

Customs Broker Modernization: Updates to Broker Reporting/National Broker Permit

Last updated: November 17, 2022



On **December 19, 2022**, U.S. Customs and Border Protection (CBP) will deploy Broker Reporting and National Broker Permit enhancements to the modernized Automated Commercial Environment (ACE) Portal. These enhancements are in accordance with the changes outlined in the following Final Rules, published in the Federal Register on October 18, 2022:

- [Modernization of the Customs Broker Regulations](#)
- [Elimination of Customs Broker District Permit Fee](#)

These enhancements 1) enable trade users with Organizational Broker accounts in the ACE Portal to communicate broker and permit information to CBP uniformly and 2) transition all Customs brokers to a single, national permit. These enhancements include electronic data interchange (EDI) impacts.

What will change for trade users?

- Transition to a National Permit
 - This enhancement will transition all Customs brokers to a single, national permit, eliminating the use of district permits and waivers.
 - For entry filers who use third-party Automated Broker Interface (ABI) software:
 - Importers (not subject to broker permit requirements): On December 19, no changes are required for filing entries.
 - Brokers:
 - On December 19, no changes are required for filing entries. CBP will automatically transition all brokers (with district permits) to a national permit. All district permits will be canceled, but they will remain visible in the modernized ACE Portal. Specifically, for Organizational Broker accounts, a new Canceled Local Permits tab will become visible on December 19 that will display historical district permit information.
 - Brokers that do not currently hold a national permit are encouraged to work with their software vendor or service provider to ensure the software meets requirements and everyone is prepared for the December 19 deployment of national permit functionality.
 - While CBP will discontinue the use of remote location filing (RLF) terminology, ABI software may continue to reference RLF.
 - For ABI software providers and brokers who produce/use their own ABI software:
 - On December 19, no changes are required. CBP requests that any software changes be made after pre-deployment testing and the successful December 19 deployment, giving CBP time to ensure that no further programming changes are required.
 - Brokers that do not currently hold a national permit are encouraged to obtain a Certification (CERT) environment (software testing environment) setup of a national permit from their assigned Client Representative to test their software in preparation for December 19.



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- For information on the EDI changes associated with the transition to national permit for all brokers, please review the [ACE ABI Batch and Block Control Draft Implementation Guide](#).
- Broker Reporting in Organizational Broker Accounts
 - On December 19, all users will see a new National Permits tab in the modernized ACE Portal, and users will begin managing all broker permit information in the modernized ACE Portal. On December 19, all broker permit-related information will become read-only in the legacy ACE Portal.
 - Under the new National Permits tab, brokers will find tools to manage broker permit compliance. For example, brokers will be able to:
 - Edit address details.
 - Add/edit point of contact information.
 - Add/edit employee information.
 - Previous employment information and addresses will no longer be required.
 - View broker plans and documents.
 - Note: Broker supervision plans are not required for existing Organizational Broker accounts. Beginning on December 19, all new Organizational Broker account applications will require the submission of a broker supervision plan.
 - To satisfy the updated broker reporting requirements in 19 CFR 111, the following information may be updated in the modernized ACE Portal:
 - New and terminated employee information.
 - Office of record address and record-keeping location address.
 - Designated Recordkeeping Contact information.
 - Customs Business Point of Contact - knowledgeable point of contact during and outside of normal operating hours information.

What additional resources are available?

- **Training**
 - A Quick Reference Guide (QRG) for the National Broker Permit changes and a Quick Reference Card (QRC) for the Broker Reporting changes in the modernized ACE Portal will be available on the [ACE Training and Reference Guides](#) webpage on CBP.gov.
- **Deployment Support Calls**
 - The Trade Transformation Office (TTO) will conduct deployment support calls for the trade community on the following dates:
 - Pre-deployment Support Calls:
 - Tuesday, December 6 at 3:00PM – [Teams Meeting Link](#)
 - Tuesday, December 13 at 3:00PM – [Teams Meeting Link](#)
 - Post-deployment Support Calls
 - Thursday, December 22 at 2:00 PM – [Teams Meeting Link](#)
 - Tuesday, January 10 at 2:00 PM – [Teams Meeting Link](#)



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- Participants are encouraged to join at the start of the call, when CBP will provide a brief deployment status update. A question-and-answer segment will follow. Calls may end early if all questions have been addressed.

- **Additional Support**
 - For questions about the broker reporting/national permit changes, review the [Customs Broker Modernization webpage](#).
 - For technical issues, contact the ACE Account Service Desk (ASD) at 866-530-4172 or ace.support@cbp.dhs.gov.

