



# U.S. Customs and Border Protection (CBP)

Office of Finance  
Revenue Modernization Program

## **Broker License Exam Registration and Payment**

eCBP User Guide

January 2020



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## **1 How to Use This Document**

This document is a User Guide for the eCBP portal. It details the Broker License Exam application, registration, and payment process. It should be used as a reference document in conjunction with available training and Quick Reference Guides (QRGs).

## 2 Overview of eCBP

U.S. Customs and Border Protection (CBP) has begun to increase the use of electronic payment options (ePO) to reduce labor intensive and manual processes and streamline payment capabilities and options for the general public. These general benefits include:

- An online interactive portal (eCBP)
- An ability for customers to create a single persistent account using Login.gov that can also be used for all future transactions (from Broker application to renewal)
- Reduced processing/wait times for customers at ports of entry (using the eCBP portal)
- Enhanced customer experience, including electronic receipts
- Increasing capability for customers to make payments through multiple options, including PayPal, credit and debit cards, and Amazon Pay

Future enhancements of eCBP will include online payment options for multiple fee types, duties, and taxes for travelers, vessels, and Brokers.

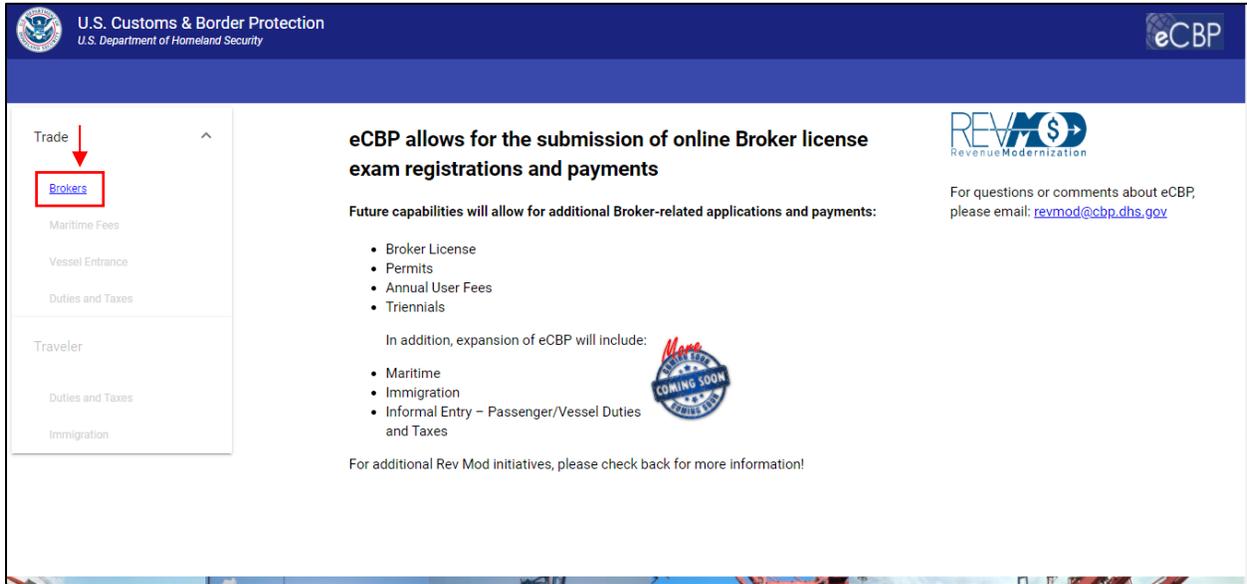
### 3 Navigating the eCBP Page

**Note:** The preferred internet browser for eCBP is Google Chrome. All required fields are marked with an asterisk\*.

#### 3.1 Navigating the eCBP Home Page

Go to the eCBP URL: [Link to the eCBP Webpage](#)

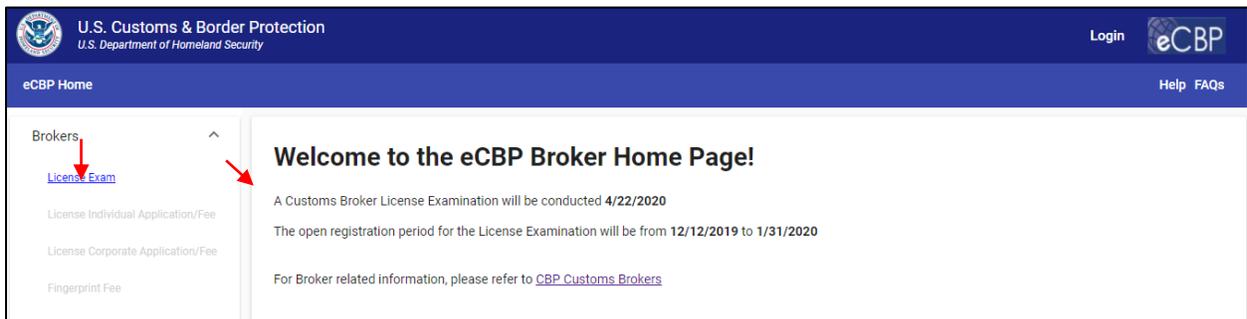
Select the **Brokers** link under the Trade section on the left.



On the **Broker** Home page, there are two panels of information which can be viewed.

- Trade/Traveler fee information appears on the left panel
- Information and notifications for relevant Broker information will appear in the middle section of the screen
- Select the **License Exam** link and you will be redirected to Login.gov

**Note:** If there are no notifications on the Broker Home Page, then Broker Exam Dates have not been set. The user should monitor the BMB web page and the Federal Register and check back on these web sites periodically for updates.

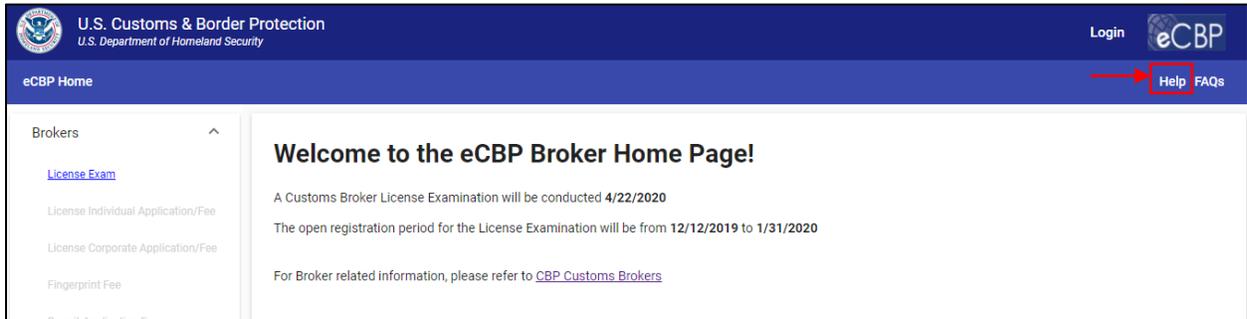


## Logging into eCBP

Login.gov is used to authenticate users logging into eCBP. If a user does not have an existing Login.gov account, an account will need to be created before moving forward with the exam application. Users with an existing Login.gov account will sign in using their existing account information.

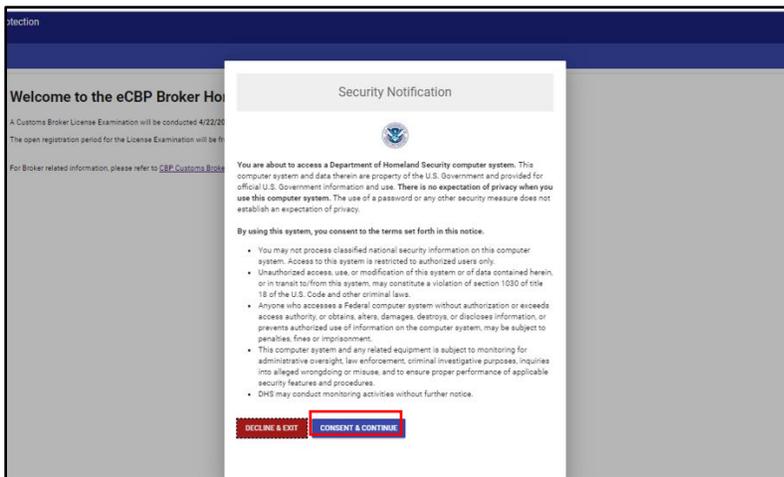
**Note:** Login.gov provides the ability to reset your password if needed. Users should use the same Login.gov ID each time they log into CBP to access their user history.

An alternative sign-in method is to select **Login** on the upper right-hand corner of the screen.

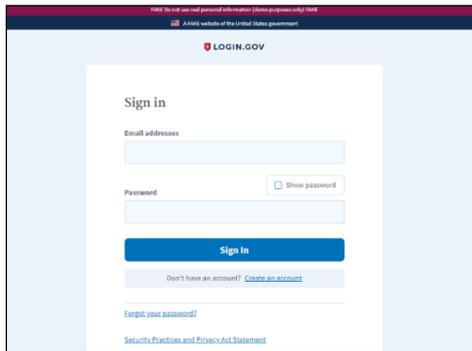


The Security Notification screen appears. As a Department of Homeland Security (DHS) requirement, you must read and acknowledge the consent form before you are taken to the Login screen.

Once you have read this form, select **Consent and Continue**.



Next, the user will be redirected to Login.gov to sign into the account. If needed, see the Login.gov website for additional information.



After successfully signing into Login.gov, the system will return you to eCBP and you may continue with the registration process.

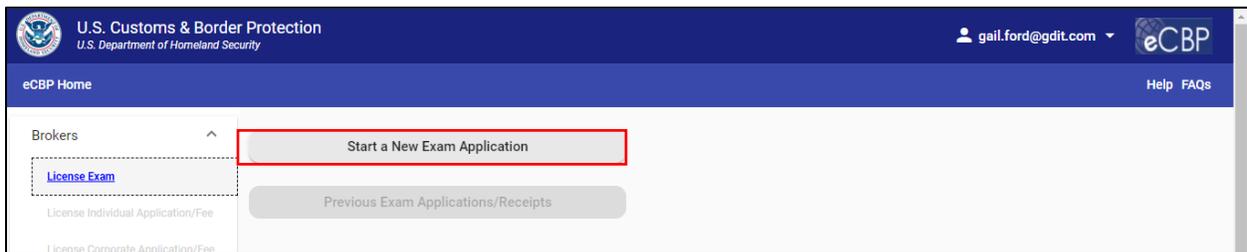
## 4 Completing the Broker License Exam Registration

Under Brokers, select **License Exam**.



Select the **Start a New Exam Application** button.

**Note:** The Complete Exam Application steps will be demonstrated later in the eCBP User Guide.



Three eligibility questions will need to be answered.

### Eligibility Questions

- Citizenship – U.S. Citizen
- Age – minimum 18 years of age on exam date
- Reserves – Officer or Employee of the United States on exam date

After each selection, you must select **Next** in order to continue. If you do not meet the eligibility criteria, you will not be allowed to register for the exam.

Enter the **Eligibility – Citizenship** response.

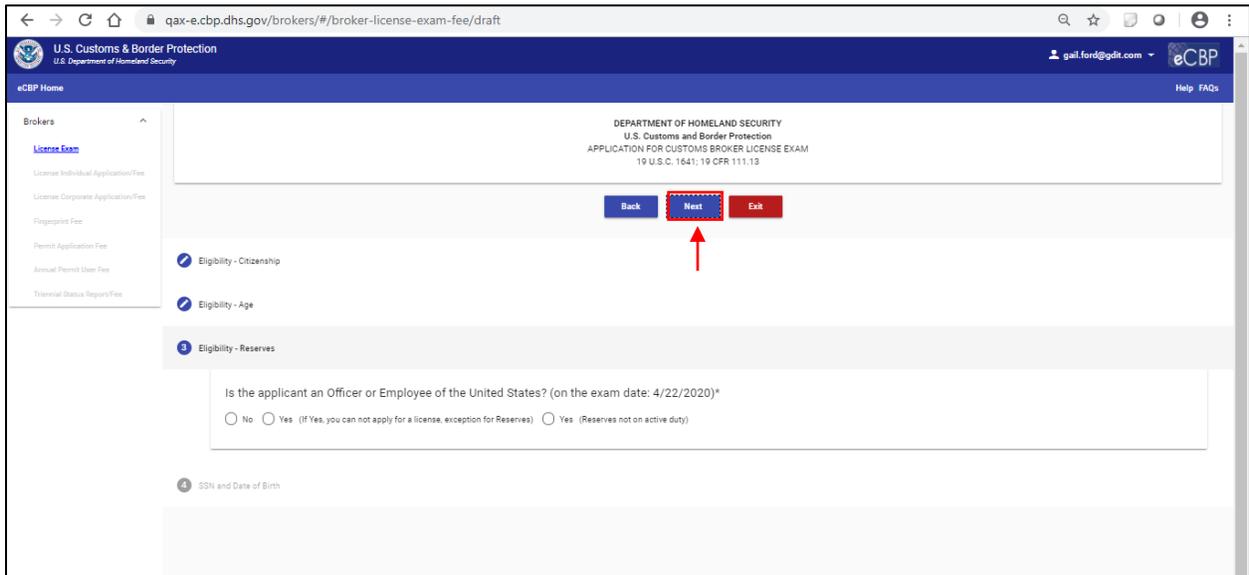
Select **Next**.

Enter the **Eligibility – Age** response.

Select **Next**.

Enter the **Eligibility – Reserves** response.

Select **Next**.

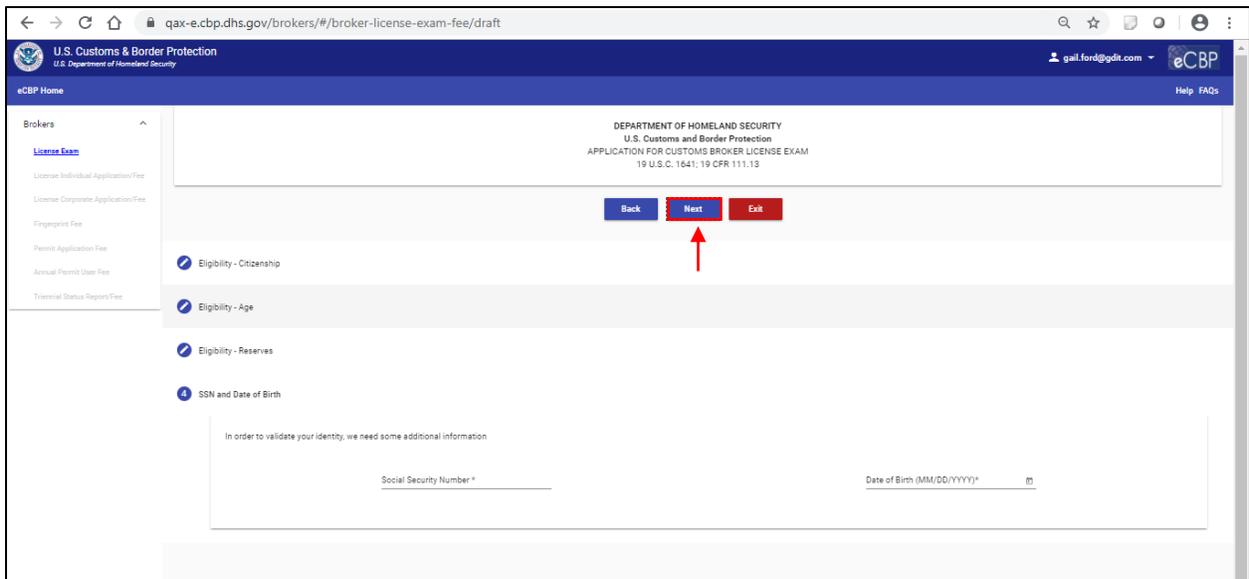


## Security and DOB Information

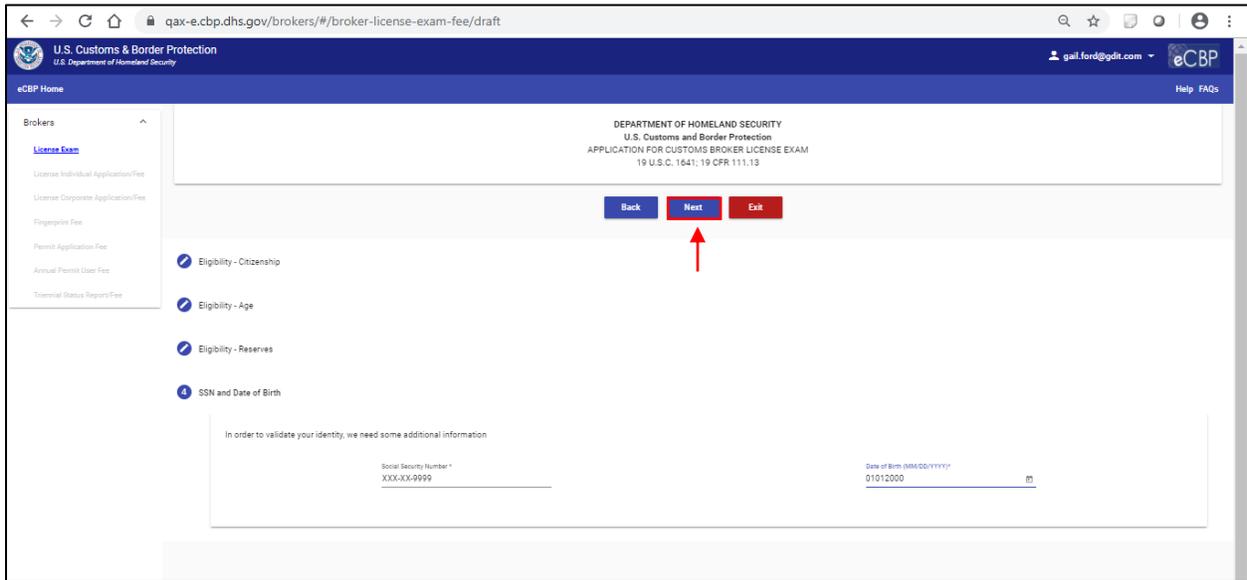
Enter **Social Security Number**.

Enter **Date of Birth**.

**Note:** Your SSN and DOB may be populated if you have previously registered for an exam.



Select **Next** after completing SSN and DOB information.



## Applicant Details

Scroll down as needed to enter the required information in the Applicant Details section.

**Note:** The applicant details may be populated if the applicant has previously registered for an exam. If this information is not populated correctly, it may be corrected on the form. The name on the application form needs to match the identification provided at the the time of the exam (i.e. Driver's License).

Enter your **Name** and **Birthplace**.

## Applicant Information

- First Name
- Middle Name
- Last Name
- Suffix (if applicable)
- Birthplace
  - Country
  - State/Province
  - City

The screenshot shows the 'Applicant Details' page in the eCBP system. The 'Applicant Information' section includes fields for First Name, Middle Name, Last Name, and Suffix. The 'Birthplace' section includes Country (USA), State/Province (Alabama), and City (Mobile). The 'Residence Address (Physical Address)' section includes Street Number (125), Street Name (Main St), Apt. Suite, Unit #, City (Mobile), State/Province (Alabama), ZIP Code (33110), and Country (USA).

## Enter your Residence Address (Physical Address)

- **Street Number** (125 N. Main St, “125” only goes in Street Number field.)
- **Street Name**
- **Apt, Suite, Unit**
- **City**
- **State/Province**
- **Zip Code**
- **Country**

The screenshot shows the 'Residence Address (Physical Address)' section filled out with the following information: Street Number: 125, Street Name: Main St, Apt. Suite, Unit #: [blank], City: Mobile, State/Province: Alabama, ZIP Code: 33110, and Country: USA. Below this is the 'Mailing Address' section, which has a 'Same as above' button and a 'PO Box' checkbox. The 'Mailing Address' fields are currently empty.

### Enter your **Mailing Address**

If using a street address, enter in the following fields:

- **Street Number** (125 N. Main St, “125” only goes in **Street Number** field.)
- **Street Name**
- **Apt, Suite, Unit**
- **City**
- **State/Province**
- **Zip Code**
- **Country**

**Note:** The eCBP system uses Trillium to authenticate addresses that are entered. Users will be prompted if they want to adopt the closest USPO address match. The users may also reject the Trillium suggestion and resume entering an address.

If using a PO Box, enter in the following fields:

- **PO Box** (PO Box 456, “456” only goes in **PO Box** field.)
- **City**
- **State/Province**
- **Zip Code**
- **Country**

The screenshot shows a web browser window with the URL [qax-e.cbp.dhs.gov/brokers/#/broker-license-exam-fee/draft](https://qax-e.cbp.dhs.gov/brokers/#/broker-license-exam-fee/draft). The form is titled "Residence Address (Physical Address)" and contains the following fields:

- Street Number \* (123)
- Street Name \* (Main St)
- Apt. Suite, Unit #
- City \* (Mobile)
- State/Province \* (Alabama)
- ZIP Code \* (22110)
- Country \* (USA)

Below this is the "Mailing Address" section, which includes a checkbox for "PO Box" and a "Same as above" button. The form fields are:

- Street Number \*
- Street Name \*
- Apt. Suite, Unit #
- City \*
- State/Province \* (with a red error message: "State/Province is required")
- ZIP Code \*
- Country \* (USA)

A red bracket on the left side of the Mailing Address section highlights the "PO Box" checkbox and the "Same as above" button. Below the Mailing Address section is a "Contact Information" section.

If the **Mailing Address** is the same as the **Residence Address (Physical Address)**, the **Same as above** checkbox should be selected and the **Mailing Address** section disappears.

The screenshot shows a web browser window at the URL 'qax-e.cbp.dhs.gov/brokers/#/broker-license-exam-fee/draft'. The form contains several sections:
 

- City:** Mobile
- State/Province:** Alabama
- ZIP Code:** 22110
- Country:** USA
- Mailing Address:** A section with a checkbox labeled 'Same as above' which is checked and highlighted with a red box.
- Contact Information:** A section with fields for 'Email - Primary method of contact', 'Confirm email', '+1 Primary Phone Number', and '+1 Business Phone Number'.

### Contact Information

Enter your **Contact Information**:

- **Email (Primary method of contact)**
- **Confirm email** (Email Address is entered twice)
- **Primary Phone Number**
- **Business Phone Number**

Select **Next**.

### Accessibility

In accordance with the American Disabilities Act, you will need to specify if you seek accommodations. **Note:** If you do seek accommodations, you will be required to submit medical notes to: [brokermanagement@cbp.dhs.gov](mailto:brokermanagement@cbp.dhs.gov) with “ADA REQUEST – Broker Exam” in the subject line.

Make your selection and select **Next**.

The screenshot shows the 'Accessibility' section of the application form. The question is: 'Do you seek accommodations under the American Disabilities Act?'. Below the question are radio buttons for 'No' and 'Yes'. A note states: 'If Yes, the detailed request and accompanying medical notes must be emailed to [brokermanagement@cbp.dhs.gov](mailto:brokermanagement@cbp.dhs.gov) with ADA REQUEST - Broker Exam in the subject line no later than 08:30 AM EST 03/20/2020.' At the top of the form, a navigation bar contains buttons for 'Back', 'Next', 'Save', 'Preview', and 'Exit'. The 'Next' button is highlighted with a red dashed box and a red arrow points to it.

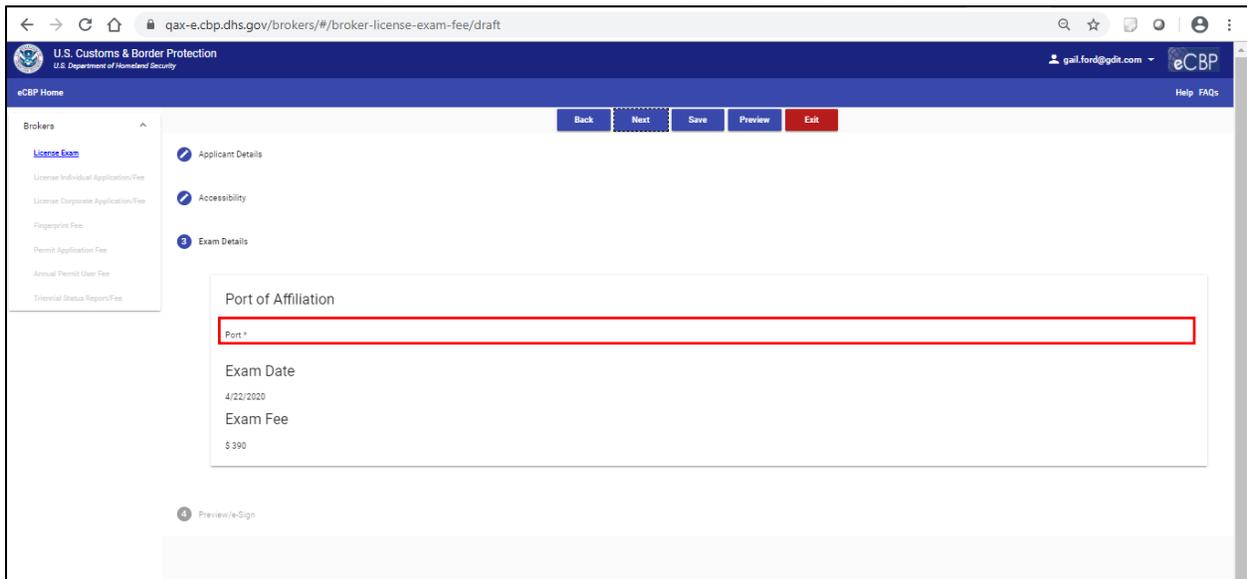
## Exam Details

- **Port of Affiliation**
- **Port**
- **Exam Date**
- **Exam Fee**

## Port of Affiliation

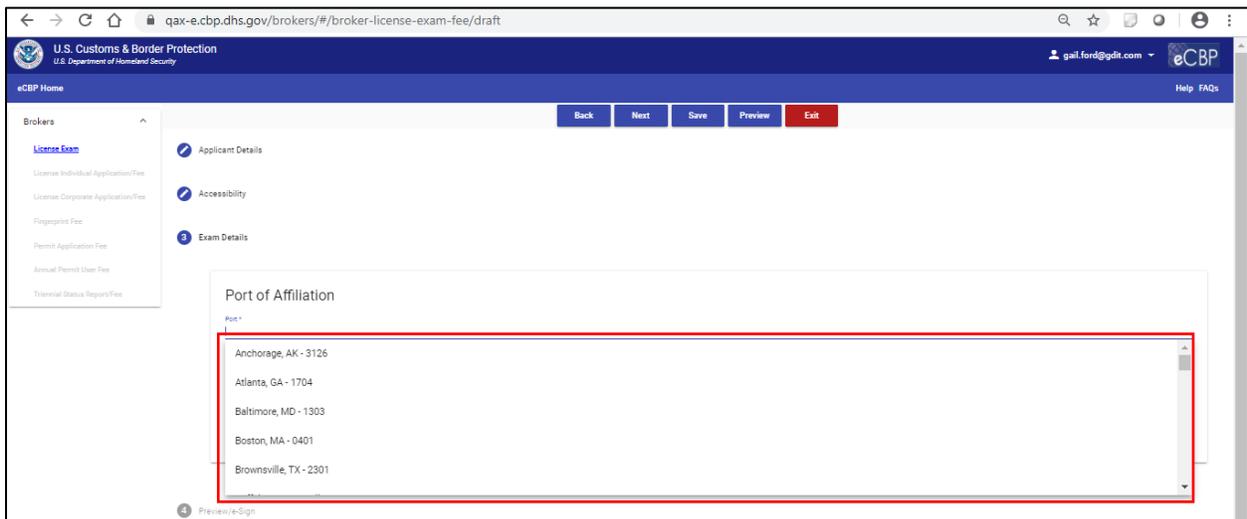
Select the **Port of Affiliation** from the drop-down menu or use the type ahead feature to begin entering the Port City or Port Code which will narrow the results listed.

The exam date and the exam fee information will be populated.



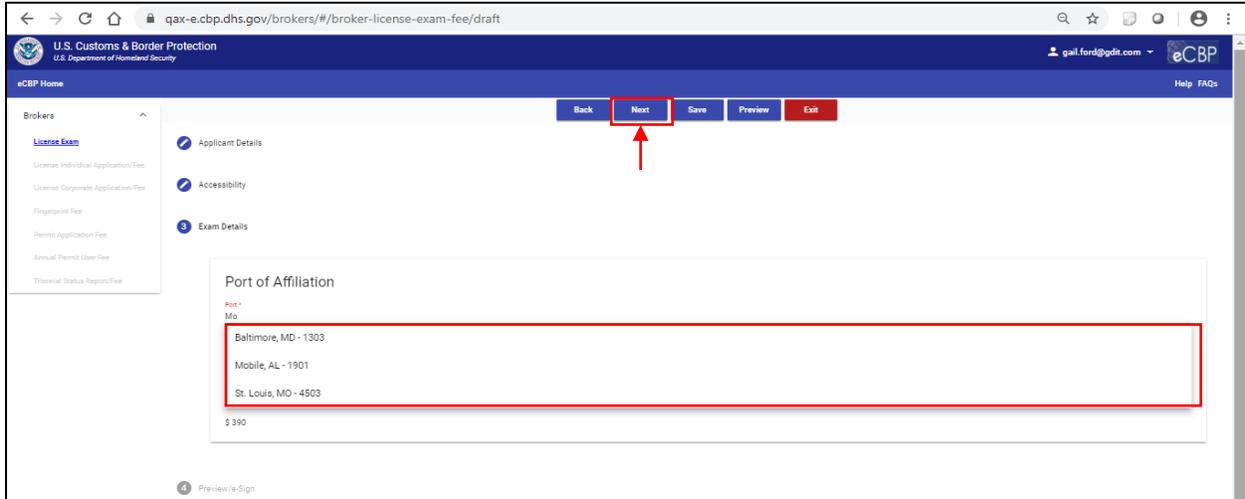
## List of Ports

Moving the cursor to the **Port of Affiliation** field displays the list of ports for selection.



## Narrowed Port Results

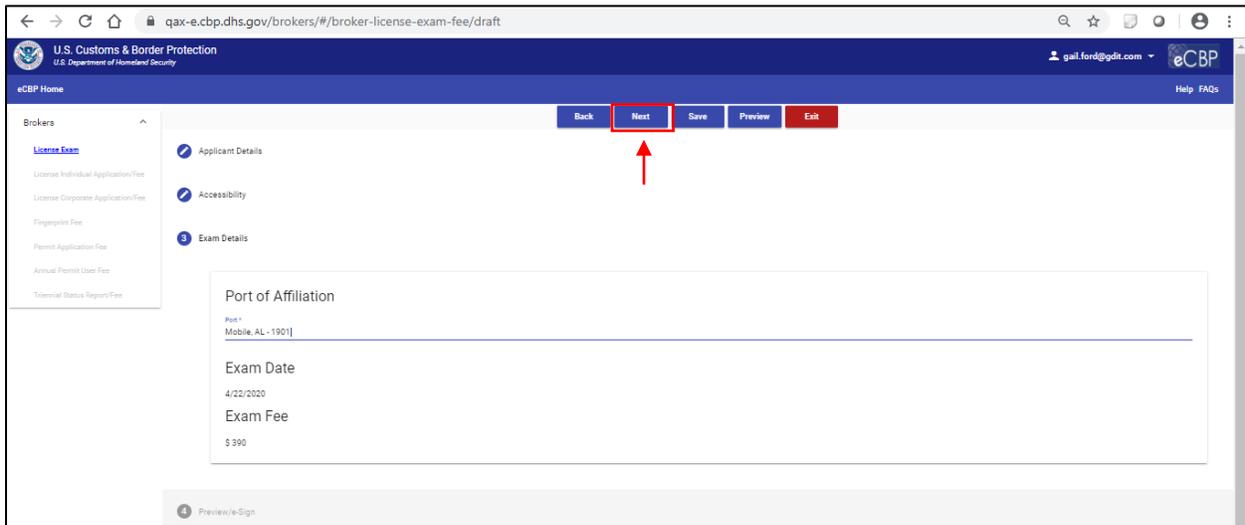
Additionally, the type ahead feature may be used to begin entering a Port Name or Port Code to narrow the list for selection. For example, the letters “MO” for Mobile, AL are entered in the **Port** field.



## Port of Affiliation Result

**Note:** The **Port of Affiliation** result “Mobile, AL 1901” is displayed below. The **Exam Date** and **Exam Fee** are populated.

Select **Next**.



## Review of Exam Application

The form appears and is viewable for review. You will have the opportunity to review and edit your application prior to your certification. Press **Back** if needed to make any changes/corrections to the form. After confirming the application information is correct, you will electronically sign the the application in order to move forward with payment. You have the ability to download and save your application draft to your computer.

## Application for Customs Broker License Exam

DEPARTMENT OF HOMELAND SECURITY  
U.S. Customs and Border Protection  
APPLICATION FOR CUSTOMS BROKER LICENSE EXAM  
19 U.S.C. 1641, 19 CFR 111.12

Applicant Name:	Wilma Smith 123 Main St Mobile, AL 32110 USA (407) 568-6999	Mailing Address:	123 Main St Mobile, AL 32110 USA
Residence Address:			
Primary Phone:			
Business Phone:			
Email Address:	gail.ford@cbp.dhs.gov		
Date of Birth:	01/01/2000	Place of Birth:	Mobile, AL, USA
Social Security Number:	XXX-XX-9999		
Part of Affiliation:			1901 Mobile, AL
Is the applicant a U.S. Citizen?			Yes
Has the applicant attained 18 years of age?			Yes
Is the applicant an Officer or Employee of the United States?			No
Do you seek accommodations under the American Disabilities Act?			No
Fee Type:		Broker Exam	
Quantity:	1		
Rate:	\$390.00		
Total per Fee Type:	\$390.00		
Grand Total for the Session:	\$390.00		

**WARNING:** Any misstatement of pertinent facts in this application constitutes sufficient grounds for denial of the application. If a passing score is achieved and it is later determined that a misstatement of pertinent facts is identified, the applicant's license application will be denied.

I, Wilma Smith certify that the statements contained in the foregoing application are true and correct to the best of my knowledge and belief. I acknowledge that if I wish to withdraw from the exam and receive a refund, I must submit a written notice of withdrawal to the CBP Broker Management Branch via email at [brokermanagement@cbp.dhs.gov](mailto:brokermanagement@cbp.dhs.gov), no later than 12:00 AM my local time on 03/15/2020.

[Download Draft](#) [e-Sign & Pay](#)

**Note:** The user has the option to log out with the draft of the application saved allowing the user to complete the application later. See the **Saving an Incomplete Application Section**.

In order to proceed with payment, you will enter your **First and Last Name** in the signature field, and then select the **e-Sign & Pay** button.

Fee Type:	Broker Exam
Quantity:	1
Rate:	\$390.00
Total per Fee Type:	\$390.00
Grand Total for the Session:	\$390.00

**WARNING:** Any misstatement of pertinent facts in this application constitutes sufficient grounds for denial of the application. If a passing score is achieved and it is later determined that a misstatement of pertinent facts is identified, the applicant's license application will be denied.

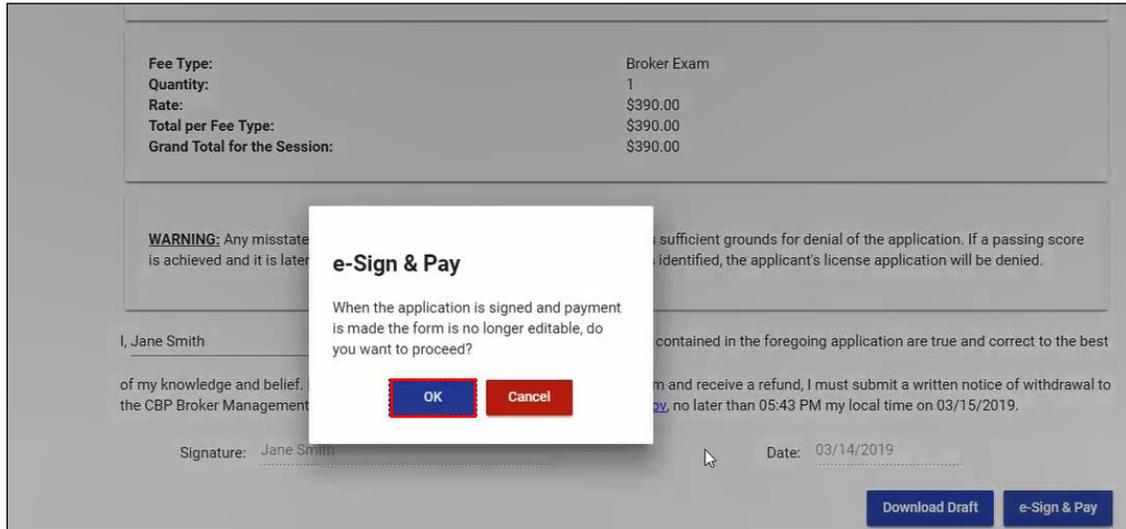
I, Jane Smith certify that the statements contained in the foregoing application are true and correct to the best of my knowledge and belief. I acknowledge that if I wish to withdraw from the exam and receive a refund, I must submit a written notice of withdrawal to the CBP Broker Management Branch via email at [brokermanagement@cbp.dhs.gov](mailto:brokermanagement@cbp.dhs.gov), no later than 05:43 PM my local time on 03/15/2019.

Signature: ..... Date: .....

[Download Draft](#) [e-Sign & Pay](#)

Once you have selected **e-Sign & Pay**, you receive a confirmation pop up. After confirming by selecting the **OK** button, your application will no longer be editable unless you press cancel. Select Cancel if you need to make any changes.

When ready to proceed with the e-signature and payment, select **OK**.

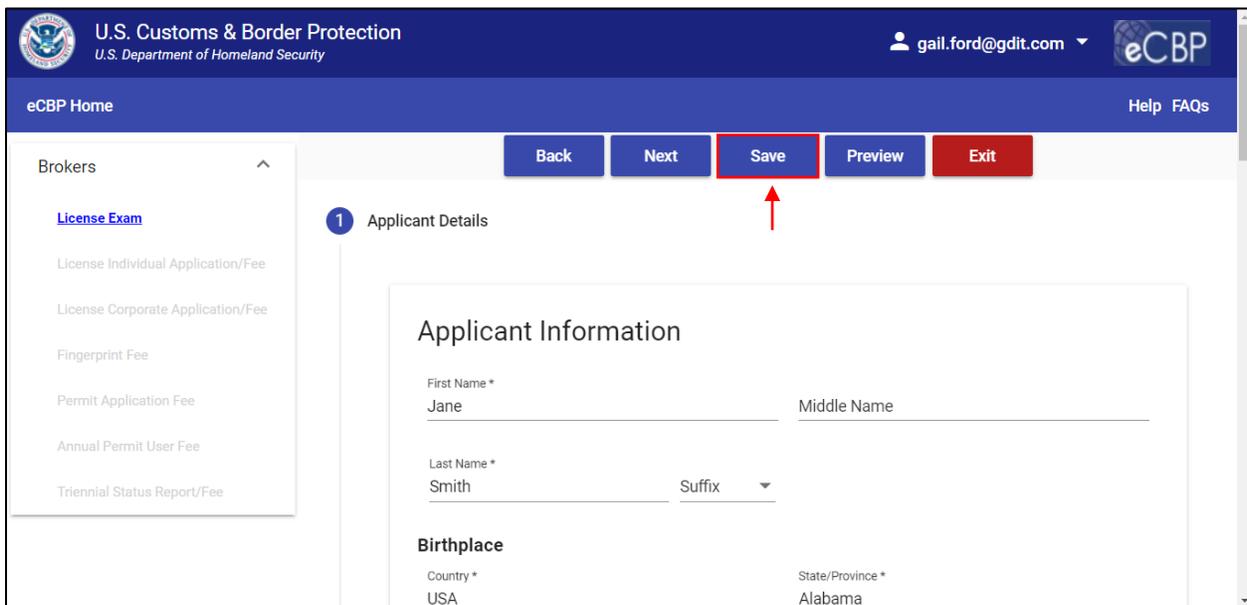


After selecting the **OK** button to proceed, you will be re-directed to Pay.gov to process your payment.

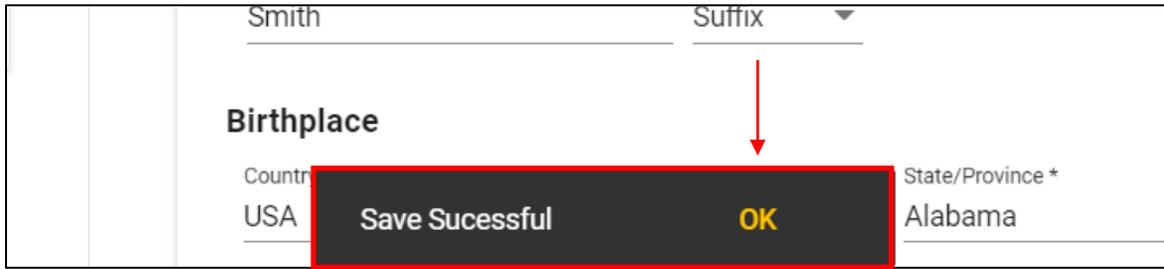
#### 4.1 Saving an incomplete application

Throughout the process, the user can save the application and log back into complete the application.

Select the **Save** button.



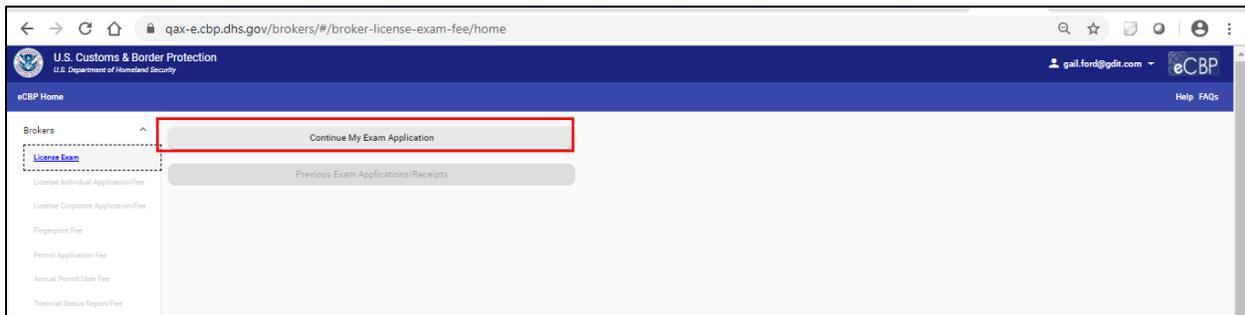
A “Save Successful” message will display confirming that your data has been saved. **Note:** You can select the **Save** button at any time throughout the application to ensure your work is saved.



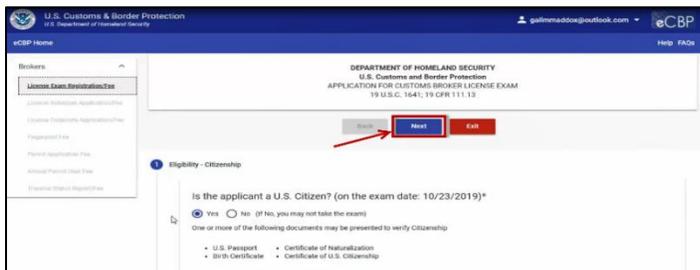
## 4.2 Retrieving an incomplete application

Log in and select License Exam to retrieve and continue completing your application.

Select the **Continue My Exam Application** button.



Select **Next** to proceed through the application sections containing the information previously entered. Continue to complete the application.



## 5 Processing a Payment

After selecting **e-Sign and Pay**, you will be re-directed to Pay.gov to process your Broker License Fee payment.

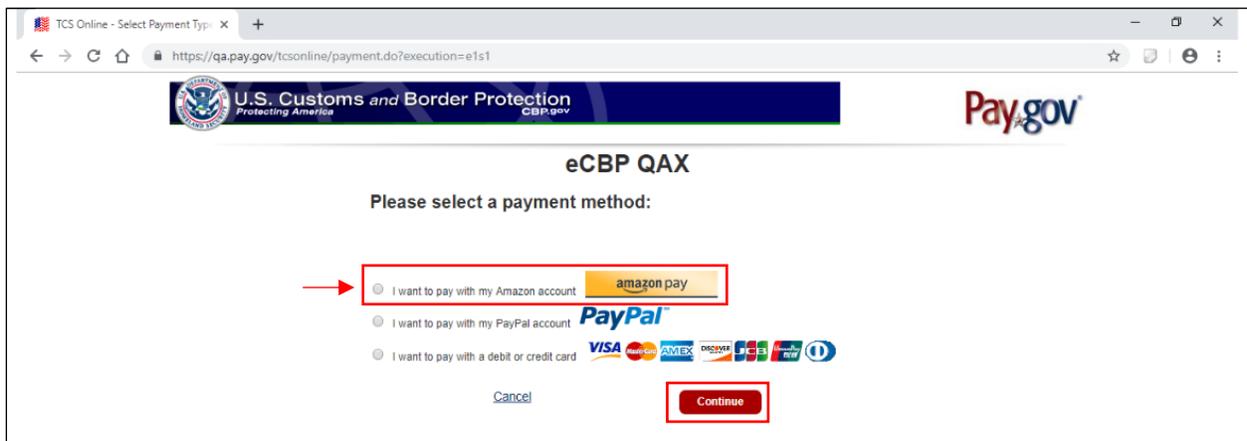
For your convenience, eCBP allows you to pay for your Broker License Exam Application with several different payment methods.

You can select from:

- Amazon Pay
- PayPal
- Debit or Credit Card: Visa, Mastercard, AMEX, Discover Card, Diners Club – all forms are accepted

### 5.1 Pay with Amazon Pay

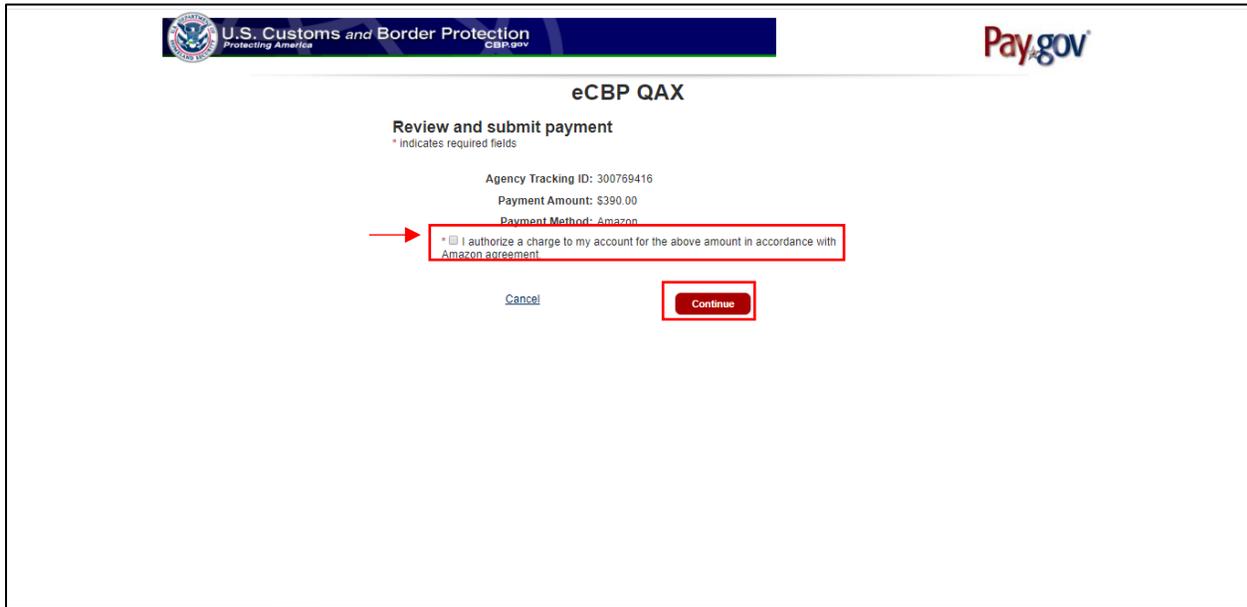
Select the **Amazon Pay** option and select **Continue**.



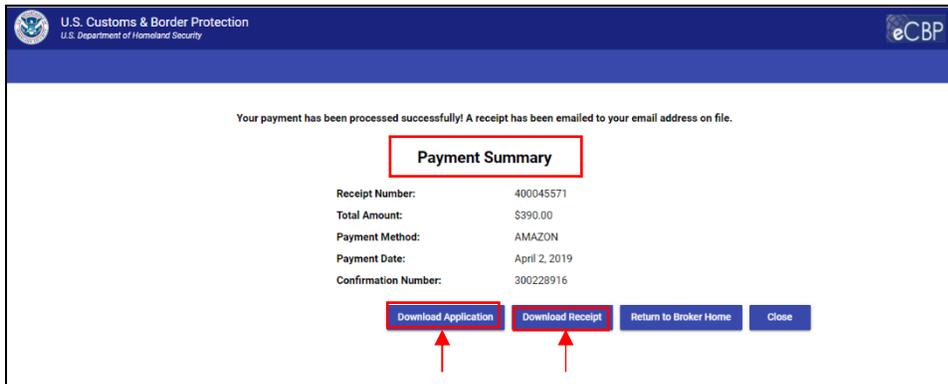
You will be prompted that you are being redirected to an external website. Select **OK**.



You will be redirected to Amazon Pay to complete the required payment information. Select the **Authorization** checkbox and select **Continue**.

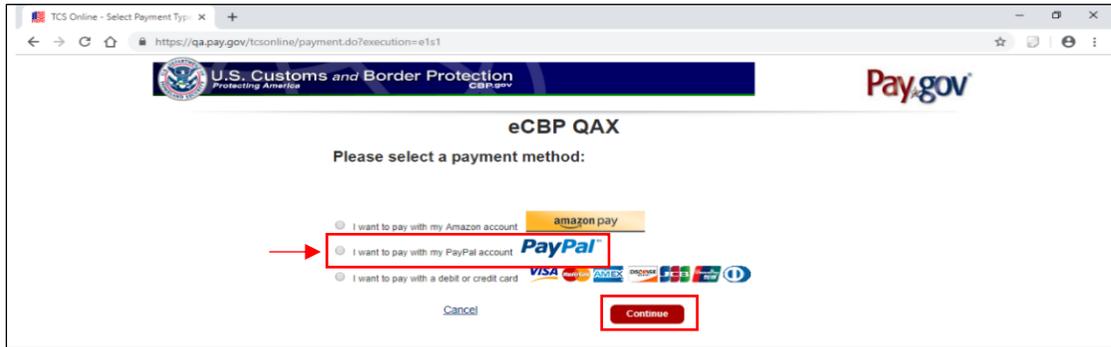


After successful payment, the **Payment Summary** page will be displayed, and the receipt will be emailed to the primary email address provided. The application and receipt are available for download and saving.

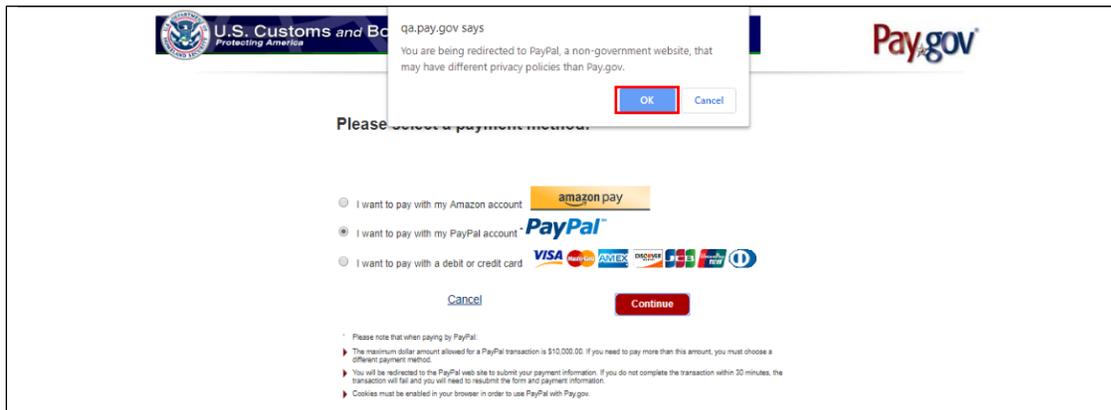


## 5.2 Pay with PayPal

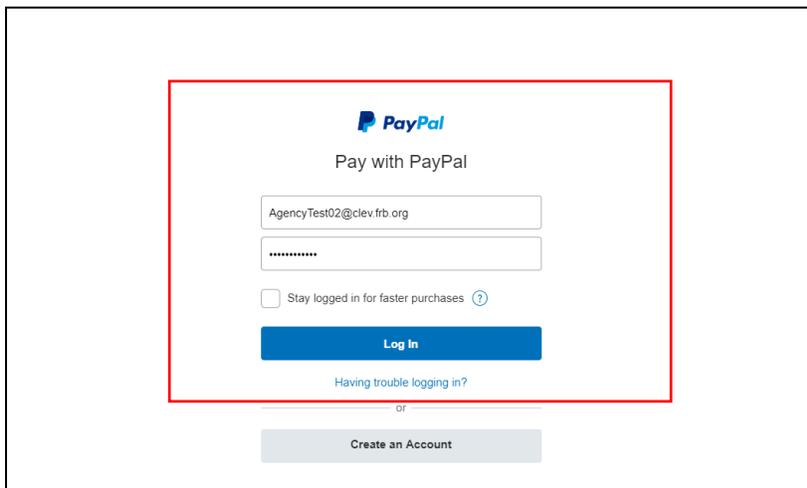
Select the PayPal payment option and select **Continue**.



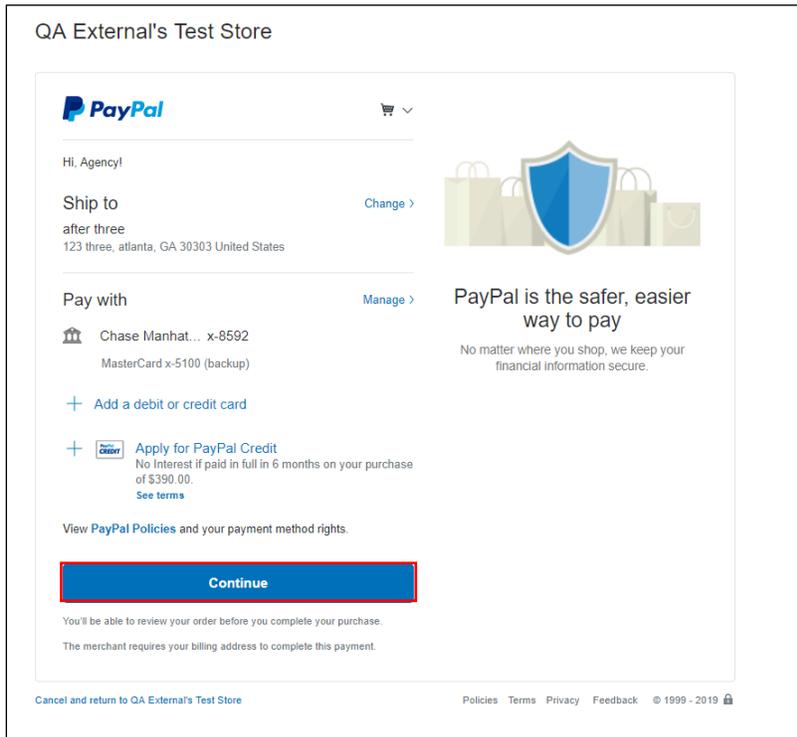
You will be prompted that you are being redirected to an external website. Select **OK**.



Login into **PayPal** as prompted. Select **Login**.

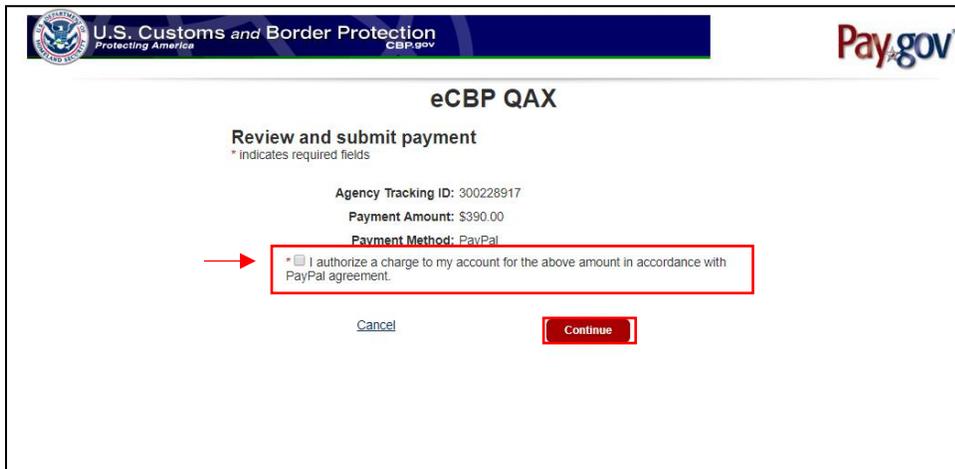


Confirm the payment option you wish to use for the transaction and **Continue**.

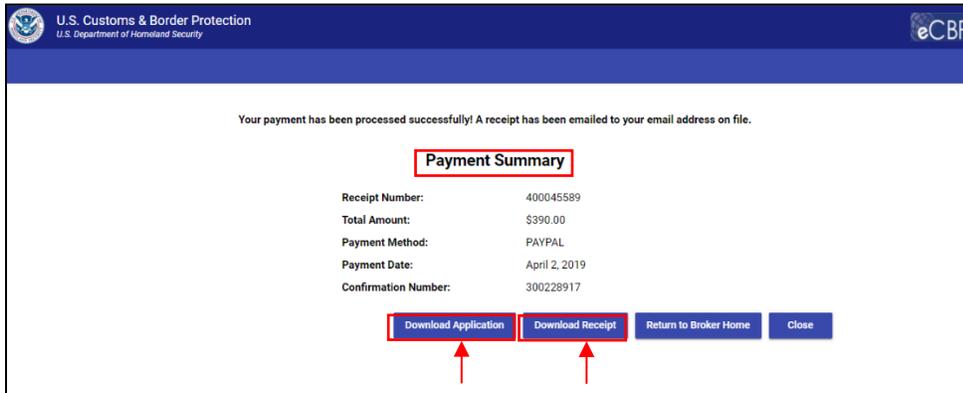


After completing the required payment information, you will be redirected to eCBP's payment screen for review and authorization.

Select the **Authorization** checkbox and select **Continue**.

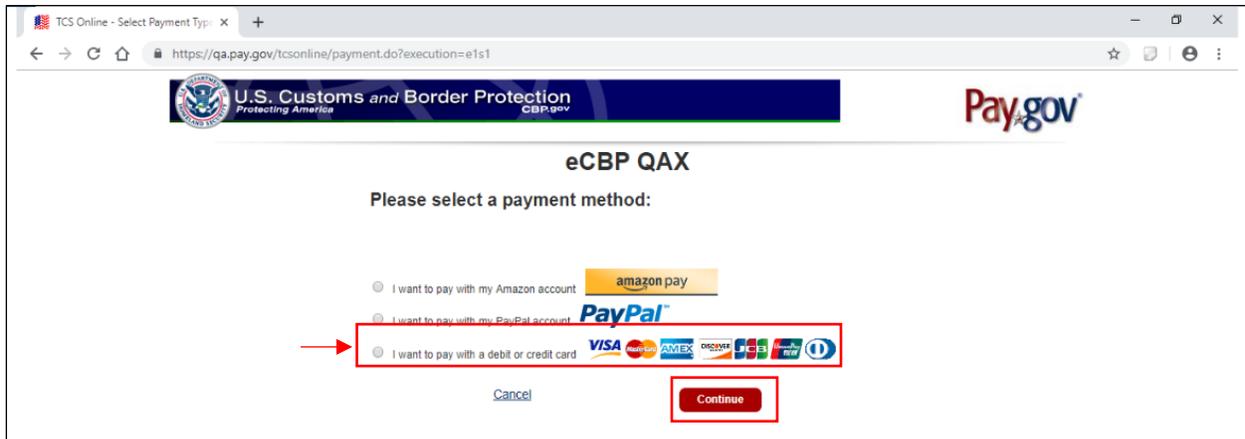


After successful payment, the **Payment Summary** page will be displayed, and the receipt will be emailed to the primary email address provided. The application and receipt are available for download and saving.



### 5.3 Pay with Credit Card

Select the **Credit Card** payment option and select **Continue**.



Enter your Credit or Debit Card Information in the required fields below.

- Country
- Billing Address
- City
- State/Province
- ZIP/Postal Code
- Account Holder Name
- Card Number
- Expiration Date
- Card Security Code

Select **Continue**.

U.S. Customs and Border Protection  
Protecting America  
CBP.gov

Pay.gov

### eCBP QAX

Please provide the Credit or Debit Card Information below  
\* indicates required fields

Agency Tracking ID: 300769410  
Payment Amount: \$390.00

\* Country:

\* Billing Address:

Billing Address 2:

\* City:

State/Province:

ZIP/Postal Code:

\* Account Holder Name:

VISA MasterCard AMEX Discover

\* Card Number:

\* Expiration Date:

\* Card Security Code:

[Previous](#) [Cancel](#) [Continue](#)

After completing the required payment information, you will review the credit card information and authorize.

Select the **Authorization** checkbox and press **Continue**.

U.S. Customs and Border Protection  
Protecting America  
CBP.gov

Pay.gov

### eCBP QAX

Review and submit payment  
\* indicates required fields

Agency Tracking ID: 300769410  
Payment Amount: \$390.00  
Payment Method: Plastic Card  
Account Holder Name: test  
Card Type: VISA  
Card Number: \*\*\*\*\*2  
Billing Address: test  
Billing Address 2:  
City: test  
Country: United States  
State/Province: VA  
ZIP/Postal Code: 22121

\*  I authorize a charge to my card account for the above amount in accordance with my card issuer agreement.

[Previous](#) [Cancel](#) [Continue](#)

After successful payment, the **Payment Summary** page will be displayed, and the receipt will be emailed to the primary email address provided. The application and receipt are available for download and saving.

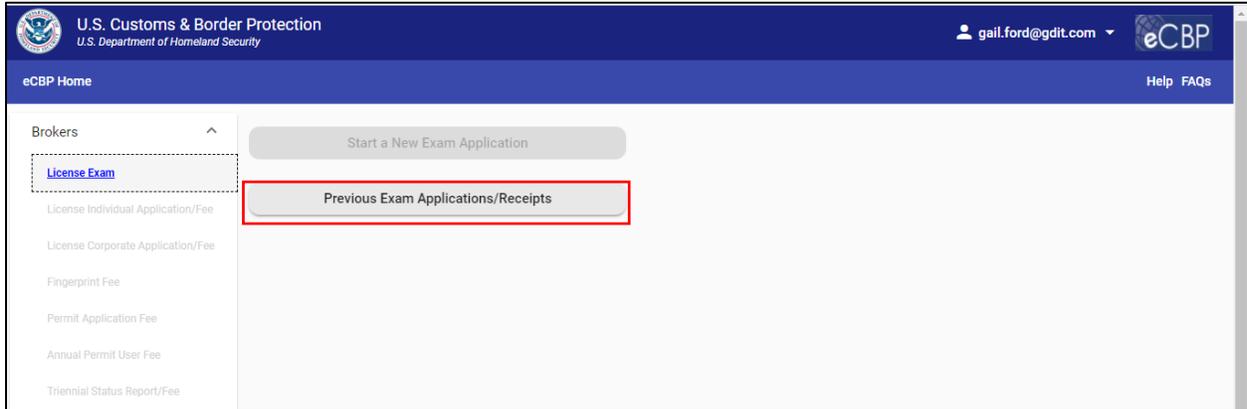
The screenshot shows the 'Payment Summary' page in the eCBP system. At the top, there is a blue header with the U.S. Customs & Border Protection logo and the text 'U.S. Customs & Border Protection U.S. Department of Homeland Security' on the left, and the 'eCBP' logo on the right. Below the header, a message states: 'Your payment has been processed successfully! A receipt has been emailed to your email address on file.' The main content area is titled 'Payment Summary' and contains the following details:

Receipt Number:	400062121
Total Amount:	\$390.00
Payment Method:	PLASTIC_CARD
Payment Date:	January 17, 2020
Pay.Gov Tracking ID:	3FPHKJK0
Agency Tracking ID:	300769466

At the bottom of the summary, there are four buttons: 'Download Application', 'Download Receipt', 'Return to Broker Home', and 'Close'. Red arrows point to the 'Download Application' and 'Download Receipt' buttons, which are also highlighted with red boxes.

## 6 Retrieving Exam Application & Receipts

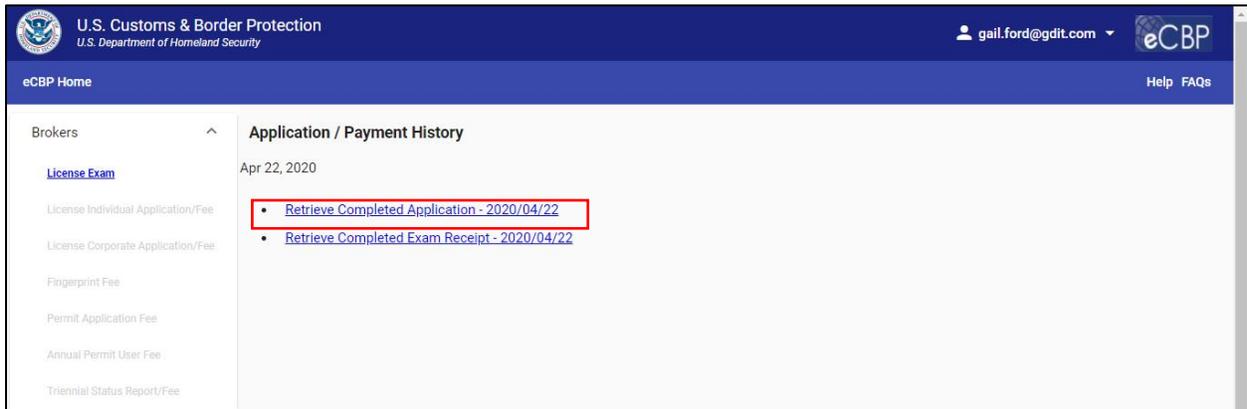
The completed exam application(s) and exam receipt(s) is available to retrieve from eCBP after successful payment. You may retrieve the documents when you are logged into your Login.gov account. The **Previous Exam Applications/Receipts** link is selected to retrieve the documents.



### 6.1 Retrieving a Completed Application

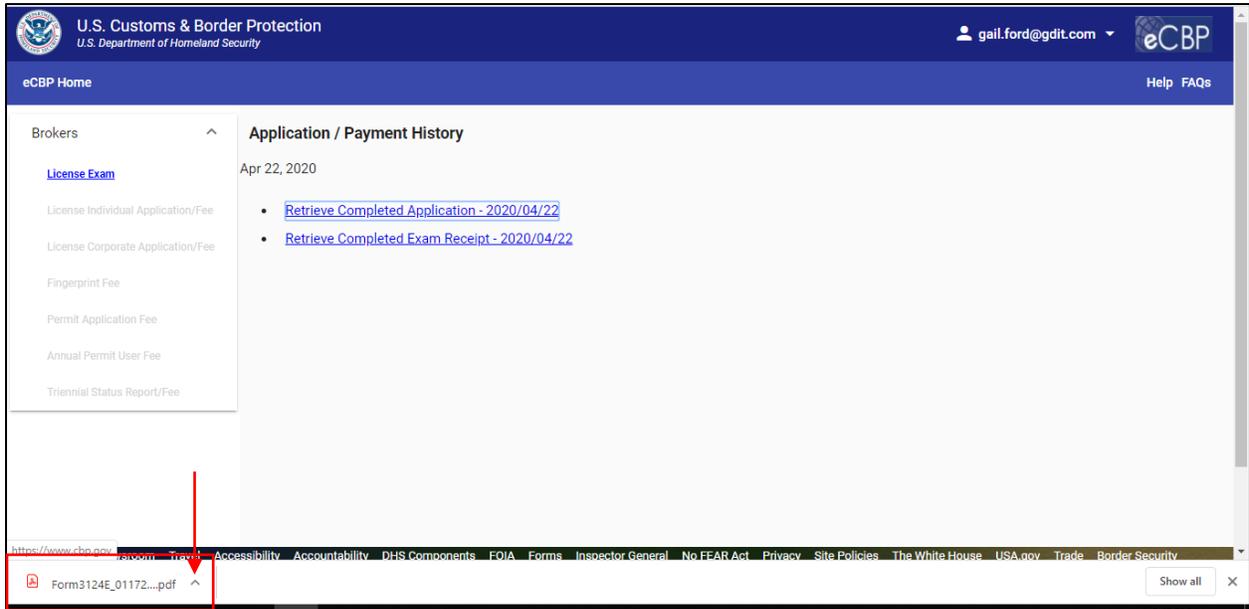
After selecting the **Previous Exam Applications/Receipts** button, a link(s) will appear for the completed application(s). The link will contain the exam date. There may be more than one completed application link if you previously registered for an exam. The most recent completed application will appear at the top.

Select the **Completed Application link** you wish to view.

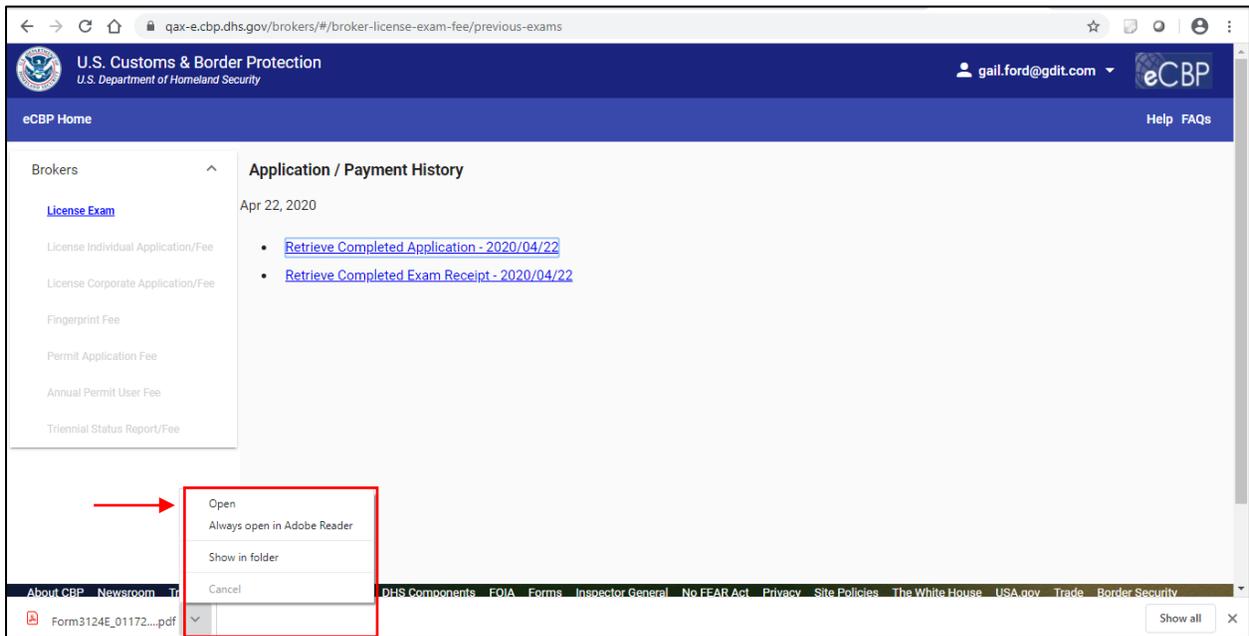


When using Google Chrome, the PDF file will appear in the lower left corner of the screen.

**Note:** The process of retrieving and opening a file with other internet browsers may vary (i.e. Internet Explorer).



Select the arrow to the right of the file name and then select **Open**.



A new window will appear with the completed application.

 U.S. Customs and Border Protection  <b>DEPARTMENT OF HOMELAND SECURITY</b> <b>U.S. Customs and Border Protection</b> APPLICATION FOR CUSTOMS BROKER LICENSE EXAM 19 U.S.C. 1641; 19 CFR 111.13			
Applicant Name:	Jane Smith	Mailing Address:	123 N Main St Mobile, AL 12345 USA
Residence Address:	123 N Main St Mobile, AL 12345 USA	Primary Phone:	(409) 988-6988
Business Phone:		Email Address:	gail.m.ford@cbp.dhs.gov
Date of Birth:	03/30/1960	Place of Birth:	Mobile, AL USA

## 6.2 Retrieving a Payment Receipt

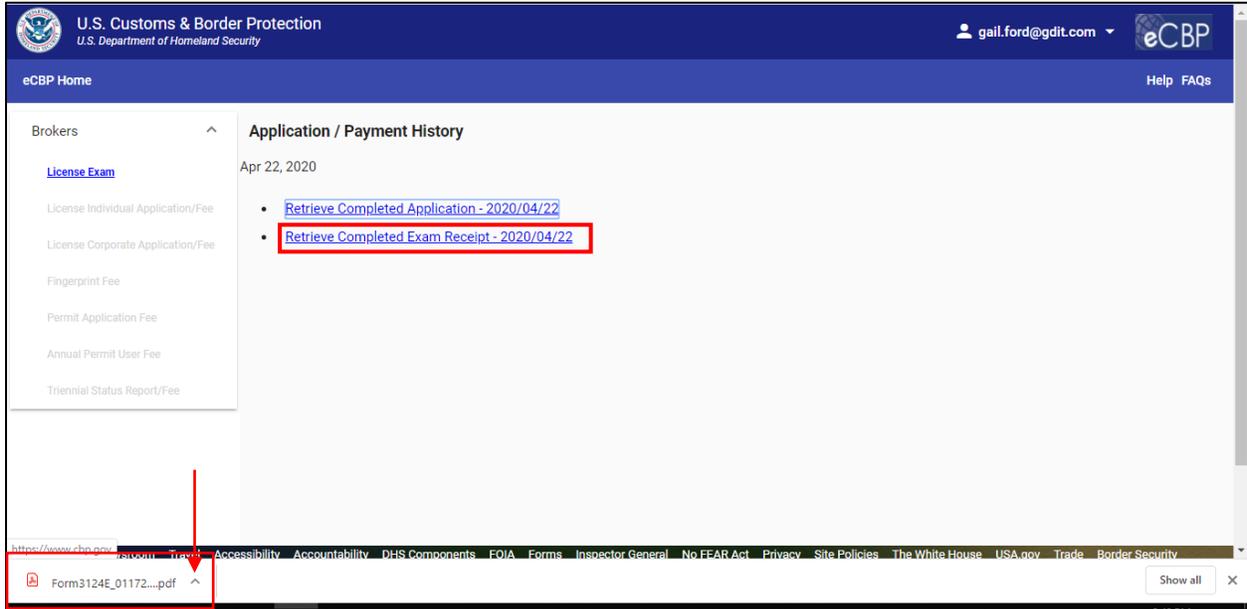
After selecting the **Previous Exam Applications/Receipts** button a link(s) will appear for the exam receipt(s). The link will contain the exam date. There may be more than one exam receipt link if you previously registered for an exam. The most recent receipt will appear at the top.

Select the **Exam Receipt link** you wish to view.

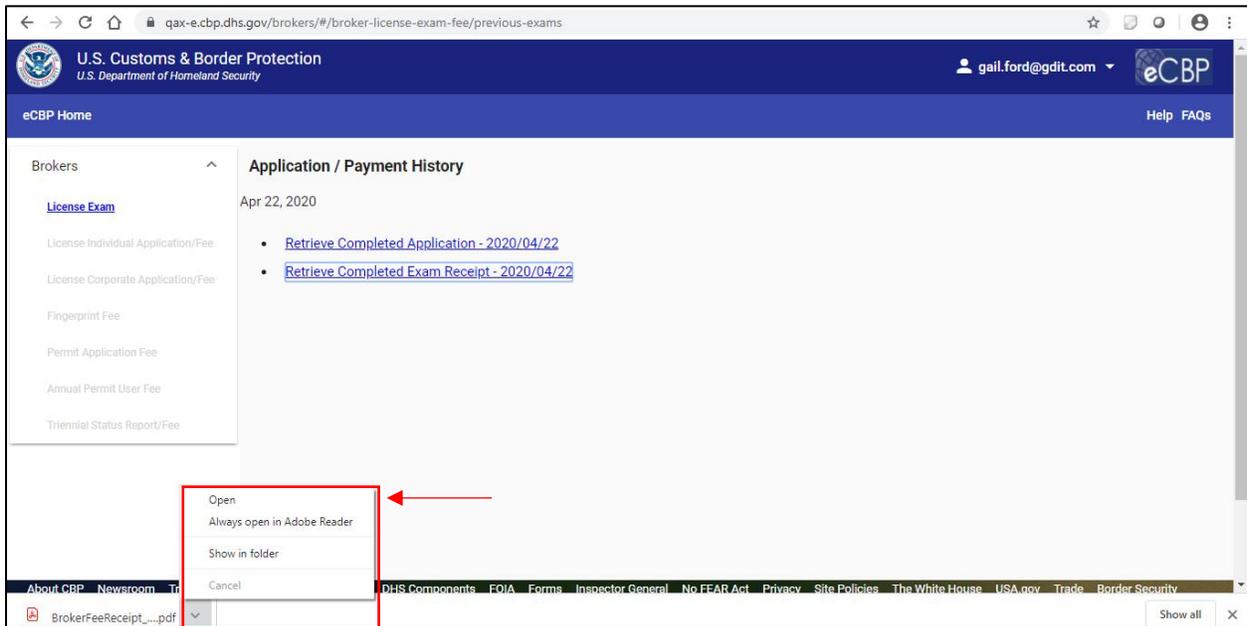
 U.S. Customs & Border Protection U.S. Department of Homeland Security		gail.ford@gdit.com	
eCBP Home		Help FAQs	
Brokers <a href="#">License Exam</a> License Individual Application/Fee License Corporate Application/Fee Fingerprint Fee	<b>Application / Payment History</b> Apr 22, 2020 <ul style="list-style-type: none"> <li>Retrieve Completed Application - 2020/04/22</li> <li><b>Retrieve Completed Exam Receipt - 2020/04/22</b></li> </ul>		

When using Google Chrome, the PDF file will appear in the lower left corner of the screen. Select the arrow to the right of the file name and then select **Open**.

**Note:** The process of retrieving and opening a file with other internet browsers may vary (i.e. Internet Explorer).



Select the arrow to the right of the file name and then select **Open**.



The Exam Payment Receipt PDF file loads in another window.

 <b>U.S. Customs and Border Protection</b> <b>DEPARTMENT OF HOMELAND SECURITY</b> <b>U.S. Customs and Border Protection</b> 19 CFR 24.1 (b), 4.20, 4.21, 4.22, 4.23 19 CFR 10.71, 123.4, 141.68, 143.23-143.25, 145.12, 148.27 <b>COLLECTION RECEIPT OR INFORMAL ENTRY</b> Receipt No. 400046322 Date Issued: 04/10/2019				
Applicant Name: Jane Smith Residence Address: 123 Main Street Mobile, Alabama 22212 USA Primary Phone: (212) 555-1234 Business Phone: Email Address: alina.andrade@associates.cbp.dhs.gov		Mailing Address: 123 Main Street Mobile, Alabama 22212 USA		
<b>Class Code</b>	<b>Description</b>	<b>Rate</b>	<b>Quantity</b>	<b>Amount</b>
060	Broker Exam fee	\$390.00	1	\$390.00
<b>Total Collection Amount</b>				<b>\$390.00</b>
Payment Type: Online - PLASTIC_CARD		Confirmation Number: 3FPFBT0		
XbuF31PeXrbdY3EbrqnuYNnSuMNLNyJXVMBRRXZJIVY=				
CBP FORM 368 (Electronic Version, 4/2017)				

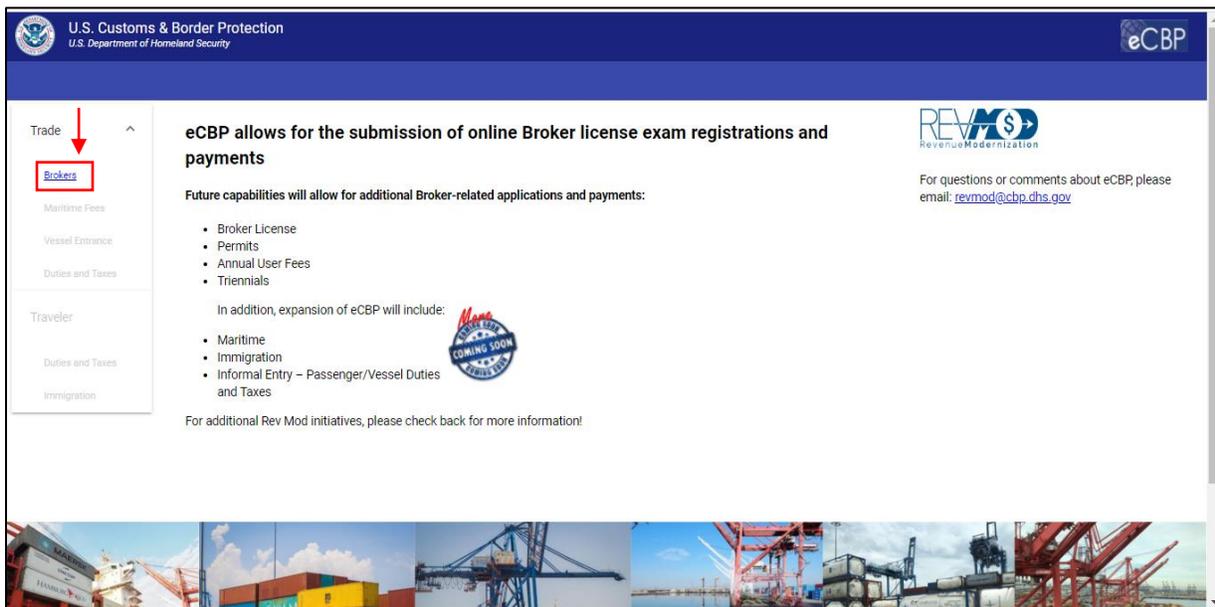
## 7 Help Menu and FAQs

The Help and FAQ sections provide additional Broker and exam information. To access the Help and FAQ sections, the user does not need to be logged in.

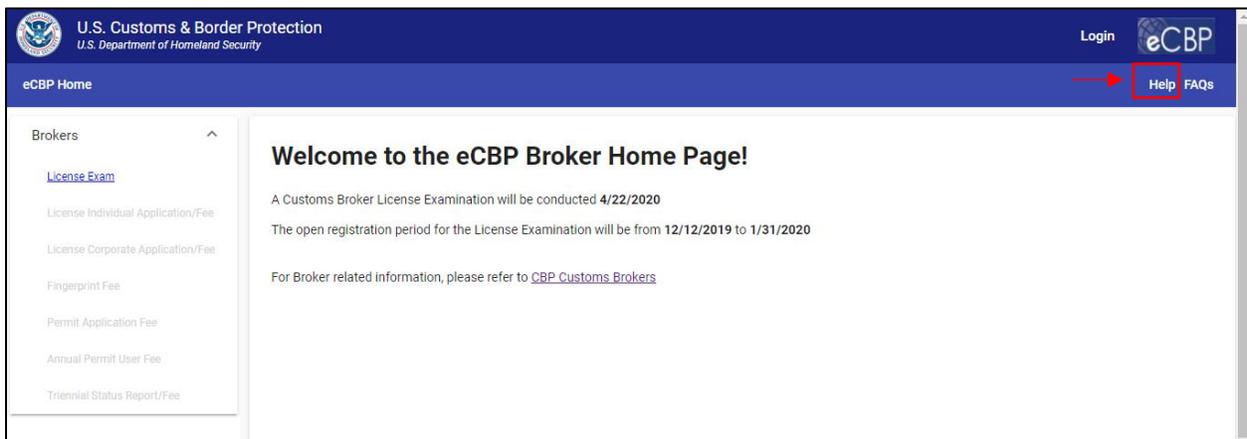
### 7.1 Help Menu and FAQs

When questions arise that you may want further details on, the Help and FAQ functions will provide much of the information you may be looking for in the future. To access the Help and FAQ sections, follow these steps.

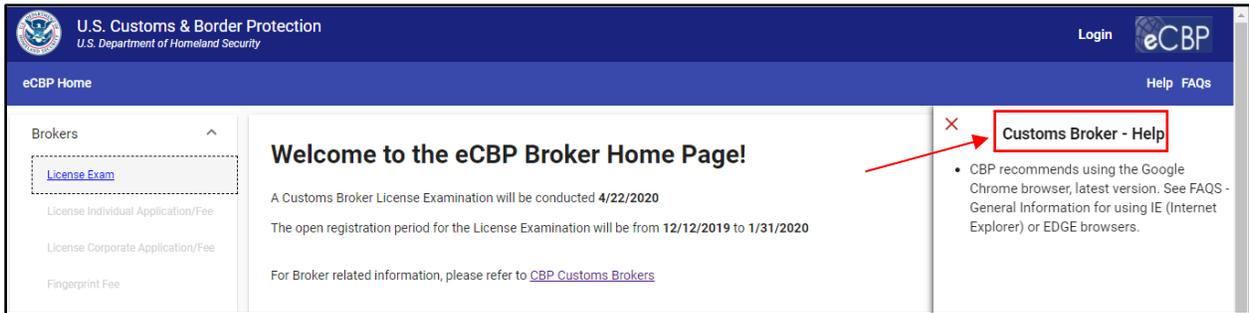
Select **Brokers**.



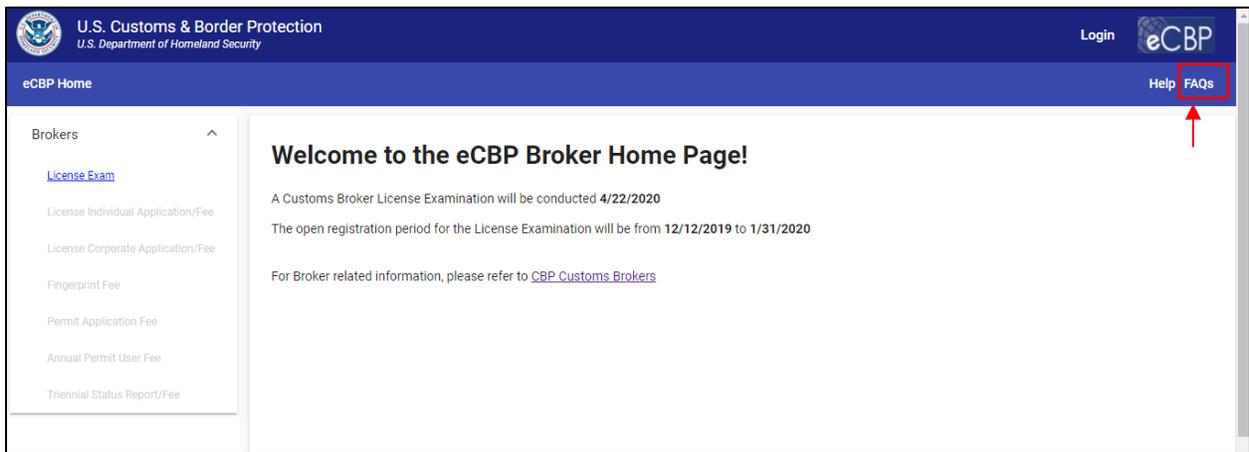
Select **Help**.



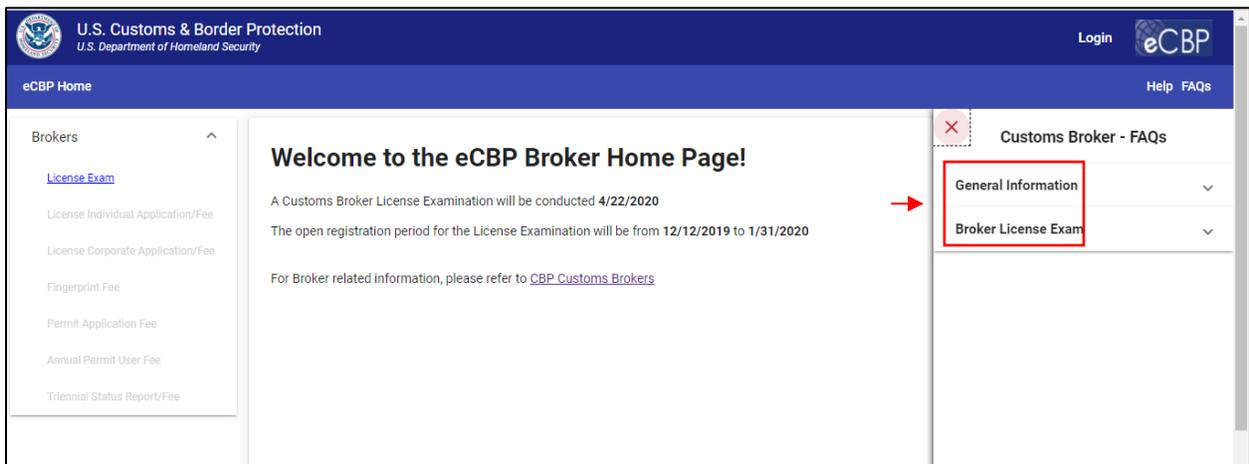
Review this section for additional Customs Broker Information available here.



Select **FAQs**.

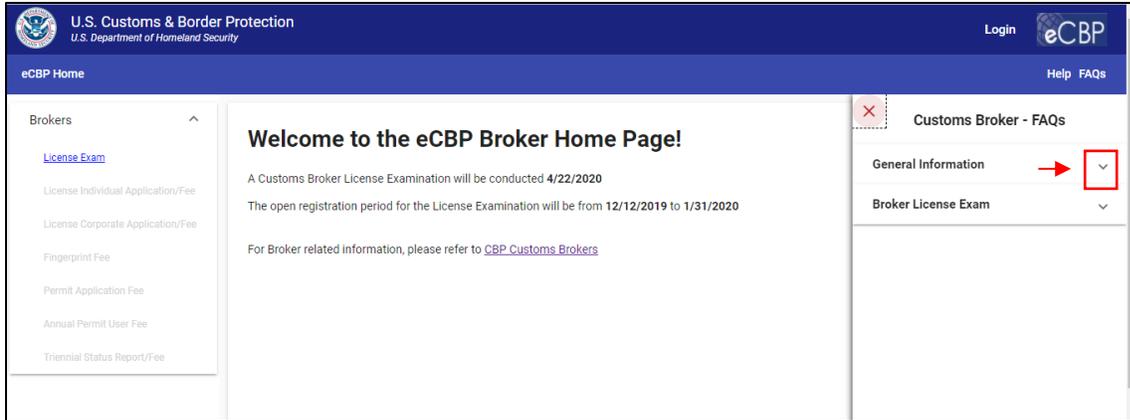


FAQs are displayed for General Information and Broker License Exam.



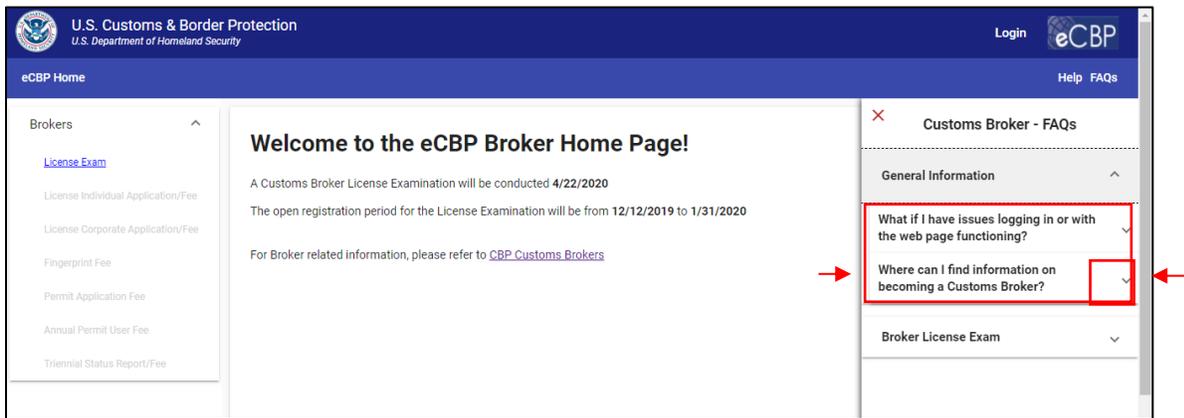
### General Information FAQs

Select the dropdown arrow to the right of **General Information** for a listing of general broker information FAQs.

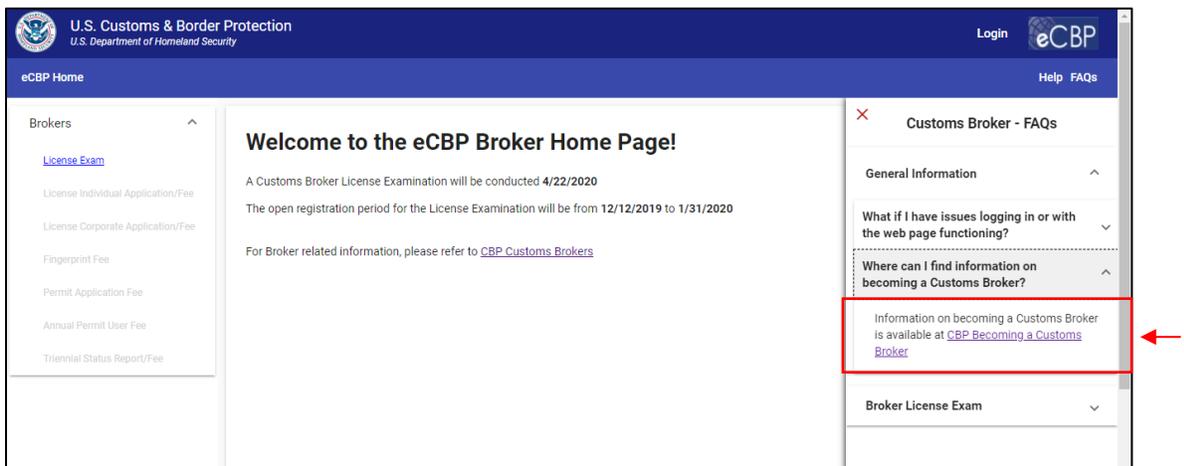


A listing of the **General Information FAQ** questions will display.

Select the drop-down arrow at the right of a question to view the answer.

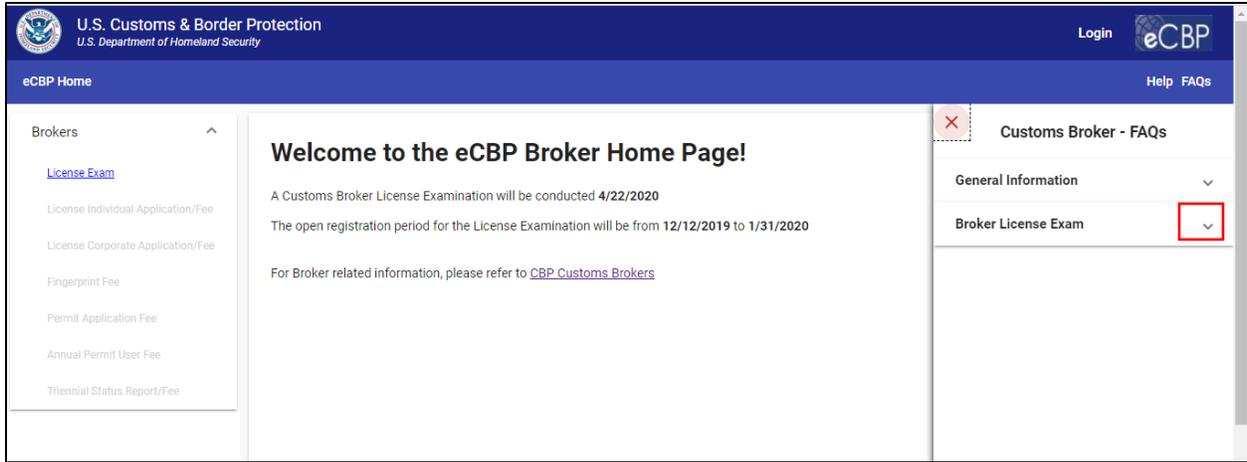


The answer will display and will remain displayed unless the arrow is selected to collapse the answer.



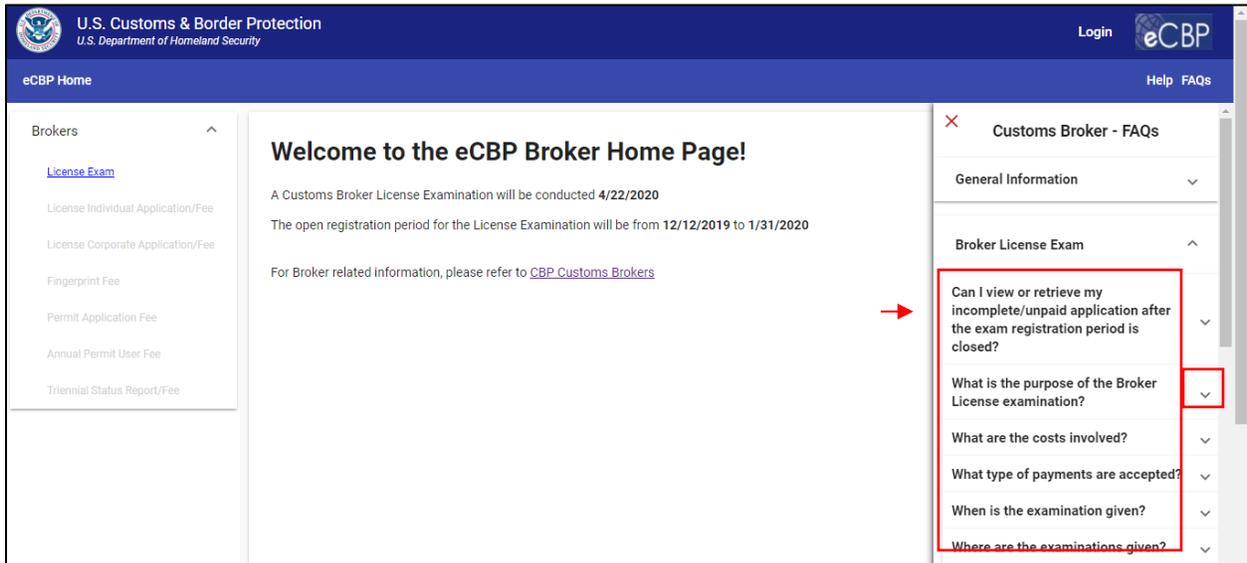
### Broker License Exam FAQs

Select the drop-down arrow at the right of **Broker License Exam** for a listing of exam FAQs.



A listing of the Broker License Exam FAQ questions will display.

Select the drop-down arrow at the right of a question to view the answer.



More than one question and answer combination can be viewed at a time. The expand arrow will display the answer, until you collapse the arrow to close.

The screenshot displays the eCBP Broker Home Page. At the top, the U.S. Customs & Border Protection logo and name are visible, along with a 'Login' button and the 'eCBP' logo. The page title is 'eCBP Home'. A left sidebar lists various options under 'Brokers', with 'License Exam' highlighted. The main content area features a 'Welcome to the eCBP Broker Home Page!' heading, followed by a notice that a Customs Broker License Examination will be conducted on 4/22/2020, with an open registration period from 12/12/2019 to 1/31/2020. A link to 'CBP Customs Brokers' is provided for more information. On the right, a 'Customs Broker - FAQs' sidebar is open, showing sections for 'General Information' and 'Broker License Exam'. A specific FAQ question is highlighted with a red box: 'What is the purpose of the Broker License examination?'. The answer states: 'The purpose of the broker license examination is to "determine the individual's knowledge of Customs and related laws, regulations and procedures, bookkeeping, accounting, and all other appropriate matters, necessary to render valuable service to importers and exporters." (19 CFR 111.13(a)).'

**Note:** Help and Broker License Exam FAQs are available after logging in and selecting the **License Exam** link and available when the application is open.

Please refer questions regarding this document to CBP Information Center | [Link to the Help Section on the eCBP Webpage](#)