

eCBP Broker Triennial Status Report Submission:

Brokerage Payer – Brokerage Payer registering to pay multiple License fees on behalf of their Partnership, Corporation, Association or Sole Proprietor Quick Reference Guide

Background: The following are common tasks that Broker license holders need to perform in eCBP.

Please refer questions regarding this process to the Rev Mod Service Desk | email_revmodservicedesk@cbp.dhs.gov or call 1-800-366-8732 Ext 4670

Accessing eCBP

eCBP Home page: https://e.cbp.dhs.gov

Completing the payment of multiple TSR license fees: Partnership, Corporation, Association or Sole Proprietor

- 1. On the eCBP Home page, select **Brokers** Brokers
- 2. On the Brokers Home page, select Triennial Status Report Triennial Status Report
- **3.** Read and acknowledge Security and Privacy act notifications
 - a. Security notification
- I have read and acknowledge the security statement.
- b. DHS Privacy Act
- I have read and acknowledge the privacy statement.
- 4. In the pop-up window, select CONSENT & CONTINUE
- 5. On the Login.gov screen, enter email, password, and select **Sign In** and follow the one-time code instructions.
- **6.** On the Brokers Home page, select **Triennial Status Report**

<u>Triennial Status Report</u>

7. Select Brokerage/Sole Proprietor Payment button

Brokerage/Sole Proprietor Payment

- 8. Select Next
- On the License Information screen, enter the License Number and Issue Date exactly as they appear on your paper license.

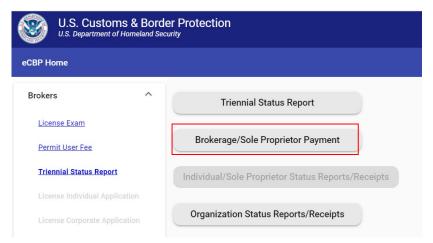
 License Number * Issue Date (MM/DD/YYYY)* Date can be entered by entering all eight digits or through the pulldown calendar button on the right
- 10. Select Next





Select and pay multiple 'Payment Pending' TSRs

11. From the Triennial Status Report Home page, select 'Brokerage/Sole Proprietor Payment'



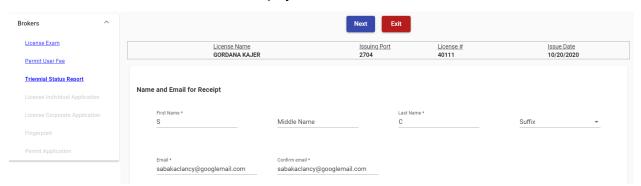
12. On the License Information screen, enter organization broker license number and issued date exactly as they appear on your paper license. Date can be entered by entering all eight digits or through the pulldown calendar button on the right.



13. Select Next

Next

14. Identifying who is making the actual payment, the system will determine if the login credentials match: A) the license Qualifier who originally filled out the TSR or B) the brokerage payer, i.e. authorized holder of the company credit card who is entering the system in an administrative role. If the login credentials are not associated, the system will collect contact information on the payer



- a. The system will check to make sure the individual broker license holder has previously submitted their individual TSR.
 - i. If an individual license TSR has not been submitted, the following box will appear

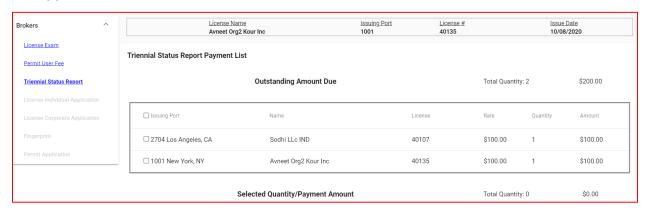


The individual status report must be submitted before proceeding with the brokerage paymen

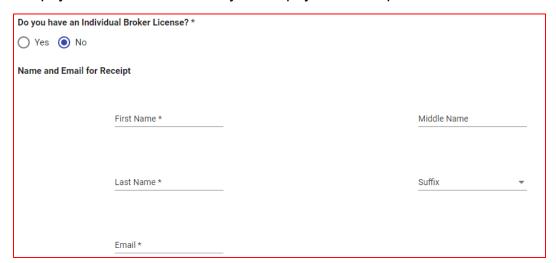
- · Enter license information for your Individual Status Report
- You will be redirected to the Triennial Home Page



- ii. Select 'Close' and proceed to entering the individual license TSR
- If the individual license TSR has been filed, the Triennial Status Report Payment List will appear

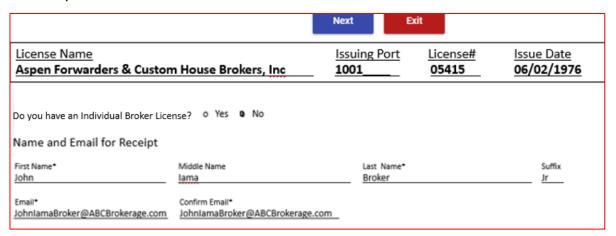


c. As a brokerage payer follow the 'no' path, the system will collect contact information on the payer to enable the delivery of the payment receipt





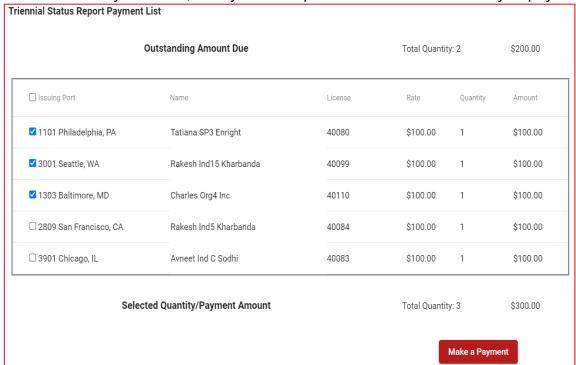
15. System requires the recording of the full name and email address, email to be entered twice to ensure accuracy. Enter the data, confirmation of email must by hand typed, copy and paste is not allowed



16. Select Next



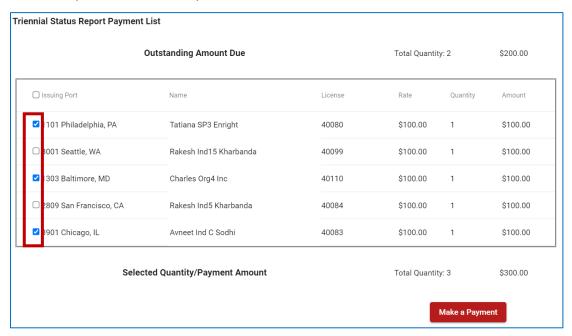
17. TSR Payment List, the system will produce a list of TSRs ready to pay.



- a. The payment list contains all of the TRSs e-signed and in 'payment pending' status and associated with that Brokerage license or organization brokerage license as an employee.
- b. The payment list is sortable on Issuing Port, Name (Last name, First name) and License number.



c. The TSRs that will be presented for payment are those whose 'check box' has been checked (left hand column).



- d. Select the 'check box' on the header line to select ALL TSRs on the listing.
- e. Some or all of the available TSRs can be paid
- f. The 'Selected Payment' amount may not exceed Pay.Gov's payment limits:
 - i. For credit card of <\$24,999> per day
 - ii. If a payment limit is exceeded the system will invite the user to reduce the number of TSRs selected to not exceed the limit
- 18. Select Make a Payment when the user is ready to proceed to making a payment
- **19. Select** payment method, follow instructions for the method chosen



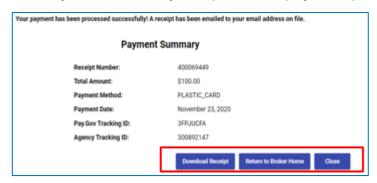


Processing a Payment using Credit/Debit Card

- From the Please select a payment method screen, select the I want to pay with a debit or credit card option
- In the pop-up window, select OK
- On the Credit and Debit Card account information screen, enter in the required fields and select Continue
- On the Payment Review screen, select the Authorization checkbox and select **Continue** Continue
- **20.** After entering mode and payment information, the system will request your final authorization to make the charge.



21. Payment Summary completes the payment process



22. Follow processes below to retrieve/download copies of payment receipt, payment notification and the submitted TSR. (see "Retrieving a Completed Triennial Status Report" and/or "Retrieving a Broker License TSR Receipt/Payment Notification" below) When the brokerage employer has made payment on behalf of the licensed employee(s), a 'payment notification' will be emailed to the licensed employee at the email address indicated on the 'Mailing & Contact' screen. TSR stored in eCBP is now final and considered filed in a timely manner



Retrieving a Completed Triennial Status Report

- 1. On the eCBP Home page, select Brokers Brokers
- 2. On the Brokers Home page, select Login
- 3. In the pop-up window, select CONSENT & CONTINUE
- 4. On the Login.gov screen, enter email, password, and select Sign In
- 5. Select Triennial Status Report

 Triennial Status Report
- 6. Select Completed Status Reports/Receipts Completed Status Reports/Receipts
- 7. Select the desired completed TSR

Triennial Status Report (TSR) / Payment History 2052

- TSR 2020/11/19 40094
- TSR Pmt Notification 2020/11/19 40094

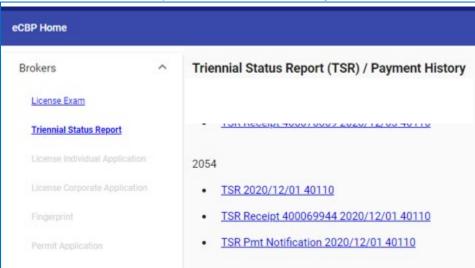
Retrieving a Broker License TSR Receipt/Payment Notification

- 1. On the eCBP Home page, select **Brokers**Brokers
- 2. On the Brokers Home page, select Login
- 3. In the pop-up window, select CONSENT & CONTINUE
- 4. On the Login.gov screen, enter email, password, and select Sign In
- 5. Select Triennial Status Report

 Triennial Status Report
- 6. Select Completed Status Reports/Receipts Completed Status Reports/Receipts



7. Select the desired completed TSR Pmt Receipt/TSR Pmt Notification



Top of Screen Navigation Buttons

- **1.** Back Back Allows user to return one screen back
- 2. Next Allows user to advance on screen forward
- 3. Save Allows work to be saved, user can save and exit and retain inputs to date after the work has been saved
- 4. Preview Follow the onscreen instructions to download and view a .pdf copy of the TSR; showing all inputs entered to this point. Upper left-hand corner signifies that the report is in 'DRAFT' status, the report has not been completed
- 5. Exit Allows work to be saved and exits the user from the TSR system, returns the user to the eCBP Broker homepage

Viewing the Help Menu

- 1. On the eCBP Home page, select **Brokers** Brokers
- 2. Select Help (upper right-hand corner of the screen).
- 3. The Customs Broker Help Customs Broker Help Information is displayed.



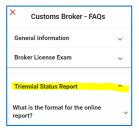
Viewing the FAQs

- 1. On the eCBP Broker Home page, select FAQs FAQs
- 2. On the Customs Broker FAQs, expand General Information General Information
- In the General Information section, expand the "What if I need assistance logging in or with the web page functioning?" Question



4. From the Customs Broker – FAQs tab, select the Triennial Status Report tab

Review the various topics and their solutions



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