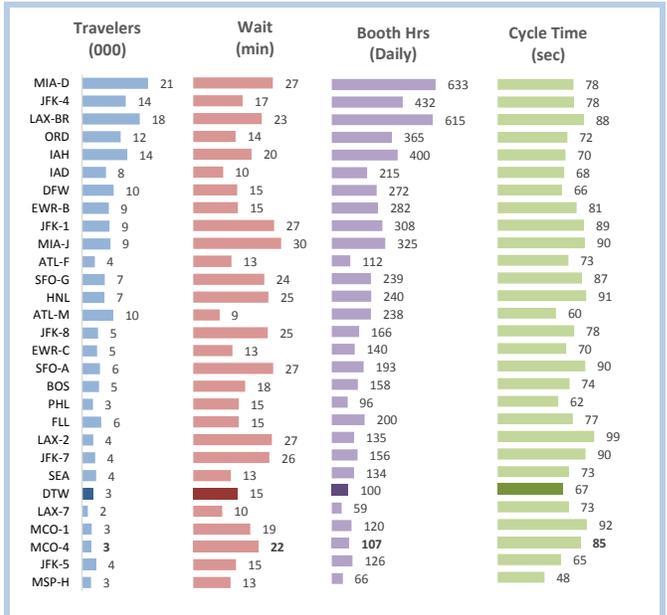


### Key Metrics

	YTD 2016	YTD 2015	Change %	Change
<b>Volume</b>				
Average Daily Travelers	3,473	3,444	29	1%
Global Entry, APC, & MPC	53%	51%	2%	4%
Non-Automated	47%	49%	-2%	-4%
United States Citizens	56.4%	51.8%	+4.6%	9%
Non-immigrants	38.6%	43.6%	-4.9%	-11%
Legal Permanent Residents	5.0%	4.7%	+0.3%	7%
Average Daily Flights (#)	18	18	0	2%
<b>Wait Time</b>				
Average Primary Wait (m)	15.1	15.5	-0.4	-2%
% Travelers < 60 minutes	97%	99%	-1%	-1%
% Travelers > 120 mins	0.03%	0.08%	-0.0%	-59%
<b>Primary Booth Hours</b>				
Average Daily Booth Hours	100	108	-7	-7%
<b>Efficiency</b>				
Average Cycle Time (s)	67.0	72.8	-5.7	-8%
Max Hourly Throughput / booth	53.7	49.5	4.2	9%
Average Utilization	65%	65%	0%	0%

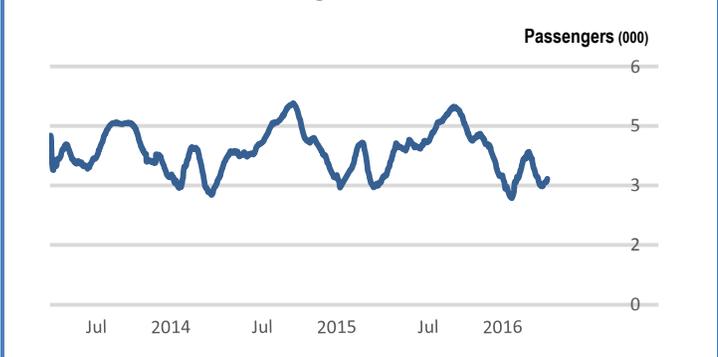
### Compared to other major airports ...



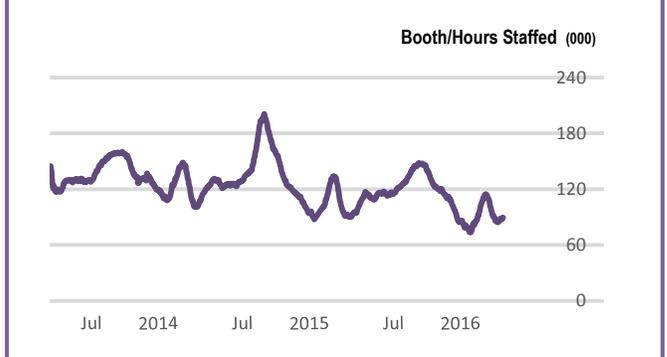
### 6-second faster processing reduces wait times despite fewer booths

- Travel is unchanged at Detroit Airport.** Traveler volume at DTW (year to date) has increased 1% compared to last year. Today, 53% of DTW's passengers are confirmed with Global Entry and APC, up from 51% last year.
- Wait times slightly decreased.** Faster processing has slightly decreased wait times, despite a reduction in booth hours. The average wait time decreased from 15.5 minutes last year to 15.1 minutes this year.
- Fewer booths opened.** Booth hours have decreased by 7%, from 108 hours last year to 100 hours this year. Due to 53% of passenger participation in automated systems, this has not negatively impacted the wait time.
- Much faster processing.** Average cycle time decreased by 5.7 seconds (8%), resulting in an increase in max hourly throughput of 4.2 passengers an hour. DTW is now among the most efficient airports in the nation.

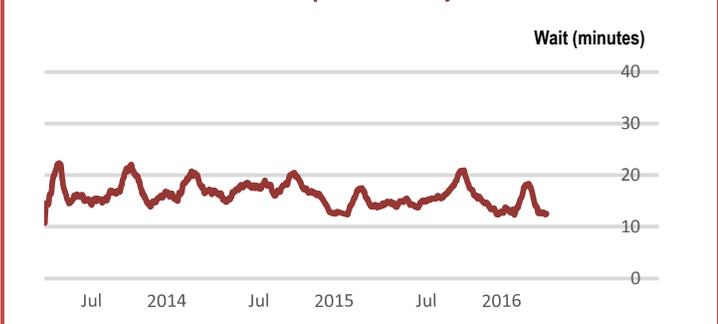
### Traveler Volume ... slow growth since 2014



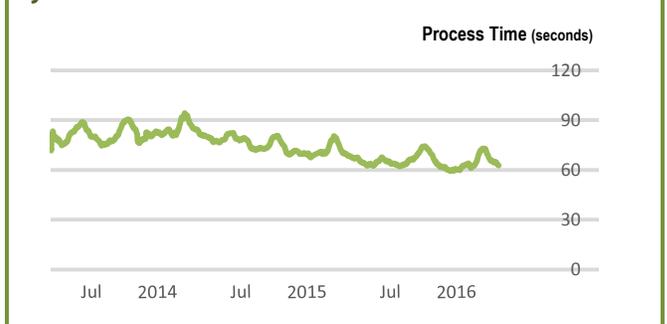
### Booth Hours ... downward trend since mid 2014



### Wait Time ... reduced compared to last year



### Cycle Time ... downward trend



## Best Practice Inventory

**DTW Best Practice Assessment:** DTW has implemented many of the available best practices. 53% of DTW passengers are now processed by APC and Global Entry indicating progress and improvement. APC is available at DTW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

<b>8%</b>	<b>GE Traveler %</b>	The % of travelers pre-processed by each automated method is shown in the assessment rectangle. Rectangles are shaded green, yellow, or red based on the potential % for each method.
<b>45%</b>	<b>APC Traveler %</b>	
<b>0%</b>	<b>MPC Traveler %</b>	

	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

Legend

	Fully Implemented		Partially Implemented / Not Available		Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

