



Casey Owen Durst is the Director, Field Operations (DFO) of the Baltimore Field Office. In this position, she is responsible for Field Operations for U.S. Customs and Border Protection (CBP) in the mid-Atlantic including Delaware, Maryland, Pennsylvania, southern New Jersey, and northern Virginia. The Baltimore Field Office includes thirteen (13) ports of entry including two major airports ranked in the top 20 nationwide for international travelers (Washington-Dulles and Philadelphia) as well as eight (8) seaports. Annual trade operations total more than \$101 billion and include the number one ranked port for automobile imports and roll-on/roll-off cargo (Baltimore).

DFO Durst previously served as the Area Port Director of St. Albans, Vermont with command of eighteen (18) Ports and Stations in Vermont and New Hampshire, as well as the CBP Trusted Traveler Vetting Center in Williston, Vermont. Prior to her position as Area Port Director, Ms. Durst served as the Director, Field Programs, Office of Field Operations in Washington, DC. Ms. Durst has also served in temporary assignments including Acting Assistant Director, Trade Operations in El Paso, Texas, where she was responsible for commercial operations within the El Paso Field Office. In 2014, Ms. Durst was temporarily assigned to CBP Headquarters to lead the Integrated Planning Team for the additional 2,000 officers granted to CBP by the Fiscal Year 2014 Omnibus Appropriations Act. In early 2015, Ms. Durst was assigned to CBP Headquarters to assist with the stand-up of the National Frontline Hiring Team where she developed strategies to address frontline hiring issues Agency-wide. In 2016, Ms. Durst served as Acting Port Director at the John F. Kennedy International Airport, where she directed a workforce of approximately 1,800 employees, and oversaw all operations in the air cargo and passenger environments.

DFO Durst began her career with the U.S. Customs Service as an Inspector at Washington-Dulles International Airport and was assigned to trade and passenger operations, international mail processing, and Fines, Penalties and Forfeitures. Ms. Durst was also a Program Manager at Headquarters where she was assigned to the Situation Room for the Office of the Commissioner and a variety of other assignments in Operations and Financial Management within the Office of Field Operations.

Ms. Durst is a native Virginian and a graduate of Bishop Denis J. O'Connell High School in Arlington; she continued her education and graduated *cum laude*, from St. Andrews University and holds a Bachelor of Arts degree. Additionally, she is a graduate of the Federal Executive Institute's Leadership for a Democratic Society, the Senior Leader Program at the George Washington University's Center for Excellence in Public Leadership, and the CBP Leadership Institute. DFO Durst is the recipient of the Commissioner's Ambassador Award and the Commissioner's Customer Service and Professionalism Award. She also received an Acknowledgment for Service and Recognition for Service, and was commended for her support for the Forward Deployed Operation Command Center during Hurricane Katrina.

Ms. Durst resides in Annapolis, MD with her husband and daughter.