On July 24, 2022, U.S. Customs and Border Protection (CBP) will enable a new account type, Vessel Agency, in the Automated Commercial Environment (ACE) Secure Data Portal. This enhancement will allow Vessel Masters, Vessel Agents, and Vessel Operating Common Carriers (VOCCs) to submit data to CBP for the Vessel Entrance and Clearance System (VECS). This enhancement does not have any Electronic Data Interchange (EDI) impacts.

Additionally, in the future this new account type will enable users to launch the eCBP application for eCBP online payment. This enhancement is planned as a part of the deployment of ACE Collections–Release 7.

What will change for trade users?

- New users of the ACE Secure Data Portal, including Vessel Masters, Vessel Agents and VOCCs, will be able to apply for a Vessel Agency account type in the ACE Secure Data Portal.
- Vessel Masters, Vessel Agents and VOCCs with existing ACE Secure Data Portal account access will be able to create a Vessel Agency account type view and provision access to their existing users.

What additional resources are available?

- **Training**
  To prepare users for this deployment, a Quick Reference Guide (QRG) is available on CBP.gov. To access this resource, click here: [ACE Vessel Agency Account Type QRG](#)

- **Federal Register Notice (FRN)**
  Regulatory information related to this deployment is available in the FRN published July 20, 2022. FRN available here: [ACE Vessel Agency Portal Account](#)

Whom do I contact if I have issues?

Submit questions about Vessel Agency Account Type to ESAR@cbp.dhs.gov.

For technical questions related to the application or requests for an ACE Portal Account, including ACE Vessel Agency Account, contact the ACE Account Service Desk by calling 1-866-530-4172, selecting option 1, then option 2, or by emailing ACE.Support@cbp.dhs.gov for assistance.