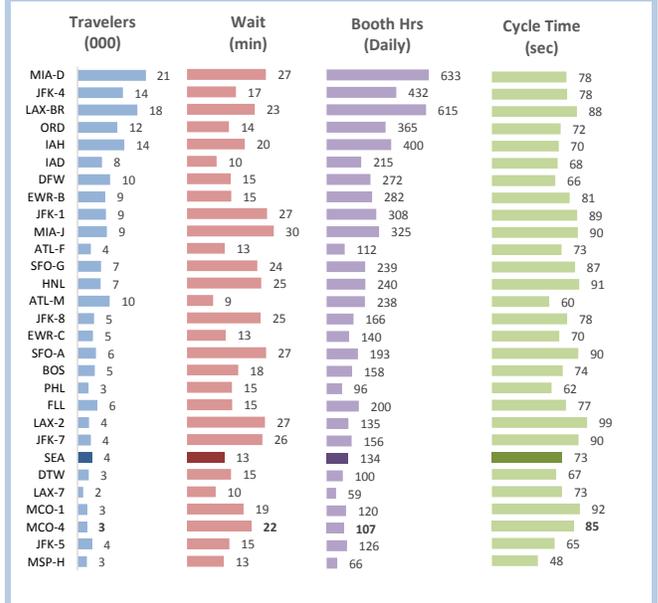


Key Metrics

	YTD 2016	YTD 2015	Change	% Change
Volume				
Average Daily Travelers	4,440	4,295	145	3%
Global Entry, APC, & MPC	53%	50%	3%	6%
Non-Automated	47%	50%	-3%	-6%
United States Citizens	46.1%	43.6%	+2.5%	6%
Non-immigrants	46.6%	50.1%	-3.4%	-7%
Legal Permanent Residents	7.2%	6.3%	+0.9%	14%
Average Daily Flights (#)	28	27	1	3%
Wait Time				
Average Primary Wait (m)	12.7	14.6	-1.9	-13%
% Travelers < 60 minutes	99%	98%	1%	1%
% Travelers > 120 mins	0.03%	0.12%	-0.1%	-74%
Primary Booth Hours				
Average Daily Booth Hours	134	127	7	5%
Efficiency				
Average Cycle Time (s)	73.4	73.4	0.0	0%
Max Hourly Throughput / booth	49.1	49.1	0.0	0%
Average Utilization	67%	69%	-1%	-2%

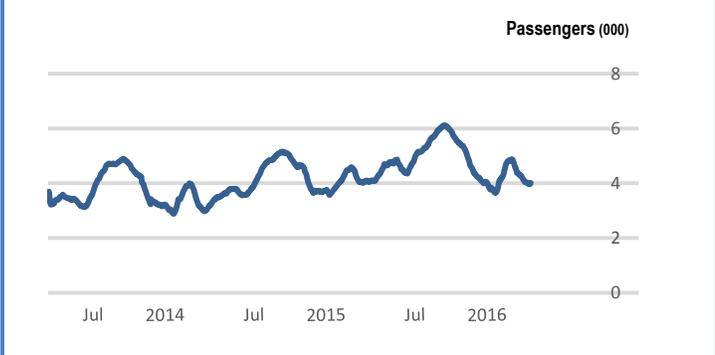
Compared to other major airports ...



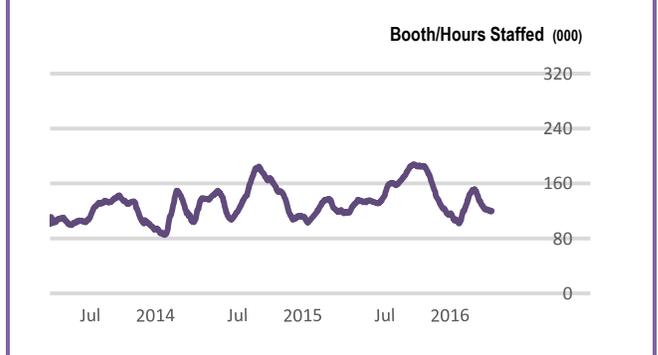
Traffic growth, shorter waits enabled by more booth hours

- Travel is up slightly at Seattle Airport.** Traveler volume (year to date) has increased 3% compared to last year. Today, 53% of passengers are confirmed with Global Entry, APC, and MPC.
- Booth staffing increased.** Booth hours have increased by 5% compared to last year. The timing (throughout the day) of booth staffing has improved, but waits are still highest in off peak hours.
- Cycle time and throughput unchanged.** Average cycle time and max hourly throughput are unchanged compared to last year.
- Wait time is down by 13%.** Although traveler volume has increased, more booths have reduced wait times. Wait times have been reduced to 12.7 minutes from 14.6 minutes.

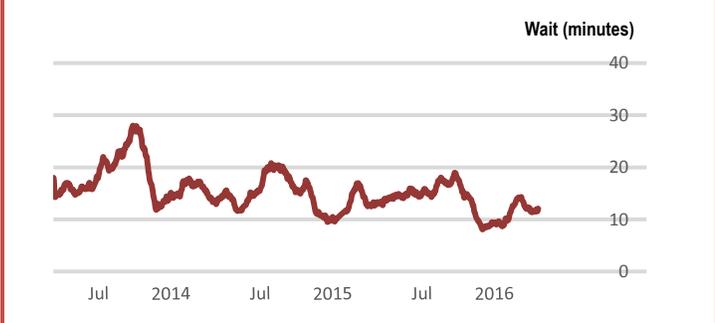
Traveler Volume ... continued healthy growth



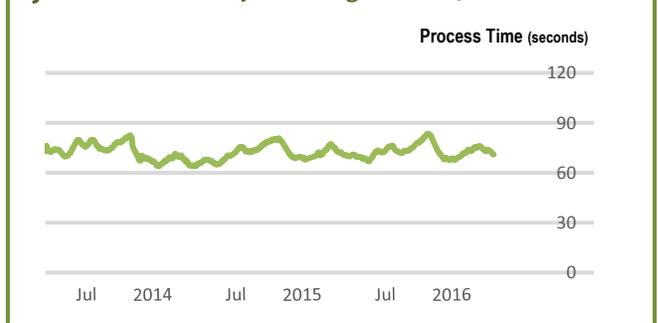
Booth Hours ... increasing since last year



Wait Time ... downward trend



Cycle Time ... slowly increasing since 2014



Best Practice Inventory

SEA Best Practice Assessment: SEA has implemented many of the available best practices like GE, APC and MPC. Most notably, 53% of SEA passengers are now processed by automated technologies like Global Entry and APC. MPC has been introduced recently. APC is available not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

5%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment rectangle. Rectangles are shaded green, yellow, or red based on the potential % for each method.
48%	APC Traveler %	
0%	MPC Traveler % (Actual 0.2124%)	

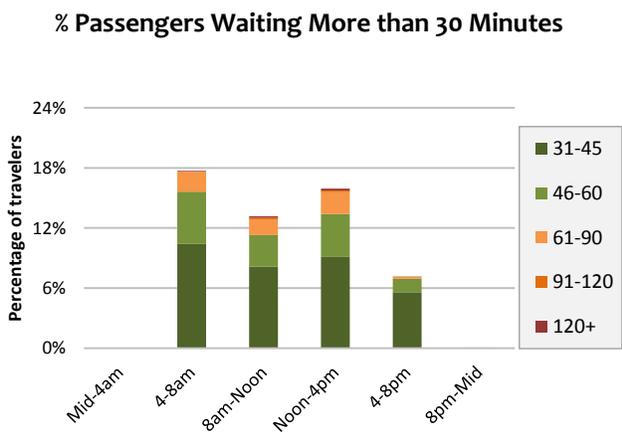
	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

Legend

Fully Implemented	Partially Implemented / Not Available	Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

12% of passengers wait more than 30 minutes
 While very few SEA-TAC passengers wait more than 1 hour (about 2%), approximately 12% of passengers wait more than 30 minutes. Between the hours of 4am to 8am, 18% of passengers wait more than 30 minutes.



SEA staffs appropriately to traffic
 SEA is busiest between 8am to Noon, when nearly 400 passengers arrive per hour. An average of 11 booths per hour are staffed during this time and waits are slightly lower than the average. Waits are highest from 4am-8am when fewer than 200 passengers arrive per hour.

