U.S. Customs and Border Protection & Trade Support Network Collaboration Process Chart

U.S. Customs and Border Protection (CBP) works closely with members of the Trade Community through the Trade Support Network (TSN) to identify Automated Commercial Environment (ACE) enhancements and modernization efforts. The following flow chart describes the steps for adding new elements to the ACE Functionality Backlog.

TSN/TLC conducts meeting with their members to discuss ACE enhancements or new functionality ideas for CBP to consider for development.

The TSN/ TLC submit the idea to CBP and CBP will assign the ACE enhancement and new functionality ideas to a CBP Business Sponsor.

The CBP Business Sponsor decides if the TSN/TLC's ACE enhancement or new functionality ideas should proceed to a Product Management Committee (PMC) meeting for consideration and voting.

Does the enhancement or new functionality idea proceed to the PMC?

Y

The CBP Business Sponsor works with the TSN/TLC to complete the Request for Development (RFD) Form and submits it to the CBP Emerging Requirements Branch (ERB)

The CBP ERB schedules the RFD for voting at the next voting PMC quarterly meeting

The PMC determines whether to approve the RFD for development

Does the PMC approve the RFD?

Y

CBP ERB sends the RFD back to the CBP Business Sponsor for the creation and assessment of the Level of Effort (LOE)

The CBP Business Sponsor engages the TSN/TLC for input to CBP/OIT during the creation of the LOE

CBP ERB schedules the LOE for voting and prioritization at the next PMC prioritization meeting

CBP will provide the PMC LOE voting results to the TSN/TLC via the ACE Functionality Backlog

N

End of Request and the CBP Business Sponsor reports it back to the TSN

N

CBP reports to the TSN/TLC via email that the RFD was not approved

U.S. Customs and Border Protection

Contact TradeSupportNetwork@cbp.dhs.gov for more information.

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