



U.S. Customs and Border Protection

If you are a U.S. Customs and Border Protection (CBP) employee, former employee or applicant for employment, and you believe you have been subjected to employment discrimination based on your:

- Race, Color, Religion, Sex (including pregnancy, gender identity, and sexual stereotyping), National Origin;
- Age (40 or older);
- Physical or Mental Disability;
- Genetic Information;
- Status as a Parent; or
- Reprisal (for participating in EEO activity or opposing discriminatory acts).

You must contact CBP's Privacy and Diversity Office (PDO) within 45 calendar days from the date of the alleged discriminatory event to initiate an informal EEO complaint. You may initiate an informal EEO complaint by calling (1-877) MY-EEO-HELP (1-877-693-3643), sending an e-mail to cbpeeocomplaintfiling@cbp.dhs.gov, or by contacting your servicing EEO Officer.

Upon receipt of your informal complaint, a PDO staff member will facilitate the processing of your claim and inform you of your rights and responsibilities (such as anonymity and representation) in the EEO complaint process.

To identify the servicing EEO Officer, or to obtain current information regarding the EEO complaint process, please visit the PDO Internet Web site at: www.cbp.gov/about/eo-diversity/complaint-process.