

CTPAT BULLETIN

CISA – Cyber Essentials – Your leadership!

Last Updated: October 19, 2021



October is Cybersecurity Awareness Month, a time to focus on increasing cybersecurity resilience across our nation. As cyber crime and other malicious cyber activities continue to rise, every individual and organization must do their part to practice good cyber hygiene and mitigate their cyber risk. In cybersecurity, we are only as strong as our weakest link. This CTPAT Bulletin, based on the [Cyber Essentials Starter Kit](#) by the Cybersecurity and Infrastructure Security Agency (CISA), highlights the importance of leadership in getting a company cyber ready.

Reducing a company's cyber risks requires a holistic approach – similar to the approach it takes to address other operational risks. As with these other risks, cyber risks can threaten a company's ability to operate and access its information; and they can also threaten a company's reputation and the trust it enjoys from its customers and clients. Indeed, it can threaten an organization's survival.

Managing cyber risks requires building a culture of cyber readiness.

The Task - Drive Cybersecurity Strategy, Investment and Culture

Being a cyber leader does not require technical expertise, but rather an ability to change the culture of your organization. Reducing your organization's cyber risks requires awareness of cybersecurity basics. As a leader, you need to drive your organization's approach to cybersecurity as you would any other hazard (e.g. how you identify risk, reduce vulnerabilities, and plan for contingencies). This requires an investment of time and money, as well as the collective buy-in of your management team. Your investment drives actions and activities, and these build and sustain a culture of cybersecurity.



Essential Actions

➔ **Approach cyber as a business risk.** Ask yourself what type of impact would be catastrophic to your operations? What information if compromised or breached would cause damage to employees, customers, or business partners? What is your level of risk appetite and risk tolerance? Raising the level of awareness helps reinforce the culture of making informed decisions and understanding the level of risk to the organization. Resources for taking action:

National Association of Corporate Directors – The NACD Director's Handbook on Cyber Risk Oversight is built around five core principles that are applicable to board members of public companies, private companies, and nonprofit organizations of all sizes and in every industry sector.

U.S. Small Business Administration – Small Business Cybersecurity – A guide to help leaders of small businesses learn about common cyber threats, gain an understanding about where their business might be vulnerable, and steps they can take to improve their level of cybersecurity.

CISA Security Tip – Questions Every CEO Should Ask About Cyber Risks – Provides a primer on basic questions that CEOs of all businesses should ask themselves and their employees to ensure better cybersecurity preparedness and resilience.

National Institute of Standards and Technology (NIST) Cybersecurity Framework – Created through collaboration between industry and government, the voluntary Framework consists of standards, guidelines, and practices to promote the protection of critical infrastructure, and helps owners and operators of critical infrastructure manage cybersecurity-related risks.



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➔ **Determine how much of your organization’s operations are dependent on Information Technology (IT).** Consider how much your organization relies on information technology to conduct business and make it a part of your culture to plan for contingencies in the event of a cyber incident. Identify and prioritize your organization’s critical assets and the associated impacts to operations if an incident were to occur. Ask the questions that are necessary to understanding your security planning, operations, and security-related goals. Develop an understanding of how long it would take to restore normal operations. Resist the “it can’t happen here” pattern of thinking. Instead, focus cyber risk discussions on “what-if” scenarios and develop an incident response plan to prepare for various cyber events and scenarios. Resources for taking action:

Cyber Readiness Institute: The Cyber Readiness Program – Practical, step-by-step guide to help small and medium-sized enterprises become cyber ready. Completing the Program will make your organization safer, more secure, and stronger in the face of cyber threats. The Cyber Readiness Program also provides a template for an incident response plan that your organization can customize.

NIST Small Business Cybersecurity Corner
This platform provides a range of resources chosen based on the needs of the small business community. These resources include planning guides, guides for responding to cyber incidents, and cybersecurity awareness trainings.

CISA Cyber Resilience Review Supplemental Resource Guide – Volume 7: Risk Management

The principal audience for this guide includes individuals responsible for managing risk management programs for IT operations, including executives who establish policies and priorities for risk management, managers and planners who are responsible for converting executive decisions into action plans, and operations staff who implement those operational risk management plans.



➔ **Lead investment in basic cybersecurity.** Invest in cybersecurity capabilities for your organization and staff. This includes not only investments in technological capabilities, but also a continuous investment in cybersecurity training and awareness for your personnel. Use CTPAT’s Minimum Security Criteria on cybersecurity to have conversations with your staff, business partners, vendors, managed service providers, and others within your supply chain. Use risk assessments to identify and prioritize allocation of resources and cyber investment.

Resources for taking action:

Federal Trade Commission – Cybersecurity for Small Business provides resources developed in partnership with CISA, NIST and the U.S. Small Business Administration to help small business owners understand and implement cybersecurity basics.

Global Cyber Alliance – Cybersecurity Toolkit for Small Business – Built for small to medium-sized businesses to address the Center for Internet Security Controls for preventing and/or reducing the most common attacks in today’s cyber threat landscape.

National Cyber Security Alliance – CyberSecure My Business™ is a national program helping small and medium-sized businesses (SMBs) learn to be safer and more secure online, with a variety of resources and tools aimed at this stakeholder group.



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➔ **Build a network of trusted relationships for access to timely cyber threat information.**

Maintain situational awareness of cybersecurity threats and explore available communities of interest. These may include sector-specific Information Sharing and Analysis Centers, government agencies, law enforcement, associations, vendors, etc. Resources for taking action include:

National Council of Information Sharing and Analysis Centers (ISACs) – Information Sharing and Analysis Centers help critical infrastructure owners and operators protect their facilities, personnel and customers from cyber and physical security threats and other hazards.

Multi-State Information Sharing and Analysis Center (MS-ISAC) – The mission of the MS-ISAC is to improve the overall cybersecurity posture of the nation’s state, local, tribal and territorial governments through focused cyber threat prevention, protection, response, and recovery.

Information Sharing and Analysis Organizations (ISAOs) – The ISAOs mission is to improve the nation’s cybersecurity posture by identifying standards and guidelines for robust and effective information sharing and analysis related to cybersecurity risks, incidents, and best practices.

America’s Small Business Development Centers – Small business owners and aspiring entrepreneurs can go to their local SBDCs for free face-to-face business consulting and atcost training. This website includes cybersecurity resources for small businesses.

➔ **Lead development of cybersecurity policies.** Business leaders and technical staff should collaborate on policy development and ensure policies are well understood by the organization. Perform a review of all current cybersecurity and risk policies to identify gaps or weaknesses by comparing them against recognized cyber risk management frameworks. Develop a policy roadmap, prioritizing policy creation and updates based on the risk to the organization as determined by business leaders and technical staff. Resources for taking action:

NIST Cyber Security Resource Center – The Computer Security Resource Center (CSRC) provides access to NIST’s cybersecurity and information security-related projects, publications, news and events. CSRC supports stakeholders in government, industry and academia—both in the U.S. and internationally.

Guide for Developing Security Plans for Federal Information Systems – This guide for developing security plans for federal information systems has a variety of useful technical data and guidance which can be used by a variety of non-federal stakeholders as well.

The U.S. Department of Homeland Security’s (DHS) focus on cybersecurity is not limited to a single month. Every day, DHS is working closely with our partners across every level of government and the private sector to lead the charge to defend a free and secure cyberspace.

Please visit [CISA’s website](#) to learn more about how to reduce your cybersecurity risk and stay safe online.

CTPAT Program

CBP.GOV/CTPAT

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