



**What is the Electronic Visa Update System (EVUS)?**

EVUS is the online system used by nationals of China holding a 10-year B1/B2, B1 or B2 (visitor) visa periodically to update basic biographic information to facilitate their travel to the United States. In addition to a valid visa, such travelers will be required to complete an EVUS enrollment to be admitted into the United States.

**Will EVUS enrollment be required for admittance into the United States?**

Starting on November 29, 2016, yes. The Governments of the United States & China entered into an arrangement on a reciprocal basis, to issue visitor visas with 10-year validity. The arrangement recognized that travelers would be required to periodically complete an online form updating their biographical information. Completing this form will help facilitate the admission of Chinese travelers into the U.S.

**Who will need to comply with EVUS requirements?**

All nationals of The People's Republic of China holding valid 10-year B1/B2, B1 or B2 visas who travel to the United States on a passport issued by the People's Republic of China must comply with EVUS requirements beginning on November 29, 2016.

**What is a B1, B2, or B1/B2 visa? How can I find out what visa type I have?**

B category visas are visas for general business & tourist travel to the United States. Your Visa Class, or category, appears in the upper right-hand portion of your visa.

**Will this affect current visa holders, new applicants, or both?**

Both. Applicants who are holding valid 10-year B1/B2, B1 or B2 visas issued before November 29, 2016 will have to enroll in EVUS to use their visas any time after the launch of the program. Applicants who receive 10-year B1/B2, B1 or B2 visas from November 29, 2016 onwards will have to enroll before their initial trip to the U.S. Enrollment for all applicants will remain valid for two years or until the traveler's visa or passport expire, whichever comes first. The visa holders will then have to update their information before traveling to the U.S. again.

**How much does EVUS cost?**

U.S. Customs and Border Protection (CBP) will not collect a fee for an EVUS enrollment when the website opens for early enrollments. CBP anticipates an EVUS enrollment fee will eventually be implemented, but there is currently no time frame for when the fee will be imposed. Until the fee is implemented, travelers can complete their EVUS enrollment without charge.

**I just received a 10-year B1/B2 visa a few months ago. Will I need to obtain a new visa after I enroll in EVUS?**

No, your visa remains valid. However, you will be unable to travel to the United States after November 29, 2016 unless you have also enrolled in EVUS. Enrollment in EVUS is separate from the visa application process.

**How long will it take for my EVUS enrollment to be approved?**

The vast majority of EVUS enrollments will be processed within minutes; however, it may take up to 72 hours. CBP recommends enrolling in EVUS well in advance of your planned travel.

**How will this affect travelers from Taiwan, Hong Kong and Macau?**

Anyone from these regions traveling on a Peoples Republic of China passport with a 10-year B1/B2, B1 or B2 visa will be required to enroll in EVUS. Travelers using other travel documents, including Hong Kong SAR, Macau SAR, and Taiwan passports may continue to travel to the U.S. as they currently do.

**How will this affect Chinese nationals living in Canada who for many years have qualified for 10-year visas as landed immigrants of Canada?**

Anyone traveling on a Peoples Republic of China passport with a 10-year B1/B2, B1 or B2 visa will be required to enroll in EVUS, regardless of current residence.

**How often does the traveler have to update information in EVUS?**

An information update is referred to as an enrollment. Enrollments generally last for two years or when the traveler's visa or passport expires, whichever comes first. Chinese holders of 10-year B1/B2, B1 or B2 visas will need to update their information before they intend to travel to the U.S. (if a two-year enrollment has expired), or when they get a new passport.

**What if I forget to enroll in EVUS until I get to the airport? Will I miss my flight?**

Travelers can submit an EVUS enrollment at any time, including at the airport, & will typically receive a response from the system within minutes after submitting their information. However, some responses may take up to 72 hours, which could cause delays to your travel plans if you forget to enroll before arriving at the airport or a port of entry. Don't delay – enroll today!

**What do I do if I need help completing my EVUS enrollment?**

A friend, relative, travel industry professional, or another third party may submit the required information to EVUS on your behalf. Additional information is also available on CBP's informational EVUS website at [www.cbp.gov/evus](http://www.cbp.gov/evus).

**Is there a way to expedite my EVUS enrollment? Is it possible to schedule an emergency appointment at a U.S. Embassy or Consulate?**

Expedited enrollments are not possible. U.S. Embassies and Consulates are *not* able to facilitate EVUS enrollments, provide details about EVUS enrollments, or resolve unsuccessful enrollments.

**Will the website be secure and private?**

Yes. The website is operated by the U.S. government & employs technology to prevent unauthorized access to the information entered and viewed. Information submitted by travelers through the EVUS website is subject to the same strict controls that have been established for similar traveler screening programs as governed by U.S. laws & regulations.

**Are current visas still valid?**

Yes, current B1/B2, B1 or B2 visas are still valid for travel to the United States. Travelers do not need to complete an online EVUS form before November 29, 2016. EVUS registration is a separate process than applying for a visa.

**Are there age-based exemptions for EVUS enrollment?**

No. All travelers, regardless of age, possessing a 10-year B1/B2, B1, or B2 visa in a People's Republic of China passport require a valid EVUS enrollment to travel to the United States.

**Can I complete an EVUS enrollment on a tablet or cell phone?**

Yes, the EVUS platform is mobile friendly.

**What if I make a mistake on my EVUS enrollment? Can I correct it?**

Any update a traveler makes to his/her EVUS enrollment, including to correct an error, is a new enrollment.

**How will the airline know if I have an EVUS or not? Can they give me a boarding pass if I don't have an EVUS authorization?**

Airlines receive EVUS enrollment information through their internal networks. On November 29, 2016, airlines may not provide a boarding pass to a traveler who has a maximum validity (10-year) B1/B2, B1 or B2 visa in a People's Republic of China-issued passport who does not have a valid EVUS enrollment recorded in their system.

**I have a one-year U.S. visa. Do I need to update my information and pay for EVUS? Is EVUS only for people who have the 10-year U.S. visa?**

EVUS only applies to People's Republic of China passport holders carrying 10-year B1/B2, B1, or B2 visas. If you hold a People's Republic of China passport, but your visa is valid for only one year, you do not have to enroll in EVUS.

**After I update EVUS can I be refused entry into the U.S.?**

All visitors to the United States, regardless of whether they have a visa, an EVUS, or some other travel authorization, must demonstrate their admissibility to the U.S. to a CBP officer upon arrival at a port of entry. Neither a visa nor EVUS enrollment guarantees admission into the U.S. These rules have not changed.

**If I have a 10-year B1/B2, B1, or B2 visa in both my official and my personal passports, do I need to enroll in EVUS twice?**

Yes, an EVUS enrollment is tied to the individual visa. This means that you must separately enroll in EVUS for each 10-year visa in each of your People's Republic of China passports.

**I have a question that is not answered here. Who can I contact?**

For assistance, please call the EVUS Call Center at 1-202-325-0180. The Call Center is available 24 hours per day, 7 days per week, but is closed on U.S. federal holidays. The Call Center is staffed with Mandarin speakers. You may also contact the Call Center by email at [evus@cbp.dhs.gov](mailto:evus@cbp.dhs.gov). The Call Center is available to answer questions travelers might have regarding EVUS, but all EVUS enrollments must be submitted online by the traveler or a third party. U.S. Embassies and Consulates are not able to provide details about EVUS enrollments or resolve the issue that caused an unsuccessful enrollment.





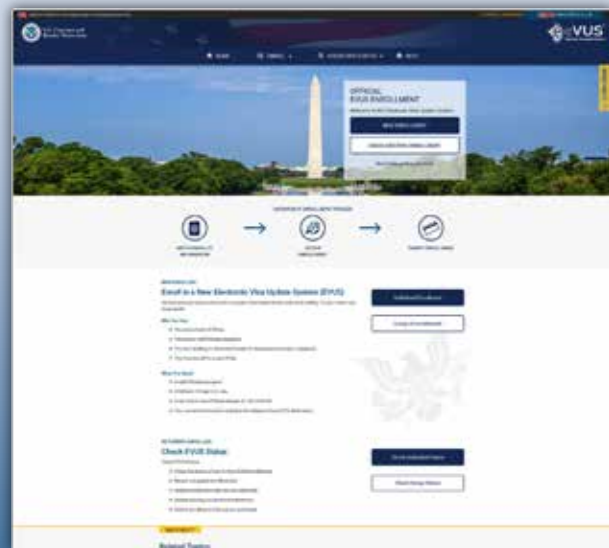
## To enroll you'll need:

- Valid Chinese passport
- Maximum validity 10 year B1, B2, or B1/B2 visa issued by the Department of State
- Your contact information including the address of your destination within the US
- Emergency point of contact

### 1 Select your enrollment

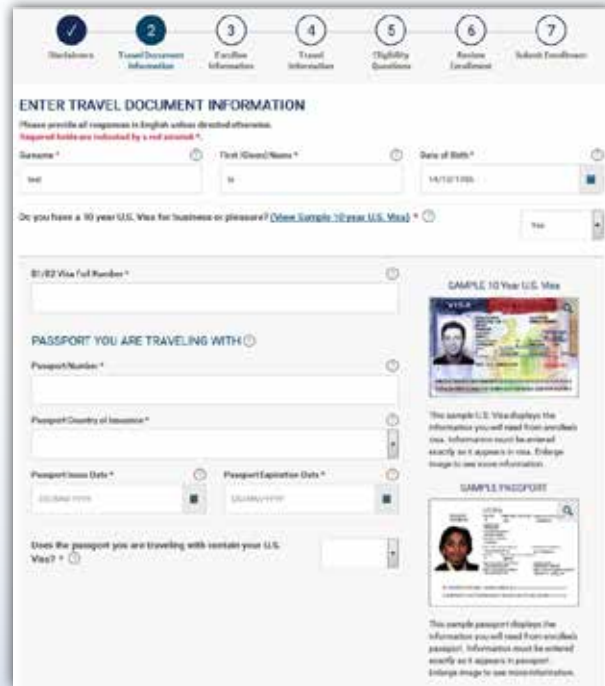
Visit [www.evus.gov](http://www.evus.gov) and select New Enrollment to begin. Select Individual Enrollment to enter an individual or Group Enrollments to enroll more than one person. Review the security notification and select Confirm and Continue to proceed to the EVUS enrollment. Select Yes to indicate you have read and understood the Disclaimers and terms for EVUS enrollment.

Travelers who do not complete the enrollment process are not eligible to board an aircraft or vessel for the United States.



### 2 Travel Document Information

Enter travel document information as it appears on your Chinese passport then select Next to Continue.



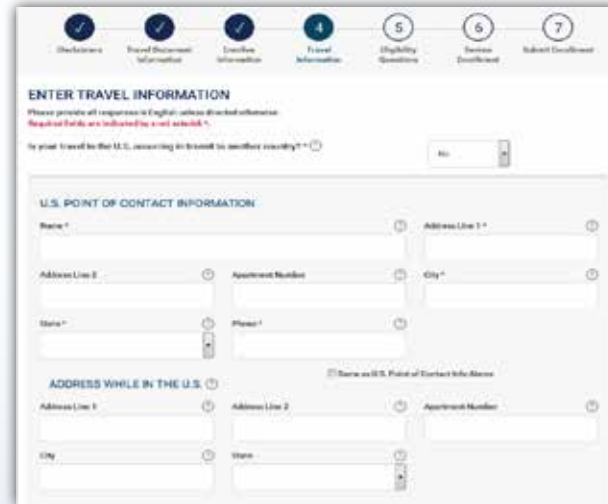
### 3 Enrollee Information

Enter Enrollee, Employment and other information. Refer to your passport and enter all information in the same format. Select Next to continue. Required fields are indicated by a red asterisk\*.



### 4 Travel Information

Enter Travel Information then Select Next to continue. An emergency contact with phone number and an email address is required.



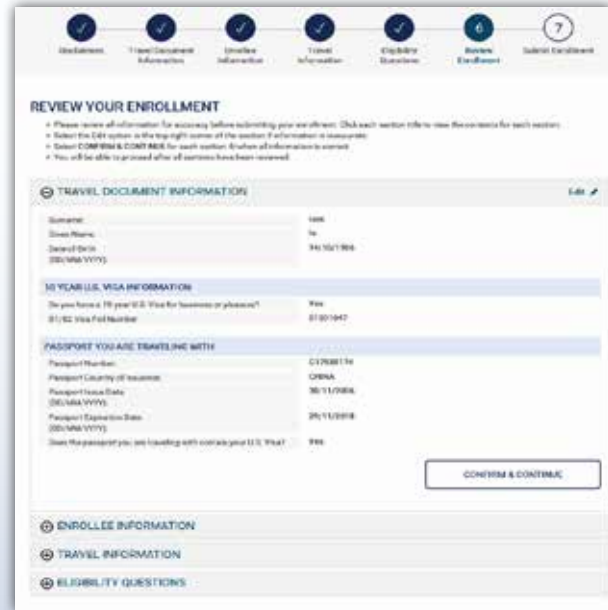
### 5 Eligibility Questions

Select Yes or No to Eligibility Questions, by choosing a response from the drop-down menu.



### 6 Review Enrollment

Click and review each section title to view that section's contents. Use Edit to change or modify any incorrect information. Once submitted, your EVUS enrollment is considered final and cannot be altered. Select Confirm & Continue after reviewing each section when the information is correct and Select the certification and Third Party boxes as applicable.



The Department of Homeland Security recommends that you print a copy of the confirmation page, which includes your EVUS enrollment number.



To begin or update your EVUS enrollment, visit [www.evus.gov](http://www.evus.gov). The EVUS website is accessible in English and Chinese.

For more information on EVUS, go to [www.cbp.gov/evus](http://www.cbp.gov/evus) or contact the EVUS Call Center at **1-202-325-0180** or email [evus@cbp.dhs.gov](mailto:evus@cbp.dhs.gov)