

From: (b) (6), (b) (7)(C)
Sent: 18 Jul 2019 11:57:41 +0000
To: (b) (6), (b) (7)(C)
Cc:
Subject: RE: CBP PAIG Privacy Policy
Attachments: CBP Operational Use of Social Media Directive_20190716_C1 Review [FINAL]
(Adjusted - (b) (6), (b) (7)(C).docx

(b) (6), (b) (7)(C)

I have attached our recently updated CBP Directive on the Operational Use of Social Media. It is not yet final, as we are waiting on the Commissioner to sign it, but we expect that to happen in the coming weeks. While it is not specific to the PAIG, it does guide the agency's use of Social Media. I would ask that you keep it close hold, as it is an internal FOUO/LES document that outlines tactics, techniques, and procedures employed by our officers and agents. If you have any questions or would like to discuss any aspects of this directive, please let me know. If you want to discuss our approach to Privacy Compliance and Oversight, we can set something up.

Regards,

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Branch Chief, Information Sharing and Oversight
Privacy and Diversity Office
Office of the Commissioner
U.S. Customs and Border Protection (CBP)
Desk: (b) (6), (b) (7)(C)
Cell: (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)
Sent: Wednesday, July 17, 2019 3:47 PM
To: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
Cc: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
Subject: CBP PAIG Privacy Policy

Good Afternoon (b) (6), (b) (7)(C)

I was given your information by (b) (6), (b) (7)(C) one of the Open Source Analysts with CBP's Publicly Available Information Group.

I'm the program manager for HSI's Counterterrorism and Criminal Exploitation Unit's Open Source Analysis program and we are looking at revisiting our privacy guidelines for how we conduct our research. I've worked with (b) (6), (b) (7)(C) group and discussed the PAIG's program at length with (b) (6), (b) (7)(C) and we really like the way that you all run the program.

I was wondering if you would be able to share any documents you've developed outlining the privacy guidelines for the PAIG or if there is CBP-wide policy that has been developed. I've copied (b) (6), (b) (7)(C) our privacy representative at CTCEU, for coordination and visibility.

Thanks in advance!

v/r

(b) (6), (b) (7)(C)

Intelligence Research Specialist
Counterterrorism and Criminal Exploitation Unit
ICE – Homeland Security Investigations
Office: 703-235-(b) (6), (b) (7)(C)
Cell: 703-258-(b) (6), (b) (7)(C)
Email: (b) (6), (b) (7)(C)

(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



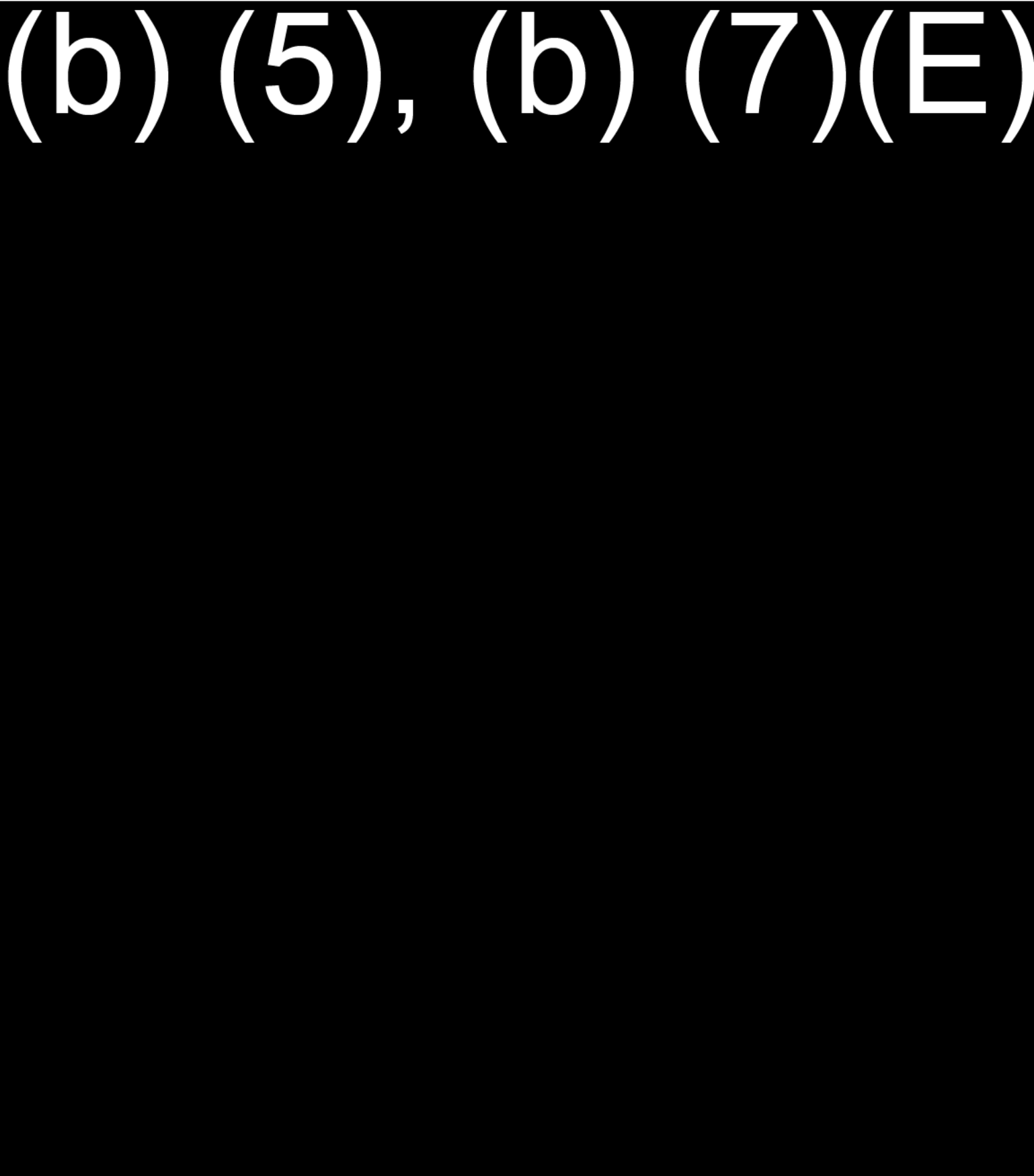
(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



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(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



(b) (5), (b) (7)(E)



From: (b) (6), (b) (7)(C)
Sent: 28 May 2019 19:02:26 +0000
To: (b) (6), (b) (7)(C)
Subject: RE: GOST PTA
Attachments: SMOUT, CBP-Analytical Use for Operational Awareness, 20150513, PRIV Fina....pdf

Update: the SMOUT is attached.

(b) (6), (b) (7)(C)

Privacy Analyst
DHS Privacy Office
Desk: (b) (6), (b) (7)(C)
Cell: (b) (6), (b) (7)(C)
Email: (b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)
Sent: Tuesday, May 28, 2019 2:36 PM
To: (b) (6), (b) (7)(C)
Subject: RE: GOST PTA

I'm actually gonna reach out to CBP about this, because the PTA/SMOUTs were before I took over the portfolio, and I'm not sure which one specifically goes with the PIA I mentioned (they have a lot of SMOUTs!). For now, I attached the PTA that specifically required the CBP PIA. I don't know if a similar compliance strategy makes sense for ICE, but this is just an indication of how CBP handled a similar use of social media.

I'll get back to you with more info/specifics!

(b) (6), (b) (7)(C)

Privacy Analyst
DHS Privacy Office
Desk: (b) (6), (b) (7)(C)
Cell: (b) (6), (b) (7)(C)
Email: (b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)
Sent: Tuesday, May 28, 2019 2:23 PM
To: (b) (6), (b) (7)(C)
Subject: RE: GOST PTA

Thanks (b) (6), (b) (7)(C) I'll get right on this. Would you be able to send me the CBP SMOUT to use as a template? If I need to email (b) (6), (b) (7)(C) just let me know. Thanks again!

Best,

(b) (6), (b) (7)(C)

Mobile: 202-870-(b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)
Sent: Tuesday, May 28, 2019 2:14 PM
To: (b) (6), (b) (7)(C)
Subject: RE: GOST PTA

Good afternoon,

I have attached some questions for this PTA, concerning the OPR use. I think a separate SMOUT for that use would be a good idea, rather than rolling it into an update to the other SMOUT. CBP actually recently did a PIA on their use of social media for situational awareness (DHS/CBP/PIA-058).

Respectfully,

(b) (6), (b) (7)(C)

Privacy Analyst
DHS Privacy Office
Desk: (202) 343-(b) (6), (b) (7)(C)
Cell: (202) 503-(b) (6), (b) (7)(C)
Email: (b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)
Sent: Wednesday, May 8, 2019 9:18 AM
To: (b) (6), (b) (7)(C)
Subject: GOST PTA

Good Morning (b) (6), (b) (7)(C)

Please find enclosed for your review the PTA for GOST, a social media monitoring service used by ICE HSI. We plan to discuss the service in detail in the upcoming Social Media PIA. In the interim, the systems that house the final products of this service (b) (7)(E)

(b) (7)(E) Please let me know if you have any questions or concerns.

Best,

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Privacy Analyst, J.D., CIPP/US/G
Office of Information Governance and Privacy
U.S. Immigration and Customs Enforcement
Desk: 202-732-(b) (6), (b) (7)(C)
Mobile: 202-870-(b) (6), (b) (7)(C)
Main: 202-732-(b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)
Sent: 24 Oct 2019 11:00:52 +0000
To: (b) (6), (b) (7)(C)
Subject: FW: CBP Open Source Privacy Policy
Attachments: CBP Operational Use of Social Media Directive_20190716_C1 Review [FINAL]
(Adjusted (b) (6), (b) (7)(C) docx

Good Morning (b) (6), (b) (7)(C)

CBP kindly offered CTCEU its social media directive when they were inquiring about masked accounts. I think it's pretty comprehensive, and if IGP wants to put out social media guidance we could leverage this document when drafting ours. It's supposed to be close hold, so we should limit distribution. It might be beneficial to meet up with CBP privacy to discuss best practices as well.

Best,

(b) (6), (b) (7)(C)

Mobile: 202-870 (b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)

Sent: Thursday, July 18, 2019 7:58 AM

To: (b) (6), (b) (7)(C)

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Subject: RE: CBP PAIG Privacy Policy

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Regards,

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Cc: (b) (6), (b) (7)(C); (b) (6), (b) (7)(C); Cox, Kameron F.; (b) (6), (b) (7)(C)
Subject: CBP PAIG Privacy Policy

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