



Trade ACE Information Notice

AD/CVD Redesign

October 2019



U.S. Customs and
Border Protection



Pub # 0946-0919

AD/CVD Redesign Information Notice

Last Updated: August 29, 2019



On **October 5, 2019**, U.S. Customs and Border Protection (CBP) will deploy a redesigned AD/CVD case and message module to the Automated Commercial Environment (ACE). This enhancement will provide updates to the AD/CVD case management user interface (UI) for CBP, trade, and U.S. Department of Commerce (DOC) Enforcement and Compliance (E&C) users.

What will change?

- After October 5, 2019, trade users will search and view case and message information through a new UI. The login process for the AD/CVD module via the ACE Secure Data Portal is as follows:
 - Reference Tab → select “Launch AD/CVD”
- Currently, all company history and third country case filing information is listed within the notes section of the principal case. With the new functionality, search results will include company history and third country case information.

Who will be impacted?

- Brokers
- Importers
- Sureties

What additional resources are available?

- **Training**
 - A training guide can be viewed on cbp.gov.
- **Deployment Support Calls**
 - Please call in at the beginning of the call as TTO will start with a short deployment status update, followed by an open question and answer session.
 - (877) 336-1828 / PC: 36942890
 - 10/7/2019

Who do I contact if I have issues?

For technical issues, please contact the ACE Account Service Desk (ASD) at 1-800-927-8729 or ACE.Support@cbp.dhs.gov.



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