.
- The control tower will guide the aircraft if needed.
- Be prepared to present travel documents.
- International waste will be processed by CBP Agriculture Specialists.

KBUF:

- The control tower will direct the aircraft to the proper gate/ tarmac location which will generate a block time.
- All crew and passengers will be processed within the FIS.
- Be prepared to present travel documents.
- International waste will be processed by CBP Agriculture Specialists.

Special Procedures/Miscellaneous

- Flights at KBUF can be processed 24/7 with advance notice of arrival provided.
- Signature hours are 0700-2400, 7 days per week.
- Flights arriving with 20 or more passengers must be processed at the FIS, not at Signature Flight Support.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov